



Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
www.mass.gov/masshealth

Home Health Agency Bulletin 92

DATE: February 2024

TO: Home Health Agencies Participating in MassHealth

FROM: Mike Levine, Assistant Secretary for MassHealth

RE: **Provider Eligibility for Continuous Skilled Nursing Services**

Introduction

This bulletin establishes updated provider eligibility requirements for the delivery of continuous skilled nursing (CSN) agency services, which include CSN services and complex care assistant services.

Organizations that May Provide CSN Agency Services

As of April 9, 2024, only MassHealth-enrolled CSN agencies may provide services established under [130 CMR 438.000: Continuous Skilled Nursing Agency](#). For dates of service on or after April 9, 2024, MassHealth-enrolled home health agencies that provide CSN services must enroll as a CSN agency in order to bill for CSN agency services, including continuous skilled nursing.

MassHealth will update the CSN agency provider regulations at [130 CMR 438.000](#) and home health agency provider regulations at [130 CMR 403.000](#) to reflect this change. Home health agencies who wish to provide CSN agency services may contact the Long Term Services and Supports Provider Service Center or visit masshealthtss.com to begin an application.

MassHealth Website

This bulletin is available on the [MassHealth Provider Bulletins](#) web page.

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Questions

If you have questions about the information in this bulletin, please contact:

Long-Term Services and Supports

Phone: (844) 368-5184 (toll free)

Email: support@masshealthtss.com

Portal: MassHealthLTSS.com

Mail: MassHealth LTSS
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All Other Provider Types

Phone: (800) 841-2900, TDD/TTY: 711

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