



The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Public Health  
Bureau of Environmental Health  
Community Sanitation Program  
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January 25, 2018

Nicholas Cocchi, Sheriff  
Western Massachusetts Recovery and Wellness Center  
155 Mill Street  
Springfield, MA 01108

Re: Facility Inspection - Western Massachusetts Recovery and Wellness Center, Springfield

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Western Massachusetts Recovery and Wellness Center on January 23, 2018 accompanied by Corporal Jean Alabne; Elizabeth Hanna, Classification Director, and Tina Mole, Standards and Training Coordinator. Violations noted during the inspection are listed below including 4 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

**LOBBY**

No Violations Noted

*Officer's Station # 105*

No Violations Noted

*Central Control # 106*

No Violations Noted

*Captain's Office # 107*

No Violations Noted

*Mail Room # 103*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Female Bathroom* No Violations Noted

*Counselor's Office # 109* No Violations Noted

*Janitor's Closet* No Violations Noted

*Group Room # 156* No Violations Noted

**DAY REPORTING WING**

*Offices # 153/154/155* No Violations Noted

*Day Reporting Center # 151* No Violations Noted

*Urinalysis Room # 143* No Violations Noted

*Male Staff Locker Room # 146*  
105 CMR 451.126 Hot Water: Hot water temperature recorded at 60°F at handwash sink

*Female Staff Locker Room # 147\**  
105 CMR 451.126 Hot Water: Hot water temperature recorded at 77°F at handwash sink

**MEDICAL**

*Lab # 142* No Violations Noted

*Nursing Supervisor's Office # 141* No Violations Noted

*Exam Room # 140* No Violations Noted

*Bathroom* No Violations Noted

*Forensics # 139* No Violations Noted

*Biohazard Storage # 138* No Violations Noted

*Medical Records # 136* No Violations Noted

*Nurse's Exam Room # 137* No Violations Noted

**INTAKE/CLASSIFICATION AREA**

No Violations Noted

*Records # 149*

No Violations Noted

*Classification Manager's Office # 150*

No Violations Noted

**GROUND FLOOR***Education Office # 004*

No Violations Noted

*Resident Property # 002 (located in stairwell)*

No Violations Noted

*Offices # 007/008*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Recreation Room # 009*

No Violations Noted

*Maintenance Room # 013*

No Violations Noted

*Laundry Room # 019*

No Violations Noted

**Kitchen***Handwash Sink*

No Violations Noted

*Ventilation Hoods*

No Violations Noted

*Food Prep Area*

No Violations Noted

*Reach-in-Cooler*

No Violations Noted

*Handwash Sink (near Reach-in-Cooler)*

No Violations Noted

*Food Prep Sink (2-Compartment Sink)*

No Violations Noted

<i>Ice Machine</i>	No Violations Noted
<i>Walk-in-Freezer</i>	No Violations Noted
<i>Walk-in-Cooler</i>	No Violations Noted
<i>Kitchen Steward's Office # 37</i>	No Violations Noted
<i>Hallway (outside Steward's Office)</i>	No Violations Noted
<i>Dry Storage # 36</i>	No Violations Noted
<i>Dishwashing Area</i> FC 4-101.16	Materials for Construction and Repair; Multiuse: Sponges used in kitchen
<i>Pot and Pan Storage</i>	No Violations Noted
<i>Janitor's Closet # 40</i> FC 6-501.14	Maintenance and Operation; Cleaning: Ventilation systems, ceiling vent dusty
<i>Inmate Bathroom</i>	No Violations Noted
<i>Linen Storage</i>	No Violations Noted
<i>Office # 44</i>	No Violations Noted
<i>Training Room # 45</i>	No Violations Noted
<b>Dining Hall</b>	No Violations Noted
<i>Storage # 25</i>	No Violations Noted
<i>Bathroom</i>	No Violations Noted
<i>Staff Break Room # 20</i>	No Violations Noted
<i>Storage # 27</i>	No Violations Noted
<i>Storage # 29</i>	No Violations Noted

*Janitor's Closet*

No Violations Noted

**HOUSING**

**1<sup>st</sup> Floor/Woman's Unit**

*Room # 111*

No Violations Noted

*Room # 112*

No Violations Noted

*Room # 113*

No Violations Noted

*Room # 114*

No Violations Noted

*Room # 115*

No Violations Noted

*Room # 116*

No Violations Noted

*Officer's Station # 118*

No Violations Noted

*Janitor's Closet # 123*

No Violations Noted

*Resident's Bathroom # 124*

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1

**Day Room**

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 134<sup>0</sup>F at handwash sink

*Office # 120*

No Violations Noted

*Laundry*

No Violations Noted

**2<sup>nd</sup> Floor**

*Group Room # 202*

No Violations Noted

*Room # 204*

No Violations Noted

*Room # 205*

No Violations Noted

*Room # 206*

No Violations Noted



<i>Room # 207</i>	No Violations Noted
<i>Room # 208</i>	No Violations Noted
<i>Room # 209</i>	No Violations Noted
<i>Janitor's Closet # 210</i> 105 CMR 451.353	Interior Maintenance: Ceiling tiles water stained
<i>Storage # 212</i>	No Violations Noted
<i>Room # 213</i>	No Violations Noted
<i>Room # 214</i>	No Violations Noted
<i>Room # 215</i>	No Violations Noted
<i>Offices # 216/217/218</i>	No Violations Noted
<i>Staff Bathroom # 219</i>	No Violations Noted
<i>Resident's Bathroom # 222</i> 105 CMR 451.123	Maintenance: Soap scum on floor in shower # 1-5
<i>Offices # 223/224/225</i>	No Violations Noted
<i>Room # 226</i>	No Violations Noted
<i>Room # 227</i>	No Violations Noted
<i>Room # 228</i>	No Violations Noted
<i>Day Room # 229</i>	No Violations Noted
<i>Laundry Room</i> 105 CMR 451.353	Interior Maintenance: Dryer vent pipe disconnected
<i>Room # 232</i>	No Violations Noted
<i>Janitor's Closet # 233</i>	No Violations Noted

<i>Room # 234</i>	No Violations Noted
<i>Room # 235</i>	No Violations Noted
<i>Office # 237</i>	No Violations Noted
<i>Resident's Bathroom # 238</i> 105 CMR 451.123	Unable to Inspect shower # 3 – In Use Maintenance: Soap scum on floor in shower # 1, 2, 4, and 5
<i>Offices # 240/242/243</i>	No Violations Noted
<i>Group Room # 245</i>	No Violations Noted
<i>Day Room # 246</i>	No Violations Noted
<i>Officer's Station # 247</i>	No Violations Noted

**3<sup>rd</sup> Floor**

<i>Group Room # 302</i>	No Violations Noted
<i>Room # 303</i>	No Violations Noted
<i>Room # 304</i>	No Violations Noted
<i>Room # 305</i>	No Violations Noted
<i>Room # 306</i>	No Violations Noted
<i>Room # 307</i>	No Violations Noted
<i>Room # 308</i>	No Violations Noted
<i>Janitor's Closet # 309</i>	No Violations Noted
<i>Room # 311</i>	No Violations Noted
<i>Room # 312</i>	No Violations Noted

<i>Room # 313</i>	No Violations Noted
<i>Room # 314</i>	No Violations Noted
<i>Offices # 315/316/317</i>	No Violations Noted
<i>Staff Bathroom # 318</i>	No Violations Noted
<i>Resident's Bathroom # 321</i> 105 CMR 451.123 105 CMR 451.123	Maintenance: Soap scum on floor in shower # 1, 2, 3, and 4 Maintenance: Soap scum on walls in shower # 4
<i>Office # 322</i>	No Violations Noted
<i>Unit Manager's Office # 323</i>	No Violations Noted
<i>Office # 324</i>	No Violations Noted
<i>Room # 325</i>	No Violations Noted
<i>Room # 326</i>	No Violations Noted
<i>Room # 327</i>	No Violations Noted
<i>Room # 328</i>	No Violations Noted
<i>Room # 330</i>	No Violations Noted
<i>Janitor's Closet # 331</i>	No Violations Noted
<i>Room # 332</i>	No Violations Noted
<i>Room # 333</i>	No Violations Noted
<i>Office # 335</i>	No Violations Noted
<i>Resident's Bathroom # 336</i> 105 CMR 451.123 105 CMR 451.123* 105 CMR 451.123	Maintenance: Soap scum on floor in shower # 3, 4, and 5 Maintenance: Soap scum on floor in shower # 1 and 2 Maintenance: Soap scum on floor in shower # 3 and 4



*Offices # 338/340/341*

No Violations Noted

*Group Room # 343*

No Violations Noted

*Day Room # 344*  
105 CMR 451.353

Interior Maintenance: Chair padding damaged

*Officer's Station # 345*

No Violations Noted

#### **Observations and Recommendations**

1. The inmate population was 136 at the time of inspection.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments" and "[1999 Food Code](#)".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Scott Koczela  
Environmental Analyst, CSP, BEH

cc: Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Thomas Turco, Commissioner, DOC  
Della Blake, Superintendent  
Tina Mole, Standards and Training Coordinator  
Gary Trueman, EHSO  
Elizabeth Hanna, Classification Director  
Helen R. Caulton Harris, H&HS, Director, Springfield Board of Health  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate  
Daniel Bennett, Secretary, EOPSS  
Nelson Alves, Director, Policy Development and Compliance Unit