



MassHealth
Home Health Agency Bulletin 86
June 2023

TO: Home Health Agencies Participating in MassHealth

FROM: Mike Levine, Assistant Secretary for MassHealth

RE: Updates to MassHealth Home Health Appendices, including for Dual-Eligible Billing

Introduction

This bulletin clarifies billing for dual-eligible members receiving home health services. This update aligns with the current [Centers for Medicare and Medicaid Services \(CMS\) Manual Guidelines](#) for the Advanced Beneficiary Notice (ABN) and adopts the applicable CMS ABN form.

Billing for Dual-Eligible Members

General rule: The CMS Manual Guidance directs home health agencies to bill Medicare for services provided to dual-eligible members prior to billing Medicaid as the payor of last resort. Exceptions to this general rule are identified in Appendix D: *Supplemental Instructions for Third-Party Liability Exceptions*. Claims subject to the general rule should be billed to Medicare and, if denied, subsequently billed to Medicaid. When such claims are billed to MassHealth, the claims must include the Explanation of Benefits (EOB) reflecting Medicare's denial.

Exception to the general rule: Providers do not have to bill Medicare prior to billing MassHealth for members who are not homebound (i.e., member is not confined to place of residence).

For claims meeting this exception, providers may submit a claim to MassHealth without a Medicare EOB.

CMS Manual Guidance and Questions

- Guidelines for completing the ABN can be found in Section 50 of the [Medicare Claims Processing Manual, 100-4, Chapter 30 \(PDF\)](#).
- Instructions regarding the ABN form can be found in [ABN Form Instructions \(cms.gov\)](#).
- Questions regarding the ABN and Guidance should be submitted at <https://appeals.lmi.org/>.
- Questions regarding Medicaid/MassHealth may be directed to the Long Term Services and Supports (LTSS) Provider Service Center.

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Questions

If you have questions about the information in this bulletin, please contact the Long Term Services and Supports (LTSS) Provider Service Center.

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