



The Commonwealth of Massachusetts  
 Executive Office of Health and Human Services  
 Department of Public Health  
 Bureau of Environmental Health  
 Community Sanitation Program  
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September 27, 2019

Nicholas Cocchi, Sheriff  
 Hampden County Sheriff's Department  
 626 Randall Road  
 Ludlow, MA 01056 (electronic copy)

Re: Facility Inspection - Hampden County Jail and House of Correction, Ludlow

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Hampden County Jail and House of Correction on September 18, 19, and 20, 2019 accompanied by Lieutenant Gary Trueman, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 213 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

**LOBBY**

*Female Bathroom # 103* No Violations Noted

*Male Bathroom # 104* No Violations Noted

**CONTROL**

*Bathroom* No Violations Noted

*Officer's Station* No Violations Noted

## **INTAKE**

*Shower # 129*  
No Violations Noted

*Shower # 130*  
105 CMR 451.123\* Maintenance: Floor damaged

*Cells*  
No Violations Noted

*Section 35 Holding # 104*  
No Violations Noted

*Transportation # 105*  
No Violations Noted

*Equipment Locker # 106*  
No Violations Noted

*Office # A-109*  
No Violations Noted

*Inmate Bathroom # 109*  
No Violations Noted

*Office # A-133*  
No Violations Noted

*Nurse's Station # A-137*  
No Violations Noted

## **CLASSIFICATION-PAROLE**

*Male Staff Bathroom # 110*  
No Violations Noted

*Female Staff Bathroom # 111*  
No Violations Noted

*Maintenance Closet # 113*  
No Violations Noted

*Break Room # 121*  
No Violations Noted

*Male Bathroom # 122*  
No Violations Noted

*Property # A-128*  
No Violations Noted

## **VISITING**

*Janitor's Closet # B-139*  
105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

<i>Search Room-1 # 140</i>	No Violations Noted
<i>Search Room-2 # 158</i>	No Violations Noted
<i>Female Bathroom # 141</i>	No Violations Noted
<i>Male Bathroom # 142</i>	No Violations Noted
<i>Non-Contact Visiting</i>	No Violations Noted
<i>Back of Visiting (inmate side)</i>	No Violations Noted
<i>Front of Visiting (visitor side)</i>	No Violations Noted
<i>Officer's Station (front of visiting)</i>	No Violations Noted
<i>Staff Bathroom # 150</i>	No Violations Noted
<i>Staff Bathroom # 151</i>	No Violations Noted
<i>Children's Visiting Room # 152</i>	No Violations Noted
<b><u>MEDICAL</u></b>	
<i>Exam Rooms</i>	No Violations Noted
<i>Shower Room # 218</i>	Unable to Inspect – In Use
<i>X-Ray Room # A-220</i>	No Violations Noted
<i>Break Room # A-224</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
<i>Bio-Hazard Storage # 259</i>	No Violations Noted
<i>Nurse's Station # 214-A</i>	No Violations Noted
<i>Dental Room # 237</i>	Unable to Inspect – In Use

*Dental Lab # 239 (inside dental room)*  
No Violations Noted

*Staff Bathroom # 204*  
No Violations Noted

*Inmate Bathroom # 205*  
No Violations Noted

*Male Staff Bathroom # 226*  
105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Female Staff Bathroom # 227*  
105 CMR 451.123 Maintenance: Ceiling vent dusty

*Medical Records Office # 229*  
No Violations Noted

*Medical Storage # 230*  
No Violations Noted

*Female Bathroom # 232*  
No Violations Noted

*Male Bathroom # 233*  
No Violations Noted

*Janitor's Closet # 236*  
105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

**DELTA # 1 – MEDICAL OFFICE SUITE**

*Offices*  
No Violations Noted

*Showers*  
Unable to Inspect – Not In Use

**DELTA # 2**

*Offices*  
No Violations Noted

*Showers*  
Unable to Inspect – Not In Use

*Eye Exam Room # 291*  
No Violations Noted

*Kitchenette # 288*  
105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Custodial Room # 290*  
105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Staff Bathroom # A-294*  
105 CMR 451.123\*

Maintenance: Ceiling vent dusty

**DELTA # 4 – RESPIT**

Unable to Inspect – Decommissioned and Not In Use

**DELTA # 4 – TREATMENT**

Unable to Inspect – Decommissioned and Not In Use

**HOUSING UNITS**

**Davis # 1**

*Cells*

No Violations Noted

*Storage # A-121*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Janitor's Closet # 123*

