

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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February 26, 2019

Nicholas Cocchi, Sheriff

Hampden County Sheriff’s Department

626 Randall Road

Ludlow, MA 01056 (electronic copy)

Re: Facility Inspection - Hampden County Jail and House of Correction, Ludlow

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and

105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Hampden County Jail and House of Correction on

February 13, 14, and 15, 2019 accompanied by Lieutenant Gary Trueman, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 263 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**LOBBY**

*Female Bathroom # 103*

No Violations Noted

*Male Bathroom # 104*

No Violations Noted

**CONTROL**

*Bathroom*

No Violations Noted

*Officer’s Station*

No Violations Noted

**INTAKE**

*Shower # 129*

No Violations Noted

*Shower # 130*

105 CMR 451.123 Maintenance: Floor damaged

*Cells*

105 CMR 451.353 Interior Maintenance: Floor tiles missing outside Cell # 2

*Section 35 Holding # 104*

No Violations Noted

*Transportation # 105*

No Violations Noted

*Equipment Locker # 106*

No Violations Noted

*Office # A-109*

No Violations Noted

*Inmate Bathroom # 109*

No Violations Noted

*Office # A-133*

No Violations Noted

*Nurse’s Station # A-137*

No Violations Noted

**CLASSIFICATION-PAROLE**

*Male Staff Bathroom # 110*

No Violations Noted

*Female Staff Bathroom # 111*

No Violations Noted

*Maintenance Closet # 113*

No Violations Noted

*Break Room # 121*

No Violations Noted

*Male Bathroom # 122*

No Violations Noted

*Property # A-128*

No Violations Noted

**VISITING**

*Janitor’s Closet # B-139*

No Violations Noted

*Search Room-1 # 140*

No Violations Noted

*Search Room-2 # 158*

No Violations Noted

*Female Bathroom # 141*

No Violations Noted

*Male Bathroom # 142*

No Violations Noted

*Non-Contact Visiting*

105 CMR 451.353 Interior Maintenance: Countertop damaged in booth # B-1, B-4, B-6, and B-8

105 CMR 451.353\* Interior Maintenance: Countertop damaged in booth # A-5

*Back of Visiting (inmate side)*

No Violations Noted

*Front of Visiting (visitor side)*

No Violations Noted

*Officer’s Station (front of visiting)*

No Violations Noted

*Staff Bathroom # 150*

No Violations Noted

*Staff Bathroom # 151*

No Violations Noted

*Children’s Visiting Room # 152*

No Violations Noted

**MEDICAL**

*Exam Rooms*

No Violations Noted

*Shower Room # 218*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*X-Ray Room # A-220*

No Violations Noted

*Break Room # A-224*

No Violations Noted

*Bio-Hazard Storage # 259*

No Violations Noted

*Nurse’s Station # 214-A*

No Violations Noted

*Dental Room # 237*

No Violations Noted

*Dental Lab # 239 (inside dental room)*

No Violations Noted

*Staff Bathroom # 204*

105 CMR 451.124 Water Supply: No cold water supplied to handwash sink

*Inmate Bathroom # 205*

No Violations Noted

*Male Staff Bathroom # 226*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Female Staff Bathroom # 227*

No Violations Noted

*Medical Records Office # 229*

No Violations Noted

*Medical Storage # 230*

No Violations Noted

*Female Bathroom # 232*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Male Bathroom # 233*

No Violations Noted

*Janitor’s Closet # 236*

No Violations Noted

**DELTA # 1 – MEDICAL OFFICE SUITE**

*Offices*

No Violations Noted

*Showers*

Unable to Inspect – Not In Use

**DELTA # 2**

*Offices*

No Violations Noted

*Showers*

Unable to Inspect – Not In Use

*Eye Exam Room # 291*

No Violations Noted

*Kitchenette # 288*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Custodial Room # 290*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Staff Bathroom # A-294*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

