



State 911 Approved Training

Active Threat Response for Dispatch; Everything You Need to Know

In an active threat/active shooter incident, emergency dispatchers are the hub of everything that occurs. Active threat events can happen anywhere! Preplanning, preparedness, and training are critical. This course teaches attendees to better understand the dispatcher's critical role during active shooter and threat situations. Participants will learn what to expect during these emergencies and their roles and responsibilities. Course topics and objectives include; Recognizing & understanding the Active Threat; The importance of active threat trainings; Recognizing the critical role of the emergency dispatcher; What to expect when the call comes-in; Analyzing the information & determining the proper response; Keeping yourself mentally prepared; How to handle the ensuing chaos in the center; Prioritizing; Fundamentals which must be adhered to; Locating needed information; Dispatching the appropriate resources; Use of mutual aid; Managing resources; Handling the command structure and potential vacuum; Providing for the safety of responders; Staging areas & command posts; Understanding the mission of police, fire and EMS responders; The importance of site control, detours and roadblocks; Handling the influx of emergency & informational calls; Maintaining response to routine emergencies and calls for service; How to handle the media; Evacuation and what to expect; What to expect when the hostile event ends; Reunification and how it works; How to put what was learned to work for you and your dispatch center. 8 Hour Course, Lunch Included, State 911 Approved.

Date: May 15, 2024 8:00am – 4:00pm

Location: Sturbridge Police Department

\$199 per attendee Lunch Included

Register at:

www.progressivelawenforcement.com



Training Provided by Progressive Law Enforcement Consultants LLC. Instructors are Chris and Jessica Pronovost. Chris is a certified MPTC instructor and local community college adjunct professor with 37 years as a police officer, retiring as chief of police. He has been planning and assisting in school safety and threat response for over 26 years. Jessica has over 25 years of experience in emergency dispatching, having worked in emergency communications in the U.S. Coast Guard and as a 911 emergency dispatcher, and has been involved in several major incidents.