

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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www.mass.gov/dph

February 13, 2020

Nicholas Cocchi, Sheriff

Hampden County Sheriff’s Department

626 Randall Road

Ludlow, MA 01056 (electronic copy)

Re: Facility Inspection - Hampden County Jail and House of Correction, Ludlow

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, ChapterVIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the Hampden County Jail and House of Correction on February 4, 5, and 6, 2020 accompanied by

Lieutenant Gary Trueman, Environmental Health Officer and Officer Michael Doherty, Assistant Environmental Health Officer. Violations noted during the inspection are listed below including 258 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,



Scott Koczela

Environmental Analyst, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH

Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

Carol A. Mici, Commissioner, DOC (electronic copy)

Thomas Turco, Secretary, EOPSS (electronic copy)

Timothy Gotovich, Acting Director, Policy Development and Compliance Unit (electronic copy)

Kevin Crowley, Superintendent (electronic copy)

Lieutenant Gary Trueman, Environmental Health and Safety Officer (electronic copy)

Matthew Roman, Standards and Training Coordinator (electronic copy)

Andrea Crete, Health Agent, Ludlow Board of Health (electronic copy)

Clerk, Massachusetts House of Representatives (electronic copy)

Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**LOBBY**

*Female Bathroom # 103*

No Violations Noted

*Male Bathroom # 104*

No Violations Noted

**CONTROL**

*Bathroom*

No Violations Noted

*Officer’s Station*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, interior of refrigerator dirty

**INTAKE**

*Shower # 129*

No Violations Noted

*Shower # 130*

105 CMR 451.123\* Maintenance: Floor damaged

*Cells*

No Violations Noted

*Section 35 Holding # 104*

No Violations Noted

*Transportation # 105*

No Violations Noted

*Equipment Locker # 106*

No Violations Noted

*Office # A-109*

No Violations Noted

*Inmate Bathroom # 109*

No Violations Noted

*Parole Office # A-133*

No Violations Noted

*Nurse’s Station # A-137*

No Violations Noted

**CLASSIFICATION-PAROLE**

*Male Staff Bathroom # 110*

No Violations Noted

*Female Staff Bathroom # 111*

No Violations Noted

*Maintenance Closet # 113*

No Violations Noted

*Break Room # 121*

No Violations Noted

*Male Bathroom # 122*

No Violations Noted

*Property # A-128*

No Violations Noted

**VISITING**

*Janitor’s Closet # B-139*

No Violations Noted

*Search Room-1 # 140*

No Violations Noted

*Search Room-2 # 158*

No Violations Noted

*Female Bathroom # 141*

105 CMR 451.110(B) Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink

*Male Bathroom # 142*

No Violations Noted

*Non-Contact Visiting*

No Violations Noted

*Back of Visiting (inmate side)*

No Violations Noted

*Front of Visiting (visitor side)*

No Violations Noted

*Officer’s Station (front of visiting)*

No Violations Noted

*Staff Bathroom # 150*

No Violations Noted

*Staff Bathroom # 151*

No Violations Noted

*Children’s Visiting Room # 152*

No Violations Noted

**MEDICAL**

*Exam Rooms*

No Violations Noted

*Shower Room # 218*

No Violations Noted

*X-Ray Room # A-220*

No Violations Noted

*Break Room # A-224*

No Violations Noted

*Bio-Hazard Storage # 259*

No Violations Noted

*Nurse’s Station # 214-A*

No Violations Noted

*Dental Room # 237*

No Violations Noted

*Dental Lab # 239 (inside dental room)*

No Violations Noted

*Staff Bathroom # 204*

No Violations Noted

*Inmate Bathroom # 205*

No Violations Noted

*Male Staff Bathroom # 226*

No Violations Noted

*Female Staff Bathroom # 227*

No Violations Noted

*Medical Records Office # 229*

No Violations Noted

*Medical Storage # 230*

No Violations Noted

*Female Bathroom # 232*

No Violations Noted

*Male Bathroom # 233*

No Violations Noted

*Janitor’s Closet # 236*

No Violations Noted

**DELTA # 1 – MEDICAL OFFICE SUITE**

*Offices*

No Violations Noted

*Showers*

Unable to Inspect – Not In Use

**DELTA # 2**

*Offices*

No Violations Noted

*Showers*

Unable to Inspect – Not In Use

*Eye Exam Room # 291*

No Violations Noted

*Kitchenette # 288*

No Violations Noted

*Custodial Room # 290*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Staff Bathroom # A-294*

No Violations Noted

**DELTA # 4 – RESPIT**

Unable to Inspect – Decommissioned and Not In Use

**DELTA # 4 – TREATMENT**

Unable to Inspect – Decommissioned and Not In Use

**HOUSING UNITS**

**Davis # 1**

*Cells*

105 CMR 451.353 Interior Maintenance: Floor tiles missing outside cell # 39 and 52

*Storage # A-121*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Janitor’s Closet # 123*

No Violations Noted

*Storage # 206*

No Violations Noted

*Storage # 209*

No Violations Noted

*Storage # 210*

No Violations Noted

*Staff Bathroom # 104*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

*Interview/Exam Room # 117*

No Violations Noted

*Juice Bar*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-5

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 4 and 5

105 CMR 451.123\* Maintenance: Wall paint damaged in shower # 3

*Upper Showers # 6-10*

105 CMR 451.123\* Maintenance: Mold observed on ceiling in shower # 6, 7, 8, and 10

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 8

105 CMR 451.123\* Maintenance: Floor damaged in shower # 7 and 9

**Davis # 2**

*Staff Bathroom # 105*

No Violations Noted

*Multi-Purpose Room # 116-B*

No Violations Noted

*Juice Bar*

No Violations Noted

*Interview/Exam Room # 118*

Unable to Inspect – In Use

*Storage # 122-A*

No Violations Noted

*Janitor’s Closet # 124-A*

No Violations Noted

*Cells*

105 CMR 451.353 Interior Maintenance: Floor tiles missing outside cell # 41

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

*Recreation Deck*

No Violations Noted

*Storage # 207*

No Violations Noted

*Storage # 213*

No Violations Noted

*Storage # 214*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1 and 4

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 3

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-5

*Upper Showers # 6-10*

105 CMR 451.123 Maintenance: Floor damaged in shower # 9

105 CMR 451.123\* Maintenance: Floor damaged in shower # 10

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 6

**Davis # 3**

*Staff Bathroom # 304*

No Violations Noted

*Cells*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

*Recreation Deck*

No Violations Noted

*Janitor’s Closet # 323*

No Violations Noted

*Storage # 406*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-5

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1 and 2

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 3 and 5

105 CMR 451.130 Hot Water: Shower water temperature recorded at 1190F in shower # 1

*Upper Showers # 6-10*

105 CMR 451.123 Maintenance: Shower # 8 dirty

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 6

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 7, 8, 9, and 10

105 CMR 451.123\* Maintenance: Floor damaged in shower # 6-10

105 CMR 451.123\* Maintenance: Wall paint damaged in shower # 10

*Storage # 321-A*

No Violations Noted

*Interview/Exam Room # 317*

No Violations Noted

*Juice Bar*

No Violations Noted

**Davis # 4**

*Cells*

No Violations Noted

*Storage # A-322*

No Violations Noted

*Janitor’s Closet # 324*

No Violations Noted

*Staff Bathroom # 305*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

*Multi-Purpose Room # 316*

No Violations Noted

*Interview/Exam Room # 318*

No Violations Noted

*Storage # 407*

No Violations Noted

*Juice Bar*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1, 2, and 4

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 4

105 CMR 451.123 Maintenance: Floor damaged in shower # 3

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1, 2, 4, and 5

105 CMR 451.123 Maintenance: Mold observed on floor in shower # 5

*Upper Showers # 6-10* Unable to Inspect Shower # 8 – In Use

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 6 out-of-order

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 7

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 7, 9, and 10

105 CMR 451.123\* Maintenance: Floor damaged in shower # 7, 9, and 10

**Davis # 5**

*Cells*

No Violations Noted

*Staff Bathroom # 504*

No Violations Noted

*Day Room*

105 CMR 451.353 Interior Maintenance: Padding damaged on card table chair

105 CMR 451.353 Interior Maintenance: Padding damaged on bench press

*Recreation Deck*

No Violations Noted

*Janitor’s Closet # 523*

No Violations Noted

*Chemical Closet # 527*

No Violations Noted

*Interview/Exam Room # 517*

