



The Commonwealth of Massachusetts
 Executive Office of Health and Human Services
 Department of Public Health
 Bureau of Environmental Health
 Community Sanitation Program
 23 Service Center Road, Northampton, MA 01060
 Phone: 413-586-7525 Fax: 413-784-1037
 TTY 800-769-9991

CHARLES D. BAKER
 Governor

KARYN E. POLITO
 Lieutenant Governor

MARYLOU SUDDERS
 Secretary

MONICA BHAREL, MD, MPH
 Commissioner

Tel: 617-624-6000
www.mass.gov/dph

February 26, 2019

Nicholas Cocchi, Sheriff
 Hampden County Sheriff's Department
 626 Randall Road
 Ludlow, MA 01056 (electronic copy)

Re: Facility Inspection - Hampden County Jail and House of Correction, Ludlow

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Hampden County Jail and House of Correction on February 13, 14, and 15, 2019 accompanied by Lieutenant Gary Trueman, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 263 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

LOBBY

Female Bathroom # 103 No Violations Noted

Male Bathroom # 104 No Violations Noted

CONTROL

Bathroom No Violations Noted

Officer's Station No Violations Noted

INTAKE

Shower # 129

No Violations Noted

Shower # 130

105 CMR 451.123

Maintenance: Floor damaged

Cells

105 CMR 451.353

Interior Maintenance: Floor tiles missing outside Cell # 2

Section 35 Holding # 104

No Violations Noted

Transportation # 105

No Violations Noted

Equipment Locker # 106

No Violations Noted

Office # A-109

No Violations Noted

Inmate Bathroom # 109

No Violations Noted

Office # A-133

No Violations Noted

Nurse's Station # A-137

No Violations Noted

CLASSIFICATION-PAROLE

Male Staff Bathroom # 110

No Violations Noted

Female Staff Bathroom # 111

No Violations Noted

Maintenance Closet # 113

No Violations Noted

Break Room # 121

No Violations Noted

Male Bathroom # 122

No Violations Noted

Property # A-128

No Violations Noted

VISITING

Janitor's Closet # B-139

No Violations Noted

<i>Search Room-1 # 140</i>	No Violations Noted
<i>Search Room-2 # 158</i>	No Violations Noted
<i>Female Bathroom # 141</i>	No Violations Noted
<i>Male Bathroom # 142</i>	No Violations Noted
<i>Non-Contact Visiting</i> 105 CMR 451.353 105 CMR 451.353*	Interior Maintenance: Countertop damaged in booth # B-1, B-4, B-6, and B-8 Interior Maintenance: Countertop damaged in booth # A-5
<i>Back of Visiting (inmate side)</i>	No Violations Noted
<i>Front of Visiting (visitor side)</i>	No Violations Noted
<i>Officer's Station (front of visiting)</i>	No Violations Noted
<i>Staff Bathroom # 150</i>	No Violations Noted
<i>Staff Bathroom # 151</i>	No Violations Noted
<i>Children's Visiting Room # 152</i>	No Violations Noted

MEDICAL

<i>Exam Rooms</i>	No Violations Noted
<i>Shower Room # 218</i> 105 CMR 451.123	Maintenance: Ceiling vent dusty
<i>X-Ray Room # A-220</i>	No Violations Noted
<i>Break Room # A-224</i>	No Violations Noted
<i>Bio-Hazard Storage # 259</i>	No Violations Noted
<i>Nurse's Station # 214-A</i>	No Violations Noted
<i>Dental Room # 237</i>	No Violations Noted

Dental Lab # 239 (inside dental room)

No Violations Noted

Staff Bathroom # 204

105 CMR 451.124

Water Supply: No cold water supplied to handwash sink

Inmate Bathroom # 205

No Violations Noted

Male Staff Bathroom # 226

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Female Staff Bathroom # 227

No Violations Noted

Medical Records Office # 229

No Violations Noted

Medical Storage # 230

No Violations Noted

Female Bathroom # 232

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Male Bathroom # 233

No Violations Noted

Janitor's Closet # 236

No Violations Noted

DELTA # 1 – MEDICAL OFFICE SUITE

Offices

No Violations Noted

Showers

Unable to Inspect – Not In Use

DELTA # 2

Offices

No Violations Noted

Showers

Unable to Inspect – Not In Use

Eye Exam Room # 291

No Violations Noted

Kitchenette # 288

105 CMR 451.200*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Custodial Room # 290

105 CMR 451.353

Interior Maintenance: Ceiling vent dusty

Staff Bathroom # A-294
105 CMR 451.123*

Maintenance: Ceiling vent dusty

DELTA # 4 – RESPIT

Cells

No Violations Noted

Day Room

No Violations Noted

Office # A-241

No Violations Noted

Kitchenette # 252

No Violations Noted

Maintenance Closet # 254

No Violations Noted

Shower Room

105 CMR 451.123

Maintenance: Soap scum on walls in shower

Storage Room # 255

No Violations Noted

Office # 256

No Violations Noted

DELTA # 4 – TREATMENT

Cells

No Violations Noted

Day Room

No Violations Noted

Shower Room

Unable to Inspect – In Use

Office # 241-A

No Violations Noted

Storage Room # 244

No Violations Noted

HOUSING UNITS

Davis # 1

Cells

105 CMR 451.353* Interior Maintenance: Wall vent blocked in cell # 16

Storage # A-121

No Violations Noted

Recreation Deck

No Violations Noted

Janitor's Closet # 123

No Violations Noted

Storage # 206

No Violations Noted

Storage # 209

No Violations Noted

Storage # 210

No Violations Noted

Staff Bathroom # 104

No Violations Noted

Day Room

105 CMR 451.353* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

105 CMR 451.353* Interior Maintenance: Padding damaged on weight machine

Interview/Exam Room # 117

No Violations Noted

Juice Bar

No Violations Noted

Lower Showers # 1-5

105 CMR 451.123* Maintenance: Soap scum on floor in shower # 4 and 5

105 CMR 451.123* Maintenance: Floor damaged in shower # 1-5

Upper Showers # 6-10

105 CMR 451.123* Maintenance: Soap scum on floor in shower # 6, 8, 9, and 10

105 CMR 451.123 Maintenance: Floor damaged in shower # 7 and 9

Davis # 2

Staff Bathroom # 105

No Violations Noted

Multi-Purpose Room # 116-B

No Violations Noted

Juice Bar

No Violations Noted

<i>Interview/Exam Room # 118</i>	No Violations Noted
<i>Storage # 122-A</i>	No Violations Noted
<i>Janitor's Closet # 124-A</i>	No Violations Noted
<i>Cells</i>	No Violations Noted
<i>Day Room</i> 105 CMR 451.353*	Interior Maintenance: Ceiling dirty, black substance near air supply outlets
<i>Recreation Deck</i>	No Violations Noted
<i>Storage # 207</i>	No Violations Noted
<i>Storage # 213</i>	No Violations Noted
<i>Storage # 214</i>	No Violations Noted
<i>Lower Showers # 1-5</i> 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 2, 3, 4, and 5 Maintenance: Floor damaged in shower # 1-5
<i>Upper Showers # 6-10</i> 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123*	Maintenance: Floor damaged in shower # 10 Maintenance: Mold observed on ceiling in shower # 6 and 8 Maintenance: Soap scum on floor in shower # 6-10
<u>Davis # 3</u>	
<i>Staff Bathroom # 304</i>	No Violations Noted
<i>Cells</i>	No Violations Noted
<i>Day Room</i> 105 CMR 451.353 105 CMR 451.353*	Interior Maintenance: Padding torn on bench press machine Interior Maintenance: Ceiling dirty, black substance near air supply outlets
<i>Recreation Deck</i>	No Violations Noted
<i>Janitor's Closet # 323</i>	No Violations Noted
<i>Storage # 406</i>	No Violations Noted

Lower Showers # 1-5

105 CMR 451.123

105 CMR 451.123*

105 CMR 451.123

Maintenance: Floor damaged in shower # 4

Maintenance: Floor damaged in shower # 1, 2, 3, and 5

Maintenance: Light not working in shower # 1

Upper Showers # 6-10

105 CMR 451.123*

105 CMR 451.123

Maintenance: Floor damaged in shower # 6-10

Maintenance: Wall paint peeling in shower # 10

Storage # 321-A

No Violations Noted

Interview/Exam Room # 317

No Violations Noted

Juice Bar

No Violations Noted

Davis # 4

Cells

105 CMR 451.353

Interior Maintenance: Floor tile missing in cell # 1

Storage # A-322

No Violations Noted

Janitor's Closet # 324

No Violations Noted

Staff Bathroom # 305

No Violations Noted

Recreation Deck

No Violations Noted

Day Room

105 CMR 451.353

105 CMR 451.353*

Interior Maintenance: Damaged and missing floor tiles near exercise equipment

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

Multi-Purpose Room # 316

No Violations Noted

Interview/Exam Room # 318

No Violations Noted

Storage # 407

No Violations Noted

Juice Bar

No Violations Noted

Lower Showers # 1-5

105 CMR 451.123*

105 CMR 451.123*

105 CMR 451.123

105 CMR 451.123

Unable to Inspect Shower # 5 – In Use

Maintenance: Soap scum on floor in shower # 2 and 3

Maintenance: Floor damaged in shower # 1, 2, 3, and 4

Maintenance: Mold observed on ceiling in shower # 3

Maintenance: Ceiling paint damaged in shower # 3

Upper Showers # 6-10

105 CMR 451.130
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123

Plumbing: Plumbing not maintained in good repair, shower # 6 out-of-order
Maintenance: Soap scum on floor in shower # 7, 8, 9, and 10
Maintenance: Floor damaged in shower # 7, 8, 9, and 10
Maintenance: Mold observed on ceiling in shower # 8

Davis # 5

Unable to Inspect – Decommissioned and Not In Use

Davis # 6

Cells

105 CMR 451.353
105 CMR 451.353

Interior Maintenance: Floor tile missing in cell # 11, 12, 15, and 16
Interior Maintenance: Floor tiles missing outside cell # 32, 33, 34, 35, and 36

Recreation Deck

No Violations Noted

Janitor's Closet # 524

No Violations Noted

Staff Bathroom # 505

No Violations Noted

Day Room

105 CMR 451.353*

Interior Maintenance: Ceiling tiles water stained above door # 513 and 518

Interview/Exam Room # 518

No Violations Noted

Storage # 536

No Violations Noted

Storage # 607

No Violations Noted

Juice Bar

No Violations Noted

Lower Showers # 1-6

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 6
Maintenance: Floor damaged in shower # 1-6
Maintenance: Baseboard damaged in shower # 6
Maintenance: Baseboard damaged in shower # 1, 3, 4, and 5

Storage # 612

No Violations Noted

Upper Showers # 7-12

105 CMR 451.123
105 CMR 451.123*
105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 7, 8, and 9
Maintenance: Soap scum on floor in shower # 10 and 12
Maintenance: Floor damaged in shower # 7-12

Bravo # 1

Cells

105 CMR 451.353 Interior Maintenance: Floor tiles missing outside cell # 40

Recreation Deck

No Violations Noted

Janitor's Closet # 123

No Violations Noted

Storage # 206

No Violations Noted

Storage # 209

No Violations Noted

Storage # 210

No Violations Noted

Staff Bathroom # 104

No Violations Noted

Day Room

105 CMR 451.353* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

105 CMR 451.353* Interior Maintenance: Ceiling tiles water stained above door # 117

Storage # A-121

No Violations Noted

Councilor's Office # 112

No Violations Noted

Interview/Exam Room # 117

No Violations Noted

Juice Bar

No Violations Noted

Lower Showers # 1-5

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 2, 3, and 4

105 CMR 451.123* Maintenance: Soap scum on floor in shower # 5

105 CMR 451.123* Maintenance: Floor damaged in shower # 1-5

105 CMR 451.123* Maintenance: Baseboard damaged in shower # 1-5

Upper Showers # 6-10

105 CMR 451.123* Maintenance: Soap scum on floor in shower # 8 and 9

105 CMR 451.123* Maintenance: Floor damaged in shower # 6, 8, 9, and 10

105 CMR 451.123* Maintenance: Baseboard damaged in shower # 6-10

Bravo # 2

Unable to Inspect – Decommissioned and Not In Use

Bravo # 3

Cells

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 45 and 53

Storage # A-321

No Violations Noted

Recreation Deck

No Violations Noted

Janitor's Closet # 323

No Violations Noted

Juice Bar

No Violations Noted

Staff Bathroom # 304

No Violations Noted

Day Room

105 CMR 451.353* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

Interview/Exam Room # 317

No Violations Noted

Upper Storage # 406

No Violations Noted

Lower Showers # 1-5

105 CMR 451.123* Maintenance: Soap scum on walls in shower # 1-5
105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1
105 CMR 451.123* Maintenance: Soap scum on floor in shower # 2, 3, 4, and 5
105 CMR 451.123* Maintenance: Floor damaged in shower # 1, 2, 3, and 5
105 CMR 451.123* Maintenance: Baseboard damaged in shower # 1-5
105 CMR 451.123 Maintenance: Drain flies observed in shower # 3 and 5

Upper Showers # 6-10

105 CMR 451.123* Maintenance: Soap scum on walls in shower # 7 and 10
105 CMR 451.123 Maintenance: Soap scum on floor in shower # 6
105 CMR 451.123* Maintenance: Soap scum on floor in shower # 7, 8, 9, and 10
105 CMR 451.123* Maintenance: Baseboard damaged in shower # 6-10
105 CMR 451.123* Maintenance: Floor damaged in shower # 7, 8, 9, and 10
105 CMR 451.123 Maintenance: Drain flies observed in shower # 8 and 9

