



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
23 Service Center Road, Northampton, MA 01060
Phone: 413-586-7525 Fax: 413 784-1037
TTY 800 769-9991

CHARLES D. BAKER
Governor

KARYN E. POLITO
Lieutenant Governor

MARYLOU SUDDERS
Secretary

MONICA BHAREL, MD, MPH
Commissioner

Tel: 617-624-6000
www.mass.gov/dph

October 2, 2017

Nicholas Cocchi, Sheriff
Hampden County Sheriff's Department
626 Randall Road
Ludlow, MA 01056

Re: Facility Inspection - Hampden County Jail and House of Correction, Ludlow

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Hampden County Jail and House of Correction on September 19, 20, and 21, 2017, accompanied by Sergeant Gary Trueman, EHSO. Violations noted during the inspection are listed below including 423 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

LOBBY

Female Bathroom # 103

No Violations Noted

Male Bathroom # 104

No Violations Noted

CONTROL

Bathroom

105 CMR 451.353*

Interior Maintenance: Ceiling vent dusty

Officer's Station

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

INTAKE

<i>Shower # 129</i>	No Violations Noted
<i>Shower # 130</i>	No Violations Noted
<i>Cells</i>	No Violations Noted
<i>K-9 Office # 104</i>	No Violations Noted
<i>Transportation # 105</i>	No Violations Noted
<i>Equipment Locker # 106</i>	No Violations Noted
<i>Office # A-109</i>	No Violations Noted
<i>Inmate Bathroom # 109</i>	No Violations Noted
<i>Office # A-133</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
<i>Nurse's Station # A-137</i> 105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

CLASSIFICATION-PAROLE

<i>Male Staff Bathroom # 110</i> 105 CMR 451.123	Maintenance: Ceiling vent dusty
<i>Female Staff Bathroom # 111</i> 105 CMR 451.123	Maintenance: Ceiling vent dusty
<i>Maintenance Closet # 113</i> 105 CMR 451.353 105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket Interior Maintenance: Ceiling vent dusty
<i>Break Room # 121</i>	No Violations Noted
<i>Male Bathroom # 122</i> 105 CMR 451.123	Maintenance: Ceiling vent dusty
<i>Property # A-126</i>	No Violations Noted

VISITING

Janitor's Closet # B-139

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353*

Interior Maintenance: Ceiling vent dusty

Search Room-1 # 140

No Violations Noted

Search Room-2 # 158

No Violations Noted

Female Bathroom # 141

No Violations Noted

Male Bathroom # 142

No Violations Noted

Non-Contact Visiting

105 CMR 451.353

Interior Maintenance: Countertop damaged in booth # A-4, A-5, A-6, and A-7

105 CMR 451.353*

Interior Maintenance: Countertop damaged in booth # A-1

Back of Visiting (inmate side)

No Violations Noted

Front of Visiting (visitor side)

105 CMR 451.353*

Interior Maintenance: Countertop damaged in booth # B-1, B-4, B-6, and B-8

Officer's Station (front of visiting)

No Violations Noted

Staff Bathroom # 150

No Violations Noted

Staff Bathroom # 151

No Violations Noted

Children's Visiting Room # 152

No Violations Noted

MEDICAL

Shower Room # 218

No Violations Noted

Exam Rooms

No Violations Noted

X-Ray Room # A-220

No Violations Noted

Break Room # A-224

No Violations Noted

Bio-Hazard Storage # 259

No Violations Noted

Nurse's Station

No Violations Noted

Dental Room # 237

No Violations Noted

Dental Lab # 239

No Violations Noted

Staff Bathroom # 204

No Violations Noted

Inmate Bathroom # 205

No Violations Noted

Male Staff Bathroom # 226

No Violations Noted

Female Staff Bathroom # 227

105 CMR 451.123* Maintenance: Ceiling vent dusty

Medical Records Office

No Violations Noted

Medical Storage # 230

No Violations Noted

Female Bathroom # 232

105 CMR 451.123* Maintenance: Ceiling vent dusty

Male Bathroom # 233

No Violations Noted

Janitor's Closet # 236

105 CMR 451.353* Interior Maintenance: Wet mop stored in bucket

DELTA # 1 – MEDICAL OFFICE SUITE

Offices

No Violations Noted

Showers

Unable to Inspect – Not In Use

DELTA # 2

Offices

No Violations Noted

Showers

Unable to Inspect – Not In Use

Kitchenette # 288

105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, tableware not protected from contamination, not stored in the inverted position

Custodial Room # 290

No Violations Noted

Staff Bathroom # A-294
105 CMR 451.123

Maintenance: Ceiling vent dusty

Eye Exam Room # 291

No Violations Noted

DELTA # 4 – RESPIT

Cells
105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 13

Day Room

No Violations Noted

Office # A-241
105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator temperature recorded at 54⁰F

Kitchenette # 252

No Violations Noted

Maintenance Closet # 254

No Violations Noted

Shower Room

No Violations Noted

Storage Room # 255

No Violations Noted

Office # 256

No Violations Noted

DELTA # 4 – TREATMENT

Cells

No Violations Noted

Day Room

No Violations Noted

Shower Room

No Violations Noted

Storage Room # 244

No Violations Noted

HOUSING UNITS

Davis # 1

Cells

105 CMR 451.140

105 CMR 451.140*

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 13 and 37

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 7

Storage # A-121

No Violations Noted

Recreation Deck

No Violations Noted

Janitor's Closet # 123

No Violations Noted

Storage # 206

No Violations Noted

Storage # 209

No Violations Noted

Storage # 210

No Violations Noted

Staff Bathroom # 104

No Violations Noted

Day Room

105 CMR 451.353*

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

Interview/Exam Room # 117

No Violations Noted

Juice Bar

No Violations Noted

Lower Showers # 1-5

105 CMR 451.123*

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 2 and 3

Maintenance: Floor damaged in shower # 1, 2, 3, 4, and 5

Upper Showers # 6-10

No Violations Noted

Davis # 2

Did Not Inspect – Decommissioned and Not In Use

Davis # 3

Cells

No Violations Noted

Storage # A-321

No Violations Noted

Recreation Deck

No Violations Noted

Janitor's Closet # 323

No Violations Noted

Staff Bathroom # 304

No Violations Noted

Day Room

No Violations Noted

Interview/Exam Room # 317

No Violations Noted

Juice Bar

No Violations Noted

Upper Storage # 406

No Violations Noted

Lower Showers # 1-5

105 CMR 451.123*

105 CMR 451.123*

Maintenance: Floor damaged in shower # 1, 2, and 5

Maintenance: Baseboard damaged in shower # 1 and 3

Upper Showers # 6-10

105 CMR 451.123*

105 CMR 451.123*

Maintenance: Floor damaged in shower # 6-10

Maintenance: Baseboard damaged in shower # 8, 9, and 10

Davis # 4

Cells

No Violations Noted

Storage # A-322

No Violations Noted

Janitor's Closet # 324

No Violations Noted

Staff Bathroom # 305

No Violations Noted

Recreation Deck

No Violations Noted

Day Room

105 CMR 451.353*

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

Multi-Purpose Room # 316

105 CMR 451.353

Interior Maintenance: Ceiling tiles water stained

Interview/Exam Room # 318

No Violations Noted

Storage # 407

No Violations Noted

Juice Bar

No Violations Noted

Lower Showers # 1-5

105 CMR 451.123

Maintenance: Wall paint peeling in shower # 3 and 5

105 CMR 451.123*

Maintenance: Floor damaged in shower # 1-5

105 CMR 451.123

Maintenance: Baseboard damaged in shower # 2

105 CMR 451.123*

Maintenance: Baseboard damaged in shower # 3, 4, and 5

105 CMR 451.123*

Maintenance: Mold observed on walls in shower # 5

Upper Showers # 6-10

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, shower # 6 out-of-order

105 CMR 451.123

Maintenance: Floor damaged in shower # 9

105 CMR 451.123*

Maintenance: Floor damaged in shower # 7 and 10

105 CMR 451.123

Maintenance: Baseboard damaged in shower # 7

Davis # 5

Cells

No Violations Noted

Staff Bathroom # 504

No Violations Noted

Recreation Deck

No Violations Noted

Janitor's Closet # 523

No Violations Noted

Chemical Closet # 527

No Violations Noted

Day Room

105 CMR 451.353*

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

105 CMR 451.353*

Interior Maintenance: Ceiling tiles stained above door # A-516

Interview/Exam Room # 517

No Violations Noted

Storage # 606

No Violations Noted

Storage # 609

No Violations Noted

Juice Bar

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water button on left side not working

Lower Showers # 1-6

105 CMR 451.123	Maintenance: Soap scum on walls in shower # 1 and 6
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 1 and 6
105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 2, 3, 4, and 5
105 CMR 451.123	Maintenance: Floor damaged in shower # 1 and 2
105 CMR 451.123*	Maintenance: Floor damaged in shower # 4 and 5
105 CMR 451.123	Maintenance: Baseboard damaged in shower # 5 and 6
105 CMR 451.123	Maintenance: Drain flies observed in shower # 3

Upper Showers # 7-12

105 CMR 451.123	Maintenance: Soap scum on walls in shower # 10
105 CMR 451.123	Maintenance: Floor damaged in shower # 7 and 8
105 CMR 451.123	Maintenance: Floor damaged in shower # 9, 10, 11, and 12
105 CMR 451.123	Maintenance: Mold observed on walls in shower # 10 and 11

Davis # 6

Cells

105 CMR 451.140	Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 13
105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # 22

Recreation Deck

No Violations Noted

Janitor's Closet # 524

105 CMR 451.353*	Interior Maintenance: Wet mop stored in bucket
105 CMR 451.353*	Interior Maintenance: Concrete floor damaged near mop basin

Staff Bathroom # 505

No Violations Noted

Day Room

105 CMR 451.353*	Interior Maintenance: Ceiling tiles water stained above door # 505 and 513
105 CMR 451.353	Interior Maintenance: Padding damaged on universal machine

Interview/Exam Room # 518

No Violations Noted

Storage # 536

No Violations Noted

Storage # 607

No Violations Noted

Juice Bar

No Violations Noted

Lower Showers # 1-6

105 CMR 451.123	Maintenance: Soap scum on walls in shower # 2
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1, 3, 4, 5, and 6
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 2
105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 3, 4, 5, and 6
105 CMR 451.123	Maintenance: Shower # 2 dirty
105 CMR 451.123	Maintenance: Wall paint damaged in shower # 2
105 CMR 451.123	Maintenance: Floor damaged in shower # 2
105 CMR 451.123*	Maintenance: Floor damaged in shower # 1, 3, 4, 5, and 6
105 CMR 451.123	Maintenance: Baseboard damaged in shower # 1 and 3
105 CMR 451.123*	Maintenance: Baseboard damaged in shower # 4 and 5

Upper Showers # 7-12

105 CMR 451.123	Maintenance: Soap scum on walls in shower # 12
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 11
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 12
105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 10 and 11
105 CMR 451.123	Maintenance: Floor damaged in shower # 12
105 CMR 451.123*	Maintenance: Floor damaged in shower # 7, 8, 9, 10, and 11
105 CMR 451.123	Maintenance: Baseboard damaged in shower # 12
105 CMR 451.123*	Maintenance: Baseboard damaged in shower # 8, 9, and 11
105 CMR 451.123	Maintenance: Mold observed on walls in shower # 7
105 CMR 451.123	Maintenance: Drain flies observed in shower # 9 and 10

Bravo # 1

Cells

No Violations Noted

Recreation Deck

No Violations Noted

Janitor's Closet # 123

No Violations Noted

Storage # 206

No Violations Noted

Staff Bathroom # 104

No Violations Noted

Day Room

105 CMR 451.353*	Interior Maintenance: Ceiling dirty, black substance near air supply outlets
105 CMR 451.353	Interior Maintenance: Missing floor tiles outside upper showers
105 CMR 451.353*	Interior Maintenance: Missing floor tiles on upper tier near cell # 29, 34, and 44
105 CMR 451.353*	Interior Maintenance: Missing floor tiles near door to recreation deck
105 CMR 451.353*	Interior Maintenance: Ceiling tiles water stained above door # 117

Storage # A-121

No Violations Noted

Councilor's Office # 112

No Violations Noted

Interview/Exam Room # 117

No Violations Noted

Juice Bar

No Violations Noted

Lower Showers # 1-5

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1 and 2

105 CMR 451.123

Maintenance: Floor damaged in shower # 1-5

105 CMR 451.123

Maintenance: Baseboard damaged in shower # 1 and 3

Upper Showers # 6-10

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 9

105 CMR 451.123*

Maintenance: Floor damaged in shower # 6-10

105 CMR 451.123*

Maintenance: Baseboard damaged in shower # 6-10

Bravo # 2 (Not In Use)

Cells

No Violations Noted

Storage # A-122

No Violations Noted

Janitor's Closet # 124

No Violations Noted

Staff Office # 118

No Violations Noted

Staff Bathroom # 105

No Violations Noted

Day Room

No Violations Noted

Upper Storage # 207

No Violations Noted

Lower Showers # 1-5

105 CMR 451.123*

Maintenance: Floor damaged in shower # 1-5

105 CMR 451.123*

Maintenance: Baseboard damaged in shower # 1-5

Upper Showers # 6-10

105 CMR 451.123*

Maintenance: Floor damaged in shower # 6-10

105 CMR 451.123*

Maintenance: Baseboard damaged in shower # 6-10

Bravo # 3

Cells

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 2, 4, 8, 22, 31, 33, 40, 41, 52, and 56

105 CMR 451.140*

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 11 and 39

Storage # A-321

No Violations Noted

Recreation Deck

105 CMR 451.360

Protective Measures: Building not protected against infestation, bird's nest observed

Janitor's Closet # 323

No Violations Noted

Juice Bar

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water button on right side not working

Staff Bathroom # 304

No Violations Noted

Day Room

105 CMR 451.353*

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

105 CMR 451.353

Interior Maintenance: Missing floor tiles near recreation deck door

Interview/Exam Room # 317

No Violations Noted

Upper Storage # 406

No Violations Noted

Lower Showers # 1-5

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1-5

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1-5

105 CMR 451.123*

Maintenance: Floor damaged in shower # 1-5

105 CMR 451.123*

Maintenance: Baseboard damaged in shower # 1-5

Upper Showers # 6-10

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 6-10

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 8, 9, and 10

105 CMR 451.123*

Maintenance: Baseboard damaged in shower # 6-10

105 CMR 451.123*

Maintenance: Wall paint damaged in shower # 7

Bravo # 4

Cells

No Violations Noted

Storage # A-322

No Violations Noted

Recreation Deck

105 CMR 451.360

Protective Measures: Building not protected against infestation, bird's nest observed

Interview/Exam Room # 318

No Violations Noted

Janitor's Closet # 324

No Violations Noted

Staff Bathroom # 305

No Violations Noted

Day Room

105 CMR 451.353*

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

105 CMR 451.353

Interior Maintenance: Damaged floor tiles near door to recreation deck

Multi-Purpose Room/Roll Call Room # B-316

No Violations Noted

Juice Bar

No Violations Noted

Upper Storage # 407

No Violations Noted

Lower Showers # 1-5

105 CMR 451.123*

Shower # 4 Not Inspected – In Use

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1 and 3

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 2 and 3

105 CMR 451.123*

Maintenance: Floor damaged in shower # 5

Maintenance: Baseboard damaged in shower # 1, 2, 3, and 5

Upper Showers # 6-10

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 8, 9, and 10

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 8 and 9

105 CMR 451.123

Maintenance: Floor damaged in shower # 6

105 CMR 451.123*

Maintenance: Floor damaged in shower # 10

105 CMR 451.123*

Maintenance: Baseboard damaged in shower # 6-10

Bravo # 5

Cells

No Violations Noted

Storage # 528

No Violations Noted

Recreation Deck

No Violations Noted

Janitor's Closet # 526

No Violations Noted

Chemical Closet # 527

No Violations Noted

Storage # A-521

No Violations Noted

Staff Bathroom # 504

No Violations Noted

Day Room

105 CMR 451.353*

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

Interview/Exam Room # 517

No Violations Noted

Juice Bar

No Violations Noted

Upper Storage # 606

No Violations Noted

Lower Showers # 1-5

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1-5
Maintenance: Soap scum on floor in shower # 1-5
Maintenance: Floor damaged in shower # 1, 2, and 3
Maintenance: Baseboard damaged in shower # 1-5

Upper Showers # 6-11

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 6-11
Maintenance: Soap scum on floor in shower # 6, 7, 8, 10, and 11
Maintenance: Floor damaged in shower # 7, 8, 9, and 10
Maintenance: Baseboard damaged in shower # 6-11

Bravo # 6

Cells

105 CMR 451.353

Interior Maintenance: Floor tile damaged in cell # 22

Recreation Deck

No Violations Noted

Janitor's Closet # 524

No Violations Noted

Staff Bathroom # 505

No Violations Noted

Day Room

105 CMR 451.353*
105 CMR 451.353*

Interior Maintenance: Ceiling dirty, black substance near air supply outlets
Interior Maintenance: Missing floor tiles near door to recreation deck

Multi-Purpose Room # B-516

No Violations Noted

Interview/Exam Room # 518

No Violations Noted

Storage # 536

No Violations Noted

Laundry Room # 535

No Violations Noted

Juice Bar

No Violations Noted

Upper Storage # 607

No Violations Noted

Lower Showers # 1-5

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1-5
Maintenance: Soap scum on floor in shower # 1-5
Maintenance: Floor damaged in shower # 3 and 4
Maintenance: Baseboard damaged in shower # 1-5

Upper Showers # 6-11

105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 6, 7, and 10
105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 6 and 10
105 CMR 451.123*	Maintenance: Floor damaged in shower # 7, 8, and 9
105 CMR 451.123*	Maintenance: Baseboard damaged in shower # 6, 7, and 8

Control Tower (serving Charlie # 1 and 2)

No Violations Noted

Staff Bathroom # BR-210

No Violations Noted

Charlie # 1 and 2 Hallway

Staff Bathroom # 162 (outside Charlie # 1)

No Violations Noted

Staff Bathroom # 165 (outside Charlie # 2)

No Violations Noted

Recreation Deck # B-116

No Violations Noted

Charlie # 1

Cells

105 CMR 451.353	Interior Maintenance: Wall paint damaged near window in cell # 5
105 CMR 451.140	Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 26 and 27

Exercise Room # 9

No Violations Noted

Janitor's Closet # 161

No Violations Noted

Kitchenette # 152

No Violations Noted

Storage # 154

105 CMR 451.383(B)	Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18 inches of ceiling
--------------------	--

Day Room

105 CMR 451.353*	Interior Maintenance: Ceiling dirty, black substance near air supply outlets
------------------	--

Interview/Exam Room # 151

No Violations Noted

Storage # 206

No Violations Noted

Lower Showers # 1-3

No Violations Noted

Upper Showers # 4-6

105 CMR 451.123

105 CMR 451.123

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 4, 5, and 6

Maintenance: Soap scum on floor in shower # 4, 5, and 6

Maintenance: Floor damaged in shower # 6

Charlie # 2

Cells

No Violations Noted

Exercise Room # 8

No Violations Noted

Janitor's Closet # 166

No Violations Noted

Kitchenette # 175

No Violations Noted

Day Room

105 CMR 451.353*

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

Interview/Exam Room # 176

No Violations Noted

Storage # 167

No Violations Noted

Lower Showers # 1-3

105 CMR 451.123

105 CMR 451.123*

105 CMR 451.123

105 CMR 451.123*

105 CMR 451.123

105 CMR 451.123

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 3

Maintenance: Soap scum on walls in shower # 1 and 2

Maintenance: Soap scum on floor in shower # 3

Maintenance: Soap scum on floor in shower # 1 and 2

Maintenance: Mold observed on walls in shower # 1

Maintenance: Baseboard damaged in shower # 1 and 3

Maintenance: Baseboard damaged in shower # 2

Upper Showers # 4-6

105 CMR 451.123

105 CMR 451.123*

105 CMR 451.123*

105 CMR 451.123

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 5

Maintenance: Soap scum on walls in shower # 4 and 6

Maintenance: Soap scum on floor in shower # 6

Maintenance: Baseboard damaged in shower # 5

Maintenance: Baseboard damaged in shower # 4 and 6

Charlie # 3 and 4 Hallway

Storage Room # 129

105 CMR 451.353

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Interior Maintenance: Unlabeled chemical bottle

Staff Bathroom # 132

No Violations Noted

Storage # 183

No Violations Noted

Multi-Purpose Room # 180

No Violations Noted

Storage # 114

No Violations Noted

Office # 112

No Violations Noted

Recreation Deck # A-116

105 CMR 451.360

Protective Measures: Building not protected against infestation, dead bird observed on fencing

Charlie # 3

Did Not Inspect – Decommissioned and Not In Use

Charlie # 4

Did Not Inspect – Decommissioned and Not In Use

Charlie # 5 and 6 Hallway

Staff Bathroom # 318

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Storage Room # 319

No Violations Noted

Charlie # 5

Cells

105 CMR 451.353

Interior Maintenance: Wall vent rusted in cell # 15

Recreation Deck

No Violations Noted

Staff Bathroom # 303

No Violations Noted

Laundry # 304

No Violations Noted

Storage # A-304

No Violations Noted

Interview/Exam Room # 306

No Violations Noted

Janitor's Closet # 310

No Violations Noted

Storage # 311

No Violations Noted

Storage # A-405

No Violations Noted

Day Room

105 CMR 451.353*

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

Lower Showers # 1-6

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1-6

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 1-6

105 CMR 451.123*

Maintenance: Baseboard damaged in shower # 1-6

Upper Showers # 7-12

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 9, 11, and 12

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 8, 9, 10, 11, and 12

105 CMR 451.123*

Maintenance: Baseboard damaged in shower # 7-12

105 CMR 451.123

Maintenance: Wall paint damaged in shower # 12

105 CMR 451.123

Maintenance: Mold observed on walls in shower # 7

Charlie # 6

Cells

105 CMR 451.353

Interior Maintenance: Floor tile damaged in cell # 32

Recreation Deck

No Violations Noted

Storage # 328

No Violations Noted

Janitor's Closet # 329

No Violations Noted

Interview/Exam Room # 333

No Violations Noted

Storage # A-334

No Violations Noted

Laundry # 335

No Violations Noted

Staff Bathroom # 336

No Violations Noted

Day Room

105 CMR 451.353*

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

105 CMR 451.353

Interior Maintenance: Padding damaged on universal machine

Storage # 408

No Violations Noted

Juice Bar

No Violations Noted

Lower Showers # 1-6

105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1-6
105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 1, 2, 3, 5, and 6
105 CMR 451.123*	Maintenance: Floor damaged in shower # 1, 2, 3, 5, and 6
105 CMR 451.123*	Maintenance: Baseboard damaged in shower # 1-6
105 CMR 451.123	Maintenance: Drain flies observed in shower # 4

Upper Showers # 7-12

105 CMR 451.123*	Shower # 12 Not Inspected – In Use
105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 7, 10, and 11
105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 8, 10, and 11
105 CMR 451.123*	Maintenance: Floor damaged in shower # 9, 10, and 11
105 CMR 451.123*	Maintenance: Baseboard damaged in shower # 7, 8, 9, 10, and 11
105 CMR 451.123	Maintenance: Wall paint damaged in shower # 7 and 10

Charlie # 7 and 8 Hallway

Break Room # 502

No Violations Noted

Female Staff Bathroom # 503

No Violations Noted

Male Staff Bathroom # 504

No Violations Noted

Janitor's Closet # 523

No Violations Noted

Staff Kitchenette # 529

No Violations Noted

Staff Bathroom # 530

No Violations Noted

Staff Bathroom # 540

No Violations Noted

Storage # 546

No Violations Noted

Charlie # 7

Cells

No Violations Noted

Laundry # 506

No Violations Noted

Recreation Deck

No Violations Noted

Interview/Exam Room # 509

No Violations Noted

Storage # 512

No Violations Noted

Janitor's Closet # 513

No Violations Noted

Staff Kitchenette # 518

No Violations Noted

Storage # 519

No Violations Noted

Staff Bathroom # 522

No Violations Noted

Storage # 605

No Violations Noted

Day Room

105 CMR 451.353*

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

105 CMR 451.353*

Interior Maintenance: Carpet damaged near cell # 7 and 8

105 CMR 451.353*

Interior Maintenance: Padding damaged on universal machine

Juice Bar

No Violations Noted

Showers # 1-12

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 12

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 2, 3, 4, 5, 7, and 10

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 12

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 4

105 CMR 451.123

Maintenance: Floor damaged in shower # 9, 10, and 12

105 CMR 451.123*

Maintenance: Floor damaged in shower # 1, 2, 3, 4, 5, 6, and 7

105 CMR 451.123

Maintenance: Baseboard damaged in shower # 12

105 CMR 451.123*

Maintenance: Baseboard damaged in shower # 1, 2, 3, 4, 5, and 6

105 CMR 451.123

Maintenance: Drain flies observed in shower # 9 and 12

Charlie # 8

Did Not Inspect – Decommissioned and Not In Use

Charlie # 9

Did Not Inspect – Decommissioned and Not In Use

Charlie # 10

Cells

No Violations Noted

Recreation Deck

No Violations Noted

Staff Bathroom # 547

105 CMR 451.126

Hot Water: Hot water temperature recorded at 94°F

Kitchenette # 548

No Violations Noted

Storage # 551

No Violations Noted

Janitor's Closet # 554

No Violations Noted

Storage # 555

No Violations Noted

Multi-Purpose Room # 556

No Violations Noted

Interview/Exam Room # 558

No Violations Noted

Laundry Room # 561

No Violations Noted

Storage # 567

No Violations Noted

Day Room

No Violations Noted

Juice Bar

No Violations Noted

Showers # 1-11

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 4

105 CMR 451.123*

Maintenance: Floor paint peeling in shower # 1-11

105 CMR 451.123

Maintenance: Baseboard damaged in shower # 10

105 CMR 451.123

Maintenance: Wall paint peeling in shower # 1, 2, 4, and 5

105 CMR 451.123

Maintenance: Wall paint peeling in shower # 3, 6, 7, 8, 9, 10, and 11

INDUSTRIES AREA

1st Floor

Staff Break Room # 110

No Violations Noted

Female Staff Bathroom # 131

No Violations Noted

Male Staff Bathroom # 142

105 CMR 451.123

Maintenance: Ceiling vent dusty

Jail Industries

Print Shop # 113

No Violations Noted

Welding Shop # 124

No Violations Noted

Building Trades/Wood Shop

No Violations Noted

Inmate Bathroom # 116

No Violations Noted

Female Staff Bathroom # 118

105 CMR 451.123

Maintenance: Ceiling vent dusty

Male Staff Bathroom # 119

105 CMR 451.123

Maintenance: Ceiling vent dusty

Janitor's Closet # 120

No Violations Noted

Taylor/Sewing Shop

No Violations Noted

Staff Bathroom # 132

No Violations Noted

Office # 139

No Violations Noted

Inmate Bathroom # 140

No Violations Noted

Maintenance Shop

No Violations Noted

Male Bathroom # 141

105 CMR 451.123

Maintenance: Ceiling vent dusty

Tool Crib # 153

No Violations Noted

Locker Room # 155

No Violations Noted

Laundry

No Violations Noted

Office # 105

No Violations Noted

Bathroom # A-108

105 CMR 451.123*

Maintenance: Ceiling vent dusty

2nd Floor Industries

Storage

No Violations Noted

Chapel

No Violations Noted

Storage # 211

No Violations Noted

<i>Religious Offices</i>	No Violations Noted
<i>Classrooms</i>	No Violations Noted
<i>Female Bathroom # 209</i>	No Violations Noted
<i>Male Bathroom # 210</i>	No Violations Noted
<i>Inmate Bathroom # 229</i>	No Violations Noted
<i>Library</i>	No Violations Noted
<i>Office # 212 (located within library)</i>	No Violations Noted
<i>Female Bathroom # 230</i>	Unable to Inspect – In Use
<i>Female Staff Bathroom # 294</i> 105 CMR 451.123*	Maintenance: Ceiling vent dusty
<i>Male Staff Bathroom # 295</i> 105 CMR 451.123*	Maintenance: Ceiling vent dusty
<i>Classroom # 235</i>	No Violations Noted
<i>Janitor's Closet # 239</i>	No Violations Noted
Barber Shop # 234	No Violations Noted
<i>Chemical Storage Locker</i>	No Violations Noted

ADMINISTRATION

Programs

Male Staff Bathroom # 237

No Violations Noted

Female Staff Bathroom # 238

No Violations Noted

Program Staff Break Room # 240

No Violations Noted

Inner Administration

Female Staff Bathroom # 282

105 CMR 451.123

Maintenance: Ceiling vent dusty

Male Staff Bathroom # 283

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Kitchenette # 288

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, tableware not protected from contamination, not stored in the inverted position

Janitor's Closet # 278

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Multi-Purpose Area

Inmate Bathroom # 102

No Violations Noted

Female Staff Bathroom # 103

No Violations Noted

Female Staff Locker Room # 105

No Violations Noted

Male Staff Locker Room # 106

No Violations Noted

Janitor's Closet # 108

No Violations Noted

Special Activities Room

No Violations Noted

Storage # 110

No Violations Noted

Storage # 111

No Violations Noted

Outer Administration

1ST Floor

Training Room # 118

No Violations Noted

Male Staff Bathroom # 121

105 CMR 451.123

Maintenance: Ceiling vent dusty

Female Staff Bathroom # 122

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Staff Lounge # 125

No Violations Noted

Staff Gym # 129

No Violations Noted

Female Locker Room # 130

No Violations Noted

Male Locker Room # 131

No Violations Noted

Janitor's Closet # 134

105 CMR 451.353*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Interior Maintenance: Unlabeled chemical bottle

2nd Floor

Staff Bathroom # 204

Unable to Inspect – Not In Use

Staff Bathroom # 205

No Violations Noted

Storage # 216

No Violations Noted

Male Bathroom # 218

No Violations Noted

Female Bathroom # 221

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Staff Break Room # 224

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Storage # 257

No Violations Noted

Janitor's Closet # 258

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

MAIN KITCHEN

Handwash Sink (near kitchen offices)

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, hot water handle leaking

Food Preparation Area

FC 4-501.11(B)* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, door seal damaged on Delfield cooler # 1968

3-Bay Sink

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, drain leaking under center bay (left hand sink)

FC 5-205.15(B)* Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, drain leaking under left bay (left hand sink)

Dairy Cooler # A-125

No Violations Noted

Produce Cooler # B-125

No Violations Noted

Meat Cooler # C-125

No Violations Noted

Ice Machine

No Violations Noted

Freezer # D-125

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, old food observed under storage racks

Dry Food Storage # 145

No Violations Noted

Dishwashing Area

FC 4-901.11(A) Protection of Clean Items, Drying: Clean and sanitized trays not allowed to air dry fully

Free Standing Fan (located within dishwashing area)

No Violations Noted

Spice Storage Rack

No Violations Noted

Inmate Bathroom # 128

No Violations Noted

Female Staff Locker Room # 129

No Violations Noted

Male Staff Locker Room # 130

No Violations Noted

Cook's Office/Break Area
FC 4-602.12(B)

Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

Non-Food Storage # 141

No Violations Noted

Janitor's Closet # 142

No Violations Noted

Cleaning Supply Room # 143

No Violations Noted

Special Diet Area # 146
FC 4-901.11(A)*

Protection of Clean Items, Drying: Clean and sanitized trays not allowed to air dry fully

Handwash Sink (near OCR)

No Violations Noted

Barrel Wash Room # A-139

No Violations Noted

Loading/Receiving Dock Area

No Violations Noted

Dumpsters
FC 6-501.114(B)

Maintenance and Operations; Maintaining Premises: Accumulated litter not removed from premises, food debris observed around outside of dumpster # 1

Culinary Kitchen

Service Line Coolers

No Violations Noted

Dishwashing Room
FC 4-901.11(A)*
FC 5-205.15(B)*

Protection of Clean Items, Drying: Clean and sanitized trays not allowed to air dry fully
Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, drain leaking on 3-bay sink

Bakery
FC 4-501.114(C)(2)

Maintenance and Operation; Equipment: Quaternary ammonium solution lower than the manufacturers recommended concentration

Staff Dining

No Violations Noted

Female Staff Bathroom # 111
105 CMR 451.123

Maintenance: Ceiling vent dusty

Male Staff Bathroom # 112
105 CMR 451.123*

Maintenance: Ceiling vent dusty

VEHICLE TRAP

1st Floor

No Violations Noted

Bathroom

No Violations Noted

2nd Floor

Office (handwash sink)

No Violations Noted

PRE-RELEASE

Lobby

Female Bathroom # 105

No Violations Noted

Male Bathroom # 106

No Violations Noted

Program Area # A-173

No Violations Noted

Visitation # A-174

No Violations Noted

Multi-Purpose Area # A-175

No Violations Noted

Program Area

Female Bathroom # 185

No Violations Noted

Male Bathroom # 186

No Violations Noted

Kitchen

Handwash Sink

No Violations Noted

Dry Storage # A-197

No Violations Noted

Cooler # 199

No Violations Noted

Freezer # A-199

No Violations Noted

Ice Machine

No Violations Noted

Food Prep-Sink

No Violations Noted

*Delfield Heating Unit
FC 4-501.11(B)**

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, door gasket damaged

*Dishwashing Room
FC 4-901.11(A)*

Protection of Clean Items, Drying: Clean and sanitized trays not allowed to air dry fully

Storage # 1101

No Violations Noted

Male Bathroom # 1102

No Violations Noted

Male Bathroom # 188

No Violations Noted

Storage # 189

No Violations Noted

Dining Area

No Violations Noted

Kitchen Hallway

Maintenance Closet # 192

No Violations Noted

Kitchen Office # 193

No Violations Noted

Repair Shop # 194

No Violations Noted

Dry Storage # 195

No Violations Noted

Intake

Cells # 142 and 143

No Violations Noted

Male Bathroom # 135

No Violations Noted

Female Bathroom # 136

No Violations Noted

Medical

Records

No Violations Noted

Medical Storage # 150

No Violations Noted

Classrooms A and B

No Violations Noted

HOUSING UNITS

East Unit

Cells

No Violations Noted

Janitor's Closet # 205

No Violations Noted

Storage Closet # 207

No Violations Noted

Male Staff Bathroom # 210

105 CMR 451.123 Maintenance: Ceiling vent dusty

Female Staff Bathroom # 211

105 CMR 451.123 Maintenance: Ceiling vent dusty

Inmate Bathroom and Showers # 213

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 7 and 8

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 7 and 8

Day Room

No Violations Noted

North Unit

Cells

No Violations Noted

Storage Closet # 157

No Violations Noted

Janitor's Closet # 158

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

Inmate Bathroom and Showers # 159

105 CMR 451.123 Maintenance: Floor paint peeling in shower # 5

105 CMR 451.123* Maintenance: Floor paint peeling in shower # 4

Staff Bathroom # 160

No Violations Noted

Day Room

No Violations Noted

South Unit

Cells

No Violations Noted

Storage # A-165

No Violations Noted

Janitor's Closet # 166

No Violations Noted

Staff Bathroom # 169

No Violations Noted

Laundry Room # 170

No Violations Noted

Inmate Bathroom and Showers # 168

105 CMR 451.123
105 CMR 451.123*

Maintenance: Floor paint peeling in shower # 3 and 4
Maintenance: Floor paint peeling in shower # 1, 2, and 5

Day Room

No Violations Noted

West Unit (Not In Use)

Cells

No Violations Noted

Janitor's Closet # 217

No Violations Noted

Storage # 218

No Violations Noted

Male Staff Bathroom # 219

No Violations Noted

Female Staff Bathroom # 220

No Violations Noted

Inmate Bathroom and Showers # 222

No Violations Noted

Day Room

No Violations Noted

WAREHOUSE

Refrigerator # 106

No Violations Noted

Freezer # 106

No Violations Noted

Refrigerator # 107

No Violations Noted

Staff Bathroom # 109

No Violations Noted

Staff Bathroom # 110

No Violations Noted

Vehicle Maintenance

No Violations Noted

Bathroom # 111

No Violations Noted

Office # 113

No Violations Noted

Observations and Recommendations

1. The inmate population was 893 at the time of inspection.
2. The moisture proof coating applied to many of the floors and cove base areas of the inmate shower stalls has either cracked or started to peel away. This is creating a surface that is no longer moisture resistant and cannot be adequately cleaned and sanitized.
3. The West Unit in the Pre-Release area was not in use at the time of the inspection.
4. During the first test of the main kitchen warewashing machine the machine failed to reach an adequate temperature. The hot water booster was reset and the machine reached an adequate temperature during the second test.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "[1999 Food Code](#)".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Scott Koczela
Environmental Analyst, CSP, BEH

cc: Jana Ferguson, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
James Kelleher, Superintendent
Sergeant Gary Trueman, EHSO
Diane Bator, Standards and Training Coordinator
Neil Paquette, Chairman, Ludlow Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Nelson Alves, Director, Policy Development and Compliance Unit