

CHARLES D. BAKER Governor

KARYN E. POLITO

# The Commonwealth of Massachusetts Executive Office of Health and Human Services Department of Public Health Bureau of Environmental Health Community Sanitation Program 23 Service Center Road, Northampton, MA 01060 Phone: 413-586-7525 Fax: 413 784-1037 TTY 800 769-9991

**MARYLOU SUDDERS** Secretary

MONICA BHAREL, MD, MPH Commissioner

> Tel: 617-624-6000 www.mass.gov/dph

February 28, 2018

Lieutenant Governor

Nicholas Cocchi, Sheriff Hampden County Sheriff's Department 626 Randall Road Ludlow, MA 01056

Re: Facility Inspection - Hampden County Jail and House of Correction, Ludlow

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Hampden County Jail and House of Correction on February 15, 16, and 23, 2018 accompanied by Sergeant Gary Trueman, EHSO. Violations noted during the inspection are listed below including 293 repeat violations:

#### HEALTH AND SAFETY VIOLATIONS

(\* indicates conditions documented on previous inspection reports)

#### LOBBY

Female Bathroom # 103

105 CMR 451.123

Maintenance: Ceiling vent dusty

Male Bathroom # 104

No Violations Noted

### CONTROL

Bathroom

No Violations Noted

Officer's Station

INTAKE

Shower # 129

105 CMR 451.123

Maintenance: Ceiling vent dusty

Shower # 130

105 CMR 451.123

Maintenance: Ceiling vent dusty Maintenance: Floor finish damaged

105 CMR 451.123

Cells

No Violations Noted

K-9 Office # 104

No Violations Noted

Transportation # 105

No Violations Noted

Equipment Locker # 106

No Violations Noted

Office # A-109

No Violations Noted

Inmate Bathroom # 109

No Violations Noted

Office # A-133

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator door gasket damaged

Nurse's Station # A-137

No Violations Noted

# **CLASSIFICATION-PAROLE**

Male Staff Bathroom # 110

No Violations Noted

Female Staff Bathroom # 111

No Violations Noted

Maintenance Closet # 113

No Violations Noted

Break Room # 121

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

Male Bathroom # 122

105 CMR 451.123\*

Maintenance: Ceiling vent dusty

Property # A-128

VISITING

Janitor's Closet # B-139

105 CMR 451.353\*

105 CMR 451.353\*

Interior Maintenance: Wet mop stored in bucket

Interior Maintenance: Ceiling vent dusty

Search Room-1 # 140

No Violations Noted

Search Room-2 # 158

105 CMR 451.353

Interior Maintenance: Ceiling vent dusty

Female Bathroom # 141

No Violations Noted

Male Bathroom # 142

No Violations Noted

Non-Contact Visiting

105 CMR 451.353\*

Interior Maintenance: Countertop damaged in booth # A-5

Back of Visiting (inmate side)

No Violations Noted

Front of Visiting (visitor side)

No Violations Noted

Officer's Station (front of visiting)

No Violations Noted

Staff Bathroom # 150

No Violations Noted

Staff Bathroom # 151

No Violations Noted

Children's Visiting Room # 152

No Violations Noted

**MEDICAL** 

Shower Room # 218

No Violations Noted

Exam Rooms

No Violations Noted

X-Ray Room # A-220

No Violations Noted

Break Room # A-224

No Violations Noted

Bio-Hazard Storage # 259

Nurse's Station

No Violations Noted

Dental Room # 237

105 CMR 451.126

Hot Water: Hot water temperature recorded at 86°F at handwash sink

Dental Lab # 239 (inside dental room)

No Violations Noted

Staff Bathroom # 204

No Violations Noted

Inmate Bathroom # 205

No Violations Noted

Male Staff Bathroom # 226

No Violations Noted

Female Staff Bathroom # 227

No Violations Noted

Medical Records Office

No Violations Noted

Medical Storage # 230

No Violations Noted

Female Bathroom # 232

105 CMR 451.123\*

Maintenance: Ceiling vent dusty

Male Bathroom # 233

Unable to Inspect -In Use

Janitor's Closet # 236

105 CMR 451.353\*

Interior Maintenance: Wet mop stored in bucket

#### DELTA # 1 – MEDICAL OFFICE SUITE

Offices

No Violations Noted

Showers

Unable to Inspect - Not In Use

#### DELTA#2

Offices

No Violations Noted

Showers

Unable to Inspect - Not In Use

Kitchenette # 288

105 CMR 451.200\*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, tableware not protected from contamination, not stored in the

inverted position

Custodial Room # 290

No Violations Noted

Staff Bathroom # A-294

No Violations Noted

Eye Exam Room # 291

No Violations Noted

# **DELTA #4-RESPIT**

Cells

No Violations Noted

Day Room

No Violations Noted

Office # A-241

No Violations Noted

Kitchenette # 252

No Violations Noted

Maintenance Closet # 254

No Violations Noted

Shower Room

No Violations Noted

Storage Room # 255

No Violations Noted

Office # 256

No Violations Noted

### **DELTA #4 – TREATMENT**

Cells

No Violations Noted

Day Room

No Violations Noted

Shower Room

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1

Storage Room # 244

# **HOUSING UNITS**

### Davis #1

Cells

No Violations Noted

Storage # A-121

No Violations Noted

Recreation Deck

No Violations Noted

Janitor's Closet # 123

No Violations Noted

Storage # 206

No Violations Noted

Storage # 209

No Violations Noted

Storage # 210

No Violations Noted

Staff Bathroom # 104

No Violations Noted

Day Room

105 CMR 451.353\* 105 CMR 451.353 Interior Maintenance: Ceiling dirty, black substance near air supply outlets

Interior Maintenance: Padding damaged on weight machine

Interview/Exam Room # 117

No Violations Noted

Juice Bar

No Violations Noted

Lower Showers # 1-5

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower #3

105 CMR 451.123\*

Maintenance: Floor damaged in shower # 1, 2, 3, 4, and 5

Upper Showers # 6-10

No Violations Noted

Davis # 2

Unable to Inspect – Decommissioned and Not In Use

Davis #3

Unable to Inspect - Decommissioned and Not In Use

Davis # 4

Cells

Storage # A-322

No Violations Noted

Janitor's Closet # 324

No Violations Noted

Staff Bathroom # 305

No Violations Noted

Recreation Deck

No Violations Noted

Day Room

105 CMR 451.353\*

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

Multi-Purpose Room # 316

105 CMR 451.353\*

Interior Maintenance: Ceiling tiles water stained

Interview/Exam Room # 318

No Violations Noted

Storage # 407

No Violations Noted

Juice Bar

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, left side faucet not working

Lower Showers # 1-5

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 1 out-of-order

105 CMR 451.123 Maintenance: Light not working in shower # 4

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 3, 4, and 5
105 CMR 451.123 Maintenance: Drain flies observed in shower # 2 and 4
105 CMR 451.123\* Maintenance: Wall paint damaged in shower # 5
105 CMR 451.123\* Maintenance: Floor damaged in shower # 2, 3, 4, and 5

105 CMR 451.123\*

Upper Showers # 6-10
105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 6 out-of-order

Maintenance: Baseboard damaged in shower # 2, 3, 4, and 5

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 10 105 CMR 451.123 Maintenance: Drain flies observed in shower # 9 105 CMR 451.123 Maintenance: Floor damaged in shower # 8

105 CMR 451.123\* Maintenance: Floor damaged in shower # 7, 9, and 10

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 7

Davis #5

Cells

No Violations Noted

Staff Bathroom # 504

No Violations Noted

Recreation Deck

Janitor's Closet # 523

No Violations Noted

Chemical Closet # 527

No Violations Noted

Day Room

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

Interior Maintenance: Ceiling tiles stained above door # A-516 105 CMR 451.353\*

105 CMR 451.353 Interior Maintenance: Padding damaged on bench press

Interview/Exam Room # 517

No Violations Noted

Storage # 606

No Violations Noted

Storage # 609

No Violations Noted

Juice Bar

No Violations Noted

Lower Showers # 1-6

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2, 3, 4, 5, and 6

Maintenance: Soap scum on floor in shower # 1-6 105 CMR 451.123\*

Maintenance: Floor damaged in shower # 6 105 CMR 451.123

Maintenance: Floor damaged in shower # 1, 2, 4, and 5 105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 2, 3, and 4 105 CMR 451.123

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 5 and 6

105 CMR 451.123 Maintenance: Ceiling damaged in shower # 4, 5, and 6

Upper Showers # 7-12

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 8 Maintenance: Soap scum on walls in shower # 10 105 CMR 451.123\*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 8, 9, and 10 Maintenance: Floor damaged in shower #7, 8, 9, 10, 11, and 12 105 CMR 451.123\*

105 CMR 451.123 Maintenance: Mold observed on ceiling in shower # 10 and 11

### Davis # 6

Cells

No Violations Noted

Recreation Deck

No Violations Noted

Janitor's Closet # 524

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

Staff Bathroom # 505

No Violations Noted

Day Room

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained above door # 505 and 513 Interview/Exam Room # 518

No Violations Noted

Storage # 536

No Violations Noted

Storage # 607

No Violations Noted

Juice Bar

No Violations Noted

Lower Showers # 1-6

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1-6

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 2, 3, 4, 5, and 6

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-6

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1, 3, 4, and 5
105 CMR 451.123 Maintenance: Drain flies observed in shower # 1, 3, 4, 5, and 6

Upper Showers # 7-12

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 7, 8, 9, and 10 105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 11 and 12 105 CMR 451.123 Maintenance: Soap scum on floor in shower # 7, 8, and 9 105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 10, 11, and 12

105 CMR 451.123\* Maintenance: Floor damaged in shower # 7-12 105 CMR 451.123 Maintenance: Baseboard damaged in shower # 10

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 8, 9, 11, and 12

105 CMR 451.123 Maintenance: Drain flies observed in shower # 8 and 12 105 CMR 451.123\* Maintenance: Drain flies observed in shower # 9 and 10

Bravo #1

Cells

No Violations Noted

Recreation Deck

No Violations Noted

Janitor's Closet # 123

No Violations Noted

Storage # 206

No Violations Noted

Staff Bathroom # 104

No Violations Noted

Day Room

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained above door # 117

Storage # A-121

Councilor's Office # 112

No Violations Noted

Interview/Exam Room # 117

No Violations Noted

Juice Bar

No Violations Noted

Lower Showers # 1-5

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 3, 4, and 5
105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1 and 2
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-5
105 CMR 451.123 Maintenance: Baseboard damaged in shower # 2
105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1 and 3

Upper Showers # 6-10

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 7, 8, and 10

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 9 105 CMR 451.123 Maintenance: Soap scum on walls in shower # 9

105 CMR 451.123\* Maintenance: Floor damaged in shower # 6, 8, 9, and 10 105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 6-10

Bravo # 2

Unable to Inspect - Decommissioned and Not In Use

Bravo #3

Cells

No Violations Noted

Storage # A-321

No Violations Noted

Recreation Deck

No Violations Noted

Janitor's Closet # 323

No Violations Noted

Juice Bar

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, hot water button on right

side not working

Staff Bathroom # 304

No Violations Noted

Day Room

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

Interview/Exam Room # 317

No Violations Noted

Upper Storage # 406

Lower Showers # 1-5 105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5 Maintenance: Soap scum on floor in shower # 1-5 105 CMR 451.123 105 CMR 451.123\* Maintenance: Floor damaged in shower # 1, 2, 3, and 5 Maintenance: Baseboard damaged in shower # 1-5 105 CMR 451.123\* Upper Showers # 6-10 105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 7, 8, and 9 Maintenance: Soap scum on floor in shower #7 105 CMR 451.123 Maintenance: Soap scum on floor in shower # 8, 9, and 10 105 CMR 451.123\* 105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 6-10 105 CMR 451.123 Maintenance: Floor damaged in shower #7, 8, 9, and 10 Bravo #4 Unable to Inspect – Decommissioned and Not In Use Bravo #5 Cells 105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 1, 7, 8, and 26 Storage # 528 No Violations Noted Recreation Deck No Violations Noted Janitor's Closet # 526 No Violations Noted Chemical Closet # 527 No Violations Noted Storage # A-521 No Violations Noted Staff Bathroom # 504 No Violations Noted Day Room 105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets Interview/Exam Room # 517 No Violations Noted Juice Bar No Violations Noted

No Violations Noted

Upper Storage # 606

Lower Showers # 1-5 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 3 and 5 Maintenance: Soap scum on floor in shower # 2, 3, 4, and 5 Maintenance: Floor damaged in shower # 4 Maintenance: Floor damaged in shower # 1, 2, and 3 Maintenance: Baseboard damaged in shower # 1-5 Maintenance: Drain flies observed in shower # 4
Upper Showers # 6-11 105 CMR 451.123 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123	Maintenance: Soap scum on floor in shower # 9 Maintenance: Soap scum on floor in shower # 6, 7, and 8 Maintenance: Floor damaged in shower # 7, 8, 9, and 10 Maintenance: Baseboard damaged in shower # 6-11 Maintenance: Drain flies observed in shower # 9, 10, and 11
Bravo # 6	
Cells 105 CMR 451.353 105 CMR 451.353*	Interior Maintenance: Floor tile damaged in cell # 14 and 16 Interior Maintenance: Floor tile damaged in cell # 22
Recreation Deck	No Violations Noted
Janitor's Closet # 524 105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
Staff Bathroom # 505	No Violations Noted
Day Room 105 CMR 451.353* 105 CMR 451.353*	Interior Maintenance: Ceiling dirty, black substance near air supply outlets Interior Maintenance: Missing floor tiles near door to recreation deck
Multi-Purpose Room # B-516	No Violations Noted
Interview/Exam Room # 518	No Violations Noted
Storage # 536	No Violations Noted
Old Laundry Room # 535	No Violations Noted
Juice Bar	No Violations Noted
Upper Storage # 607	No Violations Noted

Lower Showers # 1-5	
105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 4 and 5
105 CMR 451.123	Maintenance: Floor damaged in shower # 2
105 CMR 451.123*	Maintenance: Floor damaged in shower # 3 and 4
105 CMR 451.123*	Maintenance: Baseboard damaged in shower # 1-5
Upper Showers # 6-11	
105 CMR 451.123	Maintenance: Soap scum on walls in shower #8, 9, and 11
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 7
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 7 and 11
105 CMR 451.123	Maintenance: Floor damaged in shower # 10
105 CMR 451.123*	Maintenance: Floor damaged in shower # 8 and 9
105 CMR 451.123	Maintenance: Baseboard damaged in shower # 9, 10, and 11
105 CMR 451.123*	Maintenance: Baseboard damaged in shower # 7 and 8

# Control Tower (serving Charlie # 1 and 2)

No Violations Noted

Staff Bathroom # BR-210

No Violations Noted

# Charlie # 1 and 2 Hallway

Staff Bathroom # 162 (outside Charlie # 1)

No Violations Noted

Staff Bathroom # 165 (outside Charlie # 2)

No Violations Noted

Recreation Deck # B-116

No Violations Noted

# Charlie #1

Cells

No Violations Noted

Exercise Room # 9

No Violations Noted

Janitor's Closet # 161

No Violations Noted

Kitchenette # 152

No Violations Noted

Storage # 154

No Violations Noted

Day Room

105 CMR 451.353\*

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

Interview/Exam Room # 151

Storage	#	2	00	5
DIOI ULC		-	v	,

#### No Violations Noted

Lower Showers # 1-3	
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1 and 2
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 1 and 2
105 CMR 451.123	Maintenance: Floor damaged in shower # 3
105 CMR 451.123	Maintenance: Ceiling paint damaged in shower # 2
105 CMR 451.123	Maintenance: Wall paint damaged in shower # 3
Upper Showers # 4-6	
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 4 and 5
105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 4, 5, and 6
105 CMR 451.123*	Maintenance: Floor damaged in shower # 6
105 CMR 451.123	Maintenance: Baseboard damaged in shower # 5 and 6
105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 4, 5, and 6 Maintenance: Floor damaged in shower # 6

#### Charlie # 2

Cells

105 CMR 451.353 Interior Maintenance: Ceiling dirty in cell # 26

Exercise Room # 8

No Violations Noted

Janitor's Closet # 166

No Violations Noted

Kitchenette # 175

No Violations Noted

Day Room

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

Interview/Exam Room # 176

No Violations Noted

Storage # 167

No Violations Noted

Lower Showers # 1-3

105 CMR 451.123 Maintenance: Floor damaged in shower # 3

105 CMR 451.123\* Maintenance: Baseboard damaged in shower 1, 2, and 3

Upper Showers # 4-6

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 4
105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 6
105 CMR 451.123 Maintenance: Mold observed on ceiling in shower # 5
105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 4, 5, and 6

#### Charlie # 3 and 4 Hallway

Storage Room # 129

No Violations Noted

Staff Bathroom # 132

No Violations Noted

451-18(1)-Hampden-Ludlow-Report 2-28-18

Storage # 183

No Violations Noted

Multi-Purpose Room # 180

No Violations Noted

Storage # 114

No Violations Noted

Office # 112

No Violations Noted

Recreation Deck # A-116

No Violations Noted

Charlie #3

Unable to Inspect - Decommissioned and Not In Use

Charlie # 4

Unable to Inspect - Decommissioned and Not In Use

Charlie # 5 and 6 Hallway

Staff Bathroom # 318

No Violations Noted

Storage Room # 319

No Violations Noted

Charlie # 5

Cells

105 CMR 451.353\*

Interior Maintenance: Wall vent rusted in cell # 15

Recreation Deck

No Violations Noted

Staff Bathroom # 303

No Violations Noted

Laundry # 304

No Violations Noted

Storage # A-304

No Violations Noted

Interview/Exam Room # 306

No Violations Noted

Janitor's Closet # 310

No Violations Noted

Storage # 311

Storage # A-405

No Violations Noted

Day Room

105 CMR 451.353\*

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

Lower Showers # 1-6

105 CMR 451.123\* 105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5 Maintenance: Soap scum on floor in shower # 2, 3, 4, 5, and 6

105 CMR 451.123\*

Maintenance: Baseboard damaged in shower # 1-6

Upper Showers # 7-12

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 7

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # 8, 9, 10, 11, and 12

105 CMR 451.123\*

Maintenance: Baseboard damaged in shower # 7-12

105 CMR 451.123

Maintenance: Mold observed on ceiling in shower # 10, 11, and 12

Charlie # 6

Cells

105 CMR 451.353 105 CMR 451.353\* Interior Maintenance: Floor tile damaged in cell # 15 Interior Maintenance: Floor tile damaged in cell # 32

Recreation Deck

No Violations Noted

Storage # 328

No Violations Noted

Janitor's Closet # 329

No Violations Noted

Interview/Exam Room # 333

No Violations Noted

Storage # A-334

No Violations Noted

Laundry # 335

No Violations Noted

Staff Bathroom # 336

No Violations Noted

Day Room

105 CMR 451.353\* 105 CMR 451.353 Interior Maintenance: Ceiling dirty, black substance near air supply outlets Interior Maintenance: Floor tiles damaged outside cell # 9 and room # 332

Storage # 408

No Violations Noted

Juice Bar

Lower Showers # 1-6 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1, 2, 3, 5, and 6 Maintenance: Soap scum on floor in shower # 4 Maintenance: Soap scum on floor in shower # 2, 3, and 5 Maintenance: Floor damaged in shower # 1, 2, 3, 5, and 6 Maintenance: Baseboard damaged in shower # 1-6
Upper Showers # 7-12 105 CMR 451.123 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 8, 9, and 12 Maintenance: Soap scum on walls in shower # 7 and 11 Maintenance: Soap scum on floor in shower # 9 and 12 Maintenance: Soap scum on floor in shower # 8, 10, and 11 Maintenance: Floor damaged in shower # 8 and 12 Maintenance: Floor damaged in shower # 9, 10, and 11 Maintenance: Baseboard damaged in shower # 12 Maintenance: Baseboard damaged in shower # 7, 8, 9, 10, and 11 Maintenance: Ceiling damaged in shower # 12
Charlie # 7 and 8 Hallway	
Break Room # 502	No Violations Noted
Female Staff Bathroom # 503	No Violations Noted
Male Staff Bathroom # 504	No Violations Noted
Janitor's Closet # 523	No Violations Noted
Staff Kitchenette # 529	No Violations Noted
Staff Bathroom # 530	No Violations Noted
Staff Bathroom # 540	No Violations Noted
Storage # 546	No Violations Noted
Charlie # 7	Unable to Inspect – Decommissioned and Not In Use
Charlie # 8	Unable to Inspect – Decommissioned and Not In Use
Charlie # 9	Unable to Inspect – Decommissioned and Not In Use

Charlie # 10

Cells

105 CMR 451.353

Interior Maintenance: Floor tiles damaged in cell # 17

Recreation Deck

No Violations Noted

Staff Bathroom # 547

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 70°F at handwash sink

Kitchenette # 548

No Violations Noted

Storage # 551

No Violations Noted

Janitor's Closet # 554

No Violations Noted

Storage # 555

No Violations Noted

Multi-Purpose Room # 556

No Violations Noted

Interview/Exam Room # 558

No Violations Noted

Laundry Room # 561

No Violations Noted

Storage # 567

No Violations Noted

Day Room

105 CMR 451.353

105 CMR 451.353

Interior Maintenance: Floor tile missing outside cell # 15 Interior Maintenance: Padding damaged on leg lift machine

Juice Bar

No Violations Noted

Storage # 618

No Violations Noted

Showers # 1-11

105 CMR 451.123\*

105 CMR 451.123\*

Maintenance: Floor paint damaged in shower # 1-11 Maintenance: Baseboard damaged in shower # 10

**INDUSTRIES AREA** 

1st Floor

Staff Break Room # 110

105 CMR 451.126

Hot Water: Hot water temperature recorded at 90°F at handwash sink

Female Staff Bathroom # 131

No Violations Noted

Male Staff Bathroom # 142

105 CMR 451.123\*

Maintenance: Ceiling vent dusty

**Jail Industries** 

Print Shop # 113

No Violations Noted

Print Shop Office # 115

No Violations Noted

Welding Shop # 124

No Violations Noted

Building Trades/Wood Shop

No Violations Noted

Inmate Bathroom # 116

No Violations Noted

Female Staff Bathroom # 118

No Violations Noted

Male Staff Bathroom # 119

No Violations Noted

Janitor's Closet # 120

No Violations Noted

Taylor/Sewing Shop # 133

No Violations Noted

Staff Bathroom # 132

No Violations Noted

Inmate Bathroom # 140

Unable to Inspect -In Use

Maintenance Shop

No Violations Noted

Male Bathroom # 141

No Violations Noted

Tool Crib # 153

No Violations Noted

Locker Room # 155

No Violations Noted

Laundry

Office # 105

No Violations Noted

Bathroom # A-108

105 CMR 451.123\*

Maintenance: Ceiling vent dusty

2<sup>nd</sup> Floor Industries

Storage

No Violations Noted

Chapel

No Violations Noted

Storage # 211

No Violations Noted

Religious Offices

No Violations Noted

Classrooms

No Violations Noted

Female Bathroom # 209

No Violations Noted

Male Bathroom # 210

105 CMR 451.126

Hot Water: Hot water temperature recorded at 87°F at handwash sink

Inmate Bathroom # 229

No Violations Noted

Library

No Violations Noted

Office # 212 (located within library)

No Violations Noted

Female Bathroom # 230

No Violations Noted

Female Staff Bathroom # 294

No Violations Noted

Male Staff Bathroom # 295

No Violations Noted

Storage # 296

No Violations Noted

Classroom # 235

No Violations Noted

Janitor's Closet # 239

Barber Shop # 234

No Violations Noted

Chemical Storage Locker

No Violations Noted

## ADMINISTRATION

**Programs** 

Male Staff Bathroom # 237

No Violations Noted

Female Staff Bathroom # 238

105 CMR 451.126

Hot Water: Hot water temperature recorded at 87°F at handwash sink

Program Staff Break Room # 240

No Violations Noted

### **Inner Administration**

Female Staff Bathroom # 282

105 CMR 451.126

Hot Water: Hot water temperature recorded at 92°F at handwash sink

Male Staff Bathroom # 283

No Violations Noted

Kitchenette # 288

No Violations Noted

Janitor's Closet # 278

No Violations Noted

#### Multi-Purpose Area

Inmate Bathroom # 102

105 CMR 451.126

Hot Water: Hot water temperature recorded at 105°F at handwash sink

Female Staff Bathroom # 103

No Violations Noted

Female Staff Locker Room # 105

No Violations Noted

Male Staff Locker Room # 106

No Violations Noted

Janitor's Closet # 108

No Violations Noted

Special Activities Room # 107

No Violations Noted

Storage # 110

Storage	#	1	1	1
meet on the		-	-	•

### No Violations Noted

### **Outer Administration**

1ST Floor

Training Room # 118

No Violations Noted

Male Staff Bathroom # 121

No Violations Noted

Female Staff Bathroom # 122

No Violations Noted

Staff Lounge # 125

No Violations Noted

Staff Gym # 129

No Violations Noted

Female Locker Room # 130

No Violations Noted

Male Locker Room # 131

No Violations Noted

Janitor's Closet # 134

105 CMR 451.353

Interior Maintenance: Ceiling vent dusty

2<sup>nd</sup> Floor

Staff Bathroom # 204

No Violations Noted

Staff Bathroom # 205

No Violations Noted

Storage # 216

No Violations Noted

Male Bathroom # 218

No Violations Noted

Female Bathroom # 221

No Violations Noted

Staff Break Room # 224

No Violations Noted

Storage # 257

No Violations Noted

Janitor's Closet # 258

105 CMR 451.353\* Interior M

Interior Maintenance: Unlabeled chemical bottle

No Violations Noted

#### MAIN KITCHEN

Handwash Sink (near kitchen offices)

No Violations Noted

Food Preparation Area

No Violations Noted

3-Compartment Sink

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in

good repair, drain leaking under right bay (right hand sink)

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in

good repair, grease trap leaking onto floor (right hand sink)

FC 4-501.114(C)(2) Maintenance and Operation; Equipment: Quaternary ammonium solution greater than

the manufacturers recommended concentration

Cooler # A-146 (located in special diet area)

FC 3-302.11(A)(1)(b) Preventing Food and Ingredient Contamination: Preventing cross contamination,

ready-to-eat foods not appropriately separated from raw foods

Dairy Cooler # A-125

No Violations Noted

Produce Cooler # B-125

No Violations Noted

Meat Cooler # C-125

No Violations Noted

Ice Machine

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a

state of good repair, door damaged on ice machine

Freezer # D-125

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly,

old food observed under storage racks

Dry Food Storage # 145

No Violations Noted

Dishwashing Area

No Violations Noted

Free Standing Fan (located within dishwashing area)

FC 4-601.11(C) Cleaning of Equipment and Utensils, Objective: Nonfood contact surface dirty,

fan guard dusty

Spice Storage Rack

No Violations Noted

Inmate Bathroom # 128

Unable to Inspect -In Use

Female Staff Locker Room # 129

No Violations Noted

Male Staff Locker Room # 130

No Violations Noted

Cook's Office/Break Area

No Violations Noted

Non-Food Storage # 141

No Violations Noted

Janitor's Closet # 142

No Violations Noted

Cleaning Supply Room # 143

No Violations Noted

Handwash Sink (near OCR)

No Violations Noted

Barrel Wash Room # A-139

FC 6-201.11

Design, Construction and Installation: Floor not easily cleanable, floor surface damaged

Loading/Receiving Dock Area

No Violations Noted

**Dumpsters** 

No Violations Noted

#### **Culinary Kitchen**

Handwash Sink

No Violations Noted

Service Line Coolers

No Violations Noted

Food Prep Area

FC 4-601.11(A) Cleaning of Equipment and Utensils, Objective: Food contact surface dirty,

interior of flour bin dirty

Inmate Bathroom # 115

FC 6-301.12

Numbers and Capacity; Handwashing Facilities: No hand drying method available at

handwashing sink

FC 6-501.14

Maintenance and Operation; Cleaning: Ventilation systems, ceiling vent dusty

Staff Bathroom # 116

FC 6-501.14

Maintenance and Operation; Cleaning: Ventilation systems, ceiling vent dusty

Dishwashing Room

Bakery

Handwash Sink

No Violations Noted

3-Compartment Sink

FC 4-501.114(C)(2)

Maintenance and Operation; Equipment: Quaternary ammonium solution greater than

the manufacturers recommended concentration

**Staff Dining** 

Handwash Sink

No Violations Noted

Serving Line

No Violations Noted

Female Staff Bathroom # 111

105 CMR 451.123\*

Maintenance: Ceiling vent dusty

Male Staff Bathroom # 112

105 CMR 451.123\*

Maintenance: Ceiling vent dusty

VEHICLE TRAP

1st Floor

No Violations Noted

Bathroom

105 CMR 451.126

Hot Water: Hot water temperature recorded at 105°F at handwash sink

2nd Floor

Office (handwash sink)

No Violations Noted

PRE-RELEASE

Lobby

Female Bathroom # 105

No Violations Noted

Male Bathroom # 106

105 CMR 451.126

Hot Water: Hot water temperature recorded at 135°F at handwash sink

Program Area # A-173

No Violations Noted

Visitation # A-174

No Violations Noted

Multi-Purpose Area # A-175

Program Area

Female Bathroom # 185

No Violations Noted

Male Bathroom # 186

No Violations Noted

Kitchen

Handwash Sink

No Violations Noted

Dry Storage # A-197

No Violations Noted

Cooler # 199

No Violations Noted

Freezer # A-199

No Violations Noted

Ice Machine

No Violations Noted

Food Prep-Sink

No Violations Noted

Delfield Cooler

FC 3-501.16(B)

Limitation of Growth of Organisms, Temperature and Time Control: Refrigerator

temperature recorded at 48°F

Delfield Heating Unit

No Violations Noted

Dishwashing Room

No Violations Noted

Storage # 1101

No Violations Noted

Male Bathroom # 1102

No Violations Noted

**Dining Area** 

No Violations Noted

Male Bathroom # 188

No Violations Noted

Storage # 189

Kitchen Hallway

Maintenance Closet # 192

No Violations Noted

Kitchen Office # 193

No Violations Noted

Repair Shop # 194

No Violations Noted

Dry Storage # 195

No Violations Noted

Intake

Cells # 142 and 143

No Violations Noted

Male Bathroom # 135

No Violations Noted

Female Bathroom # 136

No Violations Noted

Medical

Records

No Violations Noted

Medical Storage # 150

No Violations Noted

Classrooms A and B

No Violations Noted

**HOUSING UNITS** 

**East Unit** 

Cells

No Violations Noted

Janitor's Closet # 205

No Violations Noted

Storage Closet # 207

No Violations Noted

Male Staff Bathroom # 210

No Violations Noted

Female Staff Bathroom # 211

Inmate Bathroom and Showers # 213

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 4, and 6

105 CMR 451.123\* Maintenance: Soap scum on walls in shower #7

Maintenance: Soap scum on floor in shower # 1, 4, and 6 105 CMR 451.123

105 CMR 451.123\* Maintenance: Soap scum on floor in shower #7

Maintenance: Floor paint damaged in shower # 8 105 CMR 451.123

Day Room

No Violations Noted

North Unit

Cells

No Violations Noted

Storage Closet # 157

No Violations Noted

Janitor's Closet # 158

No Violations Noted

Inmate Bathroom and Showers # 159

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 3 and 5 105 CMR 451.123 Maintenance: Soap scum on floor in shower #3, 4, and 5

Maintenance: Floor paint damaged in shower # 1 and 2 105 CMR 451.123

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 4 and 5

Staff Bathroom # 160

No Violations Noted

Day Room

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven dirty

South Unit

Cells

No Violations Noted

Storage # A-165

No Violations Noted

Janitor's Closet # 166

No Violations Noted

Staff Bathroom # 169

No Violations Noted

Laundry Room # 170

No Violations Noted

Inmate Bathroom and Showers # 168

105 CMR 451.123\*

Maintenance: Floor paint damaged in shower # 1-5

Day Room

No Violations Noted

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# West Unit - C.H.A.M.P. Program

Cells

Unable to Inspect -Not Used

Janitor's Closet # 217

No Violations Noted

Storage # 218

No Violations Noted

Male Staff Bathroom # 219

No Violations Noted

Female Staff Bathroom # 220

No Violations Noted

Inmate Bathroom and Showers # 222

No Violations Noted

Day Room

No Violations Noted

# WAREHOUSE

Refrigerator # 106

No Violations Noted

Freezer # 106

No Violations Noted

Refrigerator # 107

No Violations Noted

Staff Bathroom # 109

No Violations Noted

Staff Bathroom # 110

No Violations Noted

Vehicle Maintenance

No Violations Noted

Bathroom # 111

No Violations Noted

Office # 113

### **Observations and Recommendations**

- 1. The inmate population was 718 at the time of inspection.
- The moisture proof coating applied to many of the floors and cove base areas of the inmate shower stalls has either cracked or started to peel away. This is creating a surface that is no longer moisture resistant and cannot be adequately cleaned and sanitized.
- The West Unit in the Pre-Release area was being used for training purposes only and inmates were not being housed there.
- 4. At the time of the inspection: the Bravo # 2, 4; Charlie # 3, 4, 7, 8, 9; Davis # 2 and 3 housing unit were not in use due to a lower inmate population.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at <a href="www.mass.gov/dph/dcs">www.mass.gov/dph/dcs</a> and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at <a href="www.mass.gov/dph/fpp">www.mass.gov/dph/fpp</a> and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

To review the Labeling regulations please visit the Food Protection website at <a href="www.mass.gov/dph/fpp">www.mass.gov/dph/fpp</a> and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Scott Koczela

Environmental Analyst, CSP, BEH

Sut Kost

cc: Jana Ferguson, Director, BEH
Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

James Kelleher, Superintendent

Sergeant Gary Trueman, EHSO

Diane Bator, Standards and Training Coordinator

Neil Paquette, Chairman, Ludlow Board of Health

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Nelson Alves, Director, Policy Development and Compliance Unit