

HOUSING COURT
List of Approved Programs for Alternative Dispute Resolution Services
2019-2021

Overview of Services: The Housing Court Department has approved 7 programs, an in-house program (Office of the Housing Specialists) and six outside programs. Of the six program, three are free and three are fee-based. Housing Specialists are approved in all six court divisions to provide free mediation and dispute intervention services and they resolve hundreds of summary process and landlord/tenants disputes weekly. “Dispute Intervention” is a process used in the Housing Court in which Housing Specialists act as neutrals to identify the areas of dispute between the parties, and assists in the resolution of differences. *See Rule 2.* The three fee charging programs have been approved for cases requiring subject matter expertise in the areas of lead paint, mold and asbestos, zoning litigation and environmental litigation.

-Central Housing Court - Housing Specialists

Rosemary Rosario, Chief Housing Specialist
225 Main Street, 2nd Floor
Worcester, MA 01608
(508) 792-0800
Services: Free Mediation and Dispute Intervention
Remote services: Phone and Zoom

-Eastern Housing Court - Housing Specialists

Alex Valderamma, Chief Housing Specialist
24 New Chardon Street
Boston, MA 02114
(617) 788-6536
Services: Free Mediation and Dispute Intervention
Remote services: Phone and Zoom

-Metro South Housing Court - Housing Specialists

Catarina Andrade, Chief Housing Specialist
215 Main Street, Suite 160
Brