



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
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February 13, 2020

Nicholas Cocchi, Sheriff
Hampden County Sheriff's Department
626 Randall Road
Ludlow, MA 01056 (electronic copy)

Re: Facility Inspection - Hampden County Jail and House of Correction, Ludlow

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Hampden County Jail and House of Correction on February 4, 5, and 6, 2020 accompanied by Lieutenant Gary Trueman, Environmental Health Officer and Officer Michael Doherty, Assistant Environmental Health Officer. Violations noted during the inspection are listed below including 258 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Scott Koczela
Environmental Analyst, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH (electronic copy)
Jana Ferguson, Director, BEH (electronic copy)
Steven Hughes, Director, CSP, BEH (electronic copy)
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Thomas Turco, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Acting Director, Policy Development and Compliance Unit (electronic copy)
Kevin Crowley, Superintendent (electronic copy)
Lieutenant Gary Trueman, Environmental Health and Safety Officer (electronic copy)
Matthew Roman, Standards and Training Coordinator (electronic copy)
Andrea Crete, Health Agent, Ludlow Board of Health (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

LOBBY

Female Bathroom # 103

No Violations Noted

Male Bathroom # 104

No Violations Noted

CONTROL

Bathroom

No Violations Noted

Officer's Station

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, interior of refrigerator dirty

INTAKE

Shower # 129

No Violations Noted

Shower # 130

105 CMR 451.123*

Maintenance: Floor damaged

Cells

No Violations Noted

Section 35 Holding # 104

No Violations Noted

Transportation # 105

No Violations Noted

Equipment Locker # 106

No Violations Noted

Office # A-109

No Violations Noted

Inmate Bathroom # 109

No Violations Noted

Parole Office # A-133

No Violations Noted

Nurse's Station # A-137

No Violations Noted

CLASSIFICATION-PAROLE

<i>Male Staff Bathroom # 110</i>	No Violations Noted
<i>Female Staff Bathroom # 111</i>	No Violations Noted
<i>Maintenance Closet # 113</i>	No Violations Noted
<i>Break Room # 121</i>	No Violations Noted
<i>Male Bathroom # 122</i>	No Violations Noted
<i>Property # A-128</i>	No Violations Noted

VISITING

<i>Janitor's Closet # B-139</i>	No Violations Noted
<i>Search Room-1 # 140</i>	No Violations Noted
<i>Search Room-2 # 158</i>	No Violations Noted
<i>Female Bathroom # 141</i> 105 CMR 451.110(B)	Hygiene Supplies at Toilet and Handwash Sink: No waste receptacle at handwash sink
<i>Male Bathroom # 142</i>	No Violations Noted
<i>Non-Contact Visiting</i>	No Violations Noted
<i>Back of Visiting (inmate side)</i>	No Violations Noted
<i>Front of Visiting (visitor side)</i>	No Violations Noted
<i>Officer's Station (front of visiting)</i>	No Violations Noted
<i>Staff Bathroom # 150</i>	No Violations Noted
<i>Staff Bathroom # 151</i>	No Violations Noted

Children's Visiting Room # 152
No Violations Noted

MEDICAL

Exam Rooms
No Violations Noted

Shower Room # 218
No Violations Noted

X-Ray Room # A-220
No Violations Noted

Break Room # A-224
No Violations Noted

Bio-Hazard Storage # 259
No Violations Noted

Nurse's Station # 214-A
No Violations Noted

Dental Room # 237
No Violations Noted

Dental Lab # 239 (inside dental room)
No Violations Noted

Staff Bathroom # 204
No Violations Noted

Inmate Bathroom # 205
No Violations Noted

Male Staff Bathroom # 226
No Violations Noted

Female Staff Bathroom # 227
No Violations Noted

Medical Records Office # 229
No Violations Noted

Medical Storage # 230
No Violations Noted

Female Bathroom # 232
No Violations Noted

Male Bathroom # 233
No Violations Noted

Janitor's Closet # 236
No Violations Noted

DELTA # 1 – MEDICAL OFFICE SUITE

Offices

No Violations Noted

Showers

Unable to Inspect – Not In Use

DELTA # 2

Offices

No Violations Noted

Showers

Unable to Inspect – Not In Use

Eye Exam Room # 291

No Violations Noted

Kitchenette # 288

No Violations Noted

Custodial Room # 290

105 CMR 451.353*

Interior Maintenance: Ceiling vent dusty

Staff Bathroom # A-294

No Violations Noted

DELTA # 4 – RESPIT

Unable to Inspect – Decommissioned and Not In Use

DELTA # 4 – TREATMENT

Unable to Inspect – Decommissioned and Not In Use

HOUSING UNITS

Davis # 1

Cells

105 CMR 451.353

Interior Maintenance: Floor tiles missing outside cell # 39 and 52

Storage # A-121

No Violations Noted

Recreation Deck

No Violations Noted

Janitor's Closet # 123

No Violations Noted

Storage # 206

No Violations Noted

<i>Storage # 209</i>	No Violations Noted
<i>Storage # 210</i>	No Violations Noted
<i>Staff Bathroom # 104</i>	No Violations Noted
<i>Day Room</i> 105 CMR 451.353*	Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets
<i>Interview/Exam Room # 117</i>	No Violations Noted
<i>Juice Bar</i>	No Violations Noted
<i>Lower Showers # 1-5</i> 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123*	Maintenance: Floor damaged in shower # 1-5 Maintenance: Wall paint damaged in shower # 4 and 5 Maintenance: Wall paint damaged in shower # 3
<i>Upper Showers # 6-10</i> 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123*	Maintenance: Mold observed on ceiling in shower # 6, 7, 8, and 10 Maintenance: Soap scum on floor in shower # 8 Maintenance: Floor damaged in shower # 7 and 9
<u>Davis # 2</u>	
<i>Staff Bathroom # 105</i>	No Violations Noted
<i>Multi-Purpose Room # 116-B</i>	No Violations Noted
<i>Juice Bar</i>	No Violations Noted
<i>Interview/Exam Room # 118</i>	Unable to Inspect – In Use
<i>Storage # 122-A</i>	No Violations Noted
<i>Janitor's Closet # 124-A</i>	No Violations Noted
<i>Cells</i> 105 CMR 451.353	Interior Maintenance: Floor tiles missing outside cell # 41
<i>Day Room</i> 105 CMR 451.353*	Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets
<i>Recreation Deck</i>	No Violations Noted

