

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

February 28, 2018

MARYLOU SUDDERS

Secretary

MONICA BHAREL, MD, MPH Commissioner

Tel: 617-624-6000

www.mass.gov/dph

Nicholas Cocchi, Sheriff

Hampden County Sheriff’s Department

626 Randall Road

Ludlow, MA 01056

Re: Facility Inspection - Hampden County Jail and House of Correction, Ludlow

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Hampden County Jail and House of Correction on February 15, 16, and 23, 2018 accompanied by Sergeant Gary Trueman, EHSO. Violations noted during the inspection are listed below including 293 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**LOBBY**

*Female Bathroom # 103*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Male Bathroom # 104*

No Violations Noted

**CONTROL**

*Bathroom*

No Violations Noted

*Officer’s Station*

No Violations Noted

**INTAKE**

*Shower # 129*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Shower # 130*

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Floor finish damaged

*Cells*

No Violations Noted

*K-9 Office # 104*

No Violations Noted

*Transportation # 105*

No Violations Noted

*Equipment Locker # 106*

No Violations Noted

*Office # A-109*

No Violations Noted

*Inmate Bathroom # 109*

No Violations Noted

*Office # A-133*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator door gasket damaged

*Nurse’s Station # A-137*

No Violations Noted

**CLASSIFICATION-PAROLE**

*Male Staff Bathroom # 110*

No Violations Noted

*Female Staff Bathroom # 111*

No Violations Noted

*Maintenance Closet # 113*

No Violations Noted

*Break Room # 121*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Male Bathroom # 122*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Property # A-128*

No Violations Noted

**VISITING**

*Janitor’s Closet # B-139*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Search Room-1 # 140*

No Violations Noted

*Search Room-2 # 158*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Female Bathroom # 141*

No Violations Noted

*Male Bathroom # 142*

No Violations Noted

*Non-Contact Visiting*

105 CMR 451.353\* Interior Maintenance: Countertop damaged in booth # A-5

*Back of Visiting (inmate side)*

No Violations Noted

*Front of Visiting (visitor side)*

No Violations Noted

*Officer’s Station (front of visiting)*

No Violations Noted

*Staff Bathroom # 150*

No Violations Noted

*Staff Bathroom # 151*

No Violations Noted

*Children’s Visiting Room # 152*

No Violations Noted

**MEDICAL**

*Shower Room # 218*

No Violations Noted

*Exam Rooms*

No Violations Noted

*X-Ray Room # A-220*

No Violations Noted

*Break Room # A-224*

No Violations Noted

*Bio-Hazard Storage # 259*

No Violations Noted

*Nurse’s Station*

No Violations Noted

*Dental Room # 237*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 860F at handwash sink

*Dental Lab # 239 (inside dental room)*

No Violations Noted

*Staff Bathroom # 204*

No Violations Noted

*Inmate Bathroom # 205*

No Violations Noted

*Male Staff Bathroom # 226*

No Violations Noted

*Female Staff Bathroom # 227*

No Violations Noted

*Medical Records Office*

No Violations Noted

*Medical Storage # 230*

No Violations Noted

*Female Bathroom # 232*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Male Bathroom # 233*

Unable to Inspect –In Use

*Janitor’s Closet # 236*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

**DELTA # 1 – MEDICAL OFFICE SUITE**

*Offices*

No Violations Noted

*Showers*

Unable to Inspect – Not In Use

**DELTA # 2**

*Offices*

No Violations Noted

*Showers*

Unable to Inspect – Not In Use

*Kitchenette # 288*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, tableware not protected from contamination, not stored in the inverted position

*Custodial Room # 290*

No Violations Noted

*Staff Bathroom # A-294*

No Violations Noted

*Eye Exam Room # 291*

No Violations Noted

**DELTA # 4 – RESPIT**

*Cells*

No Violations Noted

*Day Room*

No Violations Noted

*Office # A-241*

No Violations Noted

*Kitchenette # 252*

No Violations Noted

*Maintenance Closet # 254*

No Violations Noted

*Shower Room*

No Violations Noted

*Storage Room # 255*

No Violations Noted

*Office # 256*

No Violations Noted

**DELTA # 4 – TREATMENT**

*Cells*

No Violations Noted

*Day Room*

No Violations Noted

*Shower Room*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1

*Storage Room # 244*

No Violations Noted

**HOUSING UNITS**

**Davis # 1**

*Cells*

No Violations Noted

*Storage # A-121*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Janitor’s Closet # 123*

No Violations Noted

*Storage # 206*

No Violations Noted

*Storage # 209*

No Violations Noted

*Storage # 210*

No Violations Noted

*Staff Bathroom # 104*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

105 CMR 451.353 Interior Maintenance: Padding damaged on weight machine

*Interview/Exam Room # 117*

No Violations Noted

*Juice Bar*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 3

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1, 2, 3, 4, and 5

*Upper Showers # 6-10*

No Violations Noted

**Davis # 2**

Unable to Inspect – Decommissioned and Not In Use

**Davis # 3**

Unable to Inspect – Decommissioned and Not In Use

**Davis # 4**

*Cells*

No Violations Noted

*Storage # A-322*

No Violations Noted

*Janitor’s Closet # 324*

No Violations Noted

*Staff Bathroom # 305*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Multi-Purpose Room # 316*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

*Interview/Exam Room # 318*

No Violations Noted

*Storage # 407*

No Violations Noted

*Juice Bar*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, left side faucet not working

*Lower Showers # 1-5*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 1 out-of-order

105 CMR 451.123 Maintenance: Light not working in shower # 4

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 3, 4, and 5

105 CMR 451.123 Maintenance: Drain flies observed in shower # 2 and 4

105 CMR 451.123\* Maintenance: Wall paint damaged in shower # 5

105 CMR 451.123\* Maintenance: Floor damaged in shower # 2, 3, 4, and 5

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 2, 3, 4, and 5

*Upper Showers # 6-10*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 6 out-of-order

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 10

105 CMR 451.123 Maintenance: Drain flies observed in shower # 9

105 CMR 451.123 Maintenance: Floor damaged in shower # 8

105 CMR 451.123\* Maintenance: Floor damaged in shower # 7, 9, and 10

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 7

**Davis # 5**

*Cells*

No Violations Noted

*Staff Bathroom # 504*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Janitor’s Closet # 523*

No Violations Noted

*Chemical Closet # 527*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

105 CMR 451.353\* Interior Maintenance: Ceiling tiles stained above door # A-516

105 CMR 451.353 Interior Maintenance: Padding damaged on bench press

*Interview/Exam Room # 517*

No Violations Noted

*Storage # 606*

No Violations Noted

*Storage # 609*

No Violations Noted

*Juice Bar*

No Violations Noted

*Lower Showers # 1-6*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2, 3, 4, 5, and 6

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1-6

105 CMR 451.123 Maintenance: Floor damaged in shower # 6

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1, 2, 4, and 5

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 2, 3, and 4

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 5 and 6

105 CMR 451.123 Maintenance: Ceiling damaged in shower # 4, 5, and 6

*Upper Showers # 7-12*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 8

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 10

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 8, 9, and 10

105 CMR 451.123\* Maintenance: Floor damaged in shower # 7, 8, 9, 10, 11, and 12

105 CMR 451.123 Maintenance: Mold observed on ceiling in shower # 10 and 11

**Davis # 6**

*Cells*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Janitor’s Closet # 524*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Staff Bathroom # 505*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained above door # 505 and 513

*Interview/Exam Room # 518*

No Violations Noted

*Storage # 536*

No Violations Noted

*Storage # 607*

No Violations Noted

*Juice Bar*

No Violations Noted

*Lower Showers # 1-6*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1-6

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 2, 3, 4, 5, and 6

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-6

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1, 3, 4, and 5

105 CMR 451.123 Maintenance: Drain flies observed in shower # 1, 3, 4, 5, and 6

*Upper Showers # 7-12*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 7, 8, 9, and 10

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 11 and 12

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 7, 8, and 9

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 10, 11, and 12

105 CMR 451.123\* Maintenance: Floor damaged in shower # 7-12

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 10

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 8, 9, 11, and 12

105 CMR 451.123 Maintenance: Drain flies observed in shower # 8 and 12

105 CMR 451.123\* Maintenance: Drain flies observed in shower # 9 and 10

**Bravo # 1**

*Cells*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Janitor’s Closet # 123*

No Violations Noted

*Storage # 206*

No Violations Noted

*Staff Bathroom # 104*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained above door # 117

*Storage # A-121*

No Violations Noted

*Councilor’s Office # 112*

No Violations Noted

*Interview/Exam Room # 117*

No Violations Noted

*Juice Bar*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 3, 4, and 5

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1 and 2

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-5

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 2

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1 and 3

*Upper Showers # 6-10*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 7, 8, and 10

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 9

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 9

105 CMR 451.123\* Maintenance: Floor damaged in shower # 6, 8, 9, and 10

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 6-10

**Bravo # 2**

Unable to Inspect – Decommissioned and Not In Use

**Bravo # 3**

*Cells*

No Violations Noted

*Storage # A-321*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Janitor’s Closet # 323*

No Violations Noted

*Juice Bar*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, hot water button on right

side not working

*Staff Bathroom # 304*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Interview/Exam Room # 317*

No Violations Noted

*Upper Storage # 406*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1-5

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1, 2, 3, and 5

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1-5

*Upper Showers # 6-10*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 7, 8, and 9

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 7

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 8, 9, and 10

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 6-10

105 CMR 451.123 Maintenance: Floor damaged in shower # 7, 8, 9, and 10

**Bravo # 4**

Unable to Inspect – Decommissioned and Not In Use

**Bravo # 5**

*Cells*

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 1, 7, 8, and 26

*Storage # 528*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Janitor’s Closet # 526*

No Violations Noted

*Chemical Closet # 527*

No Violations Noted

*Storage # A-521*

No Violations Noted

*Staff Bathroom # 504*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Interview/Exam Room # 517*

No Violations Noted

*Juice Bar*

No Violations Noted

*Upper Storage # 606*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 3 and 5

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 2, 3, 4, and 5

105 CMR 451.123 Maintenance: Floor damaged in shower # 4

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1-5

105 CMR 451.123 Maintenance: Drain flies observed in shower # 4

*Upper Showers # 6-11*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 9

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 6, 7, and 8

105 CMR 451.123\* Maintenance: Floor damaged in shower # 7, 8, 9, and 10

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 6-11

105 CMR 451.123 Maintenance: Drain flies observed in shower # 9, 10, and 11

**Bravo # 6**

*Cells*

105 CMR 451.353 Interior Maintenance: Floor tile damaged in cell # 14 and 16

105 CMR 451.353\* Interior Maintenance: Floor tile damaged in cell # 22

*Recreation Deck*

No Violations Noted

*Janitor’s Closet # 524*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Staff Bathroom # 505*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

105 CMR 451.353\* Interior Maintenance: Missing floor tiles near door to recreation deck

*Multi-Purpose Room # B-516*

No Violations Noted

*Interview/Exam Room # 518*

No Violations Noted

*Storage # 536*

No Violations Noted

*Old Laundry Room # 535*

No Violations Noted

*Juice Bar*

No Violations Noted

*Upper Storage # 607*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 4 and 5

105 CMR 451.123 Maintenance: Floor damaged in shower # 2

105 CMR 451.123\* Maintenance: Floor damaged in shower # 3 and 4

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1-5

*Upper Showers # 6-11*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 8, 9, and 11

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 7

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 7 and 11

105 CMR 451.123 Maintenance: Floor damaged in shower # 10

105 CMR 451.123\* Maintenance: Floor damaged in shower # 8 and 9

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 9, 10, and 11

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 7 and 8

**Control Tower (serving Charlie # 1 and 2)**

No Violations Noted

*Staff Bathroom # BR-210*

No Violations Noted

**Charlie # 1 and 2 Hallway**

*Staff Bathroom # 162 (outside Charlie # 1)*

No Violations Noted

*Staff Bathroom # 165 (outside Charlie # 2)*

No Violations Noted

*Recreation Deck # B-116*

No Violations Noted

**Charlie # 1**

*Cells*

No Violations Noted

*Exercise Room # 9*

No Violations Noted

*Janitor’s Closet # 161*

No Violations Noted

*Kitchenette # 152*

No Violations Noted

*Storage # 154*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Interview/Exam Room # 151*

No Violations Noted

*Storage # 206*

No Violations Noted

*Lower Showers # 1-3*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1 and 2

105 CMR 451.123 Maintenance: Floor damaged in shower # 3

105 CMR 451.123 Maintenance: Ceiling paint damaged in shower # 2

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 3

*Upper Showers # 4-6*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 4 and 5

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 4, 5, and 6

105 CMR 451.123\* Maintenance: Floor damaged in shower # 6

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 5 and 6

**Charlie # 2**

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling dirty in cell # 26

*Exercise Room # 8*

No Violations Noted

*Janitor’s Closet # 166*

No Violations Noted

*Kitchenette # 175*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Interview/Exam Room # 176*

No Violations Noted

*Storage # 167*

No Violations Noted

*Lower Showers # 1-3*

105 CMR 451.123 Maintenance: Floor damaged in shower # 3

105 CMR 451.123\* Maintenance: Baseboard damaged in shower 1, 2, and 3

*Upper Showers # 4-6*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 4

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 6

105 CMR 451.123 Maintenance: Mold observed on ceiling in shower # 5

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 4, 5, and 6

**Charlie # 3 and 4 Hallway**

*Storage Room # 129*

No Violations Noted

*Staff Bathroom # 132*

No Violations Noted

*Storage # 183*

No Violations Noted

*Multi-Purpose Room # 180*

No Violations Noted

*Storage # 114*

No Violations Noted

*Office # 112*

No Violations Noted

*Recreation Deck # A-116*

No Violations Noted

**Charlie # 3**

Unable to Inspect – Decommissioned and Not In Use

**Charlie # 4**

Unable to Inspect – Decommissioned and Not In Use

**Charlie # 5 and 6 Hallway**

*Staff Bathroom # 318*

No Violations Noted

*Storage Room # 319*

No Violations Noted

**Charlie # 5**

*Cells*

105 CMR 451.353\* Interior Maintenance: Wall vent rusted in cell # 15

*Recreation Deck*

No Violations Noted

*Staff Bathroom # 303*

No Violations Noted

*Laundry # 304*

No Violations Noted

*Storage # A-304*

No Violations Noted

*Interview/Exam Room # 306*

No Violations Noted

*Janitor’s Closet # 310*

No Violations Noted

*Storage # 311*

No Violations Noted

*Storage # A-405*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Lower Showers # 1-6*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 2, 3, 4, 5, and 6

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1-6

*Upper Showers # 7-12*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 7

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 8, 9, 10, 11, and 12

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 7-12

105 CMR 451.123 Maintenance: Mold observed on ceiling in shower # 10, 11, and 12

**Charlie # 6**

*Cells*

105 CMR 451.353 Interior Maintenance: Floor tile damaged in cell # 15

105 CMR 451.353\* Interior Maintenance: Floor tile damaged in cell # 32

*Recreation Deck*

No Violations Noted

*Storage # 328*

No Violations Noted

*Janitor’s Closet # 329*

No Violations Noted

*Interview/Exam Room # 333*

No Violations Noted

*Storage # A-334*

No Violations Noted

*Laundry # 335*

No Violations Noted

*Staff Bathroom # 336*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

105 CMR 451.353 Interior Maintenance: Floor tiles damaged outside cell # 9 and room # 332

*Storage # 408*

No Violations Noted

*Juice Bar*

No Violations Noted

*Lower Showers # 1-6*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1, 2, 3, 5, and 6

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 4

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 2, 3, and 5

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1, 2, 3, 5, and 6

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1-6

*Upper Showers # 7-12*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 8, 9, and 12

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 7 and 11

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 9 and 12

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 8, 10, and 11

105 CMR 451.123 Maintenance: Floor damaged in shower # 8 and 12

105 CMR 451.123\* Maintenance: Floor damaged in shower # 9, 10, and 11

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 12

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 7, 8, 9, 10, and 11

105 CMR 451.123 Maintenance: Ceiling damaged in shower # 12

**Charlie # 7 and 8 Hallway**

*Break Room # 502*

No Violations Noted

*Female Staff Bathroom # 503*

No Violations Noted

*Male Staff Bathroom # 504*

No Violations Noted

*Janitor’s Closet # 523*

No Violations Noted

*Staff Kitchenette # 529*

No Violations Noted

*Staff Bathroom # 530*

No Violations Noted

*Staff Bathroom # 540*

No Violations Noted

*Storage # 546*

No Violations Noted

**Charlie # 7**

Unable to Inspect – Decommissioned and Not In Use

**Charlie # 8**

Unable to Inspect – Decommissioned and Not In Use

**Charlie # 9**

Unable to Inspect – Decommissioned and Not In Use

**Charlie # 10**

*Cells*

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in cell # 17

*Recreation Deck*

No Violations Noted

*Staff Bathroom # 547*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 700F at handwash sink

*Kitchenette # 548*

No Violations Noted

*Storage # 551*

No Violations Noted

*Janitor’s Closet # 554*

No Violations Noted

*Storage # 555*

No Violations Noted

*Multi-Purpose Room # 556*

No Violations Noted

*Interview/Exam Room # 558*

No Violations Noted

*Laundry Room # 561*

No Violations Noted

*Storage # 567*

No Violations Noted

*Day Room*

105 CMR 451.353 Interior Maintenance: Floor tile missing outside cell # 15

105 CMR 451.353 Interior Maintenance: Padding damaged on leg lift machine

*Juice Bar*

No Violations Noted

*Storage # 618*

No Violations Noted

*Showers # 1-11*

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 1-11

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 10

**INDUSTRIES AREA**

**1st Floor**

*Staff Break Room # 110*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 900F at handwash sink

*Female Staff Bathroom # 131*

No Violations Noted

*Male Staff Bathroom # 142*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

**Jail Industries**

*Print Shop # 113*

No Violations Noted

*Print Shop Office # 115*

No Violations Noted

*Welding Shop # 124*

No Violations Noted

*Building Trades/Wood Shop*

No Violations Noted

*Inmate Bathroom # 116*

No Violations Noted

*Female Staff Bathroom # 118*

No Violations Noted

*Male Staff Bathroom # 119*

No Violations Noted

*Janitor’s Closet # 120*

No Violations Noted

**Taylor/Sewing Shop # 133**

No Violations Noted

*Staff Bathroom # 132*

No Violations Noted

*Inmate Bathroom # 140*

Unable to Inspect –In Use

**Maintenance Shop**

No Violations Noted

*Male Bathroom # 141*

No Violations Noted

*Tool Crib # 153*

No Violations Noted

*Locker Room # 155*

No Violations Noted

**Laundry**

No Violations Noted

*Office # 105*

No Violations Noted

*Bathroom # A-108*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

**2nd Floor Industries**

*Storage*

No Violations Noted

*Chapel*

No Violations Noted

*Storage # 211*

No Violations Noted

*Religious Offices*

No Violations Noted

*Classrooms*

No Violations Noted

*Female Bathroom # 209*

No Violations Noted

*Male Bathroom # 210*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 870F at handwash sink

*Inmate Bathroom # 229*

No Violations Noted

*Library*

No Violations Noted

*Office # 212 (located within library)*

No Violations Noted

*Female Bathroom # 230*

No Violations Noted

*Female Staff Bathroom # 294*

No Violations Noted

*Male Staff Bathroom # 295*

No Violations Noted

*Storage # 296*

No Violations Noted

*Classroom # 235*

No Violations Noted

*Janitor’s Closet # 239*

No Violations Noted

**Barber Shop # 234**

No Violations Noted

*Chemical Storage Locker*

No Violations Noted

**ADMINISTRATION**

**Programs**

*Male Staff Bathroom # 237*

No Violations Noted

*Female Staff Bathroom # 238*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 870F at handwash sink

*Program Staff Break Room # 240*

No Violations Noted

**Inner Administration**

*Female Staff Bathroom # 282*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 920F at handwash sink

*Male Staff Bathroom # 283*

No Violations Noted

*Kitchenette # 288*

No Violations Noted

*Janitor’s Closet # 278*

No Violations Noted

**Multi-Purpose Area**

*Inmate Bathroom # 102*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1050F at handwash sink

*Female Staff Bathroom # 103*

No Violations Noted

*Female Staff Locker Room # 105*

No Violations Noted

*Male Staff Locker Room # 106*

No Violations Noted

*Janitor’s Closet # 108*

No Violations Noted

*Special Activities Room # 107*

No Violations Noted

*Storage # 110*

No Violations Noted

*Storage # 111*

No Violations Noted

**Outer Administration**

**1ST Floor**

*Training Room # 118*

No Violations Noted

*Male Staff Bathroom # 121*

No Violations Noted

*Female Staff Bathroom # 122*

No Violations Noted

*Staff Lounge # 125*

No Violations Noted

*Staff Gym # 129*

No Violations Noted

*Female Locker Room # 130*

No Violations Noted

*Male Locker Room # 131*

No Violations Noted

*Janitor’s Closet # 134*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

**2nd Floor**

*Staff Bathroom # 204*

No Violations Noted

*Staff Bathroom # 205*

No Violations Noted

*Storage # 216*

No Violations Noted

*Male Bathroom # 218*

No Violations Noted

*Female Bathroom # 221*

No Violations Noted

*Staff Break Room # 224*

No Violations Noted

*Storage # 257*

No Violations Noted

*Janitor’s Closet # 258*

105 CMR 451.353\* Interior Maintenance: Unlabeled chemical bottle

*Offices # 259/260*

No Violations Noted

**MAIN KITCHEN**

*Handwash Sink (near kitchen offices)*

No Violations Noted

*Food Preparation Area*

No Violations Noted

*3-Compartment Sink*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, drain leaking under right bay (right hand sink)

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, grease trap leaking onto floor (right hand sink)

FC 4-501.114(C)(2) Maintenance and Operation; Equipment: Quaternary ammonium solution greater than the manufacturers recommended concentration

*Cooler # A-146 (located in special diet area)*

FC 3-302.11(A)(1)(b) Preventing Food and Ingredient Contamination: Preventing cross contamination,

ready-to-eat foods not appropriately separated from raw foods

*Dairy Cooler # A-125*

No Violations Noted

*Produce Cooler # B-125*

No Violations Noted

*Meat Cooler # C-125*

No Violations Noted

*Ice Machine*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, door damaged on ice machine

*Freezer # D-125*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly,

old food observed under storage racks

*Dry Food Storage # 145*

No Violations Noted

*Dishwashing Area*

No Violations Noted

*Free Standing Fan (located within dishwashing area)*

FC 4-601.11(c) Cleaning of Equipment and Utensils, Objective: Nonfood contact surface dirty,

fan guard dusty

*Spice Storage Rack*

No Violations Noted

*Inmate Bathroom # 128*

Unable to Inspect –In Use

*Female Staff Locker Room # 129*

No Violations Noted

*Male Staff Locker Room # 130*

No Violations Noted

*Cook’s Office/Break Area*

No Violations Noted

*Non-Food Storage # 141*

No Violations Noted

*Janitor’s Closet # 142*

No Violations Noted

*Cleaning Supply Room # 143*

No Violations Noted

*Handwash Sink (near OCR)*

No Violations Noted

*Barrel Wash Room # A-139*

FC 6-201.11 Design, Construction and Installation: Floor not easily cleanable, floor surface damaged

*Loading/Receiving Dock Area*

No Violations Noted

*Dumpsters*

No Violations Noted

**Culinary Kitchen**

*Handwash Sink*

No Violations Noted

*Service Line Coolers*

No Violations Noted

*Food Prep Area*

FC 4-601.11(A) Cleaning of Equipment and Utensils, Objective: Food contact surface dirty,

interior of flour bin dirty

*Inmate Bathroom # 115*

FC 6-301.12 Numbers and Capacity; Handwashing Facilities: No hand drying method available at handwashing sink

FC 6-501.14 Maintenance and Operation; Cleaning: Ventilation systems, ceiling vent dusty

*Staff Bathroom # 116*

FC 6-501.14 Maintenance and Operation; Cleaning: Ventilation systems, ceiling vent dusty

*Dishwashing Room*

No Violations Noted

**Bakery**

*Handwash Sink*

No Violations Noted

*3-Compartment Sink*

FC 4-501.114(C)(2) Maintenance and Operation; Equipment: Quaternary ammonium solution greater than the manufacturers recommended concentration

**Staff Dining**

*Handwash Sink*

No Violations Noted

*Serving Line*

No Violations Noted

*Female Staff Bathroom # 111*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Male Staff Bathroom # 112*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

**VEHICLE TRAP**

**1st Floor**

No Violations Noted

*Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1050F at handwash sink

**2nd Floor**

*Office (handwash sink)*

No Violations Noted

**PRE-RELEASE**

**Lobby**

*Female Bathroom # 105*

No Violations Noted

*Male Bathroom # 106*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1350F at handwash sink

*Program Area # A-173*

No Violations Noted

*Visitation # A-174*

No Violations Noted

*Multi-Purpose Area # A-175*

No Violations Noted

**Program Area**

*Female Bathroom # 185*

No Violations Noted

*Male Bathroom # 186*

No Violations Noted

**Kitchen**

*Handwash Sink*

No Violations Noted

*Dry Storage # A-197*

No Violations Noted

*Cooler # 199*

No Violations Noted

*Freezer # A-199*

No Violations Noted

*Ice Machine*

No Violations Noted

*Food Prep-Sink*

No Violations Noted

*Delfield Cooler*

FC 3-501.16(B) Limitation of Growth of Organisms, Temperature and Time Control: Refrigerator temperature recorded at 480F

*Delfield Heating Unit*

No Violations Noted

*Dishwashing Room*

No Violations Noted

*Storage # 1101*

No Violations Noted

*Male Bathroom # 1102*

No Violations Noted

**Dining Area**

No Violations Noted

*Male Bathroom # 188*

No Violations Noted

*Storage # 189*

No Violations Noted

**Kitchen Hallway**

*Maintenance Closet # 192*

No Violations Noted

*Kitchen Office # 193*

No Violations Noted

*Repair Shop # 194*

No Violations Noted

*Dry Storage # 195*

No Violations Noted

**Intake**

*Cells # 142 and 143*

No Violations Noted

*Male Bathroom # 135*

No Violations Noted

*Female Bathroom # 136*

No Violations Noted

**Medical**

*Records*

No Violations Noted

*Medical Storage # 150*

No Violations Noted

**Classrooms A and B**

No Violations Noted

**HOUSING UNITS**

**East Unit**

*Cells*

No Violations Noted

*Janitor’s Closet # 205*

No Violations Noted

*Storage Closet # 207*

No Violations Noted

*Male Staff Bathroom # 210*

No Violations Noted

*Female Staff Bathroom # 211*

No Violations Noted

*Inmate Bathroom and Showers # 213*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 4, and 6

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 7

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1, 4, and 6

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 7

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 8

*Day Room*

No Violations Noted

**North Unit**

*Cells*

No Violations Noted

*Storage Closet # 157*

No Violations Noted

*Janitor’s Closet # 158*

No Violations Noted

*Inmate Bathroom and Showers # 159*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 3 and 5

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 3, 4, and 5

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 4 and 5

*Staff Bathroom # 160*

No Violations Noted

*Day Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

**South Unit**

*Cells*

No Violations Noted

*Storage # A-165*

No Violations Noted

*Janitor’s Closet # 166*

No Violations Noted

*Staff Bathroom # 169*

No Violations Noted

*Laundry Room # 170*

No Violations Noted

*Inmate Bathroom and Showers # 168*

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 1-5

*Day Room*

No Violations Noted

**West Unit - C.H.A.M.P. Program**

*Cells*

Unable to Inspect –Not Used

*Janitor’s Closet # 217*

No Violations Noted

*Storage # 218*

No Violations Noted

*Male Staff Bathroom # 219*

No Violations Noted

*Female Staff Bathroom # 220*

No Violations Noted

*Inmate Bathroom and Showers # 222*

No Violations Noted

*Day Room*

No Violations Noted

**WAREHOUSE**

*Refrigerator # 106*

No Violations Noted

*Freezer # 106*

No Violations Noted

*Refrigerator # 107*

No Violations Noted

*Staff Bathroom # 109*

No Violations Noted

*Staff Bathroom # 110*

No Violations Noted

**Vehicle Maintenance**

No Violations Noted

*Bathroom # 111*

No Violations Noted

*Office # 113*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 718 at the time of inspection.
2. The moisture proof coating applied to many of the floors and cove base areas of the inmate shower stalls has either cracked or started to peel away. This is creating a surface that is no longer moisture resistant and cannot be adequately cleaned and sanitized.
3. The West Unit in the Pre-Release area was being used for training purposes only and inmates were not being housed there.
4. At the time of the inspection: the Bravo # 2, 4; Charlie # 3, 4, 7, 8, 9; Davis # 2 and 3 housing unit were not in use due to a lower inmate population.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/%7Edms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Scott Koczela

Environmental Analyst, CSP, BEH

cc: Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

James Kelleher, Superintendent

Sergeant Gary Trueman, EHSO

Diane Bator, Standards and Training Coordinator

Neil Paquette, Chairman, Ludlow Board of Health

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Nelson Alves, Director, Policy Development and Compliance Unit