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June 8, 2018

Nicholas Cocchi, Sheriff
 Western MA Women's Correctional Center
 701 Center Street
 Chicopee, MA 01013

Re: Facility Inspection - Western MA Women's Correctional Center, Chicopee

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Western MA Women's Correctional Center on June 1, 2018 accompanied by Lieutenant Thomas Kalil, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 9 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

LOBBY

- Male Bathroom # AA-112
No Violations Noted
- Female Bathroom # AA-113
No Violations Noted
- Janitor's Closet # AA-114
No Violations Noted
- Female Locker Room # AA-119
No Violations Noted
- Male Locker Room # AA-118
No Violations Noted

ADMINISTRATION AREA

Break Room # AA-147 No Violations Noted

Female Staff Bathroom No Violations Noted

Male Staff Bathroom No Violations Noted

Officer's Cubicles No Violations Noted

CENTRAL CONTROL

No Violations Noted

Bathroom No Violations Noted

Janitor's Closet # AA-215 No Violations Noted

Training/Muster Room # AA-214 No Violations Noted

VISITING AREA

No Violations Noted

Bathroom # AA-267 No Violations Noted

Janitor's Closet # AA-252 No Violations Noted

Inmate Bathroom # AA-255 No Violations Noted

Storage # AA-258 No Violations Noted

Kitchenette # AA-261 No Violations Noted

INTAKE

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

Search Room # AA-250 No Violations Noted

Parole Office # AA-232 No Violations Noted

Inmate Property # AA-248 No Violations Noted

<i>Urinalysis Room # AA-234</i>	No Violations Noted
<i>Janitor's Closet # AA-235</i>	No Violations Noted
<i>Staff Bathroom # AA-238</i>	No Violations Noted
<i>Cells # 1-3</i> 105 CMR 451.353	Interior Maintenance: Ceiling vent dusty in cell # 2
<i>Inmate Bathroom # AA-239</i>	No Violations Noted
<i>Break Room # AA-273</i>	No Violations Noted
<i>Inmate Waiting</i>	No Violations Noted
<u>LAUNDRY</u>	No Violations Noted
<u>SUPPPORT SERVICES</u>	
<i>Central Storage</i>	No Violations Noted
<i>Inmate Bathroom # AA-127</i>	No Violations Noted
<i>Janitor's Closet # AA-128</i>	No Violations Noted
<i>Staff Bathroom # AA-129</i>	No Violations Noted
<i>Break Room # AA-131</i>	No Violations Noted
<i>Maintenance Shop</i>	No Violations Noted
Security Management	No Violations Noted
<i>Staff Bathroom # AA-227</i>	No Violations Noted
<i>Janitor's Closet # AA-218</i>	No Violations Noted

KITCHEN

Supervisor's Office

No Violations Noted

Staff Bathroom # AB-224

No Violations Noted

Inmate Bathroom # AB-223

No Violations Noted

Secured Storage

No Violations Noted

Handwash Sink # 1

No Violations Noted

Dry Storage

No Violations Noted

Janitor's Closet # AB-220

No Violations Noted

Freezer

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, excessive ice build-up in freezer

Meat Refrigerator

No Violations Noted

Dairy/Produce Refrigerator

No Violations Noted

3-Compartment Sink

No Violations Noted

Handwash Sink # 2

No Violations Noted

Ice Machine

No Violations Noted

Dishwashing Machine

FC 4-901.11(A)

Protection of Clean Items, Drying: Clean and sanitized trays not allowed to air dry fully

Handwash Sink # 3 (near Serving Line)

No Violations Noted

Food Preparation Area (near Hoods)

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, metal shavings observed on can opener

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor damaged

Inmate Dining Area

No Violations Noted

<i>Receiving Dock # AB-212</i>	No Violations Noted
<i>Waste Hold Room # AB-211</i>	No Violations Noted
<i>Dumpster Area</i>	No Violations Noted
<i>Staff Bathroom # AB-209 (in Hallway)</i>	Unable to Inspect – In Use
<i>Staff Bathroom # AB-210 (in Hallway)</i>	No Violations Noted
Culinary Kitchen	No Violations Noted
<i>Serving Line</i>	No Violations Noted
<i>Dishwashing Machine</i>	No Violations Noted
<i>Handwash Sink</i>	No Violations Noted
<i>Staff Dining Area</i>	No Violations Noted
<u>MEDICAL</u>	
<i>Medical Storage # AA-321</i>	No Violations Noted
<i>Dental Operations # AA-325</i>	No Violations Noted
<i>Dental Office # AA-326</i>	No Violations Noted
<i>Inmate Bathroom # AA-332</i>	No Violations Noted
<i>Lab # AA-333</i>	No Violations Noted
<i>Optometry Office # AA-334</i>	No Violations Noted
<i>Tub/Pumping Room # AA-335</i>	No Violations Noted
<i>OB/GYN Office # AA-336</i>	No Violations Noted

Janitor's Closet # AA-337
No Violations Noted

Vaccine Room # AA-338
No Violations Noted

Clinical Treatment Room # AA-339
No Violations Noted

Staff Bathroom # AA-348
No Violations Noted

Medical Break Room # AA-349
No Violations Noted

Staff Bathroom # AA-350
No Violations Noted

Exam Rooms # 342/343
No Violations Noted

Medical Waste Room # AA-341
No Violations Noted

Dental Room # AA-345
No Violations Noted

VOCATIONAL AREA

Prison Industries # AB-356
No Violations Noted

Inmate Bathroom # AB-349
No Violations Noted

Staff Bathroom # AB-350
No Violations Noted

Computer Lab # AB-351
No Violations Noted

Beauty Salon # AB-353
No Violations Noted

Storage Room # AB-354
Unable to Inspect – Locked

PROGRAMS

Classroom # AB-306-A
No Violations Noted

Inmate Bathroom # AB-309 (located within Classroom # A-308)
No Violations Noted

<i>Storage Room # AB-311</i>	No Violations Noted
<i>Inmate Bathroom # AB-320</i>	No Violations Noted
<i>Janitor's Closet # AB-321</i>	No Violations Noted
<i>Library # AB-323</i>	No Violations Noted
<i>Storage Room # AB-325</i>	No Violations Noted
<i>Classrooms</i>	No Violations Noted
<i>Staff Bathroom # AB-340</i> 105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
<i>Break Room # AB-341</i>	No Violations Noted
Fitness Room # AB-316	No Violations Noted
<i>Inmate Bathroom # AB-317</i>	No Violations Noted
<i>Storage Closet # AB-318</i>	No Violations Noted

HOUSING

Minimum A

<i>Showers # HMA-116</i> 105 CMR 451.123	Maintenance: Ceiling vent dusty
<i>Inmate Bathroom # HMA-117</i>	No Violations Noted
<i>Laundry Room # HMA-119</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of Microwave Oven dirty
<i>Staff Bathroom # HMA-120</i>	No Violations Noted
<i>Janitor's Closet # HMA-124</i>	No Violations Noted
<i>Inmate Handicapped Bathroom # HMA-125</i> 105 CMR 451.123	Maintenance: Ceiling vent dusty

Cells

No Violations Noted

Minimum B

Recreation Deck

105 CMR 451.360

Protective Measures: Building not protected against infestation, birds nest observed above camera

Day Room

No Violations Noted

Showers # HMA-216

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1

Inmate Bathroom # HMA-217

No Violations Noted

Laundry # HMA-219

No Violations Noted

Staff Bathroom # HMA-220

No Violations Noted

Office # HMA-222

No Violations Noted

Storage Room # HMA-223

No Violations Noted

Janitor's Closet # HMA-224

No Violations Noted

Inmate Handicapped Bathroom # HMA-225

No Violations Noted

Cells

No Violations Noted

Unit 1 Administration

Inmate Bathroom # HO-104

No Violations Noted

Janitor's Closet # HO-105

No Violations Noted

Pre-Trial Office # HO-107

No Violations Noted

Triage # HO-111

No Violations Noted

Staff Bathroom # HO-113

No Violations Noted

Unit 1A*Sub-Day Room # HOA-113A*

No Violations Noted

Day Room

No Violations Noted

Storage Room # HOA-116

No Violations Noted

Staff Bathroom # HOA-117

No Violations Noted

Janitor's Closet # HOA-118

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Lower Showers

No Violations Noted

Upper Shower

No Violations Noted

Cells

No Violations Noted

Storage # HOA-215

Unable to Inspect – Locked

Recreation Deck

105 CMR 451.360

Protective Measures: Building not protected against infestation, birds nest observed above camera

Unit 1B*Sub-Day Room # HOB-113A (Cells # 1-4)*

No Violations Noted

Sub-Day Room # HOB-113B (Cells # 5 and 6)

No Violations Noted

Janitor's Closet # HOB-119

No Violations Noted

Staff Bathroom # HOB-120

No Violations Noted

Storage # HOB-121

No Violations Noted

Recreation Deck

No Violations Noted

Lower Showers

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1, 2, and 3

Upper Showers

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1, 2, 3, and 4

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 1, 2, 3, and 4

Storage # HOB-216

No Violations Noted

Cells

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 17

Unit 2 Administration

Janitor's Closet # HP-103

No Violations Noted

Inmate Bathroom # HP-104

No Violations Noted

Triage # HP-105

No Violations Noted

Staff Bathroom # HP-107

No Violations Noted

Conference Room # HP-108

No Violations Noted

Storage # HP-118

No Violations Noted

Storage Room # HP-122

No Violations Noted

Offices

No Violations Noted

Unit 2A

Storage # HPA-113

No Violations Noted

Sub-Day Room # HPA-113A

No Violations Noted

Sub-Day Room # HPA-113B

No Violations Noted

Laundry

No Violations Noted

Janitor's Closet # HPA-115

No Violations Noted

Day Area

No Violations Noted

Staff Bathroom # HPA-116

No Violations Noted

Lower Showers

No Violations Noted

Upper Showers

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1, 2, and 4

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 2, 3, and 4

105 CMR 451.123

Maintenance: Ceiling vent dusty

Cells

No Violations Noted

Recreation Deck

No Violations Noted

Unit 2B

Sub-Day Room # HPB-113A

No Violations Noted

Laundry

No Violations Noted

Staff Bathroom # HPB-118

No Violations Noted

Recreation Deck

No Violations Noted

Janitor's Closet # HPB-119

No Violations Noted

Day Area

No Violations Noted

Lower Showers

105 CMR 451.130

Hot Water: Shower water temperature recorded at 124°F

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1

Upper Showers

No Violations Noted

Cells

No Violations Noted

Unit 3 Administration

Inmate Bathroom # HS-103

No Violations Noted

Janitor's Closet # HS-107

No Violations Noted

<i>Triage # HS-109</i>	No Violations Noted
<i>Staff Bathroom # HS-110</i>	No Violations Noted
<i>Break Room # HS-119</i>	No Violations Noted
Unit 3A	
<i>Multi-Purpose Room # HSA-101C</i>	No Violations Noted
<i>Janitor's Closet # HSA-103</i>	No Violations Noted
<i>Sub-Day Room # HSA-105</i>	No Violations Noted
<i>Staff Bathroom # HSA-113</i>	No Violations Noted
<i>Laundry # HSA-104</i>	No Violations Noted
<i>Day Area</i>	No Violations Noted
<i>Lower Showers</i>	Unable to Inspect shower # 3 – In Use No Violations Noted
<i>Upper Showers</i>	No Violations Noted
<i>Storage Room # HSA-202</i>	No Violations Noted
<i>Cells</i>	No Violations Noted
<i>Recreation Deck</i>	No Violations Noted
Unit 3B	
<i>Janitor's Closet # HSB-103</i>	No Violations Noted
<i>Sub-Day Room # HSB-105</i>	No Violations Noted
<i>Staff Bathroom # HSB-113</i> 105 CMR 451.123	Maintenance: Ceiling vent dusty

Laundry # HSB-104
105 CMR 451.353 Interior Maintenance: Debris observed behind clothes dryers

Day Area
No Violations Noted

Lower Showers
105 CMR 451.123 Maintenance: Standing water observed outside shower # 4

Upper Showers
No Violations Noted

Storage # HSB-202
No Violations Noted

Cells
No Violations Noted

Recreation Deck
No Violations Noted

Observations and Recommendations

1. The inmate population was 208 at the time of inspection.
2. At the time of the inspection the hot water system was undergoing maintenance which resulted in higher than normal hot water temperatures.
3. Standing water was observed outside one of the lower showers in Unit 3B. The Department recommends that inmates towel off inside the shower stalls to limit the amount of standing water.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Scott Koczela
Environmental Analyst, CSP, BEH

cc: Jana Ferguson, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
Patricia Murphy, Superintendent
Lieutenant Thomas Kalil, EHSO
Gary Trueman, EHSO
Michael Doherty, EHFSO2
Thomas Rondeau, Standards and Training Supervisor
Lisa Sanders, RS, CHO, Health Director, Chicopee Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Nelson Alves, Director, Policy Development and Compliance Unit