Storage # 207

No Violations Noted

Storage # 213

No Violations Noted

Storage # 214

No Violations Noted

Lower Showers # 1-5

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1 and 4

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 3

105 CMR 451.123*

Maintenance: Floor damaged in shower # 1-5

Upper Showers # 6-10

105 CMR 451.123

Maintenance: Floor damaged in shower # 9

105 CMR 451.123*

Maintenance: Floor damaged in shower # 10

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 6

Davis # 3

Staff Bathroom # 304

No Violations Noted

Cells

No Violations Noted

Day Room

105 CMR 451.353*

Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

Recreation Deck

No Violations Noted

Janitor's Closet # 323

No Violations Noted

Storage # 406

No Violations Noted

Lower Showers # 1-5

105 CMR 451.123*

Maintenance: Floor damaged in shower # 1-5

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1 and 2

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 3 and 5

105 CMR 451.130

Hot Water: Shower water temperature recorded at 119°F in shower # 1

Upper Showers # 6-10

105 CMR 451.123

Maintenance: Shower # 8 dirty

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 6

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 7, 8, 9, and 10

105 CMR 451.123*

Maintenance: Floor damaged in shower # 6-10

105 CMR 451.123*

Maintenance: Wall paint damaged in shower # 10

Storage # 321-A

No Violations Noted

Interview/Exam Room # 317

No Violations Noted

Juice Bar

No Violations Noted

Davis # 4

Cells

No Violations Noted

Storage # A-322

No Violations Noted

Janitor's Closet # 324

No Violations Noted

Staff Bathroom # 305

No Violations Noted

Recreation Deck

No Violations Noted

Day Room

105 CMR 451.353*

Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

Multi-Purpose Room # 316

No Violations Noted

Interview/Exam Room # 318

No Violations Noted

Storage # 407

No Violations Noted

Juice Bar

No Violations Noted

Lower Showers # 1-5

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 1, 2, and 4

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1 and 4

105 CMR 451.123

Maintenance: Floor damaged in shower # 3

105 CMR 451.123*

Maintenance: Floor damaged in shower # 1, 2, 4, and 5

105 CMR 451.123

Maintenance: Mold observed on floor in shower # 5

Upper Showers # 6-10

105 CMR 451.130*

Unable to Inspect Shower # 8 – In Use

105 CMR 451.123*

Plumbing: Plumbing not maintained in good repair, shower # 6 out-of-order

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 7

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 7, 9, and 10

Maintenance: Floor damaged in shower # 7, 9, and 10

Davis # 5

Cells

No Violations Noted

Staff Bathroom # 504

No Violations Noted

Day Room

105 CMR 451.353

Interior Maintenance: Padding damaged on card table chair

105 CMR 451.353

Interior Maintenance: Padding damaged on bench press

Recreation Deck

No Violations Noted

Janitor's Closet # 523

No Violations Noted

Chemical Closet # 527

No Violations Noted

Interview/Exam Room # 517

No Violations Noted

Juice Bar

No Violations Noted

Storage # 606

No Violations Noted

Storage # 609

No Violations Noted

Lower Showers # 1-6

105 CMR 451.123

Maintenance: Floor damaged in shower # 1, 3, 4, 5, and 6

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 2 and 4

105 CMR 451.130

Hot Water: Shower water temperature recorded at 122°F in shower # 1

Upper Showers # 7-12

105 CMR 451.123

Maintenance: Floor damaged in shower # 7-12

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 8, 9, 10, 11, and 12

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 9 and 11

Davis # 6

Unable to Inspect – Decommissioned and Not In Use

Bravo # 1

Cells

No Violations Noted

Recreation Deck

No Violations Noted

Janitor's Closet # 123

No Violations Noted

Storage # 206

No Violations Noted

<i>Storage # 209</i>	No Violations Noted
<i>Storage # 210</i>	No Violations Noted
<i>Staff Bathroom # 104</i>	No Violations Noted
<i>Day Room</i> 105 CMR 451.353* 105 CMR 451.353*	Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets Interior Maintenance: Ceiling tiles water damaged above room # 117
<i>Storage # A-121</i>	No Violations Noted
<i>Councilor's Office # 112</i>	No Violations Noted
<i>Interview/Exam Room # 117</i>	No Violations Noted
<i>Juice Bar</i>	No Violations Noted
<i>Lower Showers # 1-5</i> 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 1, 2, and 3 Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5 Maintenance: Floor damaged in shower # 1-5
<i>Upper Showers # 6-10</i> 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 6-10 Maintenance: Soap scum on floor in shower # 6 Maintenance: Soap scum on floor in shower # 7, 8, 9, and 10 Maintenance: Floor damaged in shower # 7 Maintenance: Floor damaged in shower # 6, 8, 9, and 10
<u>Bravo # 2</u>	
<i>Cells</i> 105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 17
<i>Recreation Deck</i>	No Violations Noted
<i>Janitor's Closet # 124</i>	No Violations Noted
<i>Storage # 207</i>	No Violations Noted
<i>Storage # 213</i>	No Violations Noted
<i>Storage # 214</i>	No Violations Noted

