



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
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January 21, 2020

Nicholas Cocchi, Sheriff
Western MA Women's Correctional Center
701 Center Street
Chicopee, MA 01013 (electronic copy)

Re: Facility Inspection - Western MA Women's Correctional Center, Chicopee

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the Western MA Women's Correctional Center on January 17, 2020 accompanied by Corporal Faith Menard, Standards and Training Coordinator; Tina Mole, Standards and Training Coordinator; Lieutenant Gary Trueman, Environmental Health Officer; and Officer Michael Doherty. Violations noted during the inspection are listed below. There were no repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Scott Koczela
Environmental Analyst, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH
Jana Ferguson, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Thomas Turco, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Acting Director, Policy Development and Compliance Unit (electronic copy)
Patricia Murphy, Superintendent (electronic copy)
Corporal Faith Menard, Standards and Training Coordinator (electronic copy)
Lisa Sanders, RS, CHO, Health Director, Chicopee Board of Health (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

LOBBY

Male Bathroom # AA-112

No Violations Noted

Female Bathroom # AA-113

No Violations Noted

Janitor's Closet # AA-114

No Violations Noted

Female Locker Room # AA-119

No Violations Noted

Male Locker Room # AA-118

No Violations Noted

ADMINISTRATION AREA

Break Room # AA-147

No Violations Noted

Female Staff Bathroom

No Violations Noted

Male Staff Bathroom

No Violations Noted

Officer's Cubicles

No Violations Noted

CENTRAL CONTROL

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Bathroom

No Violations Noted

Janitor's Closet # AA-215

No Violations Noted

Training/Muster Room # AA-214

No Violations Noted

VISITING AREA

No Violations Noted

Bathroom # AA-267

No Violations Noted

Janitor's Closet # AA-252

No Violations Noted

Inmate Bathroom # AA-255
No Violations Noted

Storage # AA-258
No Violations Noted

Kitchenette # AA-261
No Violations Noted

INTAKE
No Violations Noted

Search Room # AA-250
Unable to Inspect – In Use

Parole Office # AA-232
No Violations Noted

Inmate Property # AA-248
No Violations Noted

Urinalysis Room # AA-234
No Violations Noted

Janitor's Closet # AA-235
No Violations Noted

Staff Bathroom # AA-238
No Violations Noted

Cells # 1-3
No Violations Noted

Inmate Bathroom # AA-239
No Violations Noted

Break Room # AA-273
No Violations Noted

Inmate Waiting
No Violations Noted

LAUNDRY
No Violations Noted

SUPPPORT SERVICES

Central Storage
No Violations Noted

Inmate Bathroom # AA-127
No Violations Noted

Janitor's Closet # AA-128
No Violations Noted

Staff Bathroom # AA-129 No Violations Noted

Break Room # AA-131 No Violations Noted

Maintenance Shop No Violations Noted

Security Management No Violations Noted

Staff Bathroom # AA-227 No Violations Noted

Janitor's Closet # AA-218 No Violations Noted

KITCHEN

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Supervisor's Office No Violations Noted

Staff Bathroom # AB-224 No Violations Noted

Inmate Bathroom # AB-223 Unable to Inspect – In Use

Secured Storage No Violations Noted

Handwash Sink # 1
105 CMR 451.126 Hot Water: Hot water temperature recorded at 140°F at handwash sink

Dry Storage No Violations Noted

Janitor's Closet # AB-220 No Violations Noted

Freezer No Violations Noted

Meat Refrigerator No Violations Noted

Dairy/Produce Refrigerator No Violations Noted

3-Compartment Sink No Violations Noted

Handwash Sink # 2 No Violations Noted

| | |
|--|---------------------|
| <i>Ice Machine</i> | No Violations Noted |
| <i>Dishwashing Machine</i> | No Violations Noted |
| <i>Handwash Sink # 3 (near Serving Line)</i> | No Violations Noted |
| <i>Traulsen Cooler</i> | No Violations Noted |
| <i>Food Preparation Area (near Hoods)</i> | No Violations Noted |
| <i>Inmate Dining Area</i> | No Violations Noted |
| <i>Receiving Dock # AB-212</i> | No Violations Noted |
| <i>Waste Hold Room # AB-211</i> | No Violations Noted |
| <i>Dumpster Area</i> | No Violations Noted |
| <i>Staff Bathroom # AB-209 (in Hallway)</i> | No Violations Noted |
| <i>Staff Bathroom # AB-210 (in Hallway)</i> | No Violations Noted |
| Culinary Kitchen | No Violations Noted |
| <i>Serving Line</i> | No Violations Noted |
| <i>Dishwashing Machine</i> | No Violations Noted |
| <i>Handwash Sink</i> | No Violations Noted |
| <i>Staff Dining Area</i> | No Violations Noted |
| <u>MEDICAL</u> | |
| <i>Medical Storage # AA-321</i> | No Violations Noted |
| <i>Dental Operations # AA-325</i> | No Violations Noted |

| | |
|---|---------------------|
| <i>Dental Office # AA-326</i> | No Violations Noted |
| <i>Inmate Bathroom # AA-332</i> | No Violations Noted |
| <i>Lab # AA-333</i> | No Violations Noted |
| <i>Optometry Office # AA-334</i> | No Violations Noted |
| <i>Tub/Pumping Room # AA-335</i> | No Violations Noted |
| <i>OB/GYN Office # AA-336</i> | No Violations Noted |
| <i>Janitor's Closet # AA-337</i> | No Violations Noted |
| <i>Vaccine Room # AA-338</i> | No Violations Noted |
| <i>Clinical Treatment Room # AA-339</i> | No Violations Noted |
| <i>Staff Bathroom # AA-348</i> | No Violations Noted |
| <i>Medical Break Room # AA-349</i> | No Violations Noted |
| <i>Staff Bathroom # AA-350</i> | No Violations Noted |
| <i>Exam Rooms # 342/343</i> | No Violations Noted |
| <i>Medical Waste Room # AA-341</i> | No Violations Noted |
| <i>Dental Room # AA-345</i> | No Violations Noted |

VOCATIONAL AREA

| | |
|-----------------------------------|----------------------------|
| <i>Prison Industries # AB-356</i> | No Violations Noted |
| <i>Inmate Bathroom # AB-349</i> | Unable to Inspect – In Use |
| <i>Staff Bathroom # AB-350</i> | No Violations Noted |

Computer Lab # AB-351
No Violations Noted

Beauty Salon # AB-353
No Violations Noted

Storage Room # AB-354
No Violations Noted

PROGRAMS

Classroom # AA-306-A
No Violations Noted

Storage Room # AB-306
No Violations Noted

Inmate Bathroom # AA-309 (located within Classroom # AA-308)
No Violations Noted

Storage Room # AA-311
No Violations Noted

Inmate Bathroom # AA-320
No Violations Noted

Janitor's Closet # AA-321
No Violations Noted

Library # AA-323
No Violations Noted

Storage Room # AA-325
No Violations Noted

Multi-Purpose Room # AB-330
No Violations Noted

Storage Room # AB-331
No Violations Noted

Storage Room # AB-339
No Violations Noted

Classrooms
No Violations Noted

Staff Bathroom # AA-340
No Violations Noted

Break Room # AA-341
No Violations Noted

Storage Room # AA-342
No Violations Noted

Fitness Room # AA-316

No Violations Noted

Inmate Bathroom # AA-317

No Violations Noted

Storage Closet # AA-318

No Violations Noted

HOUSING**Minimum A***Showers # HMA-116*

No Violations Noted

Inmate Bathroom # HMA-117

No Violations Noted

Laundry Room # HMA-119

No Violations Noted

Staff Bathroom # HMA-120

No Violations Noted

Janitor's Closet # HMA-124

No Violations Noted

Inmate Handicapped Bathroom # HMA-125

No Violations Noted

Cells

No Violations Noted

Minimum B*Recreation Deck*

No Violations Noted

Day Room

No Violations Noted

Showers # HMA-216

105 CMR 451.130

Hot Water: Shower water temperature recorded at 93⁰F in shower # 1*Inmate Bathroom # HMA-217*

No Violations Noted

Laundry # HMA-219

No Violations Noted

Staff Bathroom # HMA-220

105 CMR 451.123

Maintenance: Ceiling vent dusty

Office # HMA-222

No Violations Noted

Storage Room # HMA-223
No Violations Noted

Janitor's Closet # HMA-224
No Violations Noted

Inmate Handicapped Bathroom # HMA-225
No Violations Noted

Cells
No Violations Noted

Unit 1 Administration

Inmate Bathroom # HO-104
No Violations Noted

Janitor's Closet # HO-105
No Violations Noted

Pre-Trial Office # HO-107
No Violations Noted

Triage # HO-111
No Violations Noted

Staff Bathroom # HO-113
No Violations Noted

Unit 1A

Sub-Day Room # HOA-113A
No Violations Noted

Day Room
No Violations Noted

Storage Room # HOA-116
No Violations Noted

Staff Bathroom # HOA-117
No Violations Noted

Janitor's Closet # HOA-118
No Violations Noted

Lower Showers
No Violations Noted

Upper Shower
Unable to Inspect – In Use

Cells
No Violations Noted

Storage # HOA-215
No Violations Noted

Recreation Deck
No Violations Noted

Unit 1B

Sub-Day Room # HOB-113A (Cells # 1-4)
No Violations Noted

Sub-Day Room # HOB-113B (Cells # 5 and 6)
No Violations Noted

Janitor's Closet # HOB-119
No Violations Noted

Staff Bathroom # HOB-120
No Violations Noted

Storage # HOB-121
No Violations Noted

Recreation Deck
No Violations Noted

Lower Showers
105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1

Upper Showers
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2

Upper Storage # HOB-216
No Violations Noted

Cells
No Violations Noted

Unit 2 Administration

Janitor's Closet # HP-103
No Violations Noted

Inmate Bathroom # HP-104
No Violations Noted

Triage # HP-105
No Violations Noted

Staff Bathroom # HP-107
No Violations Noted

Conference Room # HP-108
No Violations Noted

| | |
|-----------------------------------|---------------------|
| <i>Storage # HP-118</i> | No Violations Noted |
| <i>Storage # HP-122</i> | No Violations Noted |
| <i>Offices</i> | No Violations Noted |
| Unit 2A | |
| <i>Storage # HPA-113</i> | No Violations Noted |
| <i>Sub-Day Room # HPA-113A</i> | No Violations Noted |
| <i>Sub-Day Room # HPA-113B</i> | No Violations Noted |
| <i>Laundry</i> | No Violations Noted |
| <i>Janitor's Closet # HPA-115</i> | No Violations Noted |
| <i>Day Area</i> | No Violations Noted |
| <i>Staff Bathroom # HPA-116</i> | No Violations Noted |
| <i>Lower Showers</i> | No Violations Noted |
| <i>Upper Showers</i> | No Violations Noted |
| <i>Cells</i> | No Violations Noted |
| <i>Recreation Deck</i> | No Violations Noted |
| Unit 2B | |
| <i>Sub-Day Room # HPB-113A</i> | No Violations Noted |
| <i>Laundry</i> | No Violations Noted |
| <i>Staff Bathroom # HPB-118</i> | No Violations Noted |

Recreation Deck

No Violations Noted

Janitor's Closet # HPB-119

No Violations Noted

Day Area

No Violations Noted

Lower Showers

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1

Upper Showers

No Violations Noted

Cells

No Violations Noted

Unit 3 Administration

Inmate Bathroom # HS-103

No Violations Noted

Janitor's Closet # HS-107

No Violations Noted

Triage # HS-109

No Violations Noted

Staff Bathroom # HS-110

No Violations Noted

Break Room # HS-119

No Violations Noted

Unit 3A

Multi-Purpose Room # HSA-101C

No Violations Noted

Janitor's Closet # HSA-103

No Violations Noted

Sub-Day Room # HSA-105

No Violations Noted

Staff Bathroom # HSA-113

No Violations Noted

Laundry # HSA-104

No Violations Noted

Day Area

No Violations Noted

| | |
|---------------------------------|--|
| <i>Lower Showers</i> | Unable to Inspect Shower # 1 – In Use No Violations Noted |
| <i>Upper Showers</i> | No Violations Noted |
| <i>Upper Storage # HSA-202</i> | No Violations Noted |
| <i>Cells</i> 105 CMR 451.353 | Interior Maintenance: Wall vent blocked in cell # 2 |
| <i>Recreation Deck</i> | No Violations Noted |

Unit 3B

| | |
|-----------------------------------|--|
| <i>Janitor's Closet # HSB-103</i> | No Violations Noted |
| <i>Sub-Day Room # HSB-105</i> | No Violations Noted |
| <i>Staff Bathroom # HSB-113</i> | No Violations Noted |
| <i>Laundry # HSB-104</i> | No Violations Noted |
| <i>Day Area</i> | No Violations Noted |
| <i>Lower Showers</i> | Unable to Inspect Shower # 1 – In Use No Violations Noted |
| <i>Upper Showers</i> | No Violations Noted |
| <i>Upper Storage # HSB-202</i> | No Violations Noted |
| <i>Cells</i> | No Violations Noted |
| <i>Recreation Deck</i> | No Violations Noted |

Observations and Recommendations

1. The inmate population was 152 at the time of inspection.
2. At the time of the inspection Housing Unit 2A was not in-use.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

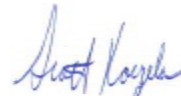
To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

A handwritten signature in blue ink, appearing to read "Scott Koczela".

Scott Koczela
Environmental Analyst, CSP, BEH