SNAP and HIP Processing Assistance Contact Information

	HIP Vendors	
Source	Contact Information	Topic
FIS Merchant Help Desk	**Phone:** 1-877-262-9905 (available 24/7) **Email:** FIS.Wireless.Payments@fisglobal.com	Order manual vouchers FIS equipment errors Update banking information
FIS Vendor Portal	www.EBTEdge.com	View transactions
TotilPay Support	**Phone:** 888-377-7884 **Email:** info@marketlink.org **Print manual vouchers** here	TotilPay app support Renewing subscription Update banking
TotilPay Vendor Portal	www.MobileEBT.com	View transactions
MarketLink Grant	Eligibility Assessment	MarketLink Grant application
HIP Webpage	www.mass.gov/HIP	HIP information
DTA Finder	www.DTAFinder.com	HIP vendor locations
	SNAP Clients	
Source	Contact Information	Topic
EBT Cardholder Customer Service	1-800-997-2555	Checking SNAP/HIP balance
Project Bread Food Source Hotline	1-800-645-8333 (M-F 8am-7pm, Sat 10am-2pm)	General questions about HIP
DTA Assistance Line	1-877-382-2363	Questions regarding SNAP