

Hebrew SeniorLife

SOCIAL DETERMINANTS OF HEALTH

CARE MODEL

Hebrew SeniorLife (HSL) developed the Right Care, Right Place, Right Time (R3) program to coordinate care for residents in supportive housing. R3 embeds wellness teams comprised of a wellness coach and wellness nurse into affordable housing sites for seniors. These teams help low-income seniors manage their health care needs and address their health-related social needs. Residents opting into the program are assessed by their wellness team through detailed, whole-person assessments of goals and needs. The R3 wellness team then helps coordinate health, social, nutrition, transportation, and housing services according to each

participant's goals and needs. R3 participants attend wellness classes and receive monthly newsletters and calls or in-person check-ins with their R3 coach, who helps advocate for participants as they navigate their appointments, providers, medications, home maintenance, and family and social connections. Through R3, HSL partners with other housing, emergency medical services (EMS), and long-term services and supports providers to share data, coordinate services, and rapidly identify care needs or unnecessary services to avoid harm and to support participants living safely in the place of their choice.

IMPACT

\$421.7K

HPC AWARD

\$826K

TOTAL PROJECT COST

TARGET POPULATION

Residents over age 62 of Hebrew SeniorLife supportive housing partners

PRIMARY AND SECONDARY AIMS:

↓ 20%

transfers to hospitals, ED, and long term care



↓ 20%

rehospitalizations



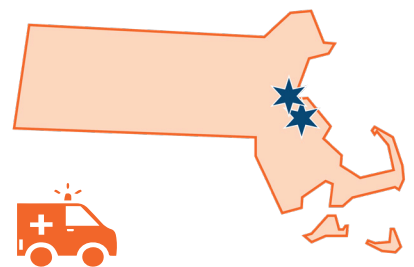
↑ 8%

improvement in quality of life and ability to live independently



PARTNERS

- WinnCompanies
- Tufts Health Plan
- Springwell ASAP
- Blue Cross Blue Shield of Massachusetts
- Milton Residences for the Elderly
- Local EMS providers



HCII PATHWAY SUMMARY & HPC BACKGROUND

In 2016, the Massachusetts Health Policy Commission (HPC) launched its \$6.6 million Targeted Cost Challenge Investment (TCCI) pathway of the Health Care Innovation Investment (HCII) Program. The TCCI pathway aims to foster innovation in health care payment and service delivery by supporting promising innovations that address the Commonwealth's most complex health care cost challenges. The ten TCCI initiatives are partnering with more than 60 community organizations to demonstrate rapid cost savings within 18 months by addressing one of the following challenge areas: social determinants of health, behavioral health

integration, post-acute care, serious advancing illness and care at the end of life, and site and scope of care.

The Massachusetts Health Policy Commission (HPC), established in 2012, is an independent state agency charged with monitoring health care spending growth in Massachusetts and providing data-driven policy recommendations regarding health care delivery and payment system reform. The HPC's mission is to advance a more transparent, accountable, and innovative health care system through independent policy leadership and investment programs. Visit us at Mass.gov/HPC. Tweet us @Mass_HPC.