No Violations Noted

*Juice Bar*

No Violations Noted

*Storage # 606*

No Violations Noted

*Storage # 609*

No Violations Noted

*Lower Showers # 1-6*

105 CMR 451.123 Maintenance: Floor damaged in shower # 1, 3, 4, 5, and 6

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 2 and 4

105 CMR 451.130 Hot Water: Shower water temperature recorded at 1220F in shower # 1

*Upper Showers # 7-12*

105 CMR 451.123 Maintenance: Floor damaged in shower # 7-12

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 8, 9, 10, 11, and 12

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 9 and 11

**Davis # 6**

Unable to Inspect – Decommissioned and Not In Use

**Bravo # 1**

*Cells*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Janitor’s Closet # 123*

No Violations Noted

*Storage # 206*

No Violations Noted

*Storage # 209*

No Violations Noted

*Storage # 210*

No Violations Noted

*Staff Bathroom # 104*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water damaged above room # 117

*Storage # A-121*

No Violations Noted

*Councilor’s Office # 112*

No Violations Noted

*Interview/Exam Room # 117*

No Violations Noted

*Juice Bar*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-5

*Upper Showers # 6-10*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 6-10

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 6

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 7, 8, 9, and 10

105 CMR 451.123 Maintenance: Floor damaged in shower # 7

105 CMR 451.123\* Maintenance: Floor damaged in shower # 6, 8, 9, and 10

**Bravo # 2**

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 17

*Recreation Deck*

No Violations Noted

*Janitor’s Closet # 124*

No Violations Noted

*Storage # 207*

No Violations Noted

*Storage # 213*

No Violations Noted

*Storage # 214*

No Violations Noted

*Staff Bathroom # 105*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1050F at handwash sink

*Day Room*

105 CMR 451.353 Interior Maintenance: Padding damaged on card table chair

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

*Storage # A-122*

No Violations Noted

*Interview Room # 120*

No Violations Noted

*Interview/Exam Room # 118*

No Violations Noted

*Juice Bar*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123 Maintenance: Walls rust stained in shower # 5

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1-5

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1-5

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-5

*Upper Showers # 6-10*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 6

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 7, 8, 9, and 10

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 6 and 7

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 8, 9, and 10

105 CMR 451.123\* Maintenance: Floor damaged in shower # 6-10

**Bravo # 3**

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 34

*Storage # A-321*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Janitor’s Closet # 323*

No Violations Noted

*Juice Bar*

No Violations Noted

*Staff Bathroom # 304*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

*Interview/Exam Room # 317*

No Violations Noted

*Upper Storage # 406*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1 and 2

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 3, 4, and 5

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-5

*Upper Showers # 6-10*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 6-10

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 6-10

105 CMR 451.123\* Maintenance: Floor damaged in shower # 6-10

**Bravo # 4**

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 32

*Storage # A-322*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Janitor’s Closet # 324*

No Violations Noted

*Juice Bar*

No Violations Noted

*Staff Bathroom # 305*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

105 CMR 451.353\* Interior Maintenance: Ceiling water damaged over room # 318

*Interview/Exam Room # 318*

No Violations Noted

*Interview Room # 320*

No Violations Noted

*Upper Storage # 407*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1, 2, 3, and 4

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1, 2, and 4

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-5

*Upper Showers # 6-10*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 7, 8, 9, and 10

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 7, 8, 9, and 10

105 CMR 451.123\* Maintenance: Floor damaged in shower # 6-10

**Bravo # 5**

Unable to Inspect – Decommissioned and Not In Use

**Bravo # 6**

*Staff Bathroom # 505*

No Violations Noted

*Multi-Purpose Room # B-516*

No Violations Noted

*Janitor’s Closet # 524*

No Violations Noted

*Old Laundry Room # 535*

No Violations Noted

*Storage # 536*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Juice Bar*

No Violations Noted

*Day Room*

105 CMR 451.353 Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent rusted in cell # 23

*Upper Storage # 607*

No Violations Noted

*Lower Showers # 1-6*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1, 3, 4, 5, and 6

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 3, 4, 5, and 6

105 CMR 451.123 Maintenance: Floor damaged in shower # 2, 3, 4, 5, and 6

*Upper Showers # 7-11*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 7-11

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 11

105 CMR 451.123 Maintenance: Floor damaged in shower # 7-11

**Control Tower (serving Charlie # 1 and 2)**

No Violations Noted

*Staff Bathroom # BR-210*

No Violations Noted

**Charlie # 1 and 2 Hallway**

*Staff Bathroom # 162 (outside Charlie # 1)*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1430F at handwash sink

*Staff Bathroom # 165 (outside Charlie # 2)*

No Violations Noted

*Multi-Purpose Room # 180*

105 CMR 451.200 Food Storage, Preparation and Service: Food service not in compliance with

105 CMR 590.000, utensils not stored to prevent contamination

*Recreation Deck # B-116*

No Violations Noted

**Charlie # 1**

*Cells*

No Violations Noted

*Exercise Room # 9*

No Violations Noted

*Janitor’s Closet # 161*

No Violations Noted

*Kitchenette # 152*

No Violations Noted

*Storage # 154*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

*Interview/Exam Room # 151*

No Violations Noted

*Storage # 206*

No Violations Noted

*Lower Showers # 1-3*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1-3

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1 and 2

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-3

*Upper Showers # 4-6*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 4-6

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 4-6

105 CMR 451.123\* Maintenance: Floor damaged in shower # 4-6

**Charlie # 2**

Unable to Inspect – Decommissioned and Not In Use

**Charlie # 3 and 4 Hallway**

*Janitor’s Closet # 129*

No Violations Noted

*Staff Bathroom # 132*

No Violations Noted

*Storage # 183*

No Violations Noted

*Recreation Deck # A-116*

No Violations Noted

**Charlie # 3**

*Cells*

No Violations Noted

*Interview/Exam Room # 118*

No Violations Noted

*Janitor’s Closet # 128*

No Violations Noted

*Kitchenette # 119*

No Violations Noted

*Storage # 127*

No Violations Noted

*Day Room*

105 CMR 451.353 Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

*Lower Showers # 1-3*

105 CMR 451.123\* Maintenance: Floor damaged in shower # 2 and 3

*Upper Showers # 4-6*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 5

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 4-6

**Charlie # 4**

Unable to Inspect – Decommissioned and Not In Use

**Charlie # 5 and 6 Hallway**

*Staff Bathroom # 318*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1430F at handwash sink

*Storage Room # 319*

No Violations Noted

**Charlie # 5**

*Cells*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Staff Bathroom # 303*

No Violations Noted

*Laundry # 304*

No Violations Noted

*Juice Bar*

No Violations Noted

*Storage # A-304*

No Violations Noted

*Interview/Exam Room # 306*

No Violations Noted

*Janitor’s Closet # 310*

No Violations Noted

*Storage # 311*

No Violations Noted

*Storage # A-405*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

*Lower Showers # 1-6*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1, 2, 4, and 5

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1-6

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-6

105 CMR 451.123\* Maintenance: Light rusted in shower # 2

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 6

*Upper Showers # 7-12*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 7, 8, 9, 10, and 11

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 8 and 11

105 CMR 451.123\* Maintenance: Floor damaged in shower # 7-12

105 CMR 451.123 Maintenance: Drain flies observed in shower # 12

**Charlie # 6**

*Cells*

No Violations Noted

*Staff Bathroom # 336*

No Violations Noted

*Recreation Deck # 325-A*

No Violations Noted

*Juice Bar*

No Violations Noted

*Interview/Exam Room # 333*

No Violations Noted

*Day Room*

105 CMR 451.353 Interior Maintenance: Padding damaged on card table chair

*Storage # 328*

No Violations Noted

*Janitor’s Closet # 329*

No Violations Noted

*Storage # 408*

No Violations Noted

*Lower Showers # 1-6*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-6

*Upper Showers # 7-12*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 8, 11, and 12

