



The Commonwealth of Massachusetts  
Executive Office of Public Safety and Security  
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Boston, Massachusetts 02108

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[www.mass.gov/eops](http://www.mass.gov/eops)

Thomas Turco  
Secretary

CHARLES D. BAKER  
Governor

KARYN E. POLITO  
Lt. Governor

April 7, 2020

Dear Colleague:

To more effectively serve our public safety professionals and protect the Commonwealth's communities, the Baker-Polito Administration and the Executive Office of Public Safety and Security are increasing our COVID-19 testing capacity for police officers, firefighters, EMS and PSAP personnel, correction officers, mortuary service providers, and state active duty National Guard personnel who perform critical public safety functions and, in the course of their duties, may unavoidably have close contact with others. Priority testing is critical to ensuring their safety and the well-being of the people we serve.

As you know, the first priority testing site opened on Sunday at Gillette Stadium in Foxborough. This site will continue to operate from 9:00am to 5:00 pm, seven days per week. Beginning on Thursday, April 9, however, it will expand its services to asymptomatic personnel. **Members of your agency will not need to be showing symptoms to be tested.**

Also on April 9, we will open a second public safety priority testing site at the Big E fairgrounds in West Springfield. Like the Foxborough site, it will operate from 9:00 am to 5:00 pm, seven days per week, and will provide COVID-19 testing for public safety personnel, **regardless of whether they are showing symptoms.**

Each site will conduct up to 200 tests per day. Due to ongoing demand, this service will remain available by appointment only, and appointments must still be scheduled by the chief executive of your department or his/her designee. **Please ensure that your staff, including your designee, are aware of this requirement.** The call center is currently scheduling appointments for the Foxborough site and will begin scheduling appointments for West Springfield on Wednesday, April 8.

We are deeply grateful to The Big E, Brewster Ambulance Service, the Department of Correction, the Department of Fire Services, the New England Patriots, the New England Revolution, Wellpath, and Quest Diagnostics for their assistance as we expand this important service.

Sincerely,

A handwritten signature in black ink, appearing to read "Thomas A. Turco".

Tom Turco  
Secretary of Public Safety and Security



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**COVID-19 Public Safety Priority Testing Sites: What Department Chiefs Need to Know**  
*Please read closely. Some instructions have changed.*

- The testing sites are available to public safety professionals, including state and municipal police and fire personnel; EMS and PSAP personnel; Massachusetts National Guard personnel on state active duty; correction officers; and mortuary service providers.
- Personnel **do not need to be symptomatic** to be eligible, but please make a note of whether they are currently showing symptoms. This will assist the testing staff.
- Department chiefs or their designees must make appointments for their staff, providing the employee's first and last name, date of birth, gender, street address, city, state, zip code, email address, and primary telephone number.
- Agencies that do not issue official IDs should provide a letter on letterhead confirming the test recipient's employment.
- To schedule an appointment for a member of your staff, please call 855-563-7510. **You will have the option to select either the Foxborough or West Springfield site.**
- The call center is open from 8:00 am to 4:00 pm, seven days per week.
- In the event that multiple employees of the same agency are seeking testing, some may be scheduled for a later date in order to accommodate more agencies.
- Call center personnel are not able to answer medical or procedural questions pertaining to COVID-19 or DPH/CDC recommendations or guidance.



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**COVID-19 Public Safety Priority Testing Sites: What Eligible Personnel Need to Know**

*Please read closely. Some instructions have changed.*

- Notify your supervisor if you wish to receive testing. You will have the option to select a testing site in either Foxborough or West Springfield.
- Inform your supervisor of your preferred testing site and provide the identifying information he or she will request. This information will be used to confirm your appointment at the testing site.
- Your supervisor will need to know whether you are currently showing symptoms such as sore throat, dry cough, fever, difficulty breathing, or shortness of breath. **Public safety personnel are eligible for testing regardless of whether they are showing symptoms.**
- Bring your driver's license and valid public safety ID to the correct testing site. If your agency does not issue official IDs, you may provide a letter on letterhead confirming your employment. You must have these materials for your appointment.
- The **Foxborough testing site** is located in Gillette Stadium Parking Lot P-10 at 2 Patriot Place in Foxborough. Please note that this location is only accessible from Route 1 southbound.
- The **West Springfield site** is located at Gate 1 of the Big E Fairgrounds, at 1761 Memorial Ave. in West Springfield.
- You will not need to exit your vehicle.
- Testing is provided at no cost.
- Test results for symptomatic personnel will be expedited and provided in 24 to 48 hours. Test results for asymptomatic personnel will be provided within three to five days. All test results will be provided electronically.
- Call center personnel are not able to answer medical or procedural questions pertaining to COVID-19 or DPH/CDC recommendations or guidance.