

STATE 911 18-002
BID #: BD-18-1044-EPS90-1044E-22147
9-1-1 Telecommunicator Training and Certification Programs

Vendor Name: **The Healthy Dispatcher LLC**

Address: 1420 5th Street, #205, Santa Monica, CA 90401

Vendor Code: VC0000962026

Contract Manager: Adam Timm

Phone: 714-931-4766

E-Mail: adam@thehealthydispatcher.com

Contract Start Date: February 28, 2018

Contract End Date: February 25, 2023

Contract Authorized Programs/Courses	Classroom - Cost per Student*	Materials Only: Cost per Student
The Power of Resilience: How to Beat Dispatcher Burnout (11-20 Students)	\$239	\$4
The Power of Resilience: How to Beat Dispatcher Burnout (21+ Students)	\$199	\$2
Positive Interaction with Difficult People (11-20 Students)	\$239	\$4
Positive Interaction with Difficult People (21+ Students)	\$199	\$2
Transformational Comm Center Leadership (11-20 Students)	\$239	\$4
Transformational Comm Center Leadership (21+ Students)	\$199	\$2
Effective Supervision Training Event for 911 Telecommunicators (11-20 Students)	\$1,997	\$4
Effective Supervision Training Event for 911 Telecommunicators (21+ Students)	\$1,797	\$2

*includes course materials

Prompt Payment Discount terms: 5% within 10 days
 4% within 15 days
 3% within 20 days
 2% within 30 days

Appendix E – Cost Tables, Training Courses, Training Materials & Course Descriptions, as awarded, follow.

(See www.COMMBUYS.com **BID #: BD-18-1044-EPS90-1044E-22147** for additional information regarding this bid and the vendor's response.)