No Violations Noted

*Storage # 206*

No Violations Noted

*Storage # 209*

No Violations Noted

*Storage # 210*

No Violations Noted

*Staff Bathroom # 104*

No Violations Noted

*Day Room*

105 CMR 451.353\*

Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

*Interview/Exam Room # 117*

No Violations Noted

*Juice Bar*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123

105 CMR 451.123\*

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 3, 4, and 5

Maintenance: Floor damaged in shower # 1-5

Maintenance: Wall paint damaged in shower # 3

*Upper Showers # 6-10*

105 CMR 451.123\*

105 CMR 451.123\*

Maintenance: Drain flies observed in shower # 7, 9, and 19

Maintenance: Floor damaged in shower # 7 and 9

**Davis # 2**

*Staff Bathroom # 105*

No Violations Noted

*Multi-Purpose Room # 116-B*

No Violations Noted

*Juice Bar*

No Violations Noted

*Interview/Exam Room # 118*

No Violations Noted

*Storage # 122-A*

No Violations Noted

*Janitor's Closet # 124-A*

No Violations Noted

*Cells*

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 1, 17, and 20

*Day Room*

105 CMR 451.353\*

Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

105 CMR 451.353

Interior Maintenance: Padding damaged on card table chair

*Recreation Deck*

No Violations Noted

*Storage # 207*

No Violations Noted

*Storage # 213*

No Violations Noted

*Storage # 214*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 2 and 3

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # 2, 3, and 5

105 CMR 451.123\*

Maintenance: Floor damaged in shower # 1-5

*Upper Showers # 6-10*

105 CMR 451.123\*

Maintenance: Floor damaged in shower # 10

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # 6, 7, 8, and 10

**Davis # 3**

*Staff Bathroom # 304*

No Violations Noted

*Cells*

No Violations Noted

<i>Day Room</i> 105 CMR 451.353*	Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets
<i>Recreation Deck</i>	No Violations Noted
<i>Janitor's Closet # 323</i>	No Violations Noted
<i>Storage # 406</i>	No Violations Noted
<i>Lower Showers # 1-5</i> 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123	Maintenance: Floor damaged in shower # 1-5 Maintenance: Soap scum on floor in shower # 3 and 5 Maintenance: Soap scum on walls in shower # 3
<i>Upper Showers # 6-10</i> 105 CMR 451.123 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 7, 8, 9, and 10 Maintenance: Floor damaged in shower # 6-10 Maintenance: Wall paint damaged in shower # 10
<i>Storage # 321-A</i>	No Violations Noted
<i>Interview/Exam Room # 317</i>	No Violations Noted
<i>Juice Bar</i>	No Violations Noted
<b><u>Davis # 4</u></b>	
<i>Cells</i>	No Violations Noted
<i>Storage # A-322</i>	No Violations Noted
<i>Janitor's Closet # 324</i>	No Violations Noted
<i>Staff Bathroom # 305</i>	No Violations Noted
<i>Recreation Deck</i>	No Violations Noted
<i>Day Room</i> 105 CMR 451.353*	Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets
<i>Multi-Purpose Room # 316</i>	No Violations Noted
<i>Interview/Exam Room # 318</i>	No Violations Noted

