

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| CHARLES D. BAKERGovernorKARYN E. POLITOLieutenant Governor  |

October 2, 2017

Nicholas Cocchi, Sheriff

Hampden County Sheriff’s Department

626 Randall Road

Ludlow, MA 01056

Re: Facility Inspection - Hampden County Jail and House of Correction, Ludlow

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Hampden County Jail and House of Correction on September 19, 20, and 21, 2017, accompanied by Sergeant Gary Trueman, EHSO. Violations noted during the inspection are listed below including 423 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**LOBBY**

*Female Bathroom # 103*

 No Violations Noted

*Male Bathroom # 104*

 No Violations Noted

**CONTROL**

*Bathroom*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Officer’s Station*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

**INTAKE**

*Shower # 129*

 No Violations Noted

*Shower # 130*

 No Violations Noted

*Cells*

 No Violations Noted

*K-9 Office # 104*

 No Violations Noted

*Transportation # 105*

 No Violations Noted

*Equipment Locker # 106*

 No Violations Noted

*Office # A-109*

 No Violations Noted

*Inmate Bathroom # 109*

 No Violations Noted

*Office # A-133*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

 105 CMR 590.000, no functioning thermometer in refrigerator

*Nurse’s Station # A-137*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

**CLASSIFICATION-PAROLE**

*Male Staff Bathroom # 110*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Female Staff Bathroom # 111*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Maintenance Closet # 113*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Break Room # 121*

 No Violations Noted

*Male Bathroom # 122*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Property # A-126*

 No Violations Noted

**VISITING**

*Janitor’s Closet # B-139*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Search Room-1 # 140*

 No Violations Noted

*Search Room-2 # 158*

 No Violations Noted

*Female Bathroom # 141*

 No Violations Noted

*Male Bathroom # 142*

 No Violations Noted

*Non-Contact Visiting*

105 CMR 451.353 Interior Maintenance: Countertop damaged in booth # A-4, A-5, A-6, and A-7

105 CMR 451.353\* Interior Maintenance: Countertop damaged in booth # A-1

*Back of Visiting (inmate side)*

 No Violations Noted

*Front of Visiting (visitor side)*

105 CMR 451.353\* Interior Maintenance: Countertop damaged in booth # B-1, B-4, B-6, and B-8

*Officer’s Station (front of visiting)*

 No Violations Noted

*Staff Bathroom # 150*

 No Violations Noted

*Staff Bathroom # 151*

 No Violations Noted

*Children’s Visiting Room # 152*

 No Violations Noted

**MEDICAL**

*Shower Room # 218*

 No Violations Noted

*Exam Rooms*

 No Violations Noted

*X-Ray Room # A-220*

 No Violations Noted

*Break Room # A-224*

 No Violations Noted

*Bio-Hazard Storage # 259*

 No Violations Noted

*Nurse’s Station*

 No Violations Noted

*Dental Room # 237*

 No Violations Noted

*Dental Lab # 239*

 No Violations Noted

*Staff Bathroom # 204*

 No Violations Noted

*Inmate Bathroom # 205*

 No Violations Noted

*Male Staff Bathroom # 226*

 No Violations Noted

*Female Staff Bathroom # 227*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Medical Records Office*

 No Violations Noted

*Medical Storage # 230*

 No Violations Noted

*Female Bathroom # 232*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Male Bathroom # 233*

 No Violations Noted

*Janitor’s Closet # 236*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

**DELTA # 1 – MEDICAL OFFICE SUITE**

*Offices*

 No Violations Noted

*Showers*

 Unable to Inspect – Not In Use

**DELTA # 2**

*Offices*

 No Violations Noted

*Showers*

 Unable to Inspect – Not In Use

*Kitchenette # 288*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with

 105 CMR 590.000, tableware not protected from contamination, not stored in the inverted position

*Custodial Room # 290*

 No Violations Noted

*Staff Bathroom # A-294*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Eye Exam Room # 291*

 No Violations Noted

**DELTA # 4 – RESPIT**

*Cells*

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 13

*Day Room*

 No Violations Noted

*Office # A-241*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

 105 CMR 590.000, refrigerator temperature recorded at 540F

*Kitchenette # 252*

 No Violations Noted

*Maintenance Closet # 254*

 No Violations Noted

*Shower Room*

 No Violations Noted

*Storage Room # 255*

 No Violations Noted

*Office # 256*

 No Violations Noted

**DELTA # 4 – TREATMENT**

*Cells*

 No Violations Noted

*Day Room*

 No Violations Noted

*Shower Room*

 No Violations Noted

*Storage Room # 244*

 No Violations Noted

**HOUSING UNITS**

**Davis # 1**

*Cells*

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 13 and 37

105 CMR 451.140\* Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 7

*Storage # A-121*

 No Violations Noted

*Recreation Deck*

 No Violations Noted

*Janitor’s Closet # 123*

 No Violations Noted

*Storage # 206*

 No Violations Noted

*Storage # 209*

 No Violations Noted

*Storage # 210*

 No Violations Noted

*Staff Bathroom # 104*

 No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Interview/Exam Room # 117*

 No Violations Noted

*Juice Bar*

 No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 2 and 3

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1, 2, 3, 4, and 5

*Upper Showers # 6-10*

 No Violations Noted

**Davis # 2**

 Did Not Inspect – Decommissioned and Not In Use

**Davis # 3**

*Cells*

 No Violations Noted

*Storage # A-321*

 No Violations Noted

*Recreation Deck*

 No Violations Noted

*Janitor’s Closet # 323*

 No Violations Noted

*Staff Bathroom # 304*

 No Violations Noted

*Day Room*

 No Violations Noted

*Interview/Exam Room # 317*

 No Violations Noted

*Juice Bar*

 No Violations Noted

*Upper Storage # 406*

 No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1, 2, and 5

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1 and 3

*Upper Showers # 6-10*

105 CMR 451.123\* Maintenance: Floor damaged in shower # 6-10

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 8, 9, and 10

**Davis # 4**

*Cells*

 No Violations Noted

*Storage # A-322*

 No Violations Noted

*Janitor’s Closet # 324*

 No Violations Noted

*Staff Bathroom # 305*

 No Violations Noted

*Recreation Deck*

 No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Multi-Purpose Room # 316*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained

*Interview/Exam Room # 318*

 No Violations Noted

*Storage # 407*

 No Violations Noted

*Juice Bar*

 No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123 Maintenance: Wall paint peeling in shower # 3 and 5

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-5

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 2

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 3, 4, and 5

105 CMR 451.123\* Maintenance: Mold observed on walls in shower # 5

*Upper Showers # 6-10*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 6 out-of-order

105 CMR 451.123 Maintenance: Floor damaged in shower # 9

105 CMR 451.123\* Maintenance: Floor damaged in shower # 7 and 10

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 7

**Davis # 5**

*Cells*

 No Violations Noted

*Staff Bathroom # 504*

 No Violations Noted

*Recreation Deck*

 No Violations Noted

*Janitor’s Closet # 523*

 No Violations Noted

*Chemical Closet # 527*

 No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

105 CMR 451.353\* Interior Maintenance: Ceiling tiles stained above door # A-516

*Interview/Exam Room # 517*

 No Violations Noted

*Storage # 606*

 No Violations Noted

*Storage # 609*

 No Violations Noted

*Juice Bar*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water button on left

 side not working

*Lower Showers # 1-6*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 6

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1 and 6

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 2, 3, 4, and 5

105 CMR 451.123 Maintenance: Floor damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Floor damaged in shower # 4 and 5

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 5 and 6

105 CMR 451.123 Maintenance: Drain flies observed in shower # 3

*Upper Showers # 7-12*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 10

105 CMR 451.123 Maintenance: Floor damaged in shower # 7 and 8

105 CMR 451.123 Maintenance: Floor damaged in shower # 9, 10, 11, and 12

105 CMR 451.123 Maintenance: Mold observed on walls in shower # 10 and 11

**Davis # 6**

*Cells*

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 13

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 22

*Recreation Deck*

 No Violations Noted

*Janitor’s Closet # 524*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353\* Interior Maintenance: Concrete floor damaged near mop basin

*Staff Bathroom # 505*

 No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained above door # 505 and 513

105 CMR 451.353 Interior Maintenance: Padding damaged on universal machine

*Interview/Exam Room # 518*

 No Violations Noted

*Storage # 536*

 No Violations Noted

*Storage # 607*

 No Violations Noted

*Juice Bar*

 No Violations Noted

*Lower Showers # 1-6*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1, 3, 4, 5, and 6

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 2

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 3, 4, 5, and 6

105 CMR 451.123 Maintenance: Shower # 2 dirty

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 2

105 CMR 451.123 Maintenance: Floor damaged in shower # 2

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1, 3, 4, 5, and 6

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 1 and 3

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 4 and 5

*Upper Showers # 7-12*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 12

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 11

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 12

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 10 and 11

105 CMR 451.123 Maintenance: Floor damaged in shower # 12

105 CMR 451.123\* Maintenance: Floor damaged in shower # 7, 8, 9, 10, and 11

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 12

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 8, 9, and 11

105 CMR 451.123 Maintenance: Mold observed on walls in shower # 7

105 CMR 451.123 Maintenance: Drain flies observed in shower # 9 and 10

**Bravo # 1**

*Cells*

 No Violations Noted

*Recreation Deck*

 No Violations Noted

*Janitor’s Closet # 123*

 No Violations Noted

*Storage # 206*

 No Violations Noted

*Staff Bathroom # 104*

 No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

105 CMR 451.353 Interior Maintenance: Missing floor tiles outside upper showers

105 CMR 451.353\* Interior Maintenance: Missing floor tiles on upper tier near cell # 29, 34, and 44

105 CMR 451.353\* Interior Maintenance: Missing floor tiles near door to recreation deck

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained above door # 117

*Storage # A-121*

 No Violations Noted

*Councilor’s Office # 112*

 No Violations Noted

*Interview/Exam Room # 117*

 No Violations Noted

*Juice Bar*

 No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1 and 2

105 CMR 451.123 Maintenance: Floor damaged in shower # 1-5

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 1 and 3

*Upper Showers # 6-10*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 9

105 CMR 451.123\* Maintenance: Floor damaged in shower # 6-10

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 6-10

**Bravo # 2 (Not In Use)**

*Cells*

 No Violations Noted

*Storage # A-122*

 No Violations Noted

*Janitor’s Closet # 124*

 No Violations Noted

*Staff Office # 118*

 No Violations Noted

*Staff Bathroom # 105*

 No Violations Noted

*Day Room*

 No Violations Noted

*Upper Storage # 207*

 No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-5

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1-5

*Upper Showers # 6-10*

105 CMR 451.123\* Maintenance: Floor damaged in shower # 6-10

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 6-10

**Bravo # 3**

*Cells*

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 2, 4, 8, 22, 31, 33, 40, 41, 52, and 56

105 CMR 451.140\* Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 11 and 39

*Storage # A-321*

 No Violations Noted

*Recreation Deck*

105 CMR 451.360 Protective Measures: Building not protected against infestation, bird’s nest observed

*Janitor’s Closet # 323*

 No Violations Noted

*Juice Bar*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water button on right

 side not working

*Staff Bathroom # 304*

 No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

105 CMR 451.353 Interior Maintenance: Missing floor tiles near recreation deck door

*Interview/Exam Room # 317*

 No Violations Noted

*Upper Storage # 406*

 No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1-5

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1-5

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-5

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1-5

*Upper Showers # 6-10*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 6-10

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 8, 9, and 10

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 6-10

105 CMR 451.123\* Maintenance: Wall paint damaged in shower # 7

**Bravo # 4**

*Cells*

 No Violations Noted

*Storage # A-322*

 No Violations Noted

*Recreation Deck*

105 CMR 451.360 Protective Measures: Building not protected against infestation, bird’s nest observed

*Interview/Exam Room # 318*

 No Violations Noted

*Janitor’s Closet # 324*

 No Violations Noted

*Staff Bathroom # 305*

 No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

105 CMR 451.353 Interior Maintenance: Damaged floor tiles near door to recreation deck

*Multi-Purpose Room/Roll Call Room # B-316*

 No Violations Noted

*Juice Bar*

 No Violations Noted

*Upper Storage # 407*

 No Violations Noted

*Lower Showers # 1-5* Shower # 4 Not Inspected – In Use

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 3

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 2 and 3

105 CMR 451.123\* Maintenance: Floor damaged in shower # 5

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1, 2, 3, and 5

*Upper Showers # 6-10*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 8, 9, and 10

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 8 and 9

105 CMR 451.123 Maintenance: Floor damaged in shower # 6

105 CMR 451.123\* Maintenance: Floor damaged in shower # 10

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 6-10

**Bravo # 5**

*Cells*

 No Violations Noted

*Storage # 528*

 No Violations Noted

*Recreation Deck*

 No Violations Noted

*Janitor’s Closet # 526*

 No Violations Noted

*Chemical Closet # 527*

 No Violations Noted

*Storage # A-521*

 No Violations Noted

*Staff Bathroom # 504*

 No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Interview/Exam Room # 517*

 No Violations Noted

*Juice Bar*

 No Violations Noted

*Upper Storage # 606*

 No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1-5

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1-5

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1-5

*Upper Showers # 6-11*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 6-11

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 6, 7, 8, 10, and 11

105 CMR 451.123\* Maintenance: Floor damaged in shower # 7, 8, 9, and 10

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 6-11

**Bravo # 6**

*Cells*

105 CMR 451.353 Interior Maintenance: Floor tile damaged in cell # 22

*Recreation Deck*

 No Violations Noted

*Janitor’s Closet # 524*

 No Violations Noted

*Staff Bathroom # 505*

 No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

105 CMR 451.353\* Interior Maintenance: Missing floor tiles near door to recreation deck

*Multi-Purpose Room # B-516*

 No Violations Noted

*Interview/Exam Room # 518*

 No Violations Noted

*Storage # 536*

 No Violations Noted

*Laundry Room # 535*

 No Violations Noted

*Juice Bar*

 No Violations Noted

*Upper Storage # 607*

 No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1-5

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1-5

105 CMR 451.123\* Maintenance: Floor damaged in shower # 3 and 4

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1-5

*Upper Showers # 6-11*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 6, 7, and 10

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 6 and 10

105 CMR 451.123\* Maintenance: Floor damaged in shower # 7, 8, and 9

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 6, 7, and 8

**Control Tower (serving Charlie # 1 and 2)**

 No Violations Noted

*Staff Bathroom # BR-210*

 No Violations Noted

**Charlie # 1 and 2 Hallway**

*Staff Bathroom # 162 (outside Charlie # 1)*

 No Violations Noted

*Staff Bathroom # 165 (outside Charlie # 2)*

 No Violations Noted

*Recreation Deck # B-116*

 No Violations Noted

**Charlie # 1**

*Cells*

105 CMR 451.353 Interior Maintenance: Wall paint damaged near window in cell # 5

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 26 and 27

*Exercise Room # 9*

 No Violations Noted

*Janitor’s Closet # 161*

 No Violations Noted

*Kitchenette # 152*

 No Violations Noted

*Storage # 154*

105 CMR 451.383(B) Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, items stored within 18 inches of ceiling

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Interview/Exam Room # 151*

 No Violations Noted

*Storage # 206*

 No Violations Noted

*Lower Showers # 1-3*

 No Violations Noted

*Upper Showers # 4-6*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 4, 5, and 6

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 4, 5, and 6

105 CMR 451.123 Maintenance: Floor damaged in shower # 6

**Charlie # 2**

*Cells*

 No Violations Noted

*Exercise Room # 8*

 No Violations Noted

*Janitor’s Closet # 166*

 No Violations Noted

*Kitchenette # 175*

 No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Interview/Exam Room # 176*

 No Violations Noted

*Storage # 167*

 No Violations Noted

*Lower Showers # 1-3*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 3

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1 and 2

105 CMR 451.123 Maintenance: Mold observed on walls in shower # 1

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 1 and 3

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 2

*Upper Showers # 4-6*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 5

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 4 and 6

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 6

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 5

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 4 and 6

**Charlie # 3 and 4 Hallway**

*Storage Room # 129*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Staff Bathroom # 132*

 No Violations Noted

*Storage # 183*

 No Violations Noted

*Multi-Purpose Room # 180*

 No Violations Noted

*Storage # 114*

 No Violations Noted

*Office # 112*

 No Violations Noted

*Recreation Deck # A-116*

105 CMR 451.360 Protective Measures: Building not protected against infestation, dead bird observed

 on fencing

**Charlie # 3**

 Did Not Inspect – Decommissioned and Not In Use

**Charlie # 4**

 Did Not Inspect – Decommissioned and Not In Use

**Charlie # 5 and 6 Hallway**

*Staff Bathroom # 318*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Storage Room # 319*

 No Violations Noted

**Charlie # 5**

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent rusted in cell # 15

*Recreation Deck*

 No Violations Noted

*Staff Bathroom # 303*

 No Violations Noted

*Laundry # 304*

 No Violations Noted

*Storage # A-304*

 No Violations Noted

*Interview/Exam Room # 306*

 No Violations Noted

*Janitor’s Closet # 310*

 No Violations Noted

*Storage # 311*

 No Violations Noted

*Storage # A-405*

 No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Lower Showers # 1-6*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1-6

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1-6

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1-6

*Upper Showers # 7-12*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 9, 11, and 12

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 8, 9, 10, 11, and 12

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 7-12

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 12

105 CMR 451.123 Maintenance: Mold observed on walls in shower # 7

**Charlie # 6**

*Cells*

105 CMR 451.353 Interior Maintenance: Floor tile damaged in cell # 32

*Recreation Deck*

 No Violations Noted

*Storage # 328*

 No Violations Noted

*Janitor’s Closet # 329*

 No Violations Noted

*Interview/Exam Room # 333*

 No Violations Noted

*Storage # A-334*

 No Violations Noted

*Laundry # 335*

 No Violations Noted

*Staff Bathroom # 336*

 No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

105 CMR 451.353 Interior Maintenance: Padding damaged on universal machine

*Storage # 408*

 No Violations Noted

*Juice Bar*

 No Violations Noted

*Lower Showers # 1-6*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1-6

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1, 2, 3, 5, and 6

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1, 2, 3, 5, and 6

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1-6

105 CMR 451.123 Maintenance: Drain flies observed in shower # 4

*Upper Showers # 7-12* Shower # 12 Not Inspected – In Use

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 7, 10, and 11

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 8, 10, and 11

105 CMR 451.123\* Maintenance: Floor damaged in shower # 9, 10, and 11

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 7, 8, 9, 10, and 11

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 7 and 10

**Charlie # 7 and 8 Hallway**

*Break Room # 502*

 No Violations Noted

*Female Staff Bathroom # 503*

 No Violations Noted

*Male Staff Bathroom # 504*

 No Violations Noted

*Janitor’s Closet # 523*

 No Violations Noted

*Staff Kitchenette # 529*

 No Violations Noted

*Staff Bathroom # 530*

 No Violations Noted

*Staff Bathroom # 540*

 No Violations Noted

*Storage # 546*

 No Violations Noted

**Charlie # 7**

*Cells*

 No Violations Noted

*Laundry # 506*

 No Violations Noted

*Recreation Deck*

 No Violations Noted

*Interview/Exam Room # 509*

 No Violations Noted

*Storage # 512*

 No Violations Noted

*Janitor’s Closet # 513*

 No Violations Noted

*Staff Kitchenette # 518*

 No Violations Noted

*Storage # 519*

 No Violations Noted

*Staff Bathroom # 522*

 No Violations Noted

*Storage # 605*

 No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets

105 CMR 451.353\* Interior Maintenance: Carpet damaged near cell # 7 and 8

105 CMR 451.353\* Interior Maintenance: Padding damaged on universal machine

*Juice Bar*

 No Violations Noted

*Showers # 1-12*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 12

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2, 3, 4, 5, 7, and 10

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 12

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 4

105 CMR 451.123 Maintenance: Floor damaged in shower # 9, 10, and 12

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1, 2, 3, 4, 5, 6, and 7

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 12

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1, 2, 3, 4, 5, and 6

105 CMR 451.123 Maintenance: Drain flies observed in shower # 9 and 12

**Charlie # 8**

 Did Not Inspect – Decommissioned and Not In Use

**Charlie # 9**

 Did Not Inspect – Decommissioned and Not In Use

**Charlie # 10**

*Cells*

 No Violations Noted

*Recreation Deck*

 No Violations Noted

*Staff Bathroom # 547*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 940F

*Kitchenette # 548*

 No Violations Noted

*Storage # 551*

 No Violations Noted

*Janitor’s Closet # 554*

 No Violations Noted

*Storage # 555*

 No Violations Noted

*Multi-Purpose Room # 556*

 No Violations Noted

*Interview/Exam Room # 558*

 No Violations Noted

*Laundry Room # 561*

 No Violations Noted

*Storage # 567*

 No Violations Noted

*Day Room*

 No Violations Noted

*Juice Bar*

 No Violations Noted

*Showers # 1-11*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 4

105 CMR 451.123\* Maintenance: Floor paint peeling in shower # 1-11

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 10

105 CMR 451.123 Maintenance: Wall paint peeling in shower # 1, 2, 4, and 5

105 CMR 451.123 Maintenance: Wall paint peeling in shower # 3, 6, 7, 8, 9, 10, and 11

**INDUSTRIES AREA**

**1st Floor**

*Staff Break Room # 110*

 No Violations Noted

*Female Staff Bathroom # 131*

 No Violations Noted

*Male Staff Bathroom # 142*

105 CMR 451.123 Maintenance: Ceiling vent dusty

**Jail Industries**

*Print Shop # 113*

 No Violations Noted

*Welding Shop # 124*

 No Violations Noted

*Building Trades/Wood Shop*

 No Violations Noted

*Inmate Bathroom # 116*

 No Violations Noted

*Female Staff Bathroom # 118*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Male Staff Bathroom # 119*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Janitor’s Closet # 120*

 No Violations Noted

**Taylor/Sewing Shop**

 No Violations Noted

*Staff Bathroom # 132*

 No Violations Noted

*Office # 139*

 No Violations Noted

*Inmate Bathroom # 140*

 No Violations Noted

**Maintenance Shop**

 No Violations Noted

*Male Bathroom # 141*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Tool Crib # 153*

 No Violations Noted

*Locker Room # 155*

 No Violations Noted

**Laundry**

 No Violations Noted

*Office # 105*

 No Violations Noted

*Bathroom # A-108*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

**2nd Floor Industries**

*Storage*

 No Violations Noted

*Chapel*

 No Violations Noted

*Storage # 211*

 No Violations Noted

*Religious Offices*

 No Violations Noted

*Classrooms*

 No Violations Noted

*Female Bathroom # 209*

 No Violations Noted

*Male Bathroom # 210*

 No Violations Noted

*Inmate Bathroom # 229*

 No Violations Noted

*Library*

 No Violations Noted

*Office # 212 (located within library)*

 No Violations Noted

*Female Bathroom # 230*

Unable to Inspect – In Use

*Female Staff Bathroom # 294*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Male Staff Bathroom # 295*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Classroom # 235*

 No Violations Noted

*Janitor’s Closet # 239*

 No Violations Noted

**Barber Shop # 234**

 No Violations Noted

*Chemical Storage Locker*

 No Violations Noted

**ADMINISTRATION**

**Programs**

*Male Staff Bathroom # 237*

 No Violations Noted

*Female Staff Bathroom # 238*

 No Violations Noted

*Program Staff Break Room # 240*

 No Violations Noted

**Inner Administration**

*Female Staff Bathroom # 282*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Male Staff Bathroom # 283*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Kitchenette # 288*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

 105 CMR 590.000, tableware not protected from contamination, not stored in the inverted position

*Janitor’s Closet # 278*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

**Multi-Purpose Area**

*Inmate Bathroom # 102*

 No Violations Noted

*Female Staff Bathroom # 103*

 No Violations Noted

*Female Staff Locker Room # 105*

 No Violations Noted

*Male Staff Locker Room # 106*

 No Violations Noted

*Janitor’s Closet # 108*

 No Violations Noted

*Special Activities Room*

 No Violations Noted

*Storage # 110*

 No Violations Noted

*Storage # 111*

 No Violations Noted

**Outer Administration**

**1ST Floor**

*Training Room # 118*

 No Violations Noted

*Male Staff Bathroom # 121*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Female Staff Bathroom # 122*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Staff Lounge # 125*

 No Violations Noted

*Staff Gym # 129*

 No Violations Noted

*Female Locker Room # 130*

 No Violations Noted

*Male Locker Room # 131*

 No Violations Noted

*Janitor’s Closet # 134*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

**2nd Floor**

*Staff Bathroom # 204*

Unable to Inspect – Not In Use

*Staff Bathroom # 205*

 No Violations Noted

*Storage # 216*

 No Violations Noted

*Male Bathroom # 218*

 No Violations Noted

*Female Bathroom # 221*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Staff Break Room # 224*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

 105 CMR 590.000, no functioning thermometer in refrigerator

*Storage # 257*

 No Violations Noted

*Janitor’s Closet # 258*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Offices # 259/260 (formerly judge’s chambers)*

Unable to Inspect –Under Construction

**MAIN KITCHEN**

*Handwash Sink (near kitchen offices)*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, hot water handle leaking

*Food Preparation Area*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, door seal damaged on Delfield cooler # 1968

*3-Bay Sink*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, drain leaking under center bay (left hand sink)

FC 5-205.15(B)\* Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, drain leaking under left bay (left hand sink)

*Dairy Cooler # A-125*

 No Violations Noted

*Produce Cooler # B-125*

 No Violations Noted

*Meat Cooler # C-125*

 No Violations Noted

*Ice Machine*

 No Violations Noted

*Freezer # D-125*

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly,

 old food observed under storage racks

*Dry Food Storage # 145*

 No Violations Noted

*Dishwashing Area*

FC 4-901.11(A) Protection of Clean Items, Drying: Clean and sanitized trays not allowed to air dry fully

*Free Standing Fan (located within dishwashing area)*

 No Violations Noted

*Spice Storage Rack*

 No Violations Noted

*Inmate Bathroom # 128*

 No Violations Noted

*Female Staff Locker Room # 129*

 No Violations Noted

*Male Staff Locker Room # 130*

 No Violations Noted

*Cook’s Office/Break Area*

FC 4-602.12(B) Cleaning of Equipment and Utensils; Frequency: Interior of microwave oven dirty

*Non-Food Storage # 141*

 No Violations Noted

*Janitor’s Closet # 142*

 No Violations Noted

*Cleaning Supply Room # 143*

 No Violations Noted

*Special Diet Area # 146*

FC 4-901.11(A)\* Protection of Clean Items, Drying: Clean and sanitized trays not allowed to air dry fully

*Handwash Sink (near OCR)*

 No Violations Noted

*Barrel Wash Room # A-139*

 No Violations Noted

*Loading/Receiving Dock Area*

 No Violations Noted

*Dumpsters*

FC 6-501.114(B) Maintenance and Operations; Maintaining Premises: Accumulated litter not removed from premises, food debris observed around outside of dumpster # 1

**Culinary Kitchen**

*Service Line Coolers*

 No Violations Noted

*Dishwashing Room*

FC 4-901.11(A)\* Protection of Clean Items, Drying: Clean and sanitized trays not allowed to air dry fully

FC 5-205.15(B)\* Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, drain leaking on 3-bay sink

**Bakery**

FC 4-501.114(C)(2) Maintenance and Operation; Equipment: Quaternary ammonium solution lower than the manufacturers recommended concentration

**Staff Dining**

 No Violations Noted

*Female Staff Bathroom # 111*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Male Staff Bathroom # 112*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

**VEHICLE TRAP**

**1st Floor**

 No Violations Noted

*Bathroom*

 No Violations Noted

**2nd Floor**

*Office (handwash sink)*

 No Violations Noted

**PRE-RELEASE**

**Lobby**

*Female Bathroom # 105*

 No Violations Noted

*Male Bathroom # 106*

 No Violations Noted

*Program Area # A-173*

 No Violations Noted

*Visitation # A-174*

 No Violations Noted

*Multi-Purpose Area # A-175*

 No Violations Noted

**Program Area**

*Female Bathroom # 185*

 No Violations Noted

*Male Bathroom # 186*

 No Violations Noted

**Kitchen**

*Handwash Sink*

 No Violations Noted

*Dry Storage # A-197*

 No Violations Noted

*Cooler # 199*

 No Violations Noted

*Freezer # A-199*

 No Violations Noted

*Ice Machine*

 No Violations Noted

*Food Prep-Sink*

 No Violations Noted

*Delfield Heating Unit*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, door gasket damaged

*Dishwashing Room*

FC 4-901.11(A) Protection of Clean Items, Drying: Clean and sanitized trays not allowed to air dry fully

*Storage # 1101*

 No Violations Noted

*Male Bathroom # 1102*

 No Violations Noted

*Male Bathroom # 188*

 No Violations Noted

*Storage # 189*

 No Violations Noted

*Dining Area*

 No Violations Noted

**Kitchen Hallway**

*Maintenance Closet # 192*

 No Violations Noted

*Kitchen Office # 193*

 No Violations Noted

*Repair Shop # 194*

 No Violations Noted

*Dry Storage # 195*

 No Violations Noted

**Intake**

*Cells # 142 and 143*

 No Violations Noted

*Male Bathroom # 135*

 No Violations Noted

*Female Bathroom # 136*

 No Violations Noted

**Medical**

*Records*

 No Violations Noted

*Medical Storage # 150*

 No Violations Noted

**Classrooms A and B**

 No Violations Noted

**HOUSING UNITS**

**East Unit**

*Cells*

 No Violations Noted

*Janitor’s Closet # 205*

 No Violations Noted

*Storage Closet # 207*

 No Violations Noted

*Male Staff Bathroom # 210*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Female Staff Bathroom # 211*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Inmate Bathroom and Showers # 213*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 7 and 8

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 7 and 8

*Day Room*

 No Violations Noted

**North Unit**

*Cells*

 No Violations Noted

*Storage Closet # 157*

 No Violations Noted

*Janitor’s Closet # 158*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Inmate Bathroom and Showers # 159*

105 CMR 451.123 Maintenance: Floor paint peeling in shower # 5

105 CMR 451.123\* Maintenance: Floor paint peeling in shower # 4

*Staff Bathroom # 160*

 No Violations Noted

*Day Room*

 No Violations Noted

**South Unit**

*Cells*

 No Violations Noted

*Storage # A-165*

 No Violations Noted

*Janitor’s Closet # 166*

 No Violations Noted

*Staff Bathroom # 169*

 No Violations Noted

*Laundry Room # 170*

 No Violations Noted

*Inmate Bathroom and Showers # 168*

105 CMR 451.123 Maintenance: Floor paint peeling in shower # 3 and 4

105 CMR 451.123\* Maintenance: Floor paint peeling in shower # 1, 2, and 5

*Day Room*

 No Violations Noted

**West Unit (Not In Use)**

*Cells*

 No Violations Noted

*Janitor’s Closet # 217*

 No Violations Noted

*Storage # 218*

 No Violations Noted

*Male Staff Bathroom # 219*

 No Violations Noted

*Female Staff Bathroom # 220*

 No Violations Noted

*Inmate Bathroom and Showers # 222*

 No Violations Noted

*Day Room*

 No Violations Noted

**WAREHOUSE**

*Refrigerator # 106*

 No Violations Noted

*Freezer # 106*

 No Violations Noted

*Refrigerator # 107*

 No Violations Noted

*Staff Bathroom # 109*

 No Violations Noted

*Staff Bathroom # 110*

 No Violations Noted

**Vehicle Maintenance**

 No Violations Noted

*Bathroom # 111*

 No Violations Noted

*Office # 113*

 No Violations Noted

**Observations and Recommendations**

1. The inmate population was 893 at the time of inspection.
2. The moisture proof coating applied to many of the floors and cove base areas of the inmate shower stalls has either cracked or started to peel away. This is creating a surface that is no longer moisture resistant and cannot be adequately cleaned and sanitized.
3. The West Unit in the Pre-Release area was not in use at the time of the inspection.
4. During the first test of the main kitchen warewashing machine the machine failed to reach an adequate temperature. The hot water booster was reset and the machine reached an adequate temperature during the second test.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/~dms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

 Sincerely,

 Scott Koczela

 Environmental Analyst, CSP, BEH

cc: Jana Ferguson, Director, BEH

 Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services

 Thomas Turco, Commissioner, DOC

 James Kelleher, Superintendent

 Sergeant Gary Trueman, EHSO

Diane Bator, Standards and Training Coordinator

Neil Paquette, Chairman, Ludlow Board of Health

 Clerk, Massachusetts House of Representatives

 Clerk, Massachusetts Senate

 Daniel Bennett, Secretary, EOPSS

Nelson Alves, Director, Policy Development and Compliance Unit