 The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

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June 8, 2018

Nicholas Cocchi, Sheriff

Western MA Women’s Correctional Center

701 Center Street

Chicopee, MA 01013

Re: Facility Inspection - Western MA Women’s Correctional Center, Chicopee

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Western MA Women’s Correctional Center on June 1, 2018 accompanied by

Lieutenant Thomas Kalil, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 9 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**LOBBY**

*Male Bathroom # AA-112*

No Violations Noted

*Female Bathroom # AA-113*

No Violations Noted

*Janitor’s Closet # AA-114*

No Violations Noted

*Female Locker Room # AA-119*

No Violations Noted

*Male Locker Room # AA-118*

No Violations Noted

**ADMINISTRATION AREA**

*Break Room # AA-147*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Officer’s Cubicles*

No Violations Noted

**CENTRAL CONTROL**

No Violations Noted

*Bathroom*

No Violations Noted

*Janitor’s Closet # AA-215*

No Violations Noted

*Training/Muster Room # AA-214*

No Violations Noted

**VISITING AREA**

No Violations Noted

*Bathroom # AA-267*

No Violations Noted

*Janitor’s Closet # AA-252*

No Violations Noted

*Inmate Bathroom # AA-255*

No Violations Noted

*Storage # AA-258*

No Violations Noted

*Kitchenette # AA-261*

No Violations Noted

**INTAKE**

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Search Room # AA-250*

No Violations Noted

*Parole Office # AA-232*

No Violations Noted

*Inmate Property # AA-248*

No Violations Noted

*Urinalysis Room # AA-234*

No Violations Noted

*Janitor’s Closet # AA-235*

No Violations Noted

*Staff Bathroom # AA-238*

No Violations Noted

*Cells # 1-3*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty in cell # 2

*Inmate Bathroom # AA-239*

No Violations Noted

*Break Room # AA-273*

No Violations Noted

*Inmate Waiting*

No Violations Noted

**LAUNDRY**

No Violations Noted

**SUPPPORT SERVICES**

*Central Storage*

No Violations Noted

*Inmate Bathroom # AA-127*

No Violations Noted

*Janitor’s Closet # AA-128*

No Violations Noted

*Staff Bathroom # AA-129*

No Violations Noted

*Break Room # AA-131*

No Violations Noted

*Maintenance Shop*

No Violations Noted

**Security Management**

No Violations Noted

*Staff Bathroom # AA-227*

No Violations Noted

*Janitor’s Closet # AA-218*

No Violations Noted

**KITCHEN**

*Supervisor’s Office*

No Violations Noted

*Staff Bathroom # AB-224*

No Violations Noted

*Inmate Bathroom # AB-223*

No Violations Noted

*Secured Storage*

No Violations Noted

*Handwash Sink # 1*

No Violations Noted

*Dry Storage*

No Violations Noted

*Janitor’s Closet # AB-220*

No Violations Noted

*Freezer*

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly,

excessive ice build-up in freezer

*Meat Refrigerator*

No Violations Noted

*Dairy/Produce Refrigerator*

No Violations Noted

*3-Compartment Sink*

No Violations Noted

*Handwash Sink # 2*

No Violations Noted

*Ice Machine*

No Violations Noted

*Dishwashing Machine*

FC 4-901.11(A) Protection of Clean Items, Drying: Clean and sanitized trays not allowed to air dry fully

*Handwash Sink # 3 (near Serving Line)*

No Violations Noted

*Food Preparation Area (near Hoods)*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, metal shavings observed on can opener

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor damaged

*Inmate Dining Area*

No Violations Noted

*Receiving Dock # AB-212*

No Violations Noted

*Waste Hold Room # AB-211*

No Violations Noted

*Dumpster Area*

No Violations Noted

*Staff Bathroom # AB-209 (in Hallway)*

Unable to Inspect – In Use

*Staff Bathroom # AB-210 (in Hallway)*

No Violations Noted

**Culinary Kitchen**

No Violations Noted

*Serving Line*

No Violations Noted

*Dishwashing Machine*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Staff Dining Area*

No Violations Noted

**MEDICAL**

*Medical Storage # AA-321*

No Violations Noted

*Dental Operations # AA-325*

No Violations Noted

*Dental Office # AA-326*

No Violations Noted

*Inmate Bathroom # AA-332*

No Violations Noted

*Lab # AA-333*

No Violations Noted

*Optometry Office # AA-334*

No Violations Noted

*Tub/Pumping Room # AA-335*

No Violations Noted

*OB/GYN Office # AA-336*

No Violations Noted

*Janitor’s Closet # AA-337*

No Violations Noted

*Vaccine Room # AA-338*

No Violations Noted

*Clinical Treatment Room # AA-339*

No Violations Noted

*Staff Bathroom # AA-348*

No Violations Noted

*Medical Break Room # AA-349*

No Violations Noted

*Staff Bathroom # AA-350*

No Violations Noted

*Exam Rooms # 342/343*

No Violations Noted

*Medical Waste Room # AA-341*

No Violations Noted

*Dental Room # AA-345*

No Violations Noted

**VOCATIONAL AREA**

*Prison Industries # AB-356*

No Violations Noted

*Inmate Bathroom # AB-349*

No Violations Noted

*Staff Bathroom # AB-350*

No Violations Noted

*Computer Lab # AB-351*

No Violations Noted

**Beauty Salon # AB-353**

No Violations Noted

*Storage Room # AB-354*

Unable to Inspect – Locked

**PROGRAMS**

*Classroom # AB-306-A*

No Violations Noted

*Inmate Bathroom # AB-309 (located within Classroom # A-308)*

No Violations Noted

*Storage Room # AB-311*

No Violations Noted

*Inmate Bathroom # AB-320*

No Violations Noted

*Janitor’s Closet # AB-321*

No Violations Noted

*Library # AB-323*

No Violations Noted

*Storage Room # AB-325*

No Violations Noted

*Classrooms*

No Violations Noted

*Staff Bathroom # AB-340*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Break Room # AB-341*

No Violations Noted

**Fitness Room # AB-316**

No Violations Noted

*Inmate Bathroom # AB-317*

No Violations Noted

*Storage Closet # AB-318*

No Violations Noted

**HOUSING**

**Minimum A**

*Showers # HMA-116*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Inmate Bathroom # HMA-117*

No Violations Noted

*Laundry Room # HMA-119*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of Microwave Oven dirty

*Staff Bathroom # HMA-120*

No Violations Noted

*Janitor’s Closet # HMA-124*

No Violations Noted

*Inmate Handicapped Bathroom # HMA-125*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Cells*

No Violations Noted

**Minimum B**

*Recreation Deck*

105 CMR 451.360 Protective Measures: Building not protected against infestation,

birds nest observed above camera

*Day Room*

No Violations Noted

*Showers # HMA-216*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1

*Inmate Bathroom # HMA-217*

No Violations Noted

*Laundry # HMA-219*

No Violations Noted

*Staff Bathroom # HMA-220*

No Violations Noted

*Office # HMA-222*

No Violations Noted

*Storage Room # HMA-223*

No Violations Noted

*Janitor’s Closet # HMA-224*

No Violations Noted

*Inmate Handicapped Bathroom # HMA-225*

No Violations Noted

*Cells*

No Violations Noted

**Unit 1 Administration**

*Inmate Bathroom # HO-104*

No Violations Noted

*Janitor’s Closet # HO-105*

No Violations Noted

*Pre-Trial Office # HO-107*

No Violations Noted

*Triage # HO-111*

No Violations Noted

*Staff Bathroom # HO-113*

No Violations Noted

**Unit 1A**

*Sub-Day Room # HOA-113A*

No Violations Noted

*Day Room*

No Violations Noted

*Storage Room # HOA-116*

No Violations Noted

*Staff Bathroom # HOA-117*

No Violations Noted

*Janitor’s Closet # HOA-118*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Lower Showers*

No Violations Noted

*Upper Shower*

No Violations Noted

*Cells*

No Violations Noted

*Storage # HOA-215*

Unable to Inspect – Locked

*Recreation Deck*

105 CMR 451.360 Protective Measures: Building not protected against infestation,

birds nest observed above camera

**Unit 1B**

*Sub-Day Room # HOB-113A (Cells # 1-4)*

No Violations Noted

*Sub-Day Room # HOB-113B (Cells # 5 and 6)*

No Violations Noted

*Janitor’s Closet # HOB-119*

No Violations Noted

*Staff Bathroom # HOB-120*

No Violations Noted

*Storage # HOB-121*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Lower Showers*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1, 2, and 3

*Upper Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1, 2, 3, and 4

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1, 2, 3, and 4

*Storage # HOB-216*

No Violations Noted

*Cells*

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 17

**Unit 2 Administration**

*Janitor’s Closet # HP-103*

No Violations Noted

*Inmate Bathroom # HP-104*

No Violations Noted

*Triage # HP-105*

No Violations Noted

*Staff Bathroom # HP-107*

No Violations Noted

*Conference Room # HP-108*

No Violations Noted

*Storage # HP-118*

No Violations Noted

*Storage Room # HP-122*

No Violations Noted

*Offices*

No Violations Noted

**Unit 2A**

*Storage # HPA-113*

No Violations Noted

*Sub-Day Room # HPA-113A*

No Violations Noted

*Sub-Day Room # HPA-113B*

No Violations Noted

*Laundry*

No Violations Noted

*Janitor’s Closet # HPA-115*

No Violations Noted

*Day Area*

No Violations Noted

*Staff Bathroom # HPA-116*

No Violations Noted

*Lower Showers*

No Violations Noted

*Upper Showers*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 2, and 4

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 2, 3, and 4

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Cells*

No Violations Noted

*Recreation Deck*

No Violations Noted

**Unit 2B**

*Sub-Day Room # HPB-113A*

No Violations Noted

*Laundry*

No Violations Noted

*Staff Bathroom # HPB-118*

No Violations Noted

*Recreation Deck*

No Violations Noted

*Janitor’s Closet # HPB-119*

No Violations Noted

*Day Area*

No Violations Noted

*Lower Showers*

105 CMR 451.130 Hot Water: Shower water temperature recorded at 1240F

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1

*Upper Showers*

No Violations Noted

*Cells*

No Violations Noted

**Unit 3 Administration**

*Inmate Bathroom # HS-103*

No Violations Noted

*Janitor’s Closet # HS-107*

No Violations Noted

*Triage # HS-109*

No Violations Noted

*Staff Bathroom # HS-110*

No Violations Noted

*Break Room # HS-119*

No Violations Noted

**Unit 3A**

*Multi-Purpose Room # HSA-101C*

No Violations Noted

*Janitor’s Closet # HSA-103*

No Violations Noted

*Sub-Day Room # HSA-105*

No Violations Noted

*Staff Bathroom # HSA-113*

No Violations Noted

*Laundry # HSA-104*

No Violations Noted

*Day Area*

No Violations Noted

*Lower Showers* Unable to Inspect shower # 3 – In Use

No Violations Noted

*Upper Showers*

No Violations Noted

*Storage Room # HSA-202*

No Violations Noted

*Cells*

No Violations Noted

*Recreation Deck*

No Violations Noted

**Unit 3B**

*Janitor’s Closet # HSB-103*

No Violations Noted

*Sub-Day Room # HSB-105*

No Violations Noted

*Staff Bathroom # HSB-113*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Laundry # HSB-104*

105 CMR 451.353 Interior Maintenance: Debris observed behind clothes dryers

*Day Area*

No Violations Noted

*Lower Showers*

105 CMR 451.123 Maintenance: Standing water observed outside shower # 4

*Upper Showers*

No Violations Noted

*Storage # HSB-202*

No Violations Noted

*Cells*

No Violations Noted

*Recreation Deck*

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 208 at the time of inspection.
2. At the time of the inspection the hot water system was undergoing maintenance which resulted in higher than normal hot water temperatures.
3. Standing water was observed outside one of the lower showers in Unit 3B. The Department recommends that inmates towel off inside the shower stalls to limit the amount of standing water.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/%7Edms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Scott Koczela

Environmental Analyst, CSP, BEH

cc: Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Patricia Murphy, Superintendent

Lieutenant Thomas Kalil, EHSO

Gary Trueman, EHSO

Michael Doherty, EHFSO2

Thomas Rondeau, Standards and Training Supervisor

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Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Nelson Alves, Director, Policy Development and Compliance Unit