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 12

105 CMR 451.123\* Maintenance: Floor damaged in shower # 7-12

105 CMR 451.123 Maintenance: Floor dirty in shower # 10

*Storage # 334-A*

No Violations Noted

*Laundry Room # 335*

No Violations Noted

**Charlie # 7 and 8 Hallway**

*Break Room # 502*

No Violations Noted

*Female Staff Bathroom # 503*

No Violations Noted

*Male Staff Bathroom # 504*

No Violations Noted

*Janitor’s Closet # 523*

No Violations Noted

*Staff Kitchenette # 529*

No Violations Noted

*Staff Bathroom # 530*

No Violations Noted

*Staff Bathroom # 540*

No Violations Noted

*Storage # 546*

No Violations Noted

**Charlie # 7**

*Medical Office # 506*

No Violations Noted

*Interview/Exam Room # 509*

No Violations Noted

*Storage # 512*

No Violations Noted

*Multi-Purpose Room # 511*

No Violations Noted

*Janitor’s Closet # 513*

No Violations Noted

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 24

*Storage # 605*

Unable to Inspect – Locked

*Recreation Deck*

No Violations Noted

*Kitchenette # 518*

No Violations Noted

*Storage # 519*

No Violations Noted

*Juice Bar*

No Violations Noted

*Staff Bathroom # 522*  No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

105 CMR 451.353 Interior Maintenance: Padding damaged on card table chair

*Showers # 1-11*

105 CMR 451.123 Maintenance: Floor damaged in shower # 1

105 CMR 451.123\* Maintenance: Floor damaged in shower # 2, 3, 4, and 5

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 3, 4, and 5

105 CMR 451.123 Maintenance: Walls rust stained in shower # 9 and 10

105 CMR 451.130 Hot Water: Shower water temperature recorded at 1200F in shower # 11

**Charlie # 8**

Unable to Inspect – Decommissioned and Not In Use

**Charlie # 9**

Unable to Inspect – Decommissioned and Not In Use

**Charlie # 10**

*Cells*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Staff Bathroom # 547*

No Violations Noted

*Kitchenette # 548*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Storage # 551*

No Violations Noted

*Janitor’s Closet # 554*

No Violations Noted

*Storage # 555*

No Violations Noted

*Multi-Purpose Room # 556*

No Violations Noted

*Interview/Exam Room # 558*

No Violations Noted

*Laundry Room # 561*

No Violations Noted

*Storage # 567*

No Violations Noted

*Day Room*

No Violations Noted

*Juice Bar*

No Violations Noted

*Storage # 618*

No Violations Noted

*Showers # 1-11*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 6

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 1-11

**INDUSTRIES AREA**

**1st Floor**

*Staff Break Room # 110*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, vending machine tray dirty

*Female Staff Bathroom # 131*

No Violations Noted

*Male Staff Bathroom # 142*

No Violations Noted

**Jail Industries**

*Print Shop # 113*

No Violations Noted

*Print Shop Office # 115*

No Violations Noted

*Welding Shop # 124*

No Violations Noted

*Building Trades/Wood Shop*

No Violations Noted

*Inmate Bathroom # 116*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Female Staff Bathroom # 118*