Bravo # 4

Unable to Inspect – Decommissioned and Not In Use

Bravo # 5

Cells

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in cell # 5

Storage # 528

No Violations Noted

<i>Recreation Deck</i>	No Violations Noted
<i>Janitor's Closet # 526</i>	No Violations Noted
<i>Chemical Closet # 527</i>	No Violations Noted
<i>Storage # A-521</i>	No Violations Noted
<i>Staff Bathroom # 504</i>	No Violations Noted
<i>Day Room</i> 105 CMR 451.353*	Interior Maintenance: Ceiling dirty, black substance near air supply outlets
<i>Interview/Exam Room # 517</i>	No Violations Noted
<i>Juice Bar</i>	No Violations Noted
<i>Upper Storage # 606</i>	No Violations Noted
<i>Lower Showers # 1-5</i> 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.130*	Maintenance: Soap scum on walls in shower # 2 and 5 Maintenance: Soap scum on floor in shower # 1, 3, 4, and 5 Maintenance: Floor damaged in shower # 1-5 Maintenance: Baseboard damaged in shower # 1-5 Hot Water: Shower water temperature recorded at 124 ⁰ F
<i>Upper Showers # 6-11</i> 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123*	Unable to Inspect Shower # 7 and 9 – In Use Maintenance: Soap scum on floor in shower # 11 Maintenance: Soap scum on walls in shower # 10 Maintenance: Soap scum on walls in shower # 11 Maintenance: Floor damaged in shower # 8 and 11 Maintenance: Baseboard damaged in shower # 6, 8, 10, and 11
<u>Bravo # 6</u>	
<i>Cells</i> 105 CMR 451.353 105 CMR 451.353 105 CMR 451.353*	Interior Maintenance: Floor tile damaged in cell # 10 and outside # 28 and 29 Interior Maintenance: Wall vent blocked in cell # 6, 10, and 22 Interior Maintenance: Wall vent blocked in cell # 20
<i>Recreation Deck</i>	No Violations Noted
<i>Janitor's Closet # 524</i>	No Violations Noted
<i>Staff Bathroom # 505</i>	No Violations Noted

Day Room
105 CMR 451.353* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

Multi-Purpose Room # B-516
No Violations Noted

Interview/Exam Room # 518
No Violations Noted

Storage # 536
No Violations Noted

Old Laundry Room # 535
No Violations Noted

Juice Bar
No Violations Noted

Upper Storage # 607
No Violations Noted

Lower Showers # 1-5
105 CMR 451.123 Unable to Inspect Shower # 3 and 5 – In Use
105 CMR 451.123* Maintenance: Soap scum on floor in shower # 5
105 CMR 451.123* Maintenance: Soap scum on floor in shower # 1
105 CMR 451.123* Maintenance: Soap scum on walls in shower # 2
105 CMR 451.123 Maintenance: Floor damaged in shower # 4
105 CMR 451.123* Maintenance: Floor damaged in shower # 2
105 CMR 451.123* Maintenance: Baseboard damaged in shower # 1, 2, and 4
105 CMR 451.123 Maintenance: Light not working in shower # 4

Upper Showers # 6-10
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 8 and 10
105 CMR 451.123* Maintenance: Soap scum on walls in shower # 7 and 9
105 CMR 451.123 Maintenance: Soap scum on floor in shower # 10
105 CMR 451.123* Maintenance: Soap scum on floor in shower # 8 and 9
105 CMR 451.123 Maintenance: Floor damaged in shower # 7
105 CMR 451.123* Maintenance: Floor damaged in shower # 8, 9, and 10
105 CMR 451.123* Maintenance: Baseboard damaged in shower # 6-10

Control Tower (serving Charlie # 1 and 2)
No Violations Noted

Staff Bathroom # BR-210
No Violations Noted

Charlie # 1 and 2 Hallway

Staff Bathroom # 162 (outside Charlie # 1)
No Violations Noted

Staff Bathroom # 165 (outside Charlie # 2)
No Violations Noted

Recreation Deck # B-116
No Violations Noted

Charlie # 1

Cells

No Violations Noted

Exercise Room # 9

No Violations Noted

Janitor's Closet # 161

No Violations Noted

Kitchenette # 152

No Violations Noted

Storage # 154

No Violations Noted

Day Room

105 CMR 451.353*

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

Interview/Exam Room # 151

No Violations Noted

Storage # 206

No Violations Noted

Lower Showers # 1-3

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 1

105 CMR 451.123

Maintenance: Baseboard damaged in shower # 1

105 CMR 451.123*

Maintenance: Baseboard damaged in shower # 2 and 3

105 CMR 451.123

Maintenance: Floor damaged in shower # 1, 2, and 3

Upper Showers # 4-6

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 4, 5, and 6

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 4, 5, and 6

105 CMR 451.123

Maintenance: Floor damaged in shower # 5

105 CMR 451.123*

Maintenance: Floor damaged in shower # 6

105 CMR 451.123

Maintenance: Baseboard damaged in shower # 4

105 CMR 451.123*

Maintenance: Baseboard damaged in shower # 5 and 6

Charlie # 2

Unable to Inspect – Decommissioned and Not In Use

Charlie # 3 and 4 Hallway

Storage Room # 129

No Violations Noted

Staff Bathroom # 132

Unable to Inspect –In Use

Storage # 183

No Violations Noted

<i>Multi-Purpose Room # 180</i>	No Violations Noted
<i>Storage # 114</i>	No Violations Noted
<i>Office # 112</i>	No Violations Noted
<i>Recreation Deck # A-116</i>	No Violations Noted
<u>Charlie # 3</u>	Unable to Inspect – Decommissioned and Not In Use
<u>Charlie # 4</u>	Unable to Inspect – Decommissioned and Not In Use
<u>Charlie # 5 and 6 Hallway</u>	
<i>Staff Bathroom # 318</i>	No Violations Noted
<i>Storage Room # 319</i>	No Violations Noted
<u>Charlie # 5</u>	
<i>Cells</i>	No Violations Noted
<i>Recreation Deck</i>	No Violations Noted
<i>Staff Bathroom # 303</i>	No Violations Noted
<i>Laundry # 304</i>	No Violations Noted
<i>Juice Bar</i>	No Violations Noted
<i>Storage # A-304</i>	No Violations Noted
<i>Interview/Exam Room # 306</i>	No Violations Noted
<i>Janitor’s Closet # 310</i>	No Violations Noted
<i>Storage # 311</i>	No Violations Noted

Storage # A-405

No Violations Noted

Day Room

105 CMR 451.353*

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

Lower Showers # 1-6

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1 and 4

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 2 and 5

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 3 and 6

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 2 and 5

105 CMR 451.123

Maintenance: Baseboard damaged in shower # 1, 3, and 4

105 CMR 451.123*

Maintenance: Baseboard damaged in shower # 2, 5, and 6

105 CMR 451.123

Maintenance: Floor damaged in shower # 1

105 CMR 451.123

Maintenance: Wall paint peeling in shower # 6

105 CMR 451.123

Maintenance: Light rusted in shower # 4

Upper Showers # 7-12

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 8, 11, and 12

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 7, 9, and 10

105 CMR 451.123*

Maintenance: Baseboard damaged in shower # 7-12

105 CMR 451.123*

Maintenance: Mold observed on walls in shower # 7

105 CMR 451.123

Maintenance: Rust stains observed on walls in shower # 9 and 10

Charlie # 6

Cells

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 16 and 17

Staff Bathroom # 336

No Violations Noted

Recreation Deck # 325-A

No Violations Noted

Juice Bar

No Violations Noted

Office # 327

No Violations Noted

Storage # 328

No Violations Noted

Janitor's Closet # 329

No Violations Noted

Storage # 408

No Violations Noted

Lower Showers # 1-6

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1, 2, 3, and 5

105 CMR 451.123

Maintenance: Mold observed on walls in shower # 2

105 CMR 451.123

Maintenance: Floor damaged in shower # 1-6

105 CMR 451.123

Maintenance: Baseboard damaged in shower # 1-6

105 CMR 451.123

Maintenance: Light not working in shower # 6

Upper Showers # 7-12

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 7, 8, 9, and 12

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 7-12

105 CMR 451.123

Maintenance: Floor damaged in shower # 10, 11, and 12

105 CMR 451.123

Maintenance: Baseboard damaged in shower # 7, 9, 10, 11, and 12

105 CMR 451.123

Maintenance: Light rusted in shower # 7, 8, 11, and 12

Storage # 334-A

No Violations Noted

Laundry Room # 335

No Violations Noted

Charlie # 7 and 8 Hallway

Break Room # 502

No Violations Noted

Female Staff Bathroom # 503

No Violations Noted

Male Staff Bathroom # 504

No Violations Noted

Janitor's Closet # 523

No Violations Noted

Staff Kitchenette # 529

No Violations Noted

Staff Bathroom # 530

No Violations Noted

Staff Bathroom # 540

No Violations Noted

Storage # 546

No Violations Noted

Charlie # 7

Medical Office # 506

No Violations Noted

Interview/Exam Room # 509

Unable to Inspect – In Use

Storage # 512

No Violations Noted

Multi-Purpose Room # 511

No Violations Noted

Janitor's Closet # 513

No Violations Noted

<i>Cells</i> 105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 24
<i>Storage # 605</i>	No Violations Noted
<i>Recreation Deck</i>	No Violations Noted
<i>Kitchenette # 518</i>	No Violations Noted
<i>Storage # 519</i>	No Violations Noted
<i>Juice Bar</i>	No Violations Noted
<i>Staff Bathroom # 522</i>	No Violations Noted
<i>Day Room</i> 105 CMR 451.353*	Interior Maintenance: Ceiling dirty, black substance near air supply outlets
<i>Showers # 1-11</i> 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123*	Unable to Inspect Shower # 11 – In Use Maintenance: Soap scum on walls in shower # 1, 2, 3, 4, 7, and 10 Maintenance: Soap scum on floor in shower # 2 Maintenance: Mold observed on walls in shower # 3, 4, 9, and 10 Maintenance: Mold observed on ceiling in shower # 6, 8, 9, and 10 Maintenance: Floor damaged in shower # 9 Maintenance: Floor damaged in shower # 1, 2, 3, 4, 5, and 7
<u>Charlie # 8</u>	Unable to Inspect – Decommissioned and Not In Use
<u>Charlie # 9</u>	Unable to Inspect – Decommissioned and Not In Use
<u>Charlie # 10</u>	
<i>Cells</i>	No Violations Noted
<i>Recreation Deck</i>	No Violations Noted
<i>Staff Bathroom # 547</i> 105 CMR 451.126	Hot Water: Hot water temperature recorded at 101 ⁰ F at handwash sink
<i>Kitchenette # 548</i>	No Violations Noted
<i>Storage # 551</i>	No Violations Noted
<i>Janitor's Closet # 554</i>	No Violations Noted

<i>Storage # 555</i>	No Violations Noted
<i>Multi-Purpose Room # 556</i>	No Violations Noted
<i>Interview/Exam Room # 558</i>	No Violations Noted
<i>Laundry Room # 561</i>	No Violations Noted
<i>Storage # 567</i>	No Violations Noted
<i>Day Room</i>	No Violations Noted
<i>Juice Bar</i>	No Violations Noted
<i>Storage # 618</i>	No Violations Noted
<i>Showers # 1-11</i>	
105 CMR 451.123	Maintenance: Mold observed on ceiling in shower # 6
105 CMR 451.123*	Maintenance: Floor paint damaged in shower # 1-11
105 CMR 451.123	Maintenance: Baseboard damaged in shower # 11
105 CMR 451.123*	Maintenance: Baseboard damaged in shower # 10

INDUSTRIES AREA

1st Floor

<i>Staff Break Room # 110</i>	No Violations Noted
<i>Female Staff Bathroom # 131</i>	No Violations Noted
<i>Male Staff Bathroom # 142</i>	No Violations Noted

Jail Industries

<i>Print Shop # 113</i>	No Violations Noted
<i>Print Shop Office # 115</i>	No Violations Noted
<i>Welding Shop # 124</i>	No Violations Noted
<i>Building Trades/Wood Shop</i>	No Violations Noted

<i>Inmate Bathroom # 116</i> 105 CMR 451.123*	Maintenance: Ceiling vent dusty
<i>Female Staff Bathroom # 118</i>	No Violations Noted
<i>Male Staff Bathroom # 119</i>	No Violations Noted
<i>Janitor's Closet # 120</i>	No Violations Noted
Taylor/Sewing Shop # 133 105 CMR 451.353*	Interior Maintenance: Floor ventilation fan dusty
<i>Staff Bathroom # 132</i>	No Violations Noted
<i>Inmate Bathroom # 140</i> 105 CMR 451.123*	Maintenance: Ceiling vent dusty
<i>Prison Industries Office # 139-A</i>	No Violations Noted
Maintenance Shop	No Violations Noted
<i>Male Bathroom # 141</i>	No Violations Noted
<i>Tool Crib # 153</i>	No Violations Noted
<i>Locker Room # 155</i>	No Violations Noted
Laundry	No Violations Noted
<i>Office # 105</i>	No Violations Noted
<i>Bathroom # A-108</i>	No Violations Noted
<u>2nd Floor Industries</u>	
<i>Storage</i>	No Violations Noted
<i>Chapel</i>	No Violations Noted
<i>Storage # 211</i>	No Violations Noted

<i>Religious Offices</i>	No Violations Noted
<i>Classrooms</i>	No Violations Noted
<i>Female Bathroom # 209</i>	No Violations Noted
<i>Male Bathroom # 210</i>	No Violations Noted
<i>Male Staff Bathroom # 229</i>	No Violations Noted
<i>Library</i>	No Violations Noted
<i>Office # 212 (located within library)</i>	No Violations Noted
<i>Storage # 225</i>	No Violations Noted
<i>Female Bathroom # 230</i>	No Violations Noted
<i>Female Staff Bathroom # 294</i>	No Violations Noted
<i>Male Staff Bathroom # 295</i>	No Violations Noted
<i>Storage # 296</i>	No Violations Noted
<i>Classroom # 235</i>	No Violations Noted
<i>Janitor's Closet # 239</i>	No Violations Noted
Barber Shop # 234	No Violations Noted
<i>Chemical Storage Locker</i>	No Violations Noted

ADMINISTRATION

Programs

Male Staff Bathroom # 237

No Violations Noted

Female Staff Bathroom # 238

No Violations Noted

Program Staff Break Room # 240

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Inner Administration

Female Staff Bathroom # 282

105 CMR 451.123

Maintenance: Ceiling vent dusty

Male Staff Bathroom # 283

105 CMR 451.123

Maintenance: Ceiling vent dusty

Kitchenette # 288

No Violations Noted

Janitor's Closet # 278

No Violations Noted

Multi-Purpose Area

Inmate Bathroom # 102

No Violations Noted

Female Staff Bathroom # 103

105 CMR 451.123

Maintenance: Ceiling vent dusty

Female Staff Locker Room # 105

No Violations Noted

Male Staff Locker Room # 106

105 CMR 451.123

Maintenance: Toilet stall door damaged

Janitor's Closet # 108

No Violations Noted

Special Activities Room # 107

No Violations Noted

Storage # 110

No Violations Noted

Storage # 111

No Violations Noted

Outer Administration

1ST Floor

Training Room # 118

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, Microwave oven damaged

Male Staff Bathroom # 121

No Violations Noted

Female Staff Bathroom # 122

105 CMR 451.123

Maintenance: Ceiling vent dusty

Staff Lounge # 125

No Violations Noted

Staff Gym # 129

No Violations Noted

Female Locker Room # 130

No Violations Noted

Male Locker Room # 131

No Violations Noted

Janitor's Closet # 134

No Violations Noted

2nd Floor

Staff Bathroom # 205

No Violations Noted

Office # 271

No Violations Noted

Male Bathroom # 218

No Violations Noted

Female Bathroom # 221

105 CMR 451.123

Maintenance: Ceiling vent dusty

Janitor's Closet # 223

No Violations Noted

Staff Break Room # 224

No Violations Noted

Storage # 257

No Violations Noted

Janitor's Closet # 258

No Violations Noted

Offices # 259/260

No Violations Noted

MAIN KITCHEN

Handwash Sink (near kitchen offices)

No Violations Noted

Serving Line

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on warmer # 1968

Food Preparation Area

No Violations Noted

3-Compartment Sink

No Violations Noted

Cooler # A-146 (located in special diet area)

No Violations Noted

Dairy Cooler # A-125

No Violations Noted

Produce Cooler # B-125

No Violations Noted

Meat Cooler # C-125

No Violations Noted

Ice Machine

No Violations Noted

Freezer # D-125

No Violations Noted

Handwash Sink

No Violations Noted

Dry Food Storage # 145

No Violations Noted

Dishwashing Area

No Violations Noted

Spice Storage Rack

No Violations Noted

Inmate Bathroom # 128

Unable to Inspect – In Use

Female Staff Locker Room # 129

No Violations Noted

Male Staff Locker Room # 130

No Violations Noted

<i>Cook's Office/Break Area</i>	No Violations Noted
<i>Non-Food Storage # 141</i>	No Violations Noted
<i>Janitor's Closet # 142</i>	No Violations Noted
<i>Cleaning Supply Room # 143</i>	No Violations Noted
<i>Handwash Sink (near Bakery)</i>	No Violations Noted
<i>Barrel Wash Room # A-139</i>	No Violations Noted
<i>Loading/Receiving Dock Area</i>	No Violations Noted
<i>Dumpsters</i>	No Violations Noted
Culinary Kitchen	
<i>Handwash Sink # 1 (near Main Entrance)</i>	No Violations Noted
<i>Sandwich Station</i>	No Violations Noted
<i>Service Line Coolers</i>	No Violations Noted
<i>Delfield Freezer</i> FC 4-501.11(B)*	Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets dirty
<i>Food Prep Area</i>	No Violations Noted
<i>Inmate Bathroom # 115</i> FC 6-501.14*	Maintenance and Operation; Cleaning: Ventilation systems, ceiling vent dusty
<i>Staff Bathroom # 116</i> FC 6-501.14*	Maintenance and Operation; Cleaning: Ventilation systems, ceiling vent dusty
<i>Handwash Sink # 2</i>	No Violations Noted

Dishwashing Room

No Violations Noted

2-Compartment Sink
FC 4-501.114(C)(2)*

Maintenance and Operation; Equipment: Quaternary ammonium solution lower than the manufacturers recommended concentration

Handwash Sink
FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, sink not draining

Bakery

Handwash Sink

No Violations Noted

3-Compartment Sink

No Violations Noted

Staff Dining

Handwash Sink
FC 5-202.12(A)

Plumbing System, Design: Handwashing sinks water temperature recorded at 143°F

Serving Line

No Violations Noted

Female Staff Bathroom # 111

No Violations Noted

Male Staff Bathroom # 112

No Violations Noted

VEHICLE TRAP

1st Floor

No Violations Noted

Bathroom

No Violations Noted

2nd Floor

Office (handwash sink)

No Violations Noted

PRE-RELEASE

Lobby

Female Bathroom # 105

No Violations Noted

Male Bathroom # 106

105 CMR 451.126

Hot Water: Hot water temperature recorded at 139⁰F at handwash sink

Program Area # A-178

105 CMR 451.200*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Visitation # A-174

No Violations Noted

Multi-Purpose Area # A-175

No Violations Noted

Program Area

Female Bathroom # 185

No Violations Noted

Male Bathroom # 186

No Violations Noted

Kitchen

Handwash Sink

No Violations Noted

Dry Storage # A-197

No Violations Noted

Cooler # 199

No Violations Noted

Freezer # A-199

No Violations Noted

Ice Machine

No Violations Noted

Food Prep-Sink

No Violations Noted

Delfield Cooler

No Violations Noted

Delfield Heating Unit

No Violations Noted

Dishwashing Room

No Violations Noted

<i>Storage # 1101</i>	No Violations Noted
<i>Male Bathroom # 1102</i>	No Violations Noted
<i>Storage # 196</i>	No Violations Noted
Dining Area FC 6-101.11(A)(1)	Materials for Construction and Repairs: Surface not easily cleanable, dining tabletops damaged
<i>Male Bathroom # 188</i>	No Violations Noted
<i>Storage # 189</i>	No Violations Noted
Kitchen Hallway	
<i>Maintenance Closet # 192</i>	No Violations Noted
<i>Kitchen Office # 193</i>	No Violations Noted
<i>Repair Shop # 194</i>	No Violations Noted
<i>Dry Storage # 195</i>	No Violations Noted
Intake	
<i>Cells # 142 and 143</i>	No Violations Noted
<i>Male Bathroom # 135</i>	No Violations Noted
<i>Female Bathroom # 136</i>	No Violations Noted
Medical	
<i>Records</i>	No Violations Noted
<i>Medical Storage # 150</i>	No Violations Noted
<i>Exam Room # 152</i>	No Violations Noted

Classrooms A and B

No Violations Noted

HOUSING UNITS

East Unit

Cells

No Violations Noted

Janitor's Closet # 205

No Violations Noted

Storage Closet # 207

No Violations Noted

Male Staff Bathroom # 210

No Violations Noted

Female Staff Bathroom # 211

No Violations Noted

Inmate Bathroom and Showers # 213

- 105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1, 2, and 7
- 105 CMR 451.123* Maintenance: Soap scum on floor in shower # 6
- 105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 3
- 105 CMR 451.123* Maintenance: Floor paint damaged in shower # 1, 2, 3, 4, 5, 6, and 7

Day Room

No Violations Noted

North Unit

Cells

No Violations Noted

Janitor's Closet # 158

No Violations Noted

Inmate Bathroom and Showers # 159

- 105 CMR 451.123 Maintenance: Soap scum on floor in shower # 4
- 105 CMR 451.123* Maintenance: Soap scum on floor in shower # 5
- 105 CMR 451.123 Maintenance: Soap scum on walls in shower # 4 and 5
- 105 CMR 451.123 Maintenance: Floor paint damaged in shower # 3
- 105 CMR 451.123* Maintenance: Floor paint damaged in shower # 1, 2, 4, and 5

Staff Bathroom # 160

No Violations Noted

Day Room

No Violations Noted

South Unit

Cells

No Violations Noted

Storage # A-165 No Violations Noted

Janitor's Closet # 166 No Violations Noted

Staff Bathroom # 169 No Violations Noted

Laundry Room # 170 No Violations Noted

Inmate Bathroom and Showers # 168
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 3
105 CMR 451.123* Maintenance: Floor paint damaged in shower # 1-5

Day Room No Violations Noted

West Unit - C.H.A.M.P. Program

Cells Unable to Inspect –Not Used

Janitor's Closet # 217 No Violations Noted

Storage # 218 No Violations Noted

Male Staff Bathroom # 219 No Violations Noted

Female Staff Bathroom # 220 No Violations Noted

Storage # 221 No Violations Noted

Inmate Bathroom and Showers # 222 No Violations Noted

Storage # 226 No Violations Noted

Day Room No Violations Noted

WAREHOUSE

Refrigerator # 106 No Violations Noted

Freezer # 106 No Violations Noted

Refrigerator # 107 No Violations Noted

Staff Bathroom # 109 No Violations Noted

Staff Bathroom # 110 No Violations Noted

Vehicle Maintenance No Violations Noted

Bathroom # 111 No Violations Noted

Office # 113 No Violations Noted

Observations and Recommendations

1. The inmate population was 784 at the time of inspection.
2. The moisture proof coating applied to many of the floors and cove base areas of the inmate shower stalls has either cracked or started to peel away. This is creating a surface that is no longer moisture resistant and cannot be adequately cleaned and sanitized.
3. The West Unit in the Pre-Release area was being used for training purposes only and inmates were not being housed there.
4. At the time of the inspection the Bravo # 2, Charlie # 3, 4, 8, 9, and Davis # 5 housing units were not in use due to a lower inmate population.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Scott Koczela
Environmental Analyst, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH
Jana Ferguson, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Thomas Turco, Secretary, EOPSS (electronic copy)
Nelson Alves, Director, Policy Development and Compliance Unit (electronic copy)
Kevin Crowley, Superintendent (electronic copy)
Lieutenant Gary Trueman, Environmental Health and Safety Officer (electronic copy)
Matthew Roman, Standards and Training Coordinator (electronic copy)
Elinor Kelliher, MD, Chair, Ludlow Board of Health (electronic copy)
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate