# Applying for the Commercial Certification or Private Certification After Passing Your Exam

Pesticide Program Division of Crop & Pest Services Mass. Department of Agricultural Resources

#### **Compatible Equipment and** Web Browsers

- Please also be sure that you are using a regular computer (Windows 10+ / MacOS 10.11+ computer or laptop) with MS Edge or Chrome web browser.
- All instructions were written, and screenshots based on Windows 10 and MS Edge browser—other browsers may be different or incompatible.
- Chromebooks are not 100% compatible with the EEA ePLACE Portal and users may find it difficult to upload documents, proof of insurance, etc..
- Mobile devices; such as, iPhone, iPad, Android phone or tablets, etc. are NOT compatible with the EEA ePLACE Portal.

#### No Chromebooks, smartphones or tablets!



### **Receive Technical Assistance**

- Need Help? For technical assistance in using this web application, please call the ePLACE Help Desk Team at (844) 733-7522 or (844) 73-ePLAC between the hours of 7:30 AM-5:00 PM Monday-Friday, with the exception of all Commonwealth and Federally observed holidays. If you prefer, you can also e-mail us
  - at <u>ePLACE helpdesk@state.ma.us</u>. For assistance with non-technical questions, please contact the issuing Agency directly using the links below.

### Return to the Main Login Page

#### Home

#### Welcome to the Commonwealth of Massachusetts ePLACE Portal

The Commonwealth of Massachusetts is pleased to offer online access to many licensing, permitting and certificate services. With ePLACE, the Commonwealth hopes to deliver more efficient, convenient, and interactive e-government services.

#### **Options for Licensees and Applicants:**

- Apply for, Renew, or Amend a License, Permit, Certificate or Notification
- Make Payments Online

#### ePLACE Portal Account Registration:

In order to utilize most of the services available through the ePLACE, you must first

register for an account. Registration is required to do any of the following:

- Apply for a License, Permit, Certificate or Notification
- Renew a License, Permit or Certificate
- Track the Status of Applications
- Review and Update Applications, Permitting and/or Certificate Information

#### First Time Users:

To register, click here create an account with a User name and Password. After

registering, login to access ePLACE.

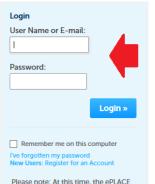


Use the log in box on the right to log in with your User name and Password to access

the portal. \*NOTE if it has been more than 60 days since you last logged into the

system you will need to reset your password.

If you are using assistive tools such as JAWS, please check our FAQs for important information. EEA ePlace Quick Guides.



Please note: At this time, the ePLACE Portal services only some (not all) licenses, permits and certificates issued by Energy and Environmental Affairs (EEA). It does not service any other type of license, permit or certificates that is issued or approved by the Commonwealth or any of its agencies or municipalities. ePLACE does not service any federal licenses or permits.

#### Commercial Certificaton (CC) Application

### **Enter Security Question Answer**

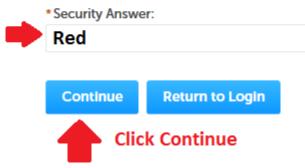
#### Home

#### Security Question Verification

Below is a security question you answered when you first registered. Please provide your security answer so we can verify your identity.

#### Security Question:

What is your favorite color?



You must anwser one of your security questions in the box below. The answers are case-sensitive!

### Home Page Upon Login



eLicensing and ePermitting Portal

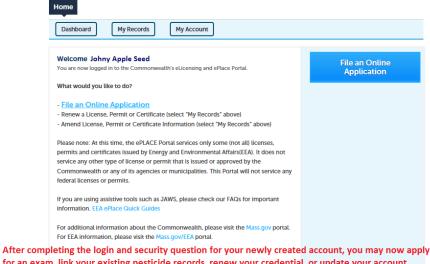


Announcements Logged in as: Johny Apple Seed Accessibility Support Account Management Logout

Need Help? For technical assistance in using this web application, please call the ePLACE Help Desk Team at (844) 733-7522 or (844) 73-ePLAC between the hours of 7:30 AM-5:00 PM Monday-Friday, with the exception of all Commonwealth and Federally observed holidays. If you prefer, you can also e-mail us at ePLACE\_helpdesk@state.ma.us. For assistance with non-technical questions, please contact the issuing Agency directly using the links below.