No Violations Noted

*Male Staff Bathroom # 119*

No Violations Noted

*Janitor’s Closet # 120*

No Violations Noted

**Taylor/Sewing Shop # 133**

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with

105 CMR 590.000, interior of microwave oven damaged

*Staff Bathroom # 132*

No Violations Noted

*Inmate Bathroom # 140*

Unable to Inspect – In Use

*Prison Industries Office # 139-A*

No Violations Noted

**Maintenance Shop**

No Violations Noted

*Male Bathroom # 141*

No Violations Noted

*Tool Crib # 153*

No Violations Noted

*Locker Room # 155*

No Violations Noted

**Laundry**

No Violations Noted

*Office # 105*

No Violations Noted

*Bathroom # A-108*

No Violations Noted

**2nd Floor Industries**

*Storage*

No Violations Noted

*Chapel*

No Violations Noted

*Storage # 211*

No Violations Noted

*Religious Offices*

No Violations Noted

*Classrooms*

No Violations Noted

*Female Bathroom # 209*

No Violations Noted

*Male Bathroom # 210*

No Violations Noted

*Male Staff Bathroom # 229*

No Violations Noted

*Custodial Instructor’s Room # 228*

No Violations Noted

*Library*

No Violations Noted

*Office # 212 (located within library)*

No Violations Noted

*Storage # 225*

No Violations Noted

*Female Bathroom # 230*

No Violations Noted

*Female Staff Bathroom # 294*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1050F at handwash sink

*Male Staff Bathroom # 295*

No Violations Noted

*Storage # 296*

No Violations Noted

*Classroom # 235*

No Violations Noted

*Janitor’s Closet # 239*

No Violations Noted

**Barber Shop # 234**

No Violations Noted

*Chemical Storage Locker*

No Violations Noted

**ADMINISTRATION**

**Programs**

*Male Staff Bathroom # 237*

No Violations Noted

*Female Staff Bathroom # 238*

No Violations Noted

*Program Staff Break Room # 240*

No Violations Noted

**Inner Administration**

*Female Staff Bathroom # 282*

No Violations Noted

*Male Staff Bathroom # 283*

No Violations Noted

*Kitchenette # 288*

No Violations Noted

*Janitor’s Closet # 278*

No Violations Noted

**Multi-Purpose Area**

*Inmate Bathroom # 102*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Female Staff Bathroom # 103*

No Violations Noted

*Female Staff Locker Room # 105*

No Violations Noted

*Male Staff Locker Room # 106*

No Violations Noted

*Janitor’s Closet # 108*

No Violations Noted

*Special Activities Room # 107*

No Violations Noted

*Storage # 110*

No Violations Noted

*Storage # 111*

No Violations Noted

**Outer Administration**

**1ST Floor**

*Training Room # 118*

No Violations Noted

*Male Staff Bathroom # 121*

No Violations Noted

*Female Staff Bathroom # 122*

No Violations Noted

*Staff Lounge # 136*

No Violations Noted

*Staff Gym # 129*

105 CMR 451.353 Interior Maintenance: Padding damaged on bench press

*Female Locker Room # 130*

105 CMR 451.123 Maintenance: Shower curtain missing

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower sprayer hose damaged

*Male Locker Room # 131*

No Violations Noted

*Janitor’s Closet # 134*

No Violations Noted

**2nd Floor**

*Staff Bathroom # 204 (inside Office # 203)*

No Violations Noted

*Staff Bathroom # 205*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 870F at handwash sink

*Office # 271*

No Violations Noted

*Male Bathroom # 218*

No Violations Noted

*Female Bathroom # 221*

No Violations Noted

*Janitor’s Closet # 223*

No Violations Noted

*Staff Break Room # 224*

No Violations Noted

*Storage # 257*

No Violations Noted

*Janitor’s Closet # 258*

No Violations Noted

*Offices # 259/260*

No Violations Noted

**MAIN KITCHEN**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Handwash Sink (near kitchen offices)*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 950F at handwash sink

*Serving Line*

FC 4-903.11(B)(1) Protection of Clean Items, Storing: Trays not stored in a self-draining position

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, door gaskets damaged on Delfield heating unit # 1068

*Food Preparation Area*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, door gaskets damaged on Continental refrigerator # 1983

*3-Compartment Sink*

**FC 4-501.114(C)(2) Maintenance and Operation; Equipment: Quaternary ammonium compound (QAC) solution lower than the manufacturers recommended concentration**

*Special Diet Area*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, door gaskets damaged on refrigerator # B-146

*Handwash Sink*

No Violations Noted

*Dairy Cooler # A-125*

No Violations Noted

*Produce Cooler # B-125*

No Violations Noted

*Meat Cooler # C-125*

No Violations Noted

*Ice Machine*

No Violations Noted

*Freezer # D-125*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, food debris observed under food storage racks

*Handwash Sink*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1020F at handwash sink

*Dry Food Storage # 145*

No Violations Noted

*Dishwashing Area*

No Violations Noted

*Spice Storage Rack*

No Violations Noted

*Inmate Bathroom # 128*

No Violations Noted

*Female Staff Locker Room # 129*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 800F at handwash sink

*Male Staff Locker Room # 130*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1000F at handwash sink

*Cook’s Office/Break Area*

No Violations Noted

*Non-Food Storage # 141*

No Violations Noted

*Janitor’s Closet # 142*

No Violations Noted

*Cleaning Supply Room # 143*

FC 7-101.11 Labeling and Identification, Original Containers: Container of poisonous/toxic materials missing legible manufacturer's labelPf

*Handwash Sink (near Bakery)*

No Violations Noted

*Barrel Wash Room # A-139*

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, floor damaged throughout

*Loading/Receiving Dock Area*

No Violations Noted

*Dumpsters*

No Violations Noted

**Culinary Kitchen**

*Handwash Sink # 1 (near Main Entrance)*

No Violations Noted

*Spice Storage Rack*

**FC 3-302.12 Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food**

*Sandwich Station*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, door gaskets damaged

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, door gaskets moldy

*Service Line Coolers*

No Violations Noted

*Delfield Freezer*

No Violations Noted

*Food Prep Area*

FC 3-304.12(B) Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoops stored in dry product bins

*Hood Area*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, shield missing on ventilation hood light

*Inmate Bathroom # 115*

FC 6-501.14\* Maintenance and Operation; Cleaning: Ventilation systems, ceiling vent dusty

*Staff Bathroom # 116*

FC 6-501.14\* Maintenance and Operation; Cleaning: Ventilation systems, ceiling vent dusty

*Handwash Sink # 2*

No Violations Noted

**Dishwashing Room**

No Violations Noted

*2-Compartment Sink*

No Violations Noted

*Handwash Sink*

No Violations Noted

**Bakery**

*Handwash Sink*

No Violations Noted

*3-Compartment Sink*

FC 6-201.11\* Design, Construction, and Installation; Cleanability: Floors not smooth and easily cleanable, floor tiles damaged near drain

**Staff Dining**

*Handwash Sink*

No Violations Noted

*Serving Line*

No Violations Noted

*Female Staff Bathroom # 111*

No Violations Noted

*Male Staff Bathroom # 112*

No Violations Noted

**VEHICLE TRAP**

**1st Floor**

No Violations Noted

*Bathroom*

No Violations Noted

**2nd Floor**

*Office (handwash sink)*

No Violations Noted

**PRE-RELEASE**

**Lobby**

*Female Bathroom # 105*

No Violations Noted

*Male Bathroom # 106*

No Violations Noted

*Program Area # A-178*

No Violations Noted

*Visitation # A-174*

No Violations Noted

*Multi-Purpose Area # A-175*

105 CMR 451.353 Interior Maintenance: Padding damaged on exercise bike

**Program Area**

*Female Bathroom # 185*

No Violations Noted

*Male Bathroom # 186*

No Violations Noted

**Kitchen**

*Handwash Sink*

No Violations Noted

*Dry Storage # A-197*

No Violations Noted

*Cooler # 199*

No Violations Noted

*Freezer # A-199*

No Violations Noted

*Ice Machine*

No Violations Noted

*Food Prep-Sink*

No Violations Noted

*Delfield Cooler*

No Violations Noted

*Delfield Heating Unit # 1982*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, door gaskets damaged