*Storage # 407*

No Violations Noted

*Juice Bar*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123

105 CMR 451.123\*

105 CMR 451.123

105 CMR 451.123

105 CMR 451.123\*

105 CMR 451.123

Unable to Inspect Shower # 3 – In Use

Maintenance: Soap scum on floor in shower # 1, 4, and 5

Maintenance: Soap scum on floor in shower # 2

Maintenance: Soap scum on walls in shower # 1, 2, 4, and 5

Maintenance: Floor damaged in shower # 5

Maintenance: Floor damaged in shower # 1, 2, and 4

Maintenance: Mold observed on ceiling in shower # 5

*Upper Showers # 6-10*

105 CMR 451.130\*

105 CMR 451.123\*

105 CMR 451.123\*

105 CMR 451.123\*

Plumbing: Plumbing not maintained in good repair, shower # 6 out-of-order

Maintenance: Soap scum on floor in shower # 7, 8, 9, and 10

Maintenance: Floor damaged in shower # 7, 8, 9, and 10

Maintenance: Mold observed on ceiling in shower # 8

**Davis # 5**

Unable to Inspect – Decommissioned and Not In Use

**Davis # 6**

Unable to Inspect – Decommissioned and Not In Use

**Bravo # 1**

*Cells*

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 11

*Recreation Deck*

No Violations Noted

*Janitor's Closet # 123*

No Violations Noted

*Storage # 206*

No Violations Noted

*Storage # 209*

No Violations Noted

*Storage # 210*

No Violations Noted

*Staff Bathroom # 104*

No Violations Noted

*Day Room*

105 CMR 451.353\*

105 CMR 451.353\*

Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

Interior Maintenance: Ceiling tiles water damaged above room # 117



<i>Storage # A-121</i>	No Violations Noted
<i>Councilor's Office # 112</i>	No Violations Noted
<i>Interview/Exam Room # 117</i>	No Violations Noted
<i>Juice Bar</i>	No Violations Noted
<i>Lower Showers # 1-5</i>	
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 1
105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 2, 3, 4, and 5
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1-5
105 CMR 451.123*	Maintenance: Floor damaged in shower # 1-5
<i>Upper Showers # 6-10</i>	
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 6-10
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 7 and 10
105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 8 and 9
105 CMR 451.123*	Maintenance: Floor damaged in shower # 6, 8, 9, and 10
<b><u>Bravo # 2</u></b>	
<i>Cells</i>	
105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 45
105 CMR 451.353	Interior Maintenance: Wall vent rusted in cell # 51
<i>Recreation Deck</i>	
105 CMR 451.360	Protective Measures: Building not protected against infestation, birds nest observed above camera
<i>Janitor's Closet # 124</i>	No Violations Noted
<i>Storage # 207</i>	No Violations Noted
<i>Storage # 213</i>	No Violations Noted
<i>Storage # 214</i>	No Violations Noted
<i>Staff Bathroom # 105</i>	No Violations Noted
<i>Day Room</i>	
105 CMR 451.353	Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets
<i>Storage # A-122</i>	No Violations Noted

*Interview Room # 120*

No Violations Noted

*Interview/Exam Room # 118*

No Violations Noted

*Juice Bar*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1-5

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1-5

105 CMR 451.123

Maintenance: Floor damaged in shower # 1-5

*Upper Showers # 6-10*

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 7, 8, 9, and 10

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 8, 9, and 10

105 CMR 451.123

Maintenance: Floor damaged in shower # 6-10

**Bravo # 3**

*Cells*

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 7 and 10

*Storage # A-321*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Janitor's Closet # 323*

No Violations Noted

*Juice Bar*

No Violations Noted

*Staff Bathroom # 304*

No Violations Noted

*Day Room*

105 CMR 451.353\*

Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

105 CMR 451.353

Interior Maintenance: Padding damaged on bench press machine

*Interview/Exam Room # 317*

No Violations Noted

*Upper Storage # 406*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123\*

Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # 3, 4, and 5

105 CMR 451.123

Maintenance: Floor damaged in shower # 4

105 CMR 451.123\*

Maintenance: Floor damaged in shower # 1, 2, 3, and 5

*Upper Showers # 6-10*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 6, 8, and 9  
105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 7 and 10  
105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 6-10  
105 CMR 451.123 Maintenance: Floor damaged in shower # 6  
105 CMR 451.123\* Maintenance: Floor damaged in shower # 7, 8, 9, and 10  
105 CMR 451.123 Maintenance: Drain flies observed in shower # 6

**Bravo # 4**

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 18 and 43

*Storage # A-322*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Janitor's Closet # 324*

No Violations Noted

*Juice Bar*

No Violations Noted

*Staff Bathroom # 305*

No Violations Noted

*Day Room*

105 CMR 451.353 Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets  
105 CMR 451.353 Interior Maintenance: Ceiling water damaged over room # 318

*Interview/Exam Room # 318*

No Violations Noted

*Interview Room # 320*

No Violations Noted

*Upper Storage # 407*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1-5  
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1-5  
105 CMR 451.123 Maintenance: Floor damaged in shower # 1-5

*Upper Showers # 6-10*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 6-10  
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 6-10  
105 CMR 451.123 Maintenance: Floor damaged in shower # 6-10

**Bravo # 5**

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 2, 4, 5, and 16

*Storage # 528*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Janitor's Closet # 526*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

*Chemical Closet # 527*

No Violations Noted

*Storage # A-521*

No Violations Noted

*Staff Bathroom # 504*

No Violations Noted

*Day Room*

105 CMR 451.353

Interior Maintenance: Padding damaged on exercise machine

105 CMR 451.353\*

Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

*Interview/Exam Room # 517*

No Violations Noted

*Juice Bar*

No Violations Noted

*Upper Storage # 606*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1, 3, and 4

105 CMR 451.123\*

Maintenance: Soap scum on walls in shower # 2 and 5

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 2

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # 1, 3, 4, and 5

105 CMR 451.123\*

Maintenance: Floor damaged in shower # 1-5

*Upper Showers # 6-11*

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 6, 7, 8, 9, and 10

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # 11

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 6, 7, 8, and 9

105 CMR 451.123\*

Maintenance: Soap scum on walls in shower # 10 and 11

105 CMR 451.123

Maintenance: Floor damaged in shower # 6, 7, 9, and 10

105 CMR 451.123\*

Maintenance: Floor damaged in shower # 8 and 11

## **Bravo # 6**

Unable to Inspect – Decommissioned and Not In Use

## **Control Tower (serving Charlie # 1 and 2)**

No Violations Noted

*Staff Bathroom # BR-210*

No Violations Noted

**Charlie # 1 and 2 Hallway**

*Staff Bathroom # 162 (outside Charlie # 1)*  
No Violations Noted

*Staff Bathroom # 165 (outside Charlie # 2)*  
No Violations Noted

*Multi-Purpose Room # 180*  
No Violations Noted

*Recreation Deck # B-116*  
No Violations Noted

**Charlie # 1**

*Cells*  
105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 21

*Exercise Room # 9*  
No Violations Noted

*Janitor's Closet # 161*  
No Violations Noted

*Kitchenette # 152*  
No Violations Noted

*Storage # 154*  
No Violations Noted

*Day Room*  
105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets

*Interview/Exam Room # 151*  
No Violations Noted

*Storage # 206*  
No Violations Noted

*Lower Showers # 1-3*  
105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1-3  
105 CMR 451.123 Maintenance: Soap scum on floor in shower # 2 and 3  
105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1  
105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-3  
105 CMR 451.123 Maintenance: Wall paint peeling in shower # 3

*Upper Showers # 4-6*  
105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 4-6  
105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 4-6  
105 CMR 451.123 Maintenance: Floor damaged in shower # 4  
105 CMR 451.123\* Maintenance: Floor damaged in shower # 5 and 6  
105 CMR 451.123 Maintenance: Ceiling paint peeling in shower # 5  
105 CMR 451.123 Maintenance: Wall paint peeling in shower # 5

**Charlie # 2**

Unable to Inspect – Decommissioned and Not In Use

**Charlie # 3 and 4 Hallway**

*Janitor's Closet # 129*

No Violations Noted

*Staff Bathroom # 132*

No Violations Noted

*Storage # 183*

No Violations Noted

*Office # 112*

No Violations Noted

*Recreation Deck # A-116*

No Violations Noted

**Charlie # 3**

*Cells*

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 5, 8, 11, 13, 15, and 16

*Janitor's Closet # 128*

No Violations Noted

*Kitchenette # 119*

No Violations Noted

*Storage # 127*

105 CMR 451.353

Interior Maintenance: Floor paint damaged

*Day Room*

No Violations Noted

*Lower Showers # 1-3*

105 CMR 451.123

105 CMR 451.123

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1 and 2  
Maintenance: Soap scum on walls in shower # 1 and 2  
Maintenance: Floor damaged in shower # 2 and 3

*Upper Showers # 4-6*

No Violations Noted

**Charlie # 4**

*Medical Office # 144*

No Violations Noted

*Kitchenette # 143*

No Violations Noted

*Janitor's Closet # 133*

No Violations Noted

<i>Cells</i>	No Violations Noted
<i>Storage # 140</i>	No Violations Noted
<i>Day Room</i> 105 CMR 451.353	Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets
<i>Storage # S3C</i>	No Violations Noted
<i>Lower Showers # 1-3</i> 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123	Maintenance: Soap scum on floor in shower # 1 and 2 Maintenance: Soap scum on walls in shower # 2 Maintenance: Floor damaged in shower # 1 and 3
<i>Upper Showers # 4-6</i> 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123	Maintenance: Soap scum on floor in shower # 4-6 Maintenance: Soap scum on walls in shower # 4 and 5 Maintenance: Floor damaged in shower # 4
<b><u>Charlie # 5 and 6 Hallway</u></b>	
<i>Staff Bathroom # 318</i>	No Violations Noted
<i>Storage Room # 319</i>	No Violations Noted
<b><u>Charlie # 5</u></b>	
<i>Cells</i>	No Violations Noted
<i>Recreation Deck</i>	No Violations Noted
<i>Staff Bathroom # 303</i>	No Violations Noted
<i>Laundry # 304</i>	No Violations Noted
<i>Juice Bar</i>	No Violations Noted
<i>Storage # A-304</i>	No Violations Noted
<i>Interview/Exam Room # 306</i>	No Violations Noted
<i>Janitor's Closet # 310</i>	No Violations Noted

<i>Storage # 311</i>	No Violations Noted
<i>Storage # A-405</i>	No Violations Noted
<i>Day Room</i> 105 CMR 451.353*	Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets
<i>Lower Showers # 1-6</i> 105 CMR 451.123 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123	Maintenance: Soap scum on walls in shower # 3 and 6 Maintenance: Soap scum on walls in shower # 1, 2, 4, and 5 Maintenance: Soap scum on floor in shower # 1 and 4 Maintenance: Soap scum on floor in shower # 2, 3, 5, and 6 Maintenance: Floor damaged in shower # 2, 3, 4, 5, and 6 Maintenance: Floor damaged in shower # 1 Maintenance: Mold observed on ceiling in shower # 2 and 4 Maintenance: Light rusted in shower # 2
<i>Upper Showers # 7-12</i> 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123	Maintenance: Soap scum on floor in shower # 7-12 Maintenance: Soap scum on walls in shower # 7-12 Maintenance: Floor damaged in shower # 7-12 Maintenance: Mold observed on ceiling in shower # 10 and 11
<b><u>Charlie # 6</u></b>	
<i>Cells</i> 105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 2, 3, 4, 5, 6, 7, 8, 11, 12, 13, 21, 25, 27, and 29
<i>Staff Bathroom # 336</i>	No Violations Noted
<i>Recreation Deck # 325-A</i>	No Violations Noted
<i>Juice Bar</i>	No Violations Noted
<i>Office # 327</i>	No Violations Noted
<i>Storage # 328</i>	No Violations Noted
<i>Janitor's Closet # 329</i>	No Violations Noted
<i>Storage # 408</i>	No Violations Noted



*Lower Showers # 1-6*

105 CMR 451.123  
105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123

Maintenance: Soap scum on floor in shower # 4 and 6  
Maintenance: Soap scum on floor in shower # 1, 2, 3, and 5  
Maintenance: Soap scum on walls in shower # 1-6  
Maintenance: Mold observed on ceiling in shower # 1, 2, and 3  
Maintenance: Floor damaged in shower # 1-6  
Maintenance: Light rusted in shower # 4 and 6

*Upper Showers # 7-12*

105 CMR 451.123  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123\*  
105 CMR 451.123

Maintenance: Soap scum on walls in shower # 10 and 11  
Maintenance: Soap scum on walls in shower # 7, 8, 9, and 12  
Maintenance: Soap scum on floor in shower # 7-12  
Maintenance: Floor damaged in shower # 7, 8, and 9  
Maintenance: Floor damaged in shower # 10, 11, and 12  
Maintenance: Wall paint damaged in shower # 7

*Storage # 334-A*

No Violations Noted

*Laundry Room # 335*

No Violations Noted

**Charlie # 7 and 8 Hallway**

*Break Room # 502*

No Violations Noted

*Female Staff Bathroom # 503*

No Violations Noted

*Male Staff Bathroom # 504*

No Violations Noted

*Janitor's Closet # 523*

No Violations Noted

*Staff Kitchenette # 529*

No Violations Noted

*Staff Bathroom # 530*

No Violations Noted

*Staff Bathroom # 540*

No Violations Noted

*Storage # 546*

No Violations Noted

**Charlie # 7**

*Medical Office # 506*

No Violations Noted

*Interview/Exam Room # 509*

No Violations Noted

<i>Storage # 512</i>	No Violations Noted
<i>Multi-Purpose Room # 511</i>	No Violations Noted
<i>Janitor's Closet # 513</i>	No Violations Noted
<i>Cells</i>	No Violations Noted
<i>Storage # 605</i>	No Violations Noted
<i>Recreation Deck</i>	No Violations Noted
<i>Kitchenette # 518</i> 105 CMR 451.353	Interior Maintenance: Floor tiles missing
<i>Storage # 519</i> 105 CMR 451.383(B)	Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18" of ceiling
<i>Juice Bar</i>	No Violations Noted
<i>Staff Bathroom # 522</i>	No Violations Noted
<i>Day Room</i> 105 CMR 451.353* 105 CMR 451.353	Interior Maintenance: Ceiling dirty, black substance observed near air supply outlets Interior Maintenance: Padding damaged on bench press
<i>Showers # 1-11</i> 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123 105 CMR 451.123* 105 CMR 451.123*	Unable to Inspect Shower # 1 – Under Construction Maintenance: Mold observed on walls in shower # 4, 7, and 8 Maintenance: Mold observed on walls in shower # 3, 9, and 10 Maintenance: Mold observed on ceiling in shower # 7 and 11 Maintenance: Mold observed on ceiling in shower # 8 and 10 Maintenance: Floor damaged in shower # 8 Maintenance: Floor damaged in shower # 2, 3, 4, 5, 6, 7, 9, 10, and 11
<b><u>Charlie # 8</u></b>	Unable to Inspect – Decommissioned and Not In Use
<b><u>Charlie # 9</u></b>	Unable to Inspect – Decommissioned and Not In Use
<b><u>Charlie # 10</u></b>	
<i>Cells</i> 105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 5, 9, 14, 17, 19, and 32

<i>Recreation Deck</i>	No Violations Noted
<i>Staff Bathroom # 547</i>	No Violations Noted
<i>Kitchenette # 548</i>	No Violations Noted
<i>Storage # 551</i>	No Violations Noted
<i>Janitor's Closet # 554</i>	No Violations Noted
<i>Storage # 555</i>	No Violations Noted
<i>Multi-Purpose Room # 556</i>	No Violations Noted
<i>Interview/Exam Room # 558</i>	No Violations Noted
<i>Laundry Room # 561</i>	No Violations Noted
<i>Storage # 567</i>	No Violations Noted
<i>Day Room</i>	No Violations Noted
<i>Juice Bar</i>	No Violations Noted
<i>Storage # 618</i>	No Violations Noted
<i>Showers # 1-11</i> 105 CMR 451.123*	Maintenance: Floor paint damaged in shower # 1-11

