



The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Public Health  
Bureau of Environmental Health  
Community Sanitation Program  
23 Service Center Road, Northampton, MA 01060  
Phone: 413-586-7525 Fax: 413 784-1037  
TTY 800 769-9991

CHARLES D. BAKER  
Governor

KARYN E. POLITO  
Lieutenant Governor

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MONICA BHAREL, MD, MPH  
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Tel: 617-624-6000  
[www.mass.gov/dph](http://www.mass.gov/dph)

October 9, 2018

Nicholas Cocchi, Sheriff  
Hampden County Sheriff's Department  
626 Randall Road  
Ludlow, MA 01056

Re: Facility Inspection - Hampden County Jail and House of Correction, Ludlow

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Hampden County Jail and House of Correction on September 26, 27, and 28, 2018 accompanied by Lieutenant Gary Trueman, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 236 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

**LOBBY**

*Female Bathroom # 103*

No Violations Noted

*Male Bathroom # 104*

No Violations Noted

**CONTROL**

*Bathroom*

No Violations Noted

*Officer's Station*

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

## **INTAKE**

<i>Shower # 129</i>	No Violations Noted
<i>Shower # 130</i> 105 CMR 451.123*	Maintenance: Ceiling vent dusty
<i>Cells</i>	No Violations Noted
<i>Section 35 Holding # 104</i>	No Violations Noted
<i>Transportation # 105</i>	No Violations Noted
<i>Equipment Locker # 106</i>	No Violations Noted
<i>Office # A-109</i>	No Violations Noted
<i>Inmate Bathroom # 109</i> 105 CMR 451.123	Maintenance: Ceiling vent dusty
<i>Office # A-133</i>	No Violations Noted
<i>Nurse's Station # A-137</i>	No Violations Noted

## **CLASSIFICATION-PAROLE**

<i>Male Staff Bathroom # 110</i> 105 CMR 451.123	Maintenance: Ceiling vent dusty
<i>Female Staff Bathroom # 111</i> 105 CMR 451.123	Maintenance: Ceiling vent dusty
<i>Maintenance Closet # 113</i> 105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
<i>Break Room # 121</i> 105 CMR 451.200*	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
<i>Male Bathroom # 122</i> 105 CMR 451.123*	Maintenance: Ceiling vent dusty
<i>Property # A-128</i>	No Violations Noted

## VISITING

*Janitor's Closet # B-139*

No Violations Noted

*Search Room-1 # 140*

No Violations Noted

*Search Room-2 # 158*

No Violations Noted

*Female Bathroom # 141*

No Violations Noted

*Male Bathroom # 142*

No Violations Noted

*Non-Contact Visiting*

105 CMR 451.353\*

Interior Maintenance: Countertop damaged in booth # A-5

*Back of Visiting (inmate side)*

No Violations Noted

*Front of Visiting (visitor side)*

No Violations Noted

*Officer's Station (front of visiting)*

No Violations Noted

*Staff Bathroom # 150*

No Violations Noted

*Staff Bathroom # 151*

No Violations Noted

*Children's Visiting Room # 152*

No Violations Noted

## MEDICAL

*Exam Rooms*

No Violations Noted

*Shower Room # 218*

No Violations Noted

*X-Ray Room # A-220*

No Violations Noted

*Break Room # A-224*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Bio-Hazard Storage # 259*

No Violations Noted

*Nurse's Station # 214-A*

No Violations Noted

*Dental Room # 237*

No Violations Noted

*Dental Lab # 239 (inside dental room)*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Staff Bathroom # 204*

No Violations Noted

*Inmate Bathroom # 205*

No Violations Noted

*Male Staff Bathroom # 226*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Female Staff Bathroom # 227*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Medical Records Office # 229*

No Violations Noted

*Medical Storage # 230*

No Violations Noted

*Female Bathroom # 232*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Male Bathroom # 233*

No Violations Noted

*Janitor's Closet # 236*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

### **DELTA # 1 – MEDICAL OFFICE SUITE**

*Offices*

No Violations Noted

*Showers*

Unable to Inspect – Not In Use

### **DELTA # 2**

*Offices*

No Violations Noted

*Showers*

Unable to Inspect – Not In Use

*Eye Exam Room # 291*

No Violations Noted



*Kitchenette # 288*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator temperature recorded at 50°F

*Custodial Room # 290*

No Violations Noted

*Staff Bathroom # A-294*

105 CMR 451.123

Maintenance: Ceiling vent dusty

**DELTA # 4 – RESPIT**

*Cells*

No Violations Noted

*Day Room*

No Violations Noted

*Office # A-241*

No Violations Noted

*Kitchenette # 252*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.353

Interior Maintenance: Ceiling vent dusty

*Maintenance Closet # 254*

No Violations Noted

*Shower Room*

No Violations Noted

*Storage Room # 255*

No Violations Noted

*Office # 256*

No Violations Noted

**DELTA # 4 – TREATMENT**

*Cells*

No Violations Noted

*Day Room*

No Violations Noted

*Shower Room*

105 CMR 451.123

Maintenance: Ceiling vent dusty

*Office # 241-A*

No Violations Noted

*Storage Room # 244*

No Violations Noted

## **HOUSING UNITS**

### **Davis # 1**

#### *Cells*

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 16

#### *Storage # A-121*

No Violations Noted

#### *Recreation Deck*

No Violations Noted

#### *Janitor's Closet # 123*

No Violations Noted

#### *Storage # 206*

No Violations Noted

#### *Storage # 209*

No Violations Noted

#### *Storage # 210*

No Violations Noted

#### *Staff Bathroom # 104*

No Violations Noted

#### *Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets  
105 CMR 451.353\* Interior Maintenance: Padding damaged on weight machine

#### *Interview/Exam Room # 117*

No Violations Noted

#### *Juice Bar*

No Violations Noted

#### *Lower Showers # 1-5*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5  
105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1, 2, 4, and 5  
105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 3  
105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-5

#### *Upper Showers # 6-10*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 6-10  
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 6-10

### **Davis # 2**

#### *Staff Bathroom # 105*

No Violations Noted

#### *Multi-Purpose Room # 116-B*

105 CMR 451.350 Structural Maintenance: Ceiling tiles water stained

*Juice Bar*

No Violations Noted

*Interview/Exam Room # 118*

No Violations Noted

*Storage # 122-A*

No Violations Noted

*Janitor's Closet # 124-A*

No Violations Noted

*Cells*

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 9, 10, 11, 20, 27, 37, and 53

*Day Room*

105 CMR 451.353

Interior Maintenance: Floor tiles missing near Recreation Deck door

105 CMR 451.353

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Recreation Deck*

No Violations Noted

*Storage # 207*

No Violations Noted

*Storage # 213*

No Violations Noted

*Storage # 214*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1-5

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1-5

105 CMR 451.123

Maintenance: Floor damaged in shower # 1-5

105 CMR 451.123

Maintenance: Light not working in shower # 4

*Upper Showers # 6-10*

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 6-10

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 6-10

**Davis # 3**

*Staff Bathroom # 304*

No Violations Noted

*Cells*

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 7 and 53

*Day Room*

105 CMR 451.353

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Recreation Deck*

No Violations Noted

*Janitor's Closet # 323*

No Violations Noted

*Storage # 406*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123

Maintenance: Floor damaged in shower # 1, 2, 3, and 5

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 3 and 5

*Upper Showers # 6-10*

105 CMR 451.123

Maintenance: Floor damaged in shower # 6-10

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 6-10

*Storage # 321-A*

No Violations Noted

*Interview/Exam Room # 317*

No Violations Noted

*Juice Bar*

No Violations Noted

**Davis # 4**

*Cells*

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 43

*Storage # A-322*

No Violations Noted

*Janitor's Closet # 324*

No Violations Noted

*Staff Bathroom # 305*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Day Room*

105 CMR 451.353\*

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Multi-Purpose Room # 316*

No Violations Noted

*Interview/Exam Room # 318*

No Violations Noted

*Storage # 407*

No Violations Noted

*Juice Bar*

No Violations Noted



*Lower Showers # 1-5*

105 CMR 451.123  
105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1 and 2  
Maintenance: Soap scum on floor in shower # 3, 4, and 5  
Maintenance: Floor damaged in shower # 1  
Maintenance: Floor damaged in shower # 2, 3, 4, and 5  
Maintenance: Mold observed on walls in shower # 5  
Maintenance: Mold observed on floor in shower # 5

*Upper Showers # 6-10*

105 CMR 451.123  
105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123\*  
105 CMR 451.123

Maintenance: Soap scum on floor in shower # 7, 8, and 9  
Maintenance: Soap scum on floor in shower # 10  
Maintenance: Soap scum on walls in shower # 10  
Maintenance: Floor damaged in shower # 7, 8, 9, and 10  
Maintenance: Mold observed on walls in shower # 9 and 10

**Davis # 5**

Unable to Inspect – Decommissioned and Not In Use

**Davis # 6**

*Cells*

105 CMR 451.353

Interior Maintenance: Floor tile damaged in cell # 10

*Recreation Deck*

No Violations Noted

*Janitor's Closet # 524*

No Violations Noted

*Staff Bathroom # 505*

No Violations Noted

*Day Room*

105 CMR 451.353\*

Interior Maintenance: Ceiling tiles water stained above door # 505 and 513

*Interview/Exam Room # 518*

No Violations Noted

*Storage # 536*

No Violations Noted

*Storage # 607*

No Violations Noted

*Juice Bar*

No Violations Noted

*Lower Showers # 1-6*

105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123\*

Maintenance: Soap scum on walls in shower # 5 and 6  
Maintenance: Soap scum on floor in shower # 1  
Maintenance: Soap scum on floor in shower # 2, 3, 4, 5, and 6  
Maintenance: Floor damaged in shower # 1-6  
Maintenance: Baseboard damaged in shower # 1, 3, 4, and 5  
Maintenance: Drain flies observed in shower # 6

*Storage # 612*

No Violations Noted

*Upper Showers # 7-12*

105 CMR 451.123\*

Maintenance: Soap scum on walls in shower # 11

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # 10, 11, and 12

105 CMR 451.123\*

Maintenance: Floor damaged in shower # 7-12

105 CMR 451.123\*

Maintenance: Baseboard damaged in shower # 8, 9, 10, 11, and 12

105 CMR 451.123

Maintenance: Drain flies observed in shower # 11

105 CMR 451.123\*

Maintenance: Drain flies observed in shower # 10 and 12

**Bravo # 1**

*Cells*

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 36

*Recreation Deck*

No Violations Noted

*Janitor's Closet # 123*

No Violations Noted

*Storage # 206*

No Violations Noted

*Storage # 209*

No Violations Noted

*Storage # 210*

No Violations Noted

*Staff Bathroom # 104*

No Violations Noted

*Day Room*

105 CMR 451.353\*

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

105 CMR 451.353\*

Interior Maintenance: Ceiling tiles water stained above door # 117

*Storage # A-121*

No Violations Noted

*Councilor's Office # 112*

No Violations Noted

*Interview/Exam Room # 117*

No Violations Noted

*Juice Bar*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # 5

105 CMR 451.123\*

Maintenance: Soap scum on walls in shower # 4 and 5

105 CMR 451.123\*

Maintenance: Floor damaged in shower # 1-5

105 CMR 451.123

Maintenance: Baseboard damaged in shower # 4 and 5

105 CMR 451.123\*

Maintenance: Baseboard damaged in shower # 1, 2, and 3

*Upper Showers # 6-10*

105 CMR 451.123

105 CMR 451.123\*

105 CMR 451.123

105 CMR 451.123\*

105 CMR 451.123\*

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # 6

Maintenance: Soap scum on floor in shower # 7, 8, 9, and 10

Maintenance: Soap scum on walls in shower # 10

Maintenance: Soap scum on walls in shower # 9

Maintenance: Floor damaged in shower # 6, 8, 9, and 10

Maintenance: Baseboard damaged in shower # 6-10

**Bravo # 2**

Unable to Inspect – Decommissioned and Not In Use

**Bravo # 3**

*Cells*

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 27, 40, 43, 48, and 49

105 CMR 451.353

Interior Maintenance: Wall vent rusted in cell # 14

*Storage # A-321*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Janitor's Closet # 323*

No Violations Noted

*Juice Bar*

No Violations Noted

*Staff Bathroom # 304*

No Violations Noted

*Day Room*

105 CMR 451.353\*

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Interview/Exam Room # 317*

No Violations Noted

*Upper Storage # 406*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123\*

Maintenance: Soap scum on walls in shower # 2, 3, 4, and 5

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # 2, 3, 4, and 5

105 CMR 451.123\*

Maintenance: Floor damaged in shower # 1, 2, 3, and 5

105 CMR 451.123\*

Maintenance: Baseboard damaged in shower # 1-5

*Upper Showers # 6-10*

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 10

105 CMR 451.123\*

Maintenance: Soap scum on walls in shower # 7, 8, and 9

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # 7, 8, 9, and 10

105 CMR 451.123\*

Maintenance: Baseboard damaged in shower # 6-10

105 CMR 451.123\*

Maintenance: Floor damaged in shower # 7, 8, 9, and 10



**Bravo # 4**

Unable to Inspect – Decommissioned and Not In Use

**Bravo # 5**

*Cells*

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 15, 16, and 23

*Storage # 528*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Janitor's Closet # 526*

No Violations Noted

*Chemical Closet # 527*

No Violations Noted

*Storage # A-521*

No Violations Noted

*Staff Bathroom # 504*

No Violations Noted

*Day Room*

105 CMR 451.353\*

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Interview/Exam Room # 517*

No Violations Noted

*Juice Bar*

No Violations Noted

*Upper Storage # 606*

No Violations Noted

*Lower Showers # 1-5*

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1, 2, and 4

105 CMR 451.123\*

Maintenance: Soap scum on walls in shower # 3 and 5

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # 2, 3, 4, and 5

105 CMR 451.123\*

Maintenance: Floor damaged in shower # 1-5

105 CMR 451.123\*

Maintenance: Baseboard damaged in shower # 1-5

105 CMR 451.130

Hot Water: Shower water temperature recorded at 128°F

*Upper Showers # 6-11*

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 10 and 11

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # 6, 7, 8, and 9

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 6, 7, 9, and 11

105 CMR 451.123

Maintenance: Floor damaged in shower # 6 and 11

105 CMR 451.123\*

Maintenance: Floor damaged in shower # 7, 8, 9, and 10

105 CMR 451.123\*

Maintenance: Baseboard damaged in shower # 6-11



## **Bravo # 6**

### *Cells*

105 CMR 451.353 Interior Maintenance: Floor tile damaged in cell # 14, 16, and 22  
105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 20

### *Recreation Deck*

No Violations Noted

### *Janitor's Closet # 524*

No Violations Noted

### *Staff Bathroom # 505*

No Violations Noted

### *Day Room*

105 CMR 451.353\* Interior Maintenance: Ceiling dirty, black substance near air supply outlets  
105 CMR 451.353\* Interior Maintenance: Missing floor tiles near door to recreation deck  
105 CMR 451.353 Interior Maintenance: Padding damaged on exercise equipment

### *Multi-Purpose Room # B-516*

No Violations Noted

### *Interview/Exam Room # 518*

No Violations Noted

### *Storage # 536*

No Violations Noted

### *Old Laundry Room # 535*

No Violations Noted

### *Juice Bar*

No Violations Noted

### *Upper Storage # 607*

No Violations Noted

### *Lower Showers # 1-5*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1, 2, and 3  
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 2, and 3  
105 CMR 451.123\* Maintenance: Floor damaged in shower # 2  
105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1-5  
105 CMR 451.123 Maintenance: Mold observed on walls in shower # 5

### *Upper Showers # 6-11*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 6  
105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 7, 9, and 11  
105 CMR 451.123 Maintenance: Soap scum on floor in shower # 6, 8, and 9  
105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 7 and 11  
105 CMR 451.123\* Maintenance: Floor damaged in shower # 8, 9, and 10  
105 CMR 451.123 Maintenance: Baseboard damaged in shower # 6  
105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 7, 8, 9, and 10

**Control Tower (serving Charlie # 1 and 2)**

No Violations Noted

*Staff Bathroom # BR-210*

No Violations Noted

**Charlie # 1 and 2 Hallway**

*Staff Bathroom # 162 (outside Charlie # 1)*

No Violations Noted

*Staff Bathroom # 165 (outside Charlie # 2)*

No Violations Noted

*Recreation Deck # B-116*

No Violations Noted

**Charlie # 1**

*Cells*

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 18

*Exercise Room # 9*

No Violations Noted

*Janitor's Closet # 161*

No Violations Noted

*Kitchenette # 152*

No Violations Noted

*Storage # 154*

No Violations Noted

*Day Room*

105 CMR 451.353\*

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Interview/Exam Room # 151*

No Violations Noted

*Storage # 206*

No Violations Noted

*Lower Showers # 1-3*

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 3

105 CMR 451.123\*

Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # 1 and 2

105 CMR 451.123

Maintenance: Baseboard damaged in shower # 2 and 3

*Upper Showers # 4-6*

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 6

105 CMR 451.123\*

Maintenance: Soap scum on walls in shower # 4 and 5

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # 4, 5, and 6

105 CMR 451.123\*

Maintenance: Floor damaged in shower # 6

105 CMR 451.123\*

Maintenance: Baseboard damaged in shower # 5 and 6

**Charlie # 2**

Unable to Inspect – Decommissioned and Not In Use

**Charlie # 3 and 4 Hallway**

*Storage Room # 129*

No Violations Noted

*Staff Bathroom # 132*

Unable to Inspect –In Use

*Storage # 183*

No Violations Noted

*Multi-Purpose Room # 180*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Storage # 114*

No Violations Noted

*Office # 112*

No Violations Noted

*Recreation Deck # A-116*

No Violations Noted

**Charlie # 3**

*Interview/Exam Room # 118*

No Violations Noted

*Kitchenette # 119*

No Violations Noted

*Cells*

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 5, 9, 12, 18, and 25

105 CMR 451.353

Interior Maintenance: Floor tile missing in cell # 27

*Day Room*

105 CMR 451.353

Interior Maintenance: Floor tile missing outside cell # 19

*Storage # 127*

No Violations Noted

*Janitor's Closet # 128*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

*Lower Showers # 1-3*

105 CMR 451.123

Unable to Inspect Shower # 1 - In Use

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 3

Maintenance: Baseboard damaged in shower # 2 and 3

*Upper Showers # 4-6*

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 4-6

#### **Charlie # 4**

##### *Janitor's Closet # 133*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

##### *Kitchenette # 143*

No Violations Noted

##### *Cells*

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 3

##### *Storage # 140*

No Violations Noted

##### *Nurse's Office # 16*

No Violations Noted

##### *Storage # S3C*

No Violations Noted

##### *Lower Showers # 1-3*

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 2

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 3

105 CMR 451.123

Maintenance: Baseboard damaged in shower # 3

##### *Upper Showers # 4-6*

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 4 and 5

#### **Charlie # 5 and 6 Hallway**

##### *Staff Bathroom # 318*

No Violations Noted

##### *Storage Room # 319*

No Violations Noted

#### **Charlie # 5**

##### *Cells*

105 CMR 451.353

Interior Maintenance: Wall vent rusted in cell # 34 and 36

105 CMR 451.353\*

Interior Maintenance: Wall vent rusted in cell # 15

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 7, 32, and 34

##### *Recreation Deck*

No Violations Noted

##### *Staff Bathroom # 303*

No Violations Noted

##### *Laundry # 304*

No Violations Noted

##### *Juice Bar*

No Violations Noted



*Storage # A-304*

No Violations Noted

*Interview/Exam Room # 306*

No Violations Noted

*Janitor's Closet # 310*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

*Storage # 311*

No Violations Noted

*Storage # A-405*

No Violations Noted

*Day Room*

105 CMR 451.353\*

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

105 CMR 451.353

Interior Maintenance: Padding damaged on bench press

*Lower Showers # 1-6*

105 CMR 451.123\*

Unable to Inspect Shower # 1, 3, and 4 - In Use

105 CMR 451.123\*

Maintenance: Soap scum on walls in shower # 2 and 5

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # 2 and 5

105 CMR 451.123\*

Maintenance: Baseboard damaged in shower # 2, 5, and 6

*Upper Showers # 7-12*

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 10 and 12

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # 7, 9, and 10

105 CMR 451.123\*

Maintenance: Baseboard damaged in shower # 7-12

105 CMR 451.123

Maintenance: Mold observed on walls in shower # 7

**Charlie # 6**

Unable to Inspect – Decommissioned and Not In Use

**Charlie # 7 and 8 Hallway**

*Break Room # 502*

No Violations Noted

*Female Staff Bathroom # 503*

No Violations Noted

*Male Staff Bathroom # 504*

No Violations Noted

*Janitor's Closet # 523*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

*Staff Kitchenette # 529*

No Violations Noted

*Staff Bathroom # 530*

No Violations Noted

*Staff Bathroom # 540*

No Violations Noted

*Storage # 546*

No Violations Noted

**Charlie # 7**

*Laundry # 506*

No Violations Noted

*Interview/Exam Room # 509*

No Violations Noted

*Storage # 512*

No Violations Noted

*Multi-Purpose Room # 511*

No Violations Noted

*Janitor's Closet # 513*

No Violations Noted

*Cells*

105 CMR 451.353

Interior Maintenance: Wall ventilation grille rusted in cell # 28, 29, and 31

*Storage # 605*

No Violations Noted

*Recreation Deck*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, Floor drain clogged

*Kitchenette # 518*

No Violations Noted

*Storage # 519*

No Violations Noted

*Juice Bar*

No Violations Noted

*Staff Bathroom # 522*

No Violations Noted

*Day Room*

105 CMR 451.353

Interior Maintenance: Ceiling dirty, black substance near air supply outlets

*Showers # 1-11*

105 CMR 451.123

Maintenance: Floor paint damaged in shower # 1, 2, 3, 4, 5, and 7

105 CMR 451.123

Maintenance: Floor damaged in shower # 6

105 CMR 451.123

Maintenance: Drain flies observed in shower # 6

**Charlie # 8**

Unable to Inspect – Decommissioned and Not In Use

**Charlie # 9**

Unable to Inspect – Decommissioned and Not In Use

**Charlie # 10**

*Cells*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Staff Bathroom # 547*

No Violations Noted

*Kitchenette # 548*

No Violations Noted

*Storage # 551*

No Violations Noted

*Janitor's Closet # 554*

No Violations Noted

*Storage # 555*

No Violations Noted

*Multi-Purpose Room # 556*

No Violations Noted

*Interview/Exam Room # 558*

No Violations Noted

*Laundry Room # 561*

No Violations Noted

*Storage # 567*

No Violations Noted

*Day Room*

No Violations Noted

*Juice Bar*

No Violations Noted

*Storage # 618*

No Violations Noted

*Showers # 1-11*

105 CMR 451.123\*

Maintenance: Floor paint damaged in shower # 1-11

105 CMR 451.123\*

Maintenance: Baseboard damaged in shower # 10

**INDUSTRIES AREA**

**1<sup>st</sup> Floor**

*Staff Break Room # 110*

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 101°F at handwash sink

*Female Staff Bathroom # 131*

No Violations Noted

*Male Staff Bathroom # 142*

No Violations Noted

**Jail Industries**

*Print Shop # 113*

No Violations Noted

*Print Shop Office # 115*

No Violations Noted

*Welding Shop # 124*

No Violations Noted

*Building Trades/Wood Shop*

No Violations Noted

*Inmate Bathroom # 116*

105 CMR 451.123

Maintenance: Ceiling vent dusty

*Female Staff Bathroom # 118*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 87°F

*Male Staff Bathroom # 119*

No Violations Noted

*Janitor's Closet # 120*

No Violations Noted

**Taylor/Sewing Shop # 133**

105 CMR 451.353

Interior Maintenance: Floor ventilation fan dusty

*Staff Bathroom # 132*

No Violations Noted

*Inmate Bathroom # 140*

105 CMR 451.123

Maintenance: Ceiling vent dusty

*Prison Industries Office # 139-A*

No Violations Noted

**Maintenance Shop**

No Violations Noted

*Male Bathroom # 141*

Unable to Inspect –In Use

*Tool Crib # 153*

No Violations Noted

*Locker Room # 155*

No Violations Noted



**Laundry**

No Violations Noted

*Office # 105*

No Violations Noted

*Bathroom # A-108*

No Violations Noted

**2<sup>nd</sup> Floor Industries***Storage*

No Violations Noted

*Chapel*

No Violations Noted

*Storage # 211*

No Violations Noted

*Religious Offices*

No Violations Noted

*Classrooms*

No Violations Noted

*Female Bathroom # 209*

No Violations Noted

*Male Bathroom # 210*

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 96°F at handwash sink

*Inmate Bathroom # 229*

No Violations Noted

*Library*

No Violations Noted

*Office # 212 (located within library)*

No Violations Noted

*Female Bathroom # 230*

No Violations Noted

*Female Staff Bathroom # 294*

No Violations Noted

*Male Staff Bathroom # 295*

No Violations Noted

*Storage # 296*

No Violations Noted

*Classroom # 235*

No Violations Noted

*Janitor's Closet # 239*

No Violations Noted

**Barber Shop # 234**

No Violations Noted

*Chemical Storage Locker*

No Violations Noted

**ADMINISTRATION**

**Programs**

*Male Staff Bathroom # 237*

No Violations Noted

*Female Staff Bathroom # 238*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 96<sup>0</sup>F at handwash sink

*Program Staff Break Room # 240*

No Violations Noted

**Inner Administration**

*Female Staff Bathroom # 282*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 97<sup>0</sup>F at handwash sink

*Male Staff Bathroom # 283*

No Violations Noted

*Kitchenette # 288*

No Violations Noted

*Janitor's Closet # 278*

No Violations Noted

**Multi-Purpose Area**

*Inmate Bathroom # 102*

No Violations Noted

*Female Staff Bathroom # 103*

No Violations Noted

*Female Staff Locker Room # 105*

No Violations Noted

*Male Staff Locker Room # 106*

No Violations Noted

*Janitor's Closet # 108*

No Violations Noted

*Special Activities Room # 107*

No Violations Noted

*Storage # 110*

No Violations Noted

*Storage # 111*

No Violations Noted

**Outer Administration**

**1<sup>ST</sup> Floor**

*Training Room # 118*

No Violations Noted

*Male Staff Bathroom # 121*

No Violations Noted

*Female Staff Bathroom # 122*

No Violations Noted

*Staff Lounge # 125*

No Violations Noted

*Staff Gym # 129*

No Violations Noted

*Female Locker Room # 130*

No Violations Noted

*Male Locker Room # 131*

No Violations Noted

*Janitor's Closet # 134*

No Violations Noted

**2<sup>nd</sup> Floor**

*Staff Bathroom # 205*

No Violations Noted

*Storage # 216*

No Violations Noted

*Male Bathroom # 218*

No Violations Noted

*Female Bathroom # 221*

No Violations Noted

*Janitor's Closet # 223*

No Violations Noted

*Staff Break Room # 224*

No Violations Noted

*Storage # 257*

No Violations Noted

*Janitor's Closet # 258*

No Violations Noted

*Offices # 259/260*

No Violations Noted

**MAIN KITCHEN**

*Handwash Sink (near kitchen offices)*

No Violations Noted

*Serving Line*

No Violations Noted

*Food Preparation Area*

No Violations Noted

*3-Compartment Sink*

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, cold water valve leaking (left hand sink)

FC 4-501.114(C)(2)\*

Maintenance and Operation; Equipment: Quaternary ammonium solution greater than the manufacturers recommended concentration

*Cooler # A-146 (located in special diet area)*

No Violations Noted

*Dairy Cooler # A-125*

No Violations Noted

*Produce Cooler # B-125*

No Violations Noted

*Meat Cooler # C-125*

No Violations Noted

*Ice Machine*

No Violations Noted

*Freezer # D-125*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Dry Food Storage # 145*

No Violations Noted

*Dishwashing Area*

No Violations Noted

*Spice Storage Rack*

No Violations Noted

*Inmate Bathroom # 128*

FC 6-201.11

Design, Construction and Installation: Floor not easily cleanable, floor surface damaged



*Female Staff Locker Room # 129*

No Violations Noted

*Male Staff Locker Room # 130*

No Violations Noted

*Cook's Office/Break Area*

No Violations Noted

*Non-Food Storage # 141*

No Violations Noted

*Janitor's Closet # 142*

No Violations Noted

*Cleaning Supply Room # 143*

No Violations Noted

*Handwash Sink (near OCR)*

No Violations Noted

*Barrel Wash Room # A-139*

FC 6-201.11\*

Design, Construction and Installation: Floor not easily cleanable, floor surface damaged

*Loading/Receiving Dock Area*

No Violations Noted

*Dumpsters*

No Violations Noted

**Culinary Kitchen**

*Handwash Sink*

No Violations Noted

*Sandwich Station*

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets dirty

*Service Line Coolers*

No Violations Noted

*Delfield Freezer*

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets dirty

*Food Prep Area*

No Violations Noted

*Inmate Bathroom # 115*

FC 6-501.14\*

Maintenance and Operation; Cleaning: Ventilation systems, ceiling vent dusty

*Staff Bathroom # 116*

FC 6-501.14\*

Maintenance and Operation; Cleaning: Ventilation systems, ceiling vent dusty

**Dishwashing Room**

No Violations Noted

*2-Compartment Sink*  
FC 4-501.114(C)(2)

Maintenance and Operation; Equipment: Quaternary ammonium solution greater than the manufacturers recommended concentration

*Handwash Sink*

No Violations Noted

**Bakery**

*Handwash Sink*

No Violations Noted

*3-Compartment Sink*  
FC 4-501.114(C)(2)

Maintenance and Operation; Equipment: Quaternary ammonium solution lower than the manufacturers recommended concentration

**Staff Dining**

*Handwash Sink*

No Violations Noted

*Serving Line*

No Violations Noted

*Female Staff Bathroom # 111*  
105 CMR 451.123\*

Maintenance: Ceiling vent dusty

*Male Staff Bathroom # 112*  
105 CMR 451.123\*

Maintenance: Ceiling vent dusty

**VEHICLE TRAP**

**1<sup>st</sup> Floor**  
105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator temperature recorded at 50°F

*Bathroom*

No Violations Noted

**2<sup>nd</sup> Floor**

*Office (handwash sink)*  
105 CMR 451.126

Hot Water: Hot water temperature recorded at 102°F at handwash sink

**PRE-RELEASE****Lobby**

*Female Bathroom # 105*

No Violations Noted

*Male Bathroom # 106*  
105 CMR 451.123

Maintenance: Ceiling vent dusty

*Program Area # A-173*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Visitation # A-174*

No Violations Noted

*Multi-Purpose Area # A-175*

No Violations Noted

**Program Area**

*Female Bathroom # 185*

No Violations Noted

*Male Bathroom # 186*

No Violations Noted

**Kitchen**

*Handwash Sink*

No Violations Noted

*Dry Storage # A-197*

FC 3-302.12

Preventing Food and Ingredient Contamination: Unlabeled food containers

*Cooler # 199*

FC 3-701.11(A)

Contaminated Food, Disposition: Unsafe, adulterated, or not honestly presented food not properly reconditioned or discarded, rotten cabbage observed in walk-in cooler  
Maintenance and Operation; Cleaning: Facility not cleaned properly, cooler floor dirty

FC 6-501.12(A)

*Freezer # A-199*

FC 6-101.11(A)(3)

Materials for Construction and Repairs: Surface constructed of absorbent materials, wooden pallets in use

*Ice Machine*

No Violations Noted

*Food Prep-Sink*

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, drain leaking

*Delfield Cooler*

No Violations Noted

*Delfield Heating Unit*

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

*Dishwashing Room*

No Violations Noted

*Storage # 1101*

No Violations Noted

*Male Bathroom # 1102*

No Violations Noted

**Dining Area**

No Violations Noted

*Male Bathroom # 188*

No Violations Noted

*Storage # 189*

No Violations Noted

**Kitchen Hallway**

*Maintenance Closet # 192*

No Violations Noted

*Kitchen Office # 193*

No Violations Noted

*Repair Shop # 194*

No Violations Noted

*Dry Storage # 195*  
FC 6-101.11(A)(3)

Materials for Construction and Repairs: Surface constructed of absorbent materials, wooden shelving in use

**Intake**

*Cells # 142 and 143*

No Violations Noted

*Male Bathroom # 135*

No Violations Noted

*Female Bathroom # 136*

No Violations Noted

**Medical**

*Records*

No Violations Noted

*Medical Storage # 150*

No Violations Noted

**Classrooms A and B**

No Violations Noted

**HOUSING UNITS**

**East Unit**

*Cells*

No Violations Noted



*Janitor's Closet # 205*

No Violations Noted

*Storage Closet # 207*

No Violations Noted

*Male Staff Bathroom # 210*

No Violations Noted

*Female Staff Bathroom # 211*

No Violations Noted

*Inmate Showers # 213*

105 CMR 451.123\*

105 CMR 451.123

Unable to Inspect Shower # 8 - In Use

Maintenance: Soap scum on floor in shower # 6

Maintenance: Floor paint damaged in shower # 1, 2, 3, 4, 5, 6, and 7

*Day Room*

No Violations Noted

### **North Unit**

*Cells*

No Violations Noted

*Storage Closet # 157*

No Violations Noted

*Janitor's Closet # 158*

No Violations Noted

*Inmate Showers # 159*

105 CMR 451.123\*

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # 3 and 5

Maintenance: Floor paint damaged in shower # 1, 2, 4, and 5

*Staff Bathroom # 160*

No Violations Noted

*Day Room*

105 CMR 451.200\*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

### **South Unit**

*Cells*

No Violations Noted

*Storage # A-165*

No Violations Noted

*Janitor's Closet # 166*

No Violations Noted

*Staff Bathroom # 169*

No Violations Noted

*Laundry Room # 170*

No Violations Noted

*Inmate Bathroom and Showers # 168*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 135°F

105 CMR 451.123\*

Maintenance: Floor paint damaged in shower # 1-5

*Day Room*

No Violations Noted

**West Unit - C.H.A.M.P. Program**

*Cells*

Unable to Inspect –Not Used

*Janitor's Closet # 217*

No Violations Noted

*Storage # 218*

No Violations Noted

*Male Staff Bathroom # 219*

No Violations Noted

*Female Staff Bathroom # 220*

No Violations Noted

*Storage # 221*

No Violations Noted

*Inmate Bathroom and Showers # 222*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 75°F

*Storage # 226*

No Violations Noted

*Day Room*

No Violations Noted

**WAREHOUSE**

*Refrigerator # 106*

No Violations Noted

*Freezer # 106*

No Violations Noted

*Refrigerator # 107*

No Violations Noted

*Staff Bathroom # 109*

No Violations Noted

*Staff Bathroom # 110*

No Violations Noted

**Vehicle Maintenance**

105 CMR 451.130

Plumbing: No backflow preventer on slop sink

*Bathroom # 111*

No Violations Noted

*Office # 113*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 861 at the time of inspection.
2. The moisture proof coating applied to many of the floors and cove base areas of the inmate shower stalls has either cracked or started to peel away. This is creating a surface that is no longer moisture resistant and cannot be adequately cleaned and sanitized.
3. The West Unit in the Pre-Release area was being used for training purposes only and inmates were not being housed there.
4. At the time of the inspection the Bravo # 2, 4, Charlie # 2, 4, 6, 8, 9, and Davis # 5 housing units were not in use due to a lower inmate population.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "[1999 Food Code](#)".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Scott Koczela  
Environmental Analyst, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH  
Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Thomas Turco, Commissioner, DOC  
James Kelleher, Superintendent  
Lieutenant Gary Trueman, Environmental Health and Safety Officer  
Diane Bator, Standards and Training Coordinator  
Elinor Kelliher, MD, Chair, Ludlow Board of Health  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate  
Daniel Bennett, Secretary, EOPSS  
Nelson Alves, Director, Policy Development and Compliance Unit