



Members Experiencing Homelessness: MassHealth Updates for One Care Implementation Council

Executive Office of Health and Human Services

March 14, 2024

Current Activities

Focus Area	Summary
Data Partnership	<ul style="list-style-type: none">Launched a new data partnership in which the statewide homeless data warehouse provides weekly updates to MassHealth identifying those members who are experiencing homelessness~16,000 Members experiencing homelessness as February 2024, ~2% enrolled in One Care and ~1.5% members eligible for One Care but not enrolled
CSP-HI Expansion	<ul style="list-style-type: none">Expanded the Community Support Program for Homeless Individuals (CSP-HI) as of April 2023Now available to all MassHealth Members in managed care and fee for service with behavioral health (BH) needs – including One Care enrolleesAvailable to members with BH who are chronically homeless or those that are experiencing homelessness (but don't meet "chronic" definition) and are frequent users of acute MassHealth services
CSP-TPP	<ul style="list-style-type: none">New eviction prevention service – Community Support Program Tenancy Preservation Program (CSP-TPP)Launched in April 2023Available to all MassHealth Members in managed care and fee for service with behavioral health (BH) needs – including One Care enrollees

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MATCH Program	<ul style="list-style-type: none">• Mitigating the Cost of Housing (MATCH) program began in November 2022• Eligible members receive up to \$5500 for move-in costs and furnishings when moving from an institutional setting/homelessness to the community• Almost 1600 members served through January 2024 including 130+ OneCare enrollees• ARPA-funded grant program; will continue until the funds are depleted
Continuous Eligibility	<ul style="list-style-type: none">• Implemented continuous MassHealth eligibility for 24 months for members experiencing homelessness for 6+ months who are under age 65• Policy was implemented in December 2023/January 2024 and will be phased in over time as members complete their renewals• Have requested approval from CMS to expand policy to members 65+
Redetermination	<ul style="list-style-type: none">• Held 23 onsite events in individual homeless shelters through January 2024• Leveraged family homeless providers to assist and used EOHLC data to update addresses for MassHealth mailings

Key Future Initiatives

Focus Area	Summary
Medical Respite	<ul style="list-style-type: none">• Expecting to launch Medical Respite as a covered service based on current pilot program• For MassHealth Members experiencing homelessness who need a safe place to stay following discharge from a medical hospital• Pilot has 40 beds• Partnership between healthcare provider and CSP-HI provider• Service expected to be available to all eligible Members in managed care and fee for service starting 1/1/2025• Draft regulations and guidelines expected to be published this summer (2024)
HRSN Housing Services	<ul style="list-style-type: none">• Expecting to launch new Health Related Social Needs (HRSN) services for ACO members including:<ul style="list-style-type: none">• Housing Search services for members not eligible for CSP-HI• Transitional Goods for members experiencing homelessness who move into housing (because MATCH is ending)• Housing Navigation for housing unstable members not eligible for CSP-TPP• Healthy Homes• Home Modifications

Appendix: Resources for More Information

Focus Area	Links
MATCH	MATCH website: https://www.mass.gov/masshealth-match-program
CSP-HI	MCE Bulletin 99: https://www.mass.gov/doc/managed-care-entity-bulletin-99-specialized-community-support-program-services/download
Medical Respite	COMMBUYS link to the RFR materials for the pilot: https://www.commbuys.com/bso/external/bidDetail.sdo?docId=BD-23-1039-EHS01-ASHWA-87009