



Members Experiencing Homelessness: MassHealth Updates for One Care Implementation Council

Executive Office of Health and Human Services

March 14, 2024

Current Activities

Focus Area	Summary
Data Partnership	<ul style="list-style-type: none">Launched a new data partnership in which the statewide homeless data warehouse provides weekly updates to MassHealth identifying those members who are experiencing homelessness~16,000 Members experiencing homelessness as February 2024, ~2% enrolled in One Care and ~1.5% members eligible for One Care but not enrolled
CSP-HI Expansion	<ul style="list-style-type: none">Expanded the Community Support Program for Homeless Individuals (CSP-HI) as of April 2023Now available to all MassHealth Members in managed care and fee for service with behavioral health (BH) needs – including One Care enrolleesAvailable to members with BH who are chronically homeless or those that are experiencing homelessness (but don't meet "chronic" definition) and are frequent users of acute MassHealth services
CSP-TPP	<ul style="list-style-type: none">New eviction prevention service – Community Support Program Tenancy Preservation Program (CSP-TPP)Launched in April 2023Available to all MassHealth Members in managed care and fee for service with behavioral health (BH) needs – including One Care enrollees

Current Activities

Focus Area	Summary
MATCH Program	<ul style="list-style-type: none">Mitigating the Cost of Housing (MATCH) program began in November 2022Eligible members receive up to \$5500 for move-in costs and furnishings when moving from an institutional setting/homelessness to the communityAlmost 1600 members served through January 2024 including 130+ OneCare enrolleesARPA-funded grant program; will continue until the funds are depleted
Continuous Eligibility	<ul style="list-style-type: none">Implemented continuous MassHealth eligibility for 24 months for members experiencing homelessness for 6+ months who are under age 65Policy was implemented in December 2023/January 2024 and will be phased in over time as members complete their renewalsHave requested approval from CMS to expand policy to members 65+
Redetermination	<ul style="list-style-type: none">Held 23 onsite events in individual homeless shelters through January 2024Leveraged family homeless providers to assist and used EOHL data to update addresses for MassHealth mailings

Key Future Initiatives

Focus Area	Summary
Medical Respite	<ul style="list-style-type: none">Expecting to launch Medical Respite as a covered service based on current pilot programFor MassHealth Members experiencing homelessness who need a safe place to stay following discharge from a medical hospitalPilot has 40 bedsPartnership between healthcare provider and CSP-HI providerService expected to be available to all eligible Members in managed care and fee for service starting 1/1/2025Draft regulations and guidelines expected to be published this summer (2024)
HRSN Housing Services	<ul style="list-style-type: none">Expecting to launch new Health Related Social Needs (HRSN) services for ACO members including:<ul style="list-style-type: none">Housing Search services for members not eligible for CSP-HITransitional Goods for members experiencing homelessness who move into housing (because MATCH is ending)Housing Navigation for housing unstable members not eligible for CSP-TPPHealthy HomesHome Modifications

Appendix: Resources for More Information

Focus Area	Links
MATCH	MATCH website: https://www.mass.gov/masshealth-match-program
CSP-HI	MCE Bulletin 99: https://www.mass.gov/doc/managed-care-entity-bulletin-99-specialized-community-support-program-services/download
Medical Respite	COMMBUY'S link to the RFR materials for the pilot: https://www.commbuys.com/bso/external/bidDetail.sdo?docId=BD-23-1039-EHS01-ASHWA-87009