**INDUSTRIES AREA**

**1<sup>st</sup> Floor**

<i>Staff Break Room # 110</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
<i>Female Staff Bathroom # 131</i>	No Violations Noted
<i>Male Staff Bathroom # 142</i>	No Violations Noted

**Jail Industries**

*Print Shop # 113* No Violations Noted

*Print Shop Office # 115* No Violations Noted

*Welding Shop # 124* No Violations Noted

*Building Trades/Wood Shop* No Violations Noted

*Inmate Bathroom # 116* No Violations Noted

*Female Staff Bathroom # 118* No Violations Noted

*Male Staff Bathroom # 119* No Violations Noted

*Janitor's Closet # 120* No Violations Noted

**Taylor/Sewing Shop # 133** No Violations Noted

*Staff Bathroom # 132* No Violations Noted

*Inmate Bathroom # 140* No Violations Noted

*Prison Industries Office # 139-A* No Violations Noted

**Maintenance Shop** No Violations Noted

*Male Bathroom # 141* Unable to Inspect – In Use

*Tool Crib # 153* No Violations Noted

*Locker Room # 155* No Violations Noted

**Laundry** No Violations Noted

*Office # 105* No Violations Noted

<i>Bathroom # A-108</i>	No Violations Noted
<b><u>2<sup>nd</sup> Floor Industries</u></b>	
<i>Storage</i>	No Violations Noted
<i>Chapel</i>	No Violations Noted
<i>Storage # 211</i>	No Violations Noted
<i>Religious Offices</i>	No Violations Noted
<i>Classrooms</i>	No Violations Noted
<i>Female Bathroom # 209</i>	No Violations Noted
<i>Male Bathroom # 210</i> 105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
<i>Male Staff Bathroom # 229</i>	No Violations Noted
<i>Library</i>	No Violations Noted
<i>Office # 212 (located within library)</i>	No Violations Noted
<i>Storage # 225</i>	No Violations Noted
<i>Female Bathroom # 230</i>	No Violations Noted
<i>Female Staff Bathroom # 294</i>	No Violations Noted
<i>Male Staff Bathroom # 295</i>	No Violations Noted
<i>Storage # 296</i>	No Violations Noted
<i>Classroom # 235</i>	No Violations Noted
<i>Janitor's Closet # 239</i>	No Violations Noted

**Barber Shop # 234**

No Violations Noted

*Chemical Storage Locker*

No Violations Noted

**ADMINISTRATION**

**Programs**

*Male Staff Bathroom # 237*

No Violations Noted

*Female Staff Bathroom # 238*

No Violations Noted

*Program Staff Break Room # 240*

No Violations Noted

**Inner Administration**

*Female Staff Bathroom # 282*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Male Staff Bathroom # 283*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Kitchenette # 288*

No Violations Noted

*Janitor's Closet # 278*

No Violations Noted

**Multi-Purpose Area**

*Inmate Bathroom # 102*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 104<sup>0</sup>F at handwash sink

*Female Staff Bathroom # 103*

No Violations Noted

*Female Staff Locker Room # 105*

No Violations Noted

*Male Staff Locker Room # 106*

No Violations Noted

*Janitor's Closet # 108*

No Violations Noted

*Special Activities Room # 107*

No Violations Noted

*Storage # 110*

No Violations Noted

*Storage # 111*

No Violations Noted

**Outer Administration**

**1<sup>ST</sup> Floor**

*Training Room # 118*

No Violations Noted

*Male Staff Bathroom # 121*  
105 CMR 451.123

Maintenance: Ceiling vent dusty

*Female Staff Bathroom # 122*  
105 CMR 451.123\*

Maintenance: Ceiling vent dusty

*Staff Lounge # 125*  
105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Staff Gym # 129*  
105 CMR 451.353

Interior Maintenance: Padding damaged on bench press

*Female Locker Room # 130*

No Violations Noted

*Male Locker Room # 131*

No Violations Noted

*Janitor's Closet # 134*  
105 CMR 451.353

Interior Maintenance: Ceiling vent dusty

**2<sup>nd</sup> Floor**

*Staff Bathroom # 204 (inside Office # 203)*  
105 CMR 451.126

Hot Water: Hot water temperature recorded at 89<sup>0</sup>F at handwash sink

*Staff Bathroom # 205*

No Violations Noted

*Office # 271*

No Violations Noted

*Male Bathroom # 218*

No Violations Noted

*Female Bathroom # 221*

No Violations Noted

*Janitor's Closet # 223*

No Violations Noted

*Staff Break Room # 224*

No Violations Noted

*Storage # 257* No Violations Noted

*Janitor's Closet # 258* No Violations Noted

*Offices # 259/260* No Violations Noted

**MAIN KITCHEN**

*Handwash Sink (near kitchen offices)* No Violations Noted

*Serving Line* No Violations Noted

*Food Preparation Area* No Violations Noted

*3-Compartment Sink* No Violations Noted

*Cooler # A-146 (located in special diet area)* No Violations Noted

*Dairy Cooler # A-125* No Violations Noted

*Produce Cooler # B-125* No Violations Noted

*Meat Cooler # C-125* No Violations Noted

*Ice Machine* No Violations Noted

*Freezer # D-125*  
FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, food debris observed under food storage racks

*Handwash Sink* No Violations Noted

*Dry Food Storage # 145* No Violations Noted

*Dishwashing Area* No Violations Noted

*Spice Storage Rack* No Violations Noted



*Inmate Bathroom # 128*

FC 5-501.16(C)

Refuse, Recyclables, and Returnables; Facilities on the Premises:  
no trash receptacle provided at handwash sink

*Female Staff Locker Room # 129*

No Violations Noted

*Male Staff Locker Room # 130*

No Violations Noted

*Cook's Office/Break Area*

No Violations Noted

*Non-Food Storage # 141*

No Violations Noted

*Janitor's Closet # 142*

No Violations Noted

*Cleaning Supply Room # 143*

No Violations Noted

*Handwash Sink (near Bakery)*

No Violations Noted

*Barrel Wash Room # A-139*

No Violations Noted

*Loading/Receiving Dock Area*

No Violations Noted

*Dumpsters*

No Violations Noted

### **Culinary Kitchen**

*Handwash Sink # 1 (near Main Entrance)*

No Violations Noted

*Sandwich Station*

No Violations Noted

*Service Line Coolers*

No Violations Noted

*Delfield Freezer*

No Violations Noted

*Food Prep Area*

No Violations Noted

*Inmate Bathroom # 115*

105 CMR 451.110(A)

FC 6-501.14\*

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink  
Maintenance and Operation; Cleaning: Ventilation systems, ceiling vent dusty

<i>Staff Bathroom # 116</i> FC 6-501.14*	Maintenance and Operation; Cleaning: Ventilation systems, ceiling vent dusty
<i>Handwash Sink # 2</i>	No Violations Noted
<b>Dishwashing Room</b>	No Violations Noted
<i>2-Compartment Sink</i>	No Violations Noted
<i>Handwash Sink</i>	No Violations Noted
<b>Bakery</b>	
<i>Handwash Sink</i>	No Violations Noted
<i>3-Compartment Sink</i> FC 6-201.11	Design, Construction, and Installation; Cleanability: Floors not smooth and easily cleanable, floor tiles damaged near drain
<b>Staff Dining</b>	
<i>Handwash Sink</i>	No Violations Noted
<i>Serving Line</i>	No Violations Noted
<i>Female Staff Bathroom # 111</i>	No Violations Noted
<i>Male Staff Bathroom # 112</i>	No Violations Noted
<b><u>VEHICLE TRAP</u></b>	
<b>1<sup>st</sup> Floor</b>	
<i>Bathroom</i>	No Violations Noted
<b>2<sup>nd</sup> Floor</b>	
<i>Office (handwash sink)</i>	No Violations Noted

**PRE-RELEASE**

**Lobby**

*Female Bathroom # 105*

No Violations Noted

*Male Bathroom # 106*

No Violations Noted

*Program Area # A-178*

No Violations Noted

*Visitation # A-174*

No Violations Noted

*Multi-Purpose Area # A-175*

105 CMR 451.353

Interior Maintenance: Padding damaged on weight machine

**Program Area**

*Female Bathroom # 185*

No Violations Noted

*Male Bathroom # 186*

No Violations Noted

**Kitchen**

*Handwash Sink*

No Violations Noted

*Dry Storage # A-197*

No Violations Noted

*Cooler # 199*

No Violations Noted

*Freezer # A-199*

No Violations Noted

*Ice Machine*

No Violations Noted

*Food Prep-Sink*

No Violations Noted

*Delfield Cooler*

No Violations Noted

*Delfield Heating Unit*

No Violations Noted

*Dishwashing Room*

No Violations Noted

<i>Storage # 1101</i>	No Violations Noted
<i>Male Bathroom # 1102</i>	No Violations Noted
<i>Storage # 196</i>	No Violations Noted
<b>Dining Area</b>	No Violations Noted
<i>Male Bathroom # 188</i>	No Violations Noted
<i>Storage # 189</i>	No Violations Noted
<b>Kitchen Hallway</b>	
<i>Maintenance Closet # 192</i>	No Violations Noted
<i>Kitchen Office # 193</i>	No Violations Noted
<i>Repair Shop # 194</i>	No Violations Noted
<i>Dry Storage # 195</i>	No Violations Noted
<b>Intake</b>	
<i>Cells # 142 and 143</i>	No Violations Noted
<i>Male Bathroom # 135</i>	No Violations Noted
<i>Female Bathroom # 136</i>	No Violations Noted
<b>Medical</b>	
<i>Records</i>	No Violations Noted
<i>Medical Storage # 150</i>	No Violations Noted
<i>Exam Room # 152</i>	No Violations Noted

**Staff Area**

*Break Room # 109*  
No Violations Noted

*Dining Area # 110*  
No Violations Noted

*Male Staff Bathroom # 114*  
No Violations Noted

*Female Staff Bathroom # 115*  
No Violations Noted

*Female Staff Locker Room # 113*  
No Violations Noted

*Male Staff Locker Room # 116*  
No Violations Noted

**Classrooms A and B**  
No Violations Noted

**HOUSING UNITS**

**East Unit**

*Cells*  
No Violations Noted

*Janitor's Closet # 205*  
No Violations Noted

*Storage Closet # 207*  
No Violations Noted

*Male Staff Bathroom # 210*  
No Violations Noted

*Female Staff Bathroom # 211*  
No Violations Noted

*Inmate Bathroom and Showers # 213*  
105 CMR 451.123 Maintenance: Soap scum on floor in shower # 8  
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 6  
105 CMR 451.123 Maintenance: Floor paint damaged in shower # 8  
105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 1, 2, 3, 4, 5, 6, and 7

*Day Room*  
No Violations Noted

**North Unit**

*Cells*  
No Violations Noted

*Janitor's Closet # 158*

No Violations Noted

*Inmate Bathroom and Showers # 159*

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # 5

105 CMR 451.123\*

Maintenance: Soap scum on walls in shower # 4 and 5

105 CMR 451.123\*

Maintenance: Floor paint damaged in shower # 1, 2, 3, 4, and 5

*Staff Bathroom # 160*

No Violations Noted

*Day Room*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

**South Unit**

*Cells*

No Violations Noted

*Storage # A-165*

No Violations Noted

*Janitor's Closet # 166*

No Violations Noted

*Staff Bathroom # 169*

No Violations Noted

*Laundry Room # 170*

No Violations Noted

*Inmate Bathroom and Showers # 168*

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 2, 4, and 5

105 CMR 451.123\*

Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123\*

Maintenance: Floor paint damaged in shower # 1-5

*Day Room*

No Violations Noted

**West Unit - C.H.A.M.P. Program**

*Cells*

Unable to Inspect –Not Used

*Janitor's Closet # 217*

No Violations Noted

*Storage # 218*

No Violations Noted

*Male Staff Bathroom # 219*

No Violations Noted

*Female Staff Bathroom # 220*

No Violations Noted

*Storage # 221*  
No Violations Noted

*Inmate Bathroom and Showers # 222*  
No Violations Noted

*Storage # 226*  
No Violations Noted

*Day Room*  
No Violations Noted

**WAREHOUSE**

*Refrigerator # 106*  
No Violations Noted

*Freezer # 106*  
No Violations Noted

*Refrigerator # 107*  
No Violations Noted

*Staff Bathroom # 109*  
No Violations Noted

*Staff Bathroom # 110*  
No Violations Noted

**Vehicle Maintenance**  
No Violations Noted

*Bathroom # 111*  
No Violations Noted

*Office # 113*  
Unable to Inspect – Locked

**Observations and Recommendations**

1. The inmate population was 823 at the time of inspection.
2. The moisture proof coating applied to many of the floors and cove base areas of the inmate shower stalls has either cracked or started to peel away. This is creating a surface that is no longer moisture resistant and cannot be adequately cleaned and sanitized.
3. The West Unit in the Pre-Release area was being used for training purposes only and inmates were not being housed there.
4. At the time of the inspection the Bravo # 6, Charlie # 2, 8, 9, and Davis # 5 and 6 housing units were not in use due to a lower inmate population.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Scott Koczela  
Environmental Analyst, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH  
Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)  
Carol A. Mici, Commissioner, DOC (electronic copy)  
Thomas Turco, Secretary, EOPSS (electronic copy)  
Nelson Alves, Director, Policy Development and Compliance Unit (electronic copy)  
Kevin Crowley, Superintendent (electronic copy)  
Lieutenant Gary Trueman, Environmental Health and Safety Officer (electronic copy)  
Matthew Roman, Standards and Training Coordinator (electronic copy)  
Andrea Crete, Health Agent, Ludlow Board of Health (electronic copy)  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate