



The Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Public Health  
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Lieutenant Governor

KATHLEEN E. WALSH  
Secretary

ROBERT GOLDSTEIN, MD, PhD  
Commissioner

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**Board of Registration of Hearing Instrument Specialists**

**Date:** April 25, 2025 **Location:** Virtual on Webex **Time:** 9:00 AM

Cisco Webex Meeting

[Click here to join the meeting](#) Meeting Number: 2532 963 1143

Password: DPH123

**Or call in (audio only)**

1-844-621-3956 United States Access code: 2532 963 1143

**Notice of Meeting Recording** (*Lisa Guglietta*)

**Call Meeting to Order** (*Rony Soto*)

- Attendance roll call
- Approval of agenda

**General Business**

- Minutes from Public Meeting of January 17, 2025

**Correspondence**

- Email dated 1/29/25 from Suzanne Younker, Au.D. regarding Hearing Instrument Specialist scope of practice and cerumen removal

**Discussion**

- 265 CMR 2.00 through 10.00: Regulation Review

**Investigative Process** (*Lauren McShane, Investigations Supervisor*)

**Executive Session** [*Closed Session: G.L. c. 30A, § 21(a)(1)* for the purpose of discussing the reputation, character, physical condition, or mental health, rather than professional competence, of an individual, or to discuss the discipline or dismissal of, or complaints or charges brought against, a public officer, employee, staff member or individual. Specifically, to evaluate the Good Moral Character as required for registration for a pending applicant.]

**Investigative Case Conference** [*Closed Session: G.L. c. 112, § 65C*]

If you need reasonable accommodations in order to participate in the meeting, contact the DPH ADA Coordinator Stacy Hart at [stacy.hart@mass.gov](mailto:stacy.hart@mass.gov) in advance of the meeting. While the Board will do its best to accommodate you, certain accommodations may require distinctive requests or the hiring of outside contractors and may not be available if requested immediately before the meeting.

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