

This is a communication to public safety answering points (PSAP) from the Executive Office of Public Safety and Security and the State 911 Department (Department) regarding the FY 2020 Training Grant.

The Department recognizes that COVID-19 has had a significant impact on PSAPs ability to train and certify and re-certify its telecommunicators. Accordingly, the Department has extended the requirement for completion of such training until August 31, 2020. In conjunction with that extension, the Department's FY 2020 Training Grant program will be extended through August 31, 2020. The Department will begin reaching out to PSAPs to extend existing contracts through to the end of August 2020. If you have completed your requirements under 560 CMR 5.0 and do not require an extension, please email Cindy Reynolds at 911Deptgrants@mass.gov.

Thank you for your attention to this matter.