Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
www.mass.gov/masshealth

Home Health Agency Bulletin 96

DATE: October 2026

TO: Home Health Agency Providers Participating in MassHealth

FROM: Ryan Schwarz, Assistant Secretary for MassHealth

RE: **Home Health Aide Medical Necessity and Conditions of Payment**

Introduction

This bulletin reiterates the existing conditions of payment for home health aide services as described at 130 CMR 403.416(A). Specifically, this bulletin reminds providers that home health aide services must be medically necessary and must require clinical oversight.

130 CMR 403.416: Home Health Aide Services

At 130 CMR 403.416(A)(1), MassHealth states that home health aide services are payable only if they are medically necessary to directly support concurrent nursing or therapy services or to provide hands-on assistance throughout an activity of daily living (ADL) task or until the ADL task is completed. Home health aide services also must be delivered at the direction of a registered nurse (RN) or therapist. See 130 CMR 403.416(A)(6).

Accordingly, home health aide services are medically necessary only when they require an RN to direct and supervise the care. MassHealth does not pay for home health aide services that do not require the skills and judgment of an RN to direct and supervise.

MassHealth Website

This bulletin is available on the MassHealth Provider Bulletins web page.

Sign up to receive email alerts when MassHealth issues new bulletins and transmittal letters.

Questions?

If you have questions about the information in this bulletin, please contact us.

Long-Term Services and Supports

Phone: (844) 368-5184 (toll free)

Email: support@masshealthltss.com

Portal: MassHealthLTSS.com

Mail: MassHealth LTSS
PO Box 159108
Boston, MA 02215

Fax: (888) 832-3006