

WHEN TO ACCESS MEDIATION

Short Answer:
Anytime!

AS SOON AS A PROBLEM ARISES



- An early intervention strategy to address the situation before things become too escalated, entrenched or fearful

A FINAL STEP BEFORE FILING A NOTICE TO QUIT (NTQ)



- A chance to resolve at no cost without the involvement of court and its implications of a judgment

AFTER THE NTQ BUT BEFORE THE HEARING DATE



- A chance to build flexibility and other resources into the process that may not be available in court

ON THE HEARING DATE



- A final chance to have control over the outcome in a way that works for everyone rather than the win/lose of a court decision

TO DEAL WITH ANY ONGOING/ OUTSTANDING ISSUES



- Mediation can help with issues not already resolved like communication and behavior, that may continue make the tenancy unstable