Staff Bathroom # 105

105 CMR 451.126

Hot Water: Hot water temperature recorded at 105⁰F at handwash sink

Day Room

105 CMR 451.353

105 CMR 451.353*

Interior Maintenance: Padding damaged on card table chair

Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

Storage # A-122

No Violations Noted

Interview Room # 120

No Violations Noted

Interview/Exam Room # 118

No Violations Noted

Juice Bar

No Violations Noted

Lower Showers # 1-5

105 CMR 451.123

105 CMR 451.123*

105 CMR 451.123*

105 CMR 451.123*

Maintenance: Walls rust stained in shower # 5

Maintenance: Soap scum on floor in shower # 1-5

Maintenance: Soap scum on walls in shower # 1-5

Maintenance: Floor damaged in shower # 1-5

Upper Showers # 6-10

105 CMR 451.123

105 CMR 451.123*

105 CMR 451.123

105 CMR 451.123*

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 6

Maintenance: Soap scum on floor in shower # 7, 8, 9, and 10

Maintenance: Soap scum on walls in shower # 6 and 7

Maintenance: Soap scum on walls in shower # 8, 9, and 10

Maintenance: Floor damaged in shower # 6-10

Bravo # 3

Cells

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 34

Storage # A-321

No Violations Noted

Recreation Deck

No Violations Noted

Janitor's Closet # 323

No Violations Noted

Juice Bar

No Violations Noted

Staff Bathroom # 304

No Violations Noted

Day Room

105 CMR 451.353*

Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

Interview/Exam Room # 317

No Violations Noted

Upper Storage # 406

No Violations Noted

Lower Showers # 1-5

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1 and 2

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 3, 4, and 5

105 CMR 451.123*

Maintenance: Floor damaged in shower # 1-5

Upper Showers # 6-10

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 6-10

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 6-10

105 CMR 451.123*

Maintenance: Floor damaged in shower # 6-10

Bravo # 4

Cells

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 32

Storage # A-322

No Violations Noted

Recreation Deck

No Violations Noted

Janitor's Closet # 324

No Violations Noted

Juice Bar

No Violations Noted

Staff Bathroom # 305

No Violations Noted

Day Room

105 CMR 451.353*

Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

105 CMR 451.353*

Interior Maintenance: Ceiling water damaged over room # 318

Interview/Exam Room # 318

No Violations Noted

Interview Room # 320

No Violations Noted

Upper Storage # 407

No Violations Noted

Lower Showers # 1-5

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 1, 2, 3, and 4

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1, 2, and 4

105 CMR 451.123*

Maintenance: Floor damaged in shower # 1-5

Upper Showers # 6-10

105 CMR 451.123

105 CMR 451.123

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 7, 8, 9, and 10

Maintenance: Soap scum on walls in shower # 7, 8, 9, and 10

Maintenance: Floor damaged in shower # 6-10

Bravo # 5

Unable to Inspect – Decommissioned and Not In Use

Bravo # 6

Staff Bathroom # 505

No Violations Noted

Multi-Purpose Room # B-516

No Violations Noted

Janitor's Closet # 524

No Violations Noted

Old Laundry Room # 535

No Violations Noted

Storage # 536

No Violations Noted

Recreation Deck

No Violations Noted

Juice Bar

No Violations Noted

Day Room

105 CMR 451.353

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

Cells

105 CMR 451.353

Interior Maintenance: Wall vent rusted in cell # 23

Upper Storage # 607

No Violations Noted

Lower Showers # 1-6

105 CMR 451.123

105 CMR 451.123

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1, 3, 4, 5, and 6

Maintenance: Soap scum on walls in shower # 1, 3, 4, 5, and 6

Maintenance: Floor damaged in shower # 2, 3, 4, 5, and 6

Upper Showers # 7-11

105 CMR 451.123

105 CMR 451.123

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 7-11

Maintenance: Soap scum on walls in shower # 11

Maintenance: Floor damaged in shower # 7-11

Control Tower (serving Charlie # 1 and 2)

No Violations Noted

Staff Bathroom # BR-210

No Violations Noted

Charlie # 1 and 2 Hallway

Staff Bathroom # 162 (outside Charlie # 1)

105 CMR 451.126 Hot Water: Hot water temperature recorded at 143°F at handwash sink

Staff Bathroom # 165 (outside Charlie # 2)

No Violations Noted

Multi-Purpose Room # 180

105 CMR 451.200 Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, utensils not stored to prevent contamination

Recreation Deck # B-116

No Violations Noted

Charlie # 1

Cells

No Violations Noted

Exercise Room # 9

No Violations Noted

Janitor's Closet # 161

No Violations Noted

Kitchenette # 152

No Violations Noted

Storage # 154

No Violations Noted

Day Room

105 CMR 451.353* Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

Interview/Exam Room # 151

No Violations Noted

Storage # 206

No Violations Noted

Lower Showers # 1-3

105 CMR 451.123* Maintenance: Soap scum on walls in shower # 1-3
105 CMR 451.123* Maintenance: Soap scum on floor in shower # 1 and 2
105 CMR 451.123* Maintenance: Floor damaged in shower # 1-3

Upper Showers # 4-6

105 CMR 451.123* Maintenance: Soap scum on walls in shower # 4-6
105 CMR 451.123* Maintenance: Soap scum on floor in shower # 4-6
105 CMR 451.123* Maintenance: Floor damaged in shower # 4-6

Charlie # 2

Unable to Inspect – Decommissioned and Not In Use

Charlie # 3 and 4 Hallway*Janitor's Closet # 129*

No Violations Noted

Staff Bathroom # 132

No Violations Noted

Storage # 183

No Violations Noted

Recreation Deck # A-116

No Violations Noted

Charlie # 3*Cells*

No Violations Noted

Interview/Exam Room # 118

No Violations Noted

Janitor's Closet # 128

No Violations Noted

Kitchenette # 119

No Violations Noted

Storage # 127

No Violations Noted

Day Room

105 CMR 451.353

Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

Lower Showers # 1-3

105 CMR 451.123*

Maintenance: Floor damaged in shower # 2 and 3

Upper Showers # 4-6

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 5

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 4-6

Charlie # 4

Unable to Inspect – Decommissioned and Not In Use

Charlie # 5 and 6 Hallway*Staff Bathroom # 318*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 143⁰F at handwash sink*Storage Room # 319*

No Violations Noted

Charlie # 5

<i>Cells</i>	No Violations Noted
<i>Recreation Deck</i>	No Violations Noted
<i>Staff Bathroom # 303</i>	No Violations Noted
<i>Laundry # 304</i>	No Violations Noted
<i>Juice Bar</i>	No Violations Noted
<i>Storage # A-304</i>	No Violations Noted
<i>Interview/Exam Room # 306</i>	No Violations Noted
<i>Janitor's Closet # 310</i>	No Violations Noted
<i>Storage # 311</i>	No Violations Noted
<i>Storage # A-405</i>	No Violations Noted
<i>Day Room</i> 105 CMR 451.353*	Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets
<i>Lower Showers # 1-6</i> 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1, 2, 4, and 5 Maintenance: Soap scum on floor in shower # 1-6 Maintenance: Floor damaged in shower # 1-6 Maintenance: Light rusted in shower # 2 Maintenance: Wall paint damaged in shower # 6
<i>Upper Showers # 7-12</i> 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123	Maintenance: Soap scum on floor in shower # 7, 8, 9, 10, and 11 Maintenance: Soap scum on walls in shower # 8 and 11 Maintenance: Floor damaged in shower # 7-12 Maintenance: Drain flies observed in shower # 12

Charlie # 6

<i>Cells</i>	No Violations Noted
<i>Staff Bathroom # 336</i>	No Violations Noted

<i>Recreation Deck # 325-A</i>	No Violations Noted
<i>Juice Bar</i>	No Violations Noted
<i>Interview/Exam Room # 333</i>	No Violations Noted
<i>Day Room</i> 105 CMR 451.353	Interior Maintenance: Padding damaged on card table chair
<i>Storage # 328</i>	No Violations Noted
<i>Janitor's Closet # 329</i>	No Violations Noted
<i>Storage # 408</i>	No Violations Noted
<i>Lower Showers # 1-6</i> 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 1 Maintenance: Soap scum on walls in shower # 1 Maintenance: Floor damaged in shower # 1-6
<i>Upper Showers # 7-12</i> 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.123	Maintenance: Soap scum on walls in shower # 8, 11, and 12 Maintenance: Soap scum on floor in shower # 12 Maintenance: Floor damaged in shower # 7-12 Maintenance: Floor dirty in shower # 10
<i>Storage # 334-A</i>	No Violations Noted
<i>Laundry Room # 335</i>	No Violations Noted
<u>Charlie # 7 and 8 Hallway</u>	
<i>Break Room # 502</i>	No Violations Noted
<i>Female Staff Bathroom # 503</i>	No Violations Noted
<i>Male Staff Bathroom # 504</i>	No Violations Noted
<i>Janitor's Closet # 523</i>	No Violations Noted
<i>Staff Kitchenette # 529</i>	No Violations Noted

<i>Staff Bathroom # 530</i>	No Violations Noted
<i>Staff Bathroom # 540</i>	No Violations Noted
<i>Storage # 546</i>	No Violations Noted
<u>Charlie # 7</u>	
<i>Medical Office # 506</i>	No Violations Noted
<i>Interview/Exam Room # 509</i>	No Violations Noted
<i>Storage # 512</i>	No Violations Noted
<i>Multi-Purpose Room # 511</i>	No Violations Noted
<i>Janitor's Closet # 513</i>	No Violations Noted
<i>Cells</i> 105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 24
<i>Storage # 605</i>	Unable to Inspect – Locked
<i>Recreation Deck</i>	No Violations Noted
<i>Kitchenette # 518</i>	No Violations Noted
<i>Storage # 519</i>	No Violations Noted
<i>Juice Bar</i>	No Violations Noted
<i>Staff Bathroom # 522</i>	No Violations Noted
<i>Day Room</i> 105 CMR 451.353* 105 CMR 451.353	Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets Interior Maintenance: Padding damaged on card table chair
<i>Showers # 1-11</i> 105 CMR 451.123 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123 105 CMR 451.130	Maintenance: Floor damaged in shower # 1 Maintenance: Floor damaged in shower # 2, 3, 4, and 5 Maintenance: Wall paint damaged in shower # 3, 4, and 5 Maintenance: Walls rust stained in shower # 9 and 10 Hot Water: Shower water temperature recorded at 120°F in shower # 11

Charlie # 8

Unable to Inspect – Decommissioned and Not In Use

Charlie # 9

Unable to Inspect – Decommissioned and Not In Use

Charlie # 10

Cells

No Violations Noted

Recreation Deck

No Violations Noted

Staff Bathroom # 547

No Violations Noted

Kitchenette # 548

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Storage # 551

No Violations Noted

Janitor's Closet # 554

No Violations Noted

Storage # 555

No Violations Noted

Multi-Purpose Room # 556

No Violations Noted

Interview/Exam Room # 558

No Violations Noted

Laundry Room # 561

No Violations Noted

Storage # 567

No Violations Noted

Day Room

No Violations Noted

Juice Bar

No Violations Noted

Storage # 618

No Violations Noted

Showers # 1-11

105 CMR 451.123

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 6

Maintenance: Floor paint damaged in shower # 1-11

INDUSTRIES AREA

1st Floor

Staff Break Room # 110

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, vending machine tray dirty

Female Staff Bathroom # 131

No Violations Noted

Male Staff Bathroom # 142

No Violations Noted

Jail Industries

Print Shop # 113

No Violations Noted

Print Shop Office # 115

No Violations Noted

Welding Shop # 124

No Violations Noted

Building Trades/Wood Shop

No Violations Noted

Inmate Bathroom # 116

105 CMR 451.123

Maintenance: Ceiling vent dusty

Female Staff Bathroom # 118

No Violations Noted

Male Staff Bathroom # 119

No Violations Noted

Janitor's Closet # 120

No Violations Noted

Taylor/Sewing Shop # 133

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven damaged

Staff Bathroom # 132

No Violations Noted

Inmate Bathroom # 140

Unable to Inspect – In Use

Prison Industries Office # 139-A

No Violations Noted

Maintenance Shop

No Violations Noted

<i>Male Bathroom # 141</i>	No Violations Noted
<i>Tool Crib # 153</i>	No Violations Noted
<i>Locker Room # 155</i>	No Violations Noted
Laundry	No Violations Noted
<i>Office # 105</i>	No Violations Noted
<i>Bathroom # A-108</i>	No Violations Noted
<u>2nd Floor Industries</u>	
<i>Storage</i>	No Violations Noted
<i>Chapel</i>	No Violations Noted
<i>Storage # 211</i>	No Violations Noted
<i>Religious Offices</i>	No Violations Noted
<i>Classrooms</i>	No Violations Noted
<i>Female Bathroom # 209</i>	No Violations Noted
<i>Male Bathroom # 210</i>	No Violations Noted
<i>Male Staff Bathroom # 229</i>	No Violations Noted
<i>Custodial Instructor's Room # 228</i>	No Violations Noted
<i>Library</i>	No Violations Noted
<i>Office # 212 (located within library)</i>	No Violations Noted
<i>Storage # 225</i>	No Violations Noted

Female Bathroom # 230

No Violations Noted

Female Staff Bathroom # 294
105 CMR 451.126

Hot Water: Hot water temperature recorded at 105°F at handwash sink

Male Staff Bathroom # 295

No Violations Noted

Storage # 296

No Violations Noted

Classroom # 235

No Violations Noted

Janitor's Closet # 239

No Violations Noted

Barber Shop # 234

No Violations Noted

Chemical Storage Locker

No Violations Noted

ADMINISTRATION

Programs

Male Staff Bathroom # 237

No Violations Noted

Female Staff Bathroom # 238

No Violations Noted

Program Staff Break Room # 240

No Violations Noted

Inner Administration

Female Staff Bathroom # 282

No Violations Noted

Male Staff Bathroom # 283

No Violations Noted

Kitchenette # 288

No Violations Noted

Janitor's Closet # 278

No Violations Noted

Multi-Purpose Area

Inmate Bathroom # 102
105 CMR 451.123

Maintenance: Ceiling vent dusty

Female Staff Bathroom # 103
No Violations Noted

Female Staff Locker Room # 105
No Violations Noted

Male Staff Locker Room # 106
No Violations Noted

Janitor's Closet # 108
No Violations Noted

Special Activities Room # 107
No Violations Noted

Storage # 110
No Violations Noted

Storage # 111
No Violations Noted

Outer Administration

1ST Floor

Training Room # 118
No Violations Noted

Male Staff Bathroom # 121
No Violations Noted

Female Staff Bathroom # 122
No Violations Noted

Staff Lounge # 136
No Violations Noted

Staff Gym # 129
105 CMR 451.353 Interior Maintenance: Padding damaged on bench press

Female Locker Room # 130
105 CMR 451.123 Maintenance: Shower curtain missing
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower sprayer hose damaged

Male Locker Room # 131
No Violations Noted

Janitor's Closet # 134
No Violations Noted

2nd Floor

Staff Bathroom # 204 (inside Office # 203)
No Violations Noted

Staff Bathroom # 205
105 CMR 451.126

Hot Water: Hot water temperature recorded at 87°F at handwash sink

Office # 271

No Violations Noted

Male Bathroom # 218

No Violations Noted

Female Bathroom # 221

No Violations Noted

Janitor's Closet # 223

No Violations Noted

Staff Break Room # 224

No Violations Noted

Storage # 257

No Violations Noted

Janitor's Closet # 258

No Violations Noted

Offices # 259/260

No Violations Noted

MAIN KITCHEN

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Handwash Sink (near kitchen offices)

105 CMR 451.126

Hot Water: Hot water temperature recorded at 95°F at handwash sink

Serving Line

FC 4-903.11(B)(1)

FC 4-501.11(B)

Protection of Clean Items, Storing: Trays not stored in a self-draining position

Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, door gaskets damaged on Delfield heating unit # 1068

Food Preparation Area

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, door gaskets damaged on Continental refrigerator # 1983

3-Compartment Sink

FC 4-501.114(C)(2)

Maintenance and Operation; Equipment: Quaternary ammonium compound (QAC) solution lower than the manufacturers recommended concentration

Special Diet Area

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, door gaskets damaged on refrigerator # B-146

Handwash Sink

No Violations Noted

Dairy Cooler # A-125

No Violations Noted

<i>Produce Cooler # B-125</i>	No Violations Noted
<i>Meat Cooler # C-125</i>	No Violations Noted
<i>Ice Machine</i>	No Violations Noted
<i>Freezer # D-125</i> FC 6-501.12(A)*	Maintenance and Operation; Cleaning: Facility not cleaned properly, food debris observed under food storage racks
<i>Handwash Sink</i> 105 CMR 451.126	Hot Water: Hot water temperature recorded at 102 ⁰ F at handwash sink
<i>Dry Food Storage # 145</i>	No Violations Noted
<i>Dishwashing Area</i>	No Violations Noted
<i>Spice Storage Rack</i>	No Violations Noted
<i>Inmate Bathroom # 128</i>	No Violations Noted
<i>Female Staff Locker Room # 129</i> 105 CMR 451.126	Hot Water: Hot water temperature recorded at 80 ⁰ F at handwash sink
<i>Male Staff Locker Room # 130</i> 105 CMR 451.126	Hot Water: Hot water temperature recorded at 100 ⁰ F at handwash sink
<i>Cook's Office/Break Area</i>	No Violations Noted
<i>Non-Food Storage # 141</i>	No Violations Noted
<i>Janitor's Closet # 142</i>	No Violations Noted
<i>Cleaning Supply Room # 143</i> FC 7-101.11	Labeling and Identification, Original Containers: Container of poisonous/toxic materials missing legible manufacturer's label ^{Pf}
<i>Handwash Sink (near Bakery)</i>	No Violations Noted
<i>Barrel Wash Room # A-139</i> FC 6-501.11	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, floor damaged throughout
<i>Loading/Receiving Dock Area</i>	No Violations Noted

Dumpsters

No Violations Noted

Culinary Kitchen

Handwash Sink # 1 (near Main Entrance)

No Violations Noted

Spice Storage Rack
FC 3-302.12

Protection from Contamination After Receiving, Preventing Food and Ingredient Contamination: Food or food ingredients that have been removed from original packages not labeled with common name of food

Sandwich Station
FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, door gaskets damaged

FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, door gaskets moldy

Service Line Coolers

No Violations Noted

Delfield Freezer

No Violations Noted

Food Prep Area
FC 3-304.12(B)

Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoops stored in dry product bins

Hood Area
FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, shield missing on ventilation hood light

Inmate Bathroom # 115
FC 6-501.14*

Maintenance and Operation; Cleaning: Ventilation systems, ceiling vent dusty

Staff Bathroom # 116
FC 6-501.14*

Maintenance and Operation; Cleaning: Ventilation systems, ceiling vent dusty

Handwash Sink # 2

No Violations Noted

Dishwashing Room

No Violations Noted

2-Compartment Sink

No Violations Noted

Handwash Sink

No Violations Noted

Bakery

Handwash Sink

No Violations Noted

3-Compartment Sink
FC 6-201.11*

Design, Construction, and Installation; Cleanability: Floors not smooth and easily cleanable, floor tiles damaged near drain

Staff Dining

Handwash Sink

No Violations Noted

Serving Line

No Violations Noted

Female Staff Bathroom # 111

No Violations Noted

Male Staff Bathroom # 112

No Violations Noted

VEHICLE TRAP

1st Floor

No Violations Noted

Bathroom

No Violations Noted

2nd Floor

Office (handwash sink)

No Violations Noted

PRE-RELEASE

Lobby

Female Bathroom # 105

No Violations Noted

Male Bathroom # 106

No Violations Noted

Program Area # A-178

No Violations Noted

Visitation # A-174

No Violations Noted

Multi-Purpose Area # A-175
105 CMR 451.353

Interior Maintenance: Padding damaged on exercise bike

Program Area

Female Bathroom # 185

No Violations Noted

<i>Male Bathroom # 186</i>	No Violations Noted
Kitchen	
<i>Handwash Sink</i>	No Violations Noted
<i>Dry Storage # A-197</i>	No Violations Noted
<i>Cooler # 199</i>	No Violations Noted
<i>Freezer # A-199</i>	No Violations Noted
<i>Ice Machine</i>	No Violations Noted
<i>Food Prep-Sink</i>	No Violations Noted
<i>Delfield Cooler</i>	No Violations Noted
<i>Delfield Heating Unit # 1982</i> FC 4-501.11(B)	Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, door gaskets damaged
<i>Dishwashing Room</i>	No Violations Noted
<i>Storage # 1101</i>	No Violations Noted
<i>Male Bathroom # 1102</i>	No Violations Noted
<i>Storage # 196</i>	No Violations Noted
Dining Area	No Violations Noted
<i>Male Bathroom # 188</i>	No Violations Noted
<i>Storage # 189</i>	No Violations Noted
Kitchen Hallway	
<i>Maintenance Closet # 192</i>	No Violations Noted

<i>Kitchen Office # 193</i>	No Violations Noted
<i>Repair Shop # 194</i>	No Violations Noted
<i>Dry Storage # 195</i>	No Violations Noted
Intake	
<i>Cells # 142 and 143</i>	No Violations Noted
<i>Male Bathroom # 135</i>	No Violations Noted
<i>Female Bathroom # 136</i>	No Violations Noted
Medical	
<i>Records</i>	No Violations Noted
<i>Medical Storage # 150</i>	No Violations Noted
<i>Exam Room # 152</i>	No Violations Noted
Staff Area	
<i>Break Room # 109</i>	No Violations Noted
<i>Dining Area # 110</i>	No Violations Noted
<i>Male Staff Bathroom # 114</i>	No Violations Noted
<i>Female Staff Bathroom # 115</i>	No Violations Noted
<i>Female Staff Locker Room # 113</i>	No Violations Noted
<i>Male Staff Locker Room # 116</i>	No Violations Noted
Classrooms A and B	No Violations Noted

HOUSING UNITS

East Unit

Cells

No Violations Noted

Janitor's Closet # 205

No Violations Noted

Storage Closet # 207

No Violations Noted

Male Staff Bathroom # 210

No Violations Noted

Female Staff Bathroom # 211

No Violations Noted

Inmate Bathroom and Showers # 213

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water not working at handwash sink # 9

105 CMR 451.130 Hot Water: Shower water temperature recorded at 123°F in shower # 1

105 CMR 451.123 Maintenance: Floor rust stained in shower # 7

105 CMR 451.123 Maintenance: Ceiling damaged in shower # 7

105 CMR 451.123* Maintenance: Floor paint damaged in shower # 1-8

Day Room

No Violations Noted

North Unit

Cells

No Violations Noted

Janitor's Closet # 158

No Violations Noted

Inmate Bathroom and Showers # 159

Unable to Inspect Shower # 4 – In Use

105 CMR 451.123 Maintenance: Ceiling damaged in shower # 1, 2, and 3

105 CMR 451.123* Maintenance: Floor paint damaged in shower # 1, 2, 3, and 5

Staff Bathroom # 160

105 CMR 451.123 Maintenance: Ceiling vent dusty

Day Room

No Violations Noted

South Unit

Cells

No Violations Noted

Storage # A-165

No Violations Noted

Janitor's Closet # 166

No Violations Noted

Staff Bathroom # 169

No Violations Noted

Laundry Room # 170

No Violations Noted

Inmate Bathroom and Showers # 168

Unable to Inspect Shower # 1 – In Use

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 4

105 CMR 451.123 Maintenance: Floor rust stained in shower # 3

105 CMR 451.123* Maintenance: Floor paint damaged in shower # 2-5

Day Room

No Violations Noted

West Unit - C.H.A.M.P. Program

Cells

Unable to Inspect – Not Used

Janitor's Closet # 217

No Violations Noted

Storage # 218

No Violations Noted

Male Staff Bathroom # 219

105 CMR 451.126 Hot Water: Hot water temperature recorded at 82°F at handwash sink

Female Staff Bathroom # 220

No Violations Noted

Storage # 221

No Violations Noted

Inmate Bathroom and Showers # 222

No Violations Noted

Storage # 226

No Violations Noted

Day Room

No Violations Noted

WAREHOUSE

Refrigerator # 106

No Violations Noted

Freezer # 106

No Violations Noted

Refrigerator # 107

No Violations Noted

Staff Bathroom # 109

No Violations Noted

Staff Bathroom # 110

No Violations Noted

Vehicle Maintenance

No Violations Noted

Bathroom # 111

No Violations Noted

Office # 113

No Violations Noted

Observations and Recommendations

1. The inmate population was 756 at the time of inspection.
2. The moisture proof coating applied to many of the floors and cove base areas of the inmate shower stalls has either cracked or started to peel away. This is creating a surface that is no longer moisture resistant and cannot be adequately cleaned and disinfected.
3. The West Unit in the Pre-Release area was being used for training purposes only and inmates were not being housed there.
4. At the time of the inspection the Bravo # 5, Charlie # 2, 4, 8, 9, and Davis # 6 housing units were not in use due to a lower inmate population.
5. The CSP recommends that the medical waste shipping papers located in the Pre-Release Medical Office be reorganized. This will aid in determining compliance with 105 CMR 480.000 during future inspections.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Scott Koczela
Environmental Analyst, CSP, BEH