



# HomeBASE

Helping families who are eligible for EA Emergency Family Shelter to quickly find stable housing

## What is HomeBASE?

A benefit program to help homeless families by providing up to \$30,000 over a two-year period, with the possibility of a third year of help

### What can HomeBase pay for?

- 1 first and last month's rent, security deposit, and broker's fee for a new apartment
- 2 monthly payments to help with rent for up to three years\*
- 3 furniture, moving expenses, and utilities, based on families' needs
- 4 overdue rent and/or utility payments

**A case manager will help each family find community supports for education, job training, finding a job, and childcare.**

### How to Apply for EA Emergency Family Shelter

Families can apply in person at one of 10 regional Department of Transitional Assistance (DTA) office locations OR by phone at **866-584-0653**.

The Executive Office of Housing and Livable Communities (EOHLC) is responsible for deciding if a family is eligible for EA Emergency Family Shelter.

If you are found eligible, you will be referred to HomeBASE. Someone from the program will contact you within 24 hours.

Learn more about applying at: <https://www.mass.gov/how-to/apply-for-ea-emergency-family-shelter>

### Who is eligible?

- Families who are living in EA Emergency Assistance Family Shelter
- Families who are fully eligible for EA Emergency Family Shelter (provided all required documentation), even if they are not in a shelter yet
- Families living in non-EA domestic violence shelters and residential use treatment programs may be eligible for HomeBASE

### To be eligible for EA Emergency Family Shelter (and HomeBASE) families must:

1. Be a resident of Massachusetts
2. Meet the program income standards\*
3. Have children under the age of 21, or be pregnant
4. Be homeless due to:
  - No-fault fire, flood, natural disaster, condemnation, or foreclosure
  - Fleeing domestic violence
  - No-fault eviction
  - Child is exposed to a serious health and safety risk

*\*Applicants are income eligible if their family's pre-tax income is at or below 115% of the Federal Poverty Guidelines (FPG) for their family size. See FPG limits here: [www.mass.gov/how-to/apply-for-ea-emergency-family-shelter](https://www.mass.gov/how-to/apply-for-ea-emergency-family-shelter)*

### If you are in a housing crisis and need help:

If you are facing eviction, but not yet homeless, contact the RAFT program at [www.mass.gov/info-details/how-to-apply-for-raft](https://www.mass.gov/info-details/how-to-apply-for-raft)

Dial 211 for information about programs in your area or visit [Mass211.org](https://Mass211.org)





# HomeBASE

Helping families who are eligible for EA Emergency Family Shelter to quickly find stable housing

You may have questions about HomeBASE. Please see below for answers to common questions.

Please visit **[www.mass.gov/info-details/homebase](http://www.mass.gov/info-details/homebase)** to learn more.

## How do I know if I am eligible for HomeBASE?

If you are eligible for EA Emergency Family Shelter, you are also eligible for HomeBASE. The person who determines if you are eligible for EA Emergency Family Shelter will tell you if you are eligible for HomeBASE.

## What help will I get through HomeBASE?

HomeBASE will help you as you look for stable housing. Financial support is available (to help you pay rent, moving costs, furniture, and more). More support is also available to help you find a job and find childcare

## No one told me about HomeBASE. What do I do?

Please call or email your state contact if you did not receive a call or email about HomeBASE **AND** you are eligible for EA.

You can do this by calling 866-584-0653. Please know that it may take 24 hours for a diversion provider to contact you.

## What if I am in shelter now?

If you are living in an EA Family Shelter, but you want to find more stable housing, you can also access HomeBASE.

Please work with staff at your shelter or your case worker to get more information.

## What is a diversion provider?

A diversion provider is an organization that supports HomeBASE participants as they find housing.

Diversion means that you are finding stable housing instead of going to a temporary shelter.

## Is there a separate application for HomeBASE?

No. If you applied for EA Emergency Family Shelter, you do not need to complete any other application. A diversion provider will call or email you. They will help you complete the forms required to receive HomeBASE benefits.

## Who do I call to learn more about HomeBASE?

If you are eligible for EA Emergency Family Shelter, staff will tell you more and make a referral for you.

Once referred, a diversion provider will call or email you within 24 hours. You do not need to call anyone – they will call you. Please share the best number to reach you.

## If you are in a housing crisis and need help:

If you are facing eviction, but not yet homeless, contact the RAFT program at **[www.mass.gov/info-details/how-to-apply-for-raft](http://www.mass.gov/info-details/how-to-apply-for-raft)**

Dial 211 for information about programs in your area or visit [Mass211.org](http://Mass211.org)