**DELTA # 4 – RESPIT**

*Cells*

No Violations Noted

*Day Room*

No Violations Noted

*Office # A-241*

No Violations Noted

*Kitchenette # 252*

No Violations Noted

*Maintenance Closet # 254*

No Violations Noted

*Shower Room*

105 CMR 451.123 Maintenance: Soap scum on walls in shower

*Storage Room # 255*

No Violations Noted

*Office # 256*

No Violations Noted

**DELTA # 4 – TREATMENT**

*Cells*

No Violations Noted

*Day Room*

No Violations Noted

*Shower Room*

Unable to Inspect – In Use

*Office # 241-A*

No Violations Noted

*Storage Room # 244*

No Violations Noted

**HOUSING UNITS**

**Davis # 1**

*Cells*

105 CMR 451.353\* Interior Maintenance: Wall vent blocked in cell # 16

*Storage # A-121*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Janitor’s Closet # 123*

No Violations Noted

*Storage # 206*

No Violations Noted

*Storage # 209*

No Violations Noted

*Storage # 210*

No Violations Noted

*Staff Bathroom # 104*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

105 CMR 451.353\* Interior Maintenance: Padding damaged on weight machine

*Interview/Exam Room # 117*

No Violations Noted

*Juice Bar*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 4 and 5

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-5

*Upper Showers # 6-10*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 6, 8, 9, and 10

105 CMR 451.123 Maintenance: Floor damaged in shower # 7 and 9

**Davis # 2**

*Staff Bathroom # 105*

No Violations Noted

*Multi-Purpose Room # 116-B*

No Violations Noted

*Juice Bar*

No Violations Noted

*Interview/Exam Room # 118*

No Violations Noted

*Storage # 122-A*

No Violations Noted

*Janitor’s Closet # 124-A*

No Violations Noted

*Cells*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Recreation Deck*

No Violations Noted

*Storage # 207*

No Violations Noted

*Storage # 213*

No Violations Noted

*Storage # 214*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 2, 3, 4, and 5

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-5

*Upper Showers # 6-10*

105 CMR 451.123 Maintenance: Floor damaged in shower # 10

105 CMR 451.123 Maintenance: Mold observed on ceiling in shower # 6 and 8

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 6-10

**Davis # 3**

*Staff Bathroom # 304*

No Violations Noted

*Cells*

No Violations Noted

*Day Room*

105 CMR 451.353 Interior Maintenance: Padding torn on bench press machine

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Recreation Deck*

No Violations Noted

*Janitor’s Closet # 323*

No Violations Noted

*Storage # 406*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123 Maintenance: Floor damaged in shower # 4

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1, 2, 3, and 5

105 CMR 451.123 Maintenance: Light not working in shower # 1

*Upper Showers # 6-10*

105 CMR 451.123\* Maintenance: Floor damaged in shower # 6-10

105 CMR 451.123 Maintenance: Wall paint peeling in shower # 10

*Storage # 321-A*

No Violations Noted

*Interview/Exam Room # 317*

No Violations Noted

*Juice Bar*

No Violations Noted

**Davis # 4**

*Cells*

105 CMR 451.353 Interior Maintenance: Floor tile missing in cell # 1

*Storage # A-322*

No Violations Noted

*Janitor’s Closet # 324*

No Violations Noted

*Staff Bathroom # 305*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Day Room*

105 CMR 451.353 Interior Maintenance: Damaged and missing floor tiles near exercise equipment

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Multi-Purpose Room # 316*

No Violations Noted

*Interview/Exam Room # 318*

No Violations Noted

*Storage # 407*

No Violations Noted

*Juice Bar*

No Violations Noted

*Lower Showers # 1-5* Unable to Inspect Shower # 5 – In Use

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 2 and 3

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1, 2, 3, and 4

105 CMR 451.123 Maintenance: Mold observed on ceiling in shower # 3

105 CMR 451.123 Maintenance: Ceiling paint damaged in shower # 3

*Upper Showers # 6-10*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 6 out-of-order