*Dishwashing Room*

No Violations Noted

*Storage # 1101*

No Violations Noted

*Male Bathroom # 1102*

No Violations Noted

*Storage # 196*

No Violations Noted

**Dining Area**

No Violations Noted

*Male Bathroom # 188*

No Violations Noted

*Storage # 189*

No Violations Noted

**Kitchen Hallway**

*Maintenance Closet # 192*

No Violations Noted

*Kitchen Office # 193*

No Violations Noted

*Repair Shop # 194*

No Violations Noted

*Dry Storage # 195*

No Violations Noted

**Intake**

*Cells # 142 and 143*

No Violations Noted

*Male Bathroom # 135*

No Violations Noted

*Female Bathroom # 136*

No Violations Noted

**Medical**

*Records*

No Violations Noted

*Medical Storage # 150*

No Violations Noted

*Exam Room # 152*

No Violations Noted

**Staff Area**

*Break Room # 109*

No Violations Noted

*Dining Area # 110*

No Violations Noted

*Male Staff Bathroom # 114*

No Violations Noted

*Female Staff Bathroom # 115*

No Violations Noted

*Female Staff Locker Room # 113*

No Violations Noted

*Male Staff Locker Room # 116*

No Violations Noted

**Classrooms A and B**

No Violations Noted

**HOUSING UNITS**

**East Unit**

*Cells*

No Violations Noted

*Janitor’s Closet # 205*

No Violations Noted

*Storage Closet # 207*

No Violations Noted

*Male Staff Bathroom # 210*

No Violations Noted

*Female Staff Bathroom # 211*

No Violations Noted

*Inmate Bathroom and Showers # 213*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water not working

at handwash sink # 9

105 CMR 451.130 Hot Water: Shower water temperature recorded at 1230F in shower # 1

105 CMR 451.123 Maintenance: Floor rust stained in shower # 7

105 CMR 451.123 Maintenance: Ceiling damaged in shower # 7

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 1-8

*Day Room*

No Violations Noted

**North Unit**

*Cells*

No Violations Noted

*Janitor’s Closet # 158*

No Violations Noted

*Inmate Bathroom and Showers # 159*

Unable to Inspect Shower # 4 – In Use

105 CMR 451.123 Maintenance: Ceiling damaged in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 1, 2, 3, and 5

*Staff Bathroom # 160*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Day Room*

No Violations Noted

**South Unit**

*Cells*

No Violations Noted

*Storage # A-165*

No Violations Noted

*Janitor’s Closet # 166*

No Violations Noted

*Staff Bathroom # 169*

No Violations Noted

*Laundry Room # 170*

No Violations Noted

*Inmate Bathroom and Showers # 168*

Unable to Inspect Shower # 1 – In Use

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 4

105 CMR 451.123 Maintenance: Floor rust stained in shower # 3

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 2-5

*Day Room*

No Violations Noted

**West Unit - C.H.A.M.P. Program**

*Cells*

Unable to Inspect – Not Used

*Janitor’s Closet # 217*

No Violations Noted

*Storage # 218*

No Violations Noted

*Male Staff Bathroom # 219*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 820F at handwash sink

*Female Staff Bathroom # 220*

No Violations Noted

*Storage # 221*

No Violations Noted

*Inmate Bathroom and Showers # 222*

No Violations Noted

*Storage # 226*

No Violations Noted

*Day Room*

No Violations Noted

**WAREHOUSE**

*Refrigerator # 106*

No Violations Noted

*Freezer # 106*

No Violations Noted

*Refrigerator # 107*

No Violations Noted

*Staff Bathroom # 109*

No Violations Noted

*Staff Bathroom # 110*

No Violations Noted

**Vehicle Maintenance**

No Violations Noted

*Bathroom # 111*

No Violations Noted

*Office # 113*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 756 at the time of inspection.
2. The moisture proof coating applied to many of the floors and cove base areas of the inmate shower stalls has either cracked or started to peel away. This is creating a surface that is no longer moisture resistant and cannot be adequately cleaned and disinfected.
3. The West Unit in the Pre-Release area was being used for training purposes only and inmates were not being housed there.
4. At the time of the inspection the Bravo # 5, Charlie # 2, 4, 8, 9, and Davis # 6 housing units were not in use due to a lower inmate population.
5. The CSP recommends that the medical waste shipping papers located in the Pre-Release Medical Office be reorganized. This will aid in determining compliance with 105 CMR 480.000 during future inspections.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Scott Koczela Environmental Analyst, CSP, BEH