

Guide Set up Azure AD MFA

Commonwealth employees must complete a one-time setup on their mobile device to sign up for MFA. Users who do not sign up for MFA will not have access to employee-facing services and applications, including Outlook.

You do not have to do anything ahead of time to register for MFA as you will be notified via email which will contain links to the setup process. However, if you would like to set up your profile prior to activation you can do so by selecting the link below and entering your active directory credentials (email address and password for mass.gov)

Choose how to set up MFA on your mobile device

There are three possible ways to set up MFA on your mobile device.

- **Download [the Microsoft Authenticator](#)** | Receive PINs from an authenticator app on your smartphone (Recommended).
- **Receive SMS/Text messages** | Receive PINs from a SMS/Text Message on your mobile device.
- **Receive a phone call/Enter PIN** | Receive a phone call and enter your PIN.

Step by Step Video Instructions for Azure MFA will be available soon!

For directions on how to setup MFA for IDAPTIVE, [please click here](#)