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 7, 8, 9, and 10

105 CMR 451.123\* Maintenance: Floor damaged in shower # 7, 8, 9, and 10

105 CMR 451.123 Maintenance: Mold observed on ceiling in shower # 8

**Davis # 5**

Unable to Inspect – Decommissioned and Not In Use

**Davis # 6**

*Cells*

105 CMR 451.353 Interior Maintenance: Floor tile missing in cell # 11, 12, 15, and 16

105 CMR 451.353 Interior Maintenance: Floor tiles missing outside cell # 32, 33, 34, 35, and 36

*Recreation Deck*

No Violations Noted

*Janitor’s Closet # 524*

No Violations Noted

*Staff Bathroom # 505*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained above door # 513 and 518

*Interview/Exam Room # 518*

No Violations Noted

*Storage # 536*

No Violations Noted

*Storage # 607*

No Violations Noted

*Juice Bar*

No Violations Noted

*Lower Showers # 1-6*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 6

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-6

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 6

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1, 3, 4, and 5

*Storage # 612*

No Violations Noted

*Upper Showers # 7-12*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 7, 8, and 9

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 10 and 12

105 CMR 451.123\* Maintenance: Floor damaged in shower # 7-12

**Bravo # 1**

*Cells*

105 CMR 451.353 Interior Maintenance: Floor tiles missing outside cell # 40

*Recreation Deck*

No Violations Noted

*Janitor’s Closet # 123*

No Violations Noted

*Storage # 206*

No Violations Noted

*Storage # 209*

No Violations Noted

*Storage # 210*

No Violations Noted

*Staff Bathroom # 104*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained above door # 117

*Storage # A-121*

No Violations Noted

*Councilor’s Office # 112*

No Violations Noted

*Interview/Exam Room # 117*

No Violations Noted

*Juice Bar*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 2, 3, and 4

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 5

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-5

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1-5

*Upper Showers # 6-10*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 8 and 9

105 CMR 451.123\* Maintenance: Floor damaged in shower # 6, 8, 9, and 10

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 6-10

**Bravo # 2**

Unable to Inspect – Decommissioned and Not In Use

**Bravo # 3**

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 45 and 53

*Storage # A-321*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Janitor’s Closet # 323*

No Violations Noted

*Juice Bar*

No Violations Noted

*Staff Bathroom # 304*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Interview/Exam Room # 317*

No Violations Noted

*Upper Storage # 406*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1-5

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 2, 3, 4, and 5

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1, 2, 3, and 5

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1-5

105 CMR 451.123 Maintenance: Drain flies observed in shower # 3 and 5

*Upper Showers # 6-10*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 7 and 10

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 6

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 7, 8, 9, and 10

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 6-10

105 CMR 451.123\* Maintenance: Floor damaged in shower # 7, 8, 9, and 10

105 CMR 451.123 Maintenance: Drain flies observed in shower # 8 and 9

**Bravo # 4**

Unable to Inspect – Decommissioned and Not In Use

**Bravo # 5**

*Cells*

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in cell # 5

*Storage # 528*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Janitor’s Closet # 526*

No Violations Noted

*Chemical Closet # 527*

No Violations Noted

*Storage # A-521*

No Violations Noted

*Staff Bathroom # 504*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Interview/Exam Room # 517*

No Violations Noted

*Juice Bar*

No Violations Noted

*Upper Storage # 606*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2 and 5

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1, 3, 4, and 5

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-5

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1-5

105 CMR 451.130\* Hot Water: Shower water temperature recorded at 1240F

*Upper Showers # 6-11* Unable to Inspect Shower # 7 and 9 – In Use

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 11

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 10

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 11

105 CMR 451.123\* Maintenance: Floor damaged in shower # 8 and 11

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 6, 8, 10, and 11

**Bravo # 6**

*Cells*

105 CMR 451.353 Interior Maintenance: Floor tile damaged in cell # 10 and outside # 28 and 29

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 6, 10, and 22

105 CMR 451.353\* Interior Maintenance: Wall vent blocked in cell # 20

*Recreation Deck*

No Violations Noted

*Janitor’s Closet # 524*

No Violations Noted

*Staff Bathroom # 505*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Multi-Purpose Room # B-516*

No Violations Noted

*Interview/Exam Room # 518*

No Violations Noted

*Storage # 536*

No Violations Noted

*Old Laundry Room # 535*

No Violations Noted

*Juice Bar*

No Violations Noted

*Upper Storage # 607*

No Violations Noted

*Lower Showers # 1-5* Unable to Inspect Shower # 3 and 5 – In Use

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 5

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2

105 CMR 451.123 Maintenance: Floor damaged in shower # 4

105 CMR 451.123\* Maintenance: Floor damaged in shower # 2

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1, 2, and 4

105 CMR 451.123 Maintenance: Light not working in shower # 4

*Upper Showers # 6-10*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 8 and 10

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 7 and 9

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 10

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 8 and 9

105 CMR 451.123 Maintenance: Floor damaged in shower # 7

105 CMR 451.123\* Maintenance: Floor damaged in shower # 8, 9, and 10

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 6-10

**Control Tower (serving Charlie # 1 and 2)**

No Violations Noted

*Staff Bathroom # BR-210*

No Violations Noted

**Charlie # 1 and 2 Hallway**

*Staff Bathroom # 162 (outside Charlie # 1)*

No Violations Noted

*Staff Bathroom # 165 (outside Charlie # 2)*

No Violations Noted

*Recreation Deck # B-116*

No Violations Noted

**Charlie # 1**

*Cells*

No Violations Noted

*Exercise Room # 9*

No Violations Noted

*Janitor’s Closet # 161*

No Violations Noted

*Kitchenette # 152*

No Violations Noted

*Storage # 154*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Interview/Exam Room # 151*

No Violations Noted

*Storage # 206*

No Violations Noted

*Lower Showers # 1-3*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 1

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 2 and 3

105 CMR 451.123 Maintenance: Floor damaged in shower # 1, 2, and 3

*Upper Showers # 4-6*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 4, 5, and 6

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 4, 5, and 6

105 CMR 451.123 Maintenance: Floor damaged in shower # 5

105 CMR 451.123\* Maintenance: Floor damaged in shower # 6

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 4

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 5 and 6

**Charlie # 2**

Unable to Inspect – Decommissioned and Not In Use

**Charlie # 3 and 4 Hallway**

*Storage Room # 129*

No Violations Noted

*Staff Bathroom # 132*

Unable to Inspect –In Use

*Storage # 183*

No Violations Noted

*Multi-Purpose Room # 180*

No Violations Noted

*Storage # 114*

No Violations Noted

*Office # 112*

No Violations Noted

*Recreation Deck # A-116*

No Violations Noted

**Charlie # 3**

Unable to Inspect – Decommissioned and Not In Use

**Charlie # 4**

Unable to Inspect – Decommissioned and Not In Use

**Charlie # 5 and 6 Hallway**

*Staff Bathroom # 318*

No Violations Noted

*Storage Room # 319*

No Violations Noted

**Charlie # 5**

*Cells*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Staff Bathroom # 303*

No Violations Noted

*Laundry # 304*

No Violations Noted

*Juice Bar*

No Violations Noted

*Storage # A-304*

No Violations Noted

*Interview/Exam Room # 306*

No Violations Noted

*Janitor’s Closet # 310*

No Violations Noted

*Storage # 311*

No Violations Noted

*Storage # A-405*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Lower Showers # 1-6*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 4

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2 and 5

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 3 and 6

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 2 and 5

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 1, 3, and 4

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 2, 5, and 6

105 CMR 451.123 Maintenance: Floor damaged in shower # 1

105 CMR 451.123 Maintenance: Wall paint peeling in shower # 6

105 CMR 451.123 Maintenance: Light rusted in shower # 4

*Upper Showers # 7-12*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 8, 11, and 12

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 7, 9, and 10

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 7-12

105 CMR 451.123\* Maintenance: Mold observed on walls in shower # 7

105 CMR 451.123 Maintenance: Rust stains observed on walls in shower # 9 and 10

**Charlie # 6**

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 16 and 17

*Staff Bathroom # 336*

No Violations Noted

*Recreation Deck # 325-A*

No Violations Noted

*Juice Bar*

No Violations Noted

*Office # 327*

No Violations Noted

*Storage # 328*

No Violations Noted

*Janitor’s Closet # 329*

No Violations Noted

*Storage # 408*

No Violations Noted

*Lower Showers # 1-6*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1, 2, 3, and 5

105 CMR 451.123 Maintenance: Mold observed on walls in shower # 2

105 CMR 451.123 Maintenance: Floor damaged in shower # 1-6

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 1-6

105 CMR 451.123 Maintenance: Light not working in shower # 6

*Upper Showers # 7-12*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 7, 8, 9, and 12

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 7-12

105 CMR 451.123 Maintenance: Floor damaged in shower # 10, 11, and 12

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 7, 9, 10, 11, and 12

105 CMR 451.123 Maintenance: Light rusted in shower # 7, 8, 11, and 12

*Storage # 334-A*

No Violations Noted

*Laundry Room # 335*

No Violations Noted

**Charlie # 7 and 8 Hallway**

*Break Room # 502*

No Violations Noted

*Female Staff Bathroom # 503*

No Violations Noted

*Male Staff Bathroom # 504*

No Violations Noted

*Janitor’s Closet # 523*

No Violations Noted

*Staff Kitchenette # 529*

No Violations Noted

*Staff Bathroom # 530*

No Violations Noted

*Staff Bathroom # 540*

No Violations Noted

*Storage # 546*

No Violations Noted

**Charlie # 7**

*Medical Office # 506*

No Violations Noted

*Interview/Exam Room # 509*

Unable to Inspect – In Use

*Storage # 512*

No Violations Noted

*Multi-Purpose Room # 511*

No Violations Noted

*Janitor’s Closet # 513*

No Violations Noted

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 24

*Storage # 605*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Kitchenette # 518*

No Violations Noted

*Storage # 519*

No Violations Noted

*Juice Bar*

No Violations Noted

*Staff Bathroom # 522*  No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Showers # 1-11* Unable to Inspect Shower # 11 – In Use

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 2, 3, 4, 7, and 10

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 2

105 CMR 451.123 Maintenance: Mold observed on walls in shower # 3, 4, 9, and 10

105 CMR 451.123 Maintenance: Mold observed on ceiling in shower # 6, 8, 9, and 10

105 CMR 451.123 Maintenance: Floor damaged in shower # 9

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1, 2, 3, 4, 5, and 7

**Charlie # 8**

Unable to Inspect – Decommissioned and Not In Use

**Charlie # 9**

Unable to Inspect – Decommissioned and Not In Use

**Charlie # 10**

*Cells*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Staff Bathroom # 547*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1010F at handwash sink

*Kitchenette # 548*

No Violations Noted

*Storage # 551*

No Violations Noted

*Janitor’s Closet # 554*

No Violations Noted

*Storage # 555*

No Violations Noted

*Multi-Purpose Room # 556*

No Violations Noted

*Interview/Exam Room # 558*

No Violations Noted

*Laundry Room # 561*

No Violations Noted

*Storage # 567*

No Violations Noted

*Day Room*

No Violations Noted

*Juice Bar*

No Violations Noted

*Storage # 618*

No Violations Noted

*Showers # 1-11*

105 CMR 451.123 Maintenance: Mold observed on ceiling in shower # 6

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 1-11

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 11

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 10

**INDUSTRIES AREA**

**1st Floor**

*Staff Break Room # 110*

No Violations Noted

*Female Staff Bathroom # 131*

No Violations Noted

*Male Staff Bathroom # 142*

No Violations Noted

**Jail Industries**

*Print Shop # 113*

No Violations Noted

*Print Shop Office # 115*

No Violations Noted

*Welding Shop # 124*

No Violations Noted

*Building Trades/Wood Shop*

No Violations Noted

*Inmate Bathroom # 116*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Female Staff Bathroom # 118*