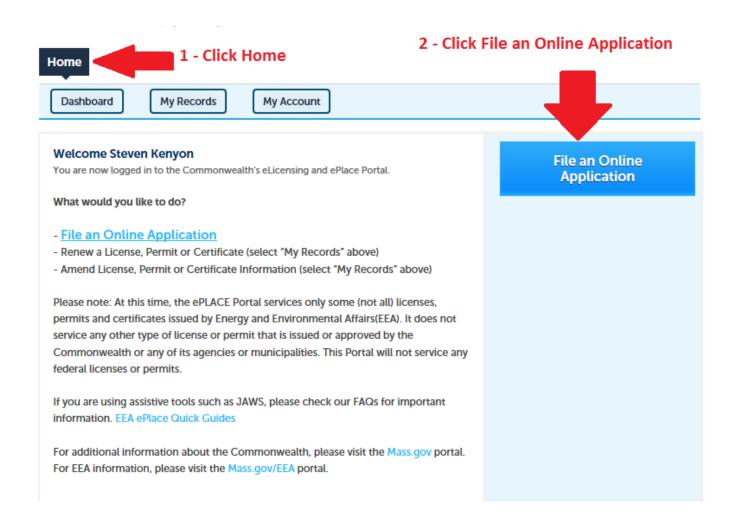
Contact: **Energy and Environmental Affairs, MASSDEP** Energy and Environmental Affairs, MDAR

Convenience Fee: Please note there will be a convenience fee for all online credit card transactions. There is also a nominal fee for online payment by check.



for an exam, link your existing pesticide records, renew your credential, or update your account informaton--including, employer information, insurance information, etc.

# Apply for the License



### Accept the Terms and Conditions

#### Home

#### **Account Registration**

You must provide the following information to open an account:

User Name and Password Contact Information E-mail

Please review and accept the terms below to proceed.

In order to perform licensing and permitting transactions online, you were required to register for the eLicensing and ePermitting Portal. All registered users of the eLicensing and ePermitting Portal are required to agree to the following:

1. Use of the Commonwealth of Massachusetts eLicensing and ePermitting Portal is subject to federal and state laws, which may be amended from time to time, including laws governing unauthorized access to computer systems. Online inquiries and transactions create electronic records that in some instances might

I have read and accepted the above terms.

**Continue Registration »** 

Accept the terms and conditions & Click "Continue Registration"

# Apply for MDAR Authorization

#### Commonwealth of Massachusetts EEA ePLACE (ePermitting) Online Services

#### New Applicants:

The Commonwealth of Massachusetts EEA ePLACE (ePermitting) portal provides the ability to file applications for licenses, permits, certificates, notifications and registrations. From the listing below, please click on the appropriate link to expand the options, select the service that you would like to use and click the continue button.

#### Existing Applicants:

Click Home and use the "My Records" tab to renew or amend a license, permit, certification or registration. If they are not listed under the "My Records" tab, please select the "Link your account" option found in section below. You will be prompted for a "record identification code" and "authorization code." from the Account Link notification you received. If you have not received a notification letter, please contact the ePLACE Help Desk Team at (844) 73-7522 or (844) 73-ePLACE between the hours of 7:30 AM - 5:00 PM Monday-Friday.

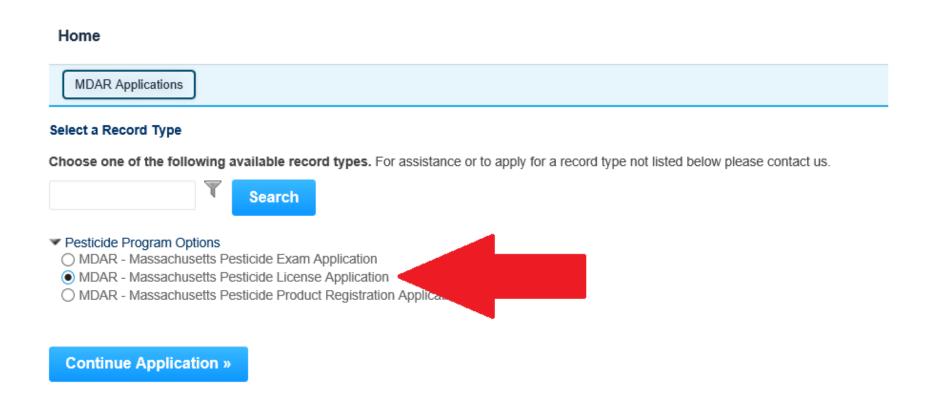


- Apply for a DCR Authorization Construction and Vehicle Access Permits
- Apply for a DCR Authorization Special Use Permits
- Apply for a DEP Authorization Air Quality (AQ)
- Apply for a DEP Authorization Drinking Water (DW)
- Apply for a DEP Authorization Hazardous Waste (HW)
- Apply for a DEP Authorization NPDES (WM)
- Apply for a DEP Authorization Solid Waste (SW)
- Apply for a DEP Authorization Watershed Management (WM)
- Apply for a DEP Authorization Waterways Chapter 91 (WW)
- Apply for a DEP Authorization Toxic Use Reduction (TUR)
  - Apply for a MDAR Authorization
     MDAR Massachusetts Pesticide Exam Application
     MDAR Massachusetts Pesticide License Application
     MDAR Massachusetts Pesticide Product Registration Application

Click on the bullet to expand the list and select "MDAR - Massachusetts Pesticide License Application"



### Select Pesticide Program Options and Select License Application



### Enter Exam Reference ID Number

#### Step 1: Application Information > Page 1 of 3

To apply for a license, enter your Exam Reference Number in the box below. You can find your Exam Reference Number in the confirmation email you received along with your passing score (OR) Please Click Home --> My Records, and copy the Exam Record ID that corresponds to your Exam/License category and start a new Pesticide License application.

\* indicates a required field.

# Exam Information Please enter the Exam Record Number or Exam Reference I.D. Number in the box below. Please make sure to remove any extra spaces. \*Exam Reference Number: 20-EXAM-1410 Enter your specific Exam Reference Number Save and resume later Save and resume later

# **Review License Type and Category**

Home

MDAR Applications						
MDAR - Massachu	usetts Pesticide License	Application				
1 Application Information	2 Documents	3 Applicant and Contributors	4 Review	5 Record Submitted		

#### Step 1: Application Information > Page 2 of 3

\* indicates a required field.

#### License Type



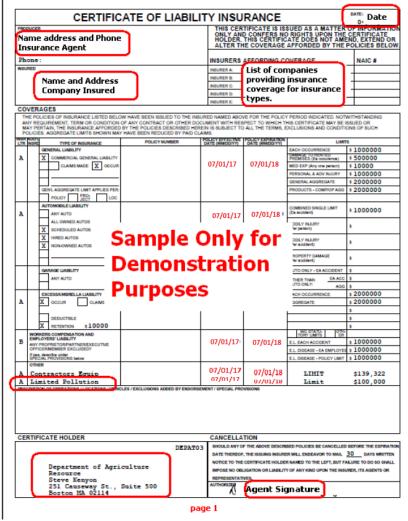
### Enter Current License Information for Commercial Certification Applicants

MDAR - Massachus	setts Pesticide License A	pplication		
1 Application Information	2 Documents	3 Contact Information	4 Review	5 Record Submitted
Stop 1: Applicat	ion Information>Pa	ao 7 of 7		
f you are making p Employee Letter.	esticide applications in y	our capacity as a gover	nment employee, plea	ase upload your Government
f you are making p	esticide applications out	side of your role as a go	vernment employee,	please upload your Proof of
nsurance.				,,,,,,,,,,,,,,,,,,,,,
				* indicates a required field.
				indicates a required neto.
Additional Inform	nation			indicates a required nero
Additional Inform	nation	If you have	only an Applicato	
				or (core) License (AL), ther
	nation cide License Number: ③	enter your	AL number here.	
		enter your issued you	AL number here.	or (core) License (AL), ther If the system has already rtificiation (CC) Number, t
Massachusetts Pestio CC-00XXXXX Are you making pes		enter your issued you you must e	AL number here. a Commercial Cer nter your CC Num	or (core) License (AL), ther If the system has already rtificiation (CC) Number, t
Massachusetts Pesti CC-00XXXXX Are you making per Yes  No	cide License Number: ①	enter your issued you you must e	AL number here. a Commercial Cer nter your CC Num	or (core) License (AL), ther If the system has already rtificiation (CC) Number, t
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Massachusetts Pesti CC-00XXXXX Are you making per Yes  No Current Insurance C	cide License Number: ①	enter your issued you you must e r capacity as a governme	AL number here. a Commercial Cer nter your CC Num ntemployee?:	or (core) License (AL), ther If the system has already rtificiation (CC) Number, t
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Upload Insurance or Proof of Government Employee Letter

- Proof of insurance is required for pesticide applicators seeking a new commercial license or to renew their existing commercial license
- The Certificate of Insurance (COI) can be obtained through your employer or via your insurance agent
- Proof of insurance is NOT applicable to Private Certification Applicants

### Sample COI



### Proof of Government Employment (PGE)

- Federal, State, and Municipal government employees follow a similar process but are required to upload a "Proof of Government Employee Letter"
- The letter must be on Agency letterhead and clearly indicate that such license is being used for government work only
- Pesticide applications made outside of one's government job to the property of another require a separate Certificate of Insurance (COI)

### Sample PGE Letter

#### THE COMMONWEALTH OF MASSACHUSETTS

EXECUTIVE OFFICE OF ENERGY AND ENVIRONMENTAL AFFAIRS



CHARLES D. BAKER Governor



MATTHEW A. BEATON Secretary JOHN LEBEAUX Commissioner

[Insert Date]

Massachusetts Department of Agricultural Resources Pesticide Program – Attn: Licensing 251 Causeway ST; Suite 500 Boston, MA 02114 RE: Payments and Instrume Requirements OP DOCUMENT

Dear Sir/Madam:

Attached please find the completed payment and signed [Insert License Application(s) or License Renewal Form(s)].

Please note that this/these individual(s), whose names are listed below, are employees of the [Insert Federal/State/City/Town Agency Name]. As per State Pesticide Regulations, 333 CMR 10.13(8), they are exempt from the Financial Responsibility (insurance requirements), when their pesticide applicator activities are part of their duties as governmental employees when they are working in their governmental capacity.

- John Doe, License Number [Insert Number]; and
- Jane Doe, License Number [Insert Number].

Please contact me if you have any questions.



[Name of Program Coordinator], [Title] Enclosures [Insert Number] [email and phone number] Commercial Certificaton (CC) Application

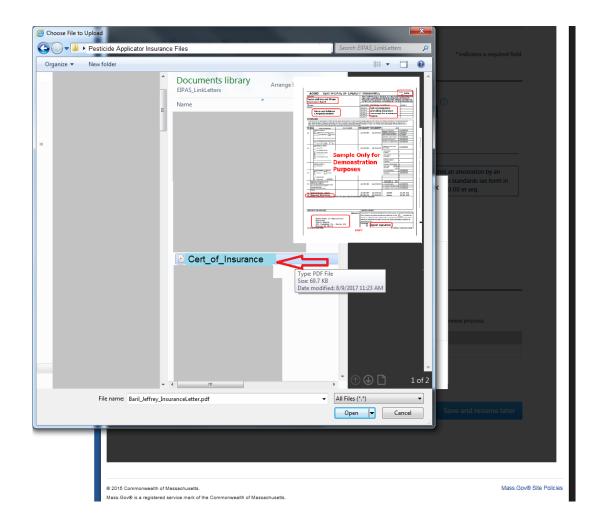
### Sign Attestation and Add COI or PGE

MDAR - Massachu	setts Pesticide License Ap	pplication			
1 Application Information	2 Documents	3 Applicant and Contributors	4 Review	5 Record Submitted	
Step 2 : Docume	2			* indicates a required field	L
Documents: Please upload Ro 1. Proof of Insurance	equired Document(s) wh	nich are mandatory to s	ubmit this Applicatic	0 Dn:	
I hereby acknow insurance broker o 333 CM	vledge and understand that m ertifying that insurance policy R 10.13, unless otherwise exer gree with the above atte	coverage in force and issued mpt or waived in accordance	on my behalf meets or ex	ceeds the standards set forth in	
I hereby acknow insurance broker o 333 CM I have read and a	ertifying that insurance policy R 10.13, unless otherwise exer	coverage in force and issued mpt or waived in accordance estation:	on my behalf meets or ex with M.G.L. c. 132B and 33 k the attestaton	ceeds the standards set forth in	
I hereby acknow insurance broker o 333 CM I have read and a Date: *	ertifying that insurance policy R 10.13, unless otherwise exer gree with the above atte	coverage in force and issued mpt or waived in accordance estation: You must chec	on my behalf meets or ex with M.G.L. c. 132B and 33 k the attestaton	ceeds the standards set forth in	
I hereby acknow insurance broker of 333 CM *I have read and a Date: * Attachment When uploading file do The 'File Name' (includi The document 'Descrip'	ertifying that insurance policy R 10.13, unless otherwise exer gree with the above atte	coverage in force and issued mpt or waived in accordance estation: You must chec box and select eallowed is 50 MB. ceed 75 characters in length. racters in length.	on my behalf meets or ex with M.G.L. c. 132B and 33 k the attestaton the date!	ceeds the standards set forth in 53 CMR 10.00 et seq.	
Insurance broker or 333 CM I have read and a Date: * Attachment When uploading file do The 'Bite Name' (includi The document 'Descrip Documents that exceed	ertifying that insurance policy R 10.13, unless otherwise exer gree with the above atte	coverage in force and issued mpt or waived in accordance estation: You must chec box and select eallowed is 50 MB. ceed 75 characters in length. racters in length. ved by the system, and cannot	on my behalf meets or ex with M.G.L. c. 132B and 33 k the attestaton the date!	ceeds the standards set forth in 53 CMR 10.00 et seq.	
I hereby acknow insurance broker of 333 CM *I have read and a Date: * Attachment When uploading file do. The Tile Name (includin The document Descrip Documents that exceed	eritiying that insurance policy R 10.13, unless otherwise exer gree with the above atte methods and the above attern methods and the above attern any of these limits will be reme	coverage in force and issued mpt or waived in accordance estation: You must chec box and select eallowed is 50 MB. ceed 75 characters in length. racters in length. ved by the system, and cannot	on my behalf meets or ex with M.G.L. c. 1328 and 33 k the attestaton the date!	ceeds the standards set forth in 53 CMR 10.00 et seq.	

### Select Add

List of Documents		
Attestation: *		
I hereby acknowledge insurance broker certifyi 333 CMR 10.1	and understand that my application shall not be considered complete unless and u File Upload	e standards set forth in
*I have read and agree	When uploading file document(s) the maximum file size allowed is 50 MB. The 'File Name' (including file extension) MUST NOT exceed 75 characters in length.	
	The document 'Description' MUST NOT exceed 50 characters in length.	
Date: *	Documents that exceed any of these limits will be removed by the system, and cannot be retrieved, which may delay the review process.	
09/26/2017		
Attachment		
	Click Add	
When uploading file documer The 'File Name' (including file	_	
The document 'Description' M Documents that exceed any o		eview process.
Name Type	<b>•</b>	
No records found.		
	Continue Add Remove All	
	Contailue Add Reinove Att Cancel	
Add		

### Locate File on Computer



### Continue

List of Documents		
Documents: Please upload Require	d Document(s) which are mandatory to submit this Application:	
1. Proof of Insurance		
Attestation: *		
I hereby acknowledge insurance broker certifyi	and understand that my application shall not be considered complete unless and until	an attestation by an e standards set forth in
333 CMR 10.1	File Upload ×	0.00 et seq.
*I have read and agree	When uploading file document(s) the maximum file size allowed is 50 MB.	
	The 'File Name' (including file extension) MUST NOT exceed 75 characters in length. The document 'Description' MUST NOT exceed 50 characters in length.	
Date: *	Documents that exceed any of these limits will be removed by the system, and cannot be retrieved, which may delay the review process.	
09/26/2017	remeved, which may delay the review process.	
	MDAR_Insurance_Doc.PDF 100%	
Attachment	After adding the COI or PGE	
	Letter, Select Continue	
When uploading file documer The 'File Name' (including file		
The document 'Description' M Documents that exceed any o		eview process.
Name Type		
No records found.	Continue Add Remove All	
	Continue Add Remove All Cancel	
Add	Continue	

# Select Type and Enter Description

*I have read	d and agree wit	th the above atte	estation:		
<b>V</b>					
Date: *					
09/26/2017					
Attachme	nt				
The 'File Name The document	(including file exter 'Description' MUST	NOT exceed 50 char	ceed 75 characters in len racters in length.		h may delay the review process.
Name	Туре	Size	Latest Update	Action	
No records	found.				
Proof of I	nsurance	· ·			
File: Cert_of_Ir					
Cert_of_Ir 100	%	characters).			
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Cert_of_Ir 100 *Description My Pestic Note: A de Save Continue	x n (Maximum 50 c ide License Proc escription is requ Add Rem Add Rem	of of Insurance uired, but no more	e than 50-characters	1	Save and resume later

### Success! Now Continue Application

			s are reflecte	u.	Successfully!
MDAR - Massachusetts Pe	esticide License A	Application			
1 Application Information	2 Documents	3 Applica Contril	ant and butors	4 Review	5 Record Submitted
Step 2: Documents >	Page 1				
	2				* indicates a required field
List of Documents					
_					~
Documents: Please upload Required	d Document(s) w	hich are mand	latory to subn	nit this Applicat	ion:
1. Proof of Insurance					
Attestation: *					
333 CMR 10.13,			e and issued on n accordance with		333 CMR 10.00 et seq.
*I have read and agree w  I have read and agree w  O  Date: *  09/26/2017  Attachment  When uploading file document(t  The File Name (including file ex  The document Description MU  Documents that exceed any of t	unless otherwise exe ith the above at ith the maximum file si terrsion) MUST NOT I NOT exceed 50 ch nese limits will be rem	empt or waived in testation: ze allowed is 50 Mi xxceed 75 characte aracters in length. noved by the system	accordance with 8. rs in length. n, and cannot be r	M.G.L. C. 132B and	333 CMR 10.00 et seq.
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*I have read and agree w Date: * 09/26/2017 Attachment When uploading file document( The File Name (including file ex The document) Description MUS Documents that exceed any of t	unless otherwise exe ith the above att ith the above att the maximum file si tension MUST NOT e transion MUST NOT e transion MUST NOT st NOT exceed 50 ch hese limits will be rem Type Denoted	empt or waived in testation: ze allowed is 50 Mi xxceed 75 characte aracters in length. noved by the system	accordance with 8. rs in length. n, and cannot be r	M.G.L. C. 132B and	333 CMR 10.00 et seq.

# **Applicant and Contributors**

#### Step 3: Applicant and Contributors > Page 1

\* indicates a required field.

#### Employer Information

Please enter your employer information by clicking the "Add New" button below. If you own/operate your own business, please enter your business contact information.

Add New

Showing 1-1 of 1

Contact Type	Full Name	Company/Employer Name	Phone	E-mail	Action
Employer Information		Self Employed	999-999-9999	steve.kenyon2@mass.gov	Edit Delete

#### **Applicant Information**

To View your contact, click the View link.

Applicant Information:	
Steve Kenyon	
1 Winter St	
Boston, MA, 02118	
Telephone #: 123-123-1234 Email: Steve.Kenyon2@mass.gov	
View or Edit	
Continue Application »	Save and resume later

### Edit Employer / Company Information

#### **Employer Information**

_							-
Sh	owing 1-1 of 1						
	Contact Type	Full Name	Company/Employer Name	Phone	E-mail	Action	
	Employer Information		Self Employed	999-999-9999	steve.kenyon2@mass.gov	Edit	
					4		
A	pplicant Infor	mation			Edit You as neede	r Employer Information ed.	I
St 1 \	dividual eve Kenyon Winter St oston, MA, 02118			one #:123-123-123 Steve.Kenyon2@r			
			D, Section 49A, I certify uno s relating to taxes, reportin		1 3 3		^
	Massachusetts D	epartment of Ag	pritting this application I ar gricultural to the extent nec setts in accordance with M	essary to confirm	my adherence to the tax	d support data to the α and child support laws of	/
	I have read and a	gree with the ab	ove attestation.			Date:	
	Continue Appl	ication »				Save and resume late	ər

### **Review and Certification**

#### Step 4: Review

**Continue Application »** 

Save and resume later

Click the "Edit Application" button to make changes, if needed; otherwise, click the "attestation" button indicating that you have read and agree with the attestation and then click the "Continue Application" button.

#### **Review and Certification**

Edit Application

Exam Information

Exam Reference Number:

20-EXAM-1410

License Type

License Type:

License Category:

Commercial Certification General Pest Control (41)

### **Review and Certification**

#### **Employer Information**

Sľ	nowing 1-1 of 1					
	Contact Type	Full Name	Company/Employer Name	Phone	E-mail	Action
	Employer Information		Self Employed	999-999-9999	steve.kenyon2@mass.gov	Edit

#### **Applicant Information**

Individual Steve Kenyon 1 Winter St Boston, MA, 02118	Telephone #:123-123-1234 E-mail:Steve.Kenyon2@mass.gov		
· · · · · · · · · · · · · · · · · · ·	ction 49A, I certify under the penalties of perjury that I have ting to taxes, reporting of employees and contractors, and		^
Massachusetts Department of Agricul	ng this application I am consenting to the release of tax and tural to the extent necessary to confirm my adherence to the in accordance with M.G.L. c. 62C, Section 49A.		~
☐ I have read and agree with the above a	ttestation.	Date:	
Continue Application »		Save and resume late	er

### **Choose Payment Method**

#### Step 5: Pay Fees

Listed below is the fee for the authorization that you are applying for. The following screen will display your total fees.

Payment may be made by electronic check or credit card for a nominal processing fee. The electronic check fee is \$0.35 per transaction. Credit card payments are 2.35% per transaction. Clicking on the PAY ONLINE button will bring you to the secure online payments portal. Once you have made payment, you will be returned to your application for submittal.

Payment may also be made by mail. However, review of your application will not begin until payment is received. By clicking on the Pay by Mail button, you will have submitted your application. You will receive a notification email with the location and address to send your payment. That information is also available in the instructions for this authorization.

#### Application Fees

Fees	Amount	
Commercial License	\$150.00	

#### **Fastest and Easiest**



\$150.00

### Paying Online via nCourt Portal

#### Payment

You have elected to pay for the following item(s).			
Description	ID	Amount	
MDAR/Pesticide/Pesticide Credential/Application	20TMP-012444	\$150.00	
\$150.00			
Total Amount Due: \$153.53			

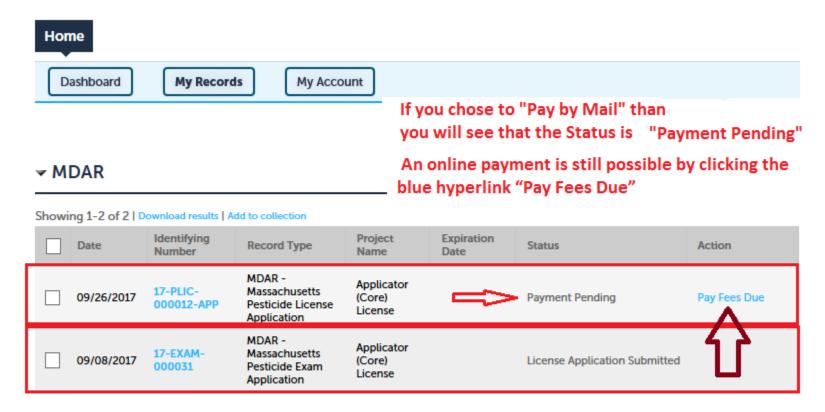
Billing Information	Payment Information
First Name	Credit/Debit Card Electronic Check/ACH Card Type
steve	American Express
Last Name	Card Number
kenyon	TEST MODE
Street	CVV Code
251 Causeway ST	123
City	Expiration
Boston	01 🗹 2023 🗸
State/Territory	
Massachusetts	Check to accept both the Commonwealth of Massachusetts and nCourt Terms Agreements.
Zip	V I Accept
02114	
Phone Number	
(999) 999-9999	
Email	
steve.kenyon2@mass.gov	
Confirm Email	
steve.kenyon2@mass.gov	

Back

Please Verify above information before the Submit Payment Button is pressed. Do not click Submit Payment button more than one time.

Submit Payment

### Review "My Records"



See the Exam Registraton Application -- filed on 09/08/2017

See the Applicator License (core) Application -- filed on 09/26/2017

### **Payment Complete**

Step 6:Record Issuance



Successfully Completed.

#### Thank you for using our online services for your submission. Your Record Number is 20-PLIC-0521-APP.

Please note that you will be receiving email notifications for your submission and the progress of your application. If you did not receive a confirmation email for your submission please contact the HelpDesk service, contact information provided above.

If you need to start a new application, please click Home Button.

# **Click Home and See Your Records**

After Clicking the "Home" button and then "My Records" you see your Exam Record "Status" has changed from "Passed" to "License Application Submitted" and you have a new License Application Record.

#### Showing 1-10 of 23 | Download results | Add to collection



Application was successfully submitted and is now under review by MDAR Staff.

MDAR

# Wait for MDAR Review

- Even if you made an "Online Payment" via credit card or checking, the MDAR is required to review and approve each new license application or renewal application.
- Please be patient as this may take a day or two and more if submitted during the busy annual renewal season.

# Receive License Letter via Email

- Once your license application or renewal application has been approved you will receive an email from the ePLACE Portal with your License Letter attached.
- Please print the attached license letter and keep it on your person when using pesticides.
- Save the email with attachment for future use should you need another copy of your license.

## **Receive Technical Assistance**

- Need Help? For technical assistance in using this web application, please call the ePLACE Help Desk Team at (844) 733-7522 or (844) 73-ePLAC between the hours of 7:30 AM-5:00 PM Monday-Friday, with the exception of all Commonwealth and Federally observed holidays. If you prefer, you can also e-mail us
  - at <u>ePLACE helpdesk@state.ma.us</u>. For assistance with non-technical questions, please contact the issuing Agency directly using the links below.

### Thank You

- Additional Questions?
  - Contact the Pesticide Program Exam and Licensing Team:
    - Voice Mail: (508) 281-6787
    - Email: <a href="mailto:pestexamlicense@mass.gov">pestexamlicense@mass.gov</a>