

# Help Keep Your EBT Card and DTA Benefits Safe!



Change your EBT card PIN before each time you get your benefits:

1. Call the number on the back of your card: 800-997-2555.
2. Choose your language.
3. Enter the number on the front of your card.
4. Press 2.
5. Enter the last 4 digits of your Social Security Number (SSN). If you do not have an SSN, enter the last 4 digits of your 99 number assigned by DTA.
6. Enter your Date of Birth (month/day/year – 2 digits for month, 2 digits for day, 4 digits for year). For example, 12 01 1989 for December 1, 1989.
7. Enter your NEW 4-digit PIN; then enter it again. Choose a different PIN from any previous PINs.

**This is the best way to try to protect your benefits if your card information has been stolen.**

If you receive TAFDC or EAEDC cash assistance, ask about having your benefits deposited to your bank account. Call your case manager to set up direct deposit.



Learn more at [Mass.gov/ProtectYourEBT](https://www.mass.gov/ProtectYourEBT)