No Violations Noted

*Male Staff Bathroom # 119*

No Violations Noted

*Janitor’s Closet # 120*

No Violations Noted

**Taylor/Sewing Shop # 133**

105 CMR 451.353\* Interior Maintenance: Floor ventilation fan dusty

*Staff Bathroom # 132*

No Violations Noted

*Inmate Bathroom # 140*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Prison Industries Office # 139-A*

No Violations Noted

**Maintenance Shop**

No Violations Noted

*Male Bathroom # 141*

No Violations Noted

*Tool Crib # 153*

No Violations Noted

*Locker Room # 155*

No Violations Noted

**Laundry**

No Violations Noted

*Office # 105*

No Violations Noted

*Bathroom # A-108*

No Violations Noted

**2nd Floor Industries**

*Storage*

No Violations Noted

*Chapel*

No Violations Noted

*Storage # 211*

No Violations Noted

*Religious Offices*

No Violations Noted

*Classrooms*

No Violations Noted

*Female Bathroom # 209*

No Violations Noted

*Male Bathroom # 210*

No Violations Noted

*Male Staff Bathroom # 229*

No Violations Noted

*Library*

No Violations Noted

*Office # 212 (located within library)*

No Violations Noted

*Storage # 225*

No Violations Noted

*Female Bathroom # 230*

No Violations Noted

*Female Staff Bathroom # 294*

No Violations Noted

*Male Staff Bathroom # 295*

No Violations Noted

*Storage # 296*

No Violations Noted

*Classroom # 235*

No Violations Noted

*Janitor’s Closet # 239*

No Violations Noted

**Barber Shop # 234**

No Violations Noted

*Chemical Storage Locker*

No Violations Noted

**ADMINISTRATION**

**Programs**

*Male Staff Bathroom # 237*

No Violations Noted

*Female Staff Bathroom # 238*

No Violations Noted

*Program Staff Break Room # 240*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

**Inner Administration**

*Female Staff Bathroom # 282*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Male Staff Bathroom # 283*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Kitchenette # 288*

No Violations Noted

*Janitor’s Closet # 278*

No Violations Noted

**Multi-Purpose Area**

*Inmate Bathroom # 102*

No Violations Noted

*Female Staff Bathroom # 103*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Female Staff Locker Room # 105*

No Violations Noted

*Male Staff Locker Room # 106*

105 CMR 451.123 Maintenance: Toilet stall door damaged

*Janitor’s Closet # 108*

No Violations Noted

*Special Activities Room # 107*

No Violations Noted

*Storage # 110*

No Violations Noted

*Storage # 111*

No Violations Noted

**Outer Administration**

**1ST Floor**

*Training Room # 118*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, Microwave oven damaged

*Male Staff Bathroom # 121*

No Violations Noted

*Female Staff Bathroom # 122*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Staff Lounge # 125*

No Violations Noted

*Staff Gym # 129*

No Violations Noted

*Female Locker Room # 130*

No Violations Noted

*Male Locker Room # 131*

No Violations Noted

*Janitor’s Closet # 134*

No Violations Noted

**2nd Floor**

*Staff Bathroom # 205*

No Violations Noted

*Office # 271*

No Violations Noted

*Male Bathroom # 218*

No Violations Noted

*Female Bathroom # 221*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Janitor’s Closet # 223*

No Violations Noted

*Staff Break Room # 224*

No Violations Noted

*Storage # 257*

No Violations Noted

*Janitor’s Closet # 258*

No Violations Noted

*Offices # 259/260*

No Violations Noted

**MAIN KITCHEN**

*Handwash Sink (near kitchen offices)*

No Violations Noted

*Serving Line*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on warmer # 1968

*Food Preparation Area*

No Violations Noted

*3-Compartment Sink*

No Violations Noted

*Cooler # A-146 (located in special diet area)*

No Violations Noted

*Dairy Cooler # A-125*

No Violations Noted

*Produce Cooler # B-125*

No Violations Noted

*Meat Cooler # C-125*

No Violations Noted

*Ice Machine*

No Violations Noted

*Freezer # D-125*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Dry Food Storage # 145*

No Violations Noted

*Dishwashing Area*

No Violations Noted

*Spice Storage Rack*

No Violations Noted

*Inmate Bathroom # 128*

Unable to Inspect – In Use

*Female Staff Locker Room # 129*

No Violations Noted

*Male Staff Locker Room # 130*

No Violations Noted

*Cook’s Office/Break Area*

No Violations Noted

*Non-Food Storage # 141*

No Violations Noted

*Janitor’s Closet # 142*

No Violations Noted

*Cleaning Supply Room # 143*

No Violations Noted

*Handwash Sink (near Bakery)*

No Violations Noted

*Barrel Wash Room # A-139*

No Violations Noted

*Loading/Receiving Dock Area*

No Violations Noted

*Dumpsters*

No Violations Noted

**Culinary Kitchen**

*Handwash Sink # 1 (near Main Entrance)*

No Violations Noted

*Sandwich Station*

No Violations Noted

*Service Line Coolers*

No Violations Noted

*Delfield Freezer*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets dirty

*Food Prep Area*

No Violations Noted

*Inmate Bathroom # 115*

FC 6-501.14\* Maintenance and Operation; Cleaning: Ventilation systems, ceiling vent dusty

*Staff Bathroom # 116*

FC 6-501.14\* Maintenance and Operation; Cleaning: Ventilation systems, ceiling vent dusty

*Handwash Sink # 2*

No Violations Noted

**Dishwashing Room**

No Violations Noted

*2-Compartment Sink*

FC 4-501.114(C)(2)\* Maintenance and Operation; Equipment: Quaternary ammonium solution lower than the manufacturers recommended concentration

*Handwash Sink*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, sink not draining

**Bakery**

*Handwash Sink*

No Violations Noted

*3-Compartment Sink*

No Violations Noted

**Staff Dining**

*Handwash Sink*

FC 5-202.12(A) Plumbing System, Design: Handwashing sinks water temperature recorded at 1430F

*Serving Line*

No Violations Noted

*Female Staff Bathroom # 111*

No Violations Noted

*Male Staff Bathroom # 112*

No Violations Noted

**VEHICLE TRAP**

**1st Floor**

No Violations Noted

*Bathroom*

No Violations Noted

**2nd Floor**

*Office (handwash sink)*

No Violations Noted

**PRE-RELEASE**

**Lobby**

*Female Bathroom # 105*

No Violations Noted

*Male Bathroom # 106*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1390F at handwash sink

*Program Area # A-178*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Visitation # A-174*

No Violations Noted

*Multi-Purpose Area # A-175*

No Violations Noted

**Program Area**

*Female Bathroom # 185*

No Violations Noted

*Male Bathroom # 186*

No Violations Noted

**Kitchen**

*Handwash Sink*

No Violations Noted

*Dry Storage # A-197*

No Violations Noted

*Cooler # 199*

No Violations Noted

*Freezer # A-199*

No Violations Noted

*Ice Machine*

No Violations Noted

*Food Prep-Sink*

No Violations Noted

*Delfield Cooler*

No Violations Noted

*Delfield Heating Unit*

No Violations Noted

*Dishwashing Room*

No Violations Noted

*Storage # 1101*

No Violations Noted

*Male Bathroom # 1102*

No Violations Noted

*Storage # 196*

No Violations Noted

**Dining Area**

FC 6-101.11(A)(1) Materials for Construction and Repairs: Surface not easily cleanable,

dining tabletops damaged

*Male Bathroom # 188*

No Violations Noted

*Storage # 189*

No Violations Noted

**Kitchen Hallway**

*Maintenance Closet # 192*

No Violations Noted

*Kitchen Office # 193*

No Violations Noted

*Repair Shop # 194*

No Violations Noted

*Dry Storage # 195*

No Violations Noted

**Intake**

*Cells # 142 and 143*

No Violations Noted

*Male Bathroom # 135*

No Violations Noted

*Female Bathroom # 136*

No Violations Noted

**Medical**

*Records*

No Violations Noted

*Medical Storage # 150*

No Violations Noted

*Exam Room # 152*

No Violations Noted

**Classrooms A and B**

No Violations Noted

**HOUSING UNITS**

**East Unit**

*Cells*

No Violations Noted

*Janitor’s Closet # 205*

No Violations Noted

*Storage Closet # 207*

No Violations Noted

*Male Staff Bathroom # 210*

No Violations Noted

*Female Staff Bathroom # 211*

No Violations Noted

*Inmate Bathroom and Showers # 213*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1, 2, and 7

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 6

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 3

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 1, 2, 3, 4, 5, 6, and 7

*Day Room*

No Violations Noted

**North Unit**

*Cells*

No Violations Noted

*Janitor’s Closet # 158*

No Violations Noted

*Inmate Bathroom and Showers # 159*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 4

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 5

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 4 and 5

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 3

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 1, 2, 4, and 5

*Staff Bathroom # 160*

No Violations Noted

*Day Room*

No Violations Noted

**South Unit**

*Cells*

No Violations Noted

*Storage # A-165*

No Violations Noted

*Janitor’s Closet # 166*

No Violations Noted

*Staff Bathroom # 169*

No Violations Noted

*Laundry Room # 170*

No Violations Noted

*Inmate Bathroom and Showers # 168*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 1-5

*Day Room*

No Violations Noted

**West Unit - C.H.A.M.P. Program**

*Cells*

Unable to Inspect –Not Used

*Janitor’s Closet # 217*

No Violations Noted

*Storage # 218*

No Violations Noted

*Male Staff Bathroom # 219*

No Violations Noted

*Female Staff Bathroom # 220*

No Violations Noted

*Storage # 221*

No Violations Noted

*Inmate Bathroom and Showers # 222*

No Violations Noted

*Storage # 226*

No Violations Noted

*Day Room*

No Violations Noted

**WAREHOUSE**

*Refrigerator # 106*

No Violations Noted

*Freezer # 106*

No Violations Noted

*Refrigerator # 107*

No Violations Noted

*Staff Bathroom # 109*

No Violations Noted

*Staff Bathroom # 110*

No Violations Noted

**Vehicle Maintenance**

No Violations Noted

*Bathroom # 111*

No Violations Noted

*Office # 113*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 784 at the time of inspection.
2. The moisture proof coating applied to many of the floors and cove base areas of the inmate shower stalls has either cracked or started to peel away. This is creating a surface that is no longer moisture resistant and cannot be adequately cleaned and sanitized.
3. The West Unit in the Pre-Release area was being used for training purposes only and inmates were not being housed there.
4. At the time of the inspection the Bravo # 2, Charlie # 3, 4, 8, 9, and Davis # 5 housing units were not in use due to a lower inmate population.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Scott Koczela Environmental Analyst, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH

Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

Carol A. Mici, Commissioner, DOC (electronic copy)

Thomas Turco, Secretary, EOPSS (electronic copy)

Nelson Alves, Director, Policy Development and Compliance Unit (electronic copy)

Kevin Crowley, Superintendent (electronic copy)

Lieutenant Gary Trueman, Environmental Health and Safety Officer (electronic copy) Matthew Roman, Standards and Training Coordinator (electronic copy)

Elinor Kelliher, MD, Chair, Ludlow Board of Health (electronic copy)

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate