 The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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CHARLES D. BAKER

 Governor

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Lieutenant Governor

June 11, 2018

Nicholas Cocchi, Sheriff

Western Massachusetts Recovery and Wellness Center

155 Mill Street

Springfield, MA 01108

Re: Facility Inspection - Western Massachusetts Recovery and Wellness Center, Springfield

Dear Sheriff Cocchi:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the Western Massachusetts Recovery and Wellness Center on June 8, 2018 accompanied by

Tina Mole, Standards and Training Coordinator. Violations noted during the inspection are listed below including 19 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**LOBBY**

 No Violations Noted

*Officer’s Station # 105*

 No Violations Noted

*Central Control # 106*

 No Violations Noted

*Captain’s Office # 107*

 No Violations Noted

*Mail Room # 103*

 No Violations Noted

*Male Bathroom*

 No Violations Noted

*Female Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 850F at handwash sink

*Counselor’s Office # 109*

 No Violations Noted

*Janitor’s Closet # 127*

 No Violations Noted

*Group Room # 156*

 No Violations Noted

**DAY REPORTING WING**

*Offices # 153/154/155*

 No Violations Noted

*Day Reporting Center # 151*

 No Violations Noted

*Urinalysis Room # 143*

 No Violations Noted

*Male Staff Locker Room # 146*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 710F at handwash sink

*Female Staff Locker Room # 147\**

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 770F at handwash sink

**MEDICAL**

*Lab # 142*

 No Violations Noted

*Nursing Supervisor’s Office # 141*

 No Violations Noted

*Exam Room # 140*

 No Violations Noted

*Bathroom*

 No Violations Noted

*Forensics # 139*

 No Violations Noted

*Biohazard Storage # 138*

 No Violations Noted

*Medical Records # 136*

 No Violations Noted

*Nurse’s Exam Room # 137*

 No Violations Noted

**INTAKE/CLASSIFICATION AREA**

 No Violations Noted

*Records # 149*

 No Violations Noted

*Classification Manager’s Office # 150*

 No Violations Noted

**GROUND FLOOR**

*Education Office # 004*

 No Violations Noted

*Resident Property # 002 (located in Stairwell)*

 No Violations Noted

*Offices # 007/008*

 No Violations Noted

*Female Bathroom*

 No Violations Noted

*Male Bathroom*

 No Violations Noted

*Recreation Room # 009*

 No Violations Noted

*Maintenance Room # 013*

 No Violations Noted

*Laundry Room # 019*

 No Violations Noted

**Kitchen**

*Handwash Sink*

FC 6-301.11 Numbers and Capacity; Handwashing Facilities: No soap at handwash sink

*Ventilation Hoods*

 No Violations Noted

*Food Prep Area*

 No Violations Noted

*Reach-in-Cooler*

 No Violations Noted

*Handwash Sink (near Reach-in-Cooler)*

FC 6-301.12 Numbers and Capacity; Handwashing Facilities: No hand drying method available at handwashing sink, paper towel dispenser empty

*Food Prep Sink (2-Compartment Sink)*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, faucet leaking

*Ice Machine*

FC 4-602.11(E)(4)(b) Cleaning of Equipment and Utensils, Frequency: Mold growth observed on interior surfaces of ice machine

*Walk-in-Freezer*

FC 3-302.11(A)(4) Preventing Food and Ingredient Contamination: Preventing cross contamination, food not appropriately covered, food left to cool on uncovered baking sheet

*Walk-in-Cooler*

FC 3-305.11(A)(2) Preventing Contamination from Premises: Food exposed to dust, fans in cooler dusty

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, old food

 observed under storage racks

*Kitchen Steward’s Office # 37*

 No Violations Noted

*Hallway (outside Steward’s Office)*

 No Violations Noted

*Dry Storage # 36*

 No Violations Noted

*Dishwashing Area*

FC 4-101.16\* Materials for Construction and Repair; Multiuse: Sponges used in kitchen

*Pot and Pan Storage*

FC 3-302.11(A)(4) Preventing Food and Ingredient Contamination: Preventing cross contamination,

 food not appropriately covered, cover missing on corn meal bin

*Janitor’s Closet # 40*

 No Violations Noted

*Inmate Bathroom*

FC 7-101.11 Poisonous or Toxic Materials; Original Containers: Cleaning chemicals not labeled properly, unlabeled chemical bottle

*Linen Storage*

 No Violations Noted

*Office # 44*

 No Violations Noted

*Training Room # 45*

 No Violations Noted

**Dining Hall**

 No Violations Noted

*Storage # 25*

 No Violations Noted

*Bathroom*

 No Violations Noted

*Staff Break Room # 20*

 No Violations Noted

*Storage # 27*

 No Violations Noted

*Storage # 29*

 No Violations Noted

*Janitor’s Closet*

 No Violations Noted

**HOUSING**

**1st Floor/Woman’s Unit**

*Room # 111*

 No Violations Noted

*Room # 112*

 No Violations Noted

*Room # 113*

 No Violations Noted

*Room # 114*

 No Violations Noted

*Room # 115*

 No Violations Noted

*Room # 116*

 No Violations Noted

*Officer’s Station # 118*

 No Violations Noted

*Janitor’s Closet # 123*

 No Violations Noted

*Resident’s Bathroom # 124*

105 CMR 451.130 Hot Water: Shower water temperature recorded at 1240F in shower # 2

**Day Room**

 No Violations Noted

*Office # 120*

 No Violations Noted

*Laundry*

 No Violations Noted

**2nd Floor**

*Group Room # 202*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

 105 CMR 590.000, no functioning thermometer in refrigerator

*Room # 204*

 No Violations Noted

*Room # 205*

 No Violations Noted

*Room # 206*

 No Violations Noted

*Room # 207*

 No Violations Noted

*Room # 208*

 No Violations Noted

*Room # 209*

 No Violations Noted

*Janitor’s Closet # 210*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

*Storage # 212*

 No Violations Noted

*Room # 213*

105 CMR 451.103 Mattresses: Mattress damaged

*Room # 214*

 No Violations Noted

*Room # 215*

 No Violations Noted

*Offices # 216/217/218*

 No Violations Noted

*Staff Bathroom # 219*

 No Violations Noted

*Resident’s Bathroom # 222*

105 CMR 451.130 Hot Water: Shower water temperature recorded at 1190F in shower # 2

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1, 4, and 5

*Offices # 223/224/225*

 No Violations Noted

*Room # 226*

 No Violations Noted

*Room # 227*

 No Violations Noted

*Room # 228*

105 CMR 451.353 Interior Maintenance: Pillow damaged on bed

*Day Room # 229*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

 105 CMR 590.000, no functioning thermometer in refrigerator

*Laundry Room*

 No Violations Noted

*Room # 232*

 No Violations Noted

*Janitor’s Closet # 233*

105 CMR 451.353 Interior Maintenance: Wet mop not hung to dry

*Room # 234*

 No Violations Noted

*Room # 235*

 No Violations Noted

*Office # 237*

 No Violations Noted

*Resident’s Bathroom # 238*

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 2, 3, 4, and 5

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 3

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1, 2, 4, and 5

*Offices # 240/242/243*

 No Violations Noted

*Group Room # 245*

 No Violations Noted

*Day Room # 246*

105 CMR 451.353 Interior Maintenance: Chair padding damaged

*Officer’s Station # 247*

 No Violations Noted

**3rd Floor**

*Group Room # 302*

 No Violations Noted

*Room # 303*

 No Violations Noted

*Room # 304*

 No Violations Noted

*Room # 305*

 No Violations Noted

*Room # 306*

 No Violations Noted

*Room # 307*

 No Violations Noted

*Room # 308*

 No Violations Noted

*Janitor’s Closet # 309*

105 CMR 451.353 Interior Maintenance: Ceiling tiles damaged

*Room # 311*

 No Violations Noted

*Room # 312*

 No Violations Noted

*Room # 313*

 No Violations Noted

*Room # 314*

 No Violations Noted

*Offices # 315/316/317*

 No Violations Noted

*Staff Bathroom # 318*

 No Violations Noted

*Resident’s Bathroom # 321*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 5

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 3 and 4

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 2, 3, and 5

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 4

105 CMR 451.123 Maintenance: Shower curtain damaged in shower # 1 and 5

*Office # 322*

 No Violations Noted

*Unit Manager’s Office # 323*

 No Violations Noted

*Office # 324*

 No Violations Noted

*Room # 325*

 No Violations Noted

*Room # 326*

 No Violations Noted

*Room # 327*

 No Violations Noted

*Room # 328*

 No Violations Noted

*Room # 330*

 No Violations Noted

*Janitor’s Closet # 331*

 No Violations Noted

*Room # 332*

 No Violations Noted

*Room # 333*

 No Violations Noted

*Office # 335*

 No Violations Noted

*Resident’s Bathroom # 336*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 2, 3, 4, and 5

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1, 2, 3, 4, and 5

105 CMR 451.130 Hot Water: Shower water temperature recorded at 1210F in shower # 3

*Offices # 338/340/341*

 No Violations Noted

*Group Room # 343*

 No Violations Noted

*Day Room # 344*

 No Violations Noted

*Officer’s Station # 345*

 No Violations Noted

**Observations and Recommendations**

1. The inmate population was 121 at the time of inspection.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/~dms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

 Sincerely,

 Scott Koczela

 Environmental Analyst, CSP, BEH

cc: Jana Ferguson, Director, BEH

 Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services

 Thomas Turco, Commissioner, DOC

 Della Blake, Superintendent

 Tina Mole, Standards and Training Coordinator

Gary Trueman, EHSO

Elizabeth Hanna, Classification Director

Helen R. Caulton Harris, H&HS, Director, Springfield Board of Health

 Clerk, Massachusetts House of Representatives

 Clerk, Massachusetts Senate

 Daniel Bennett, Secretary, EOPSS

Nelson Alves, Director, Policy Development and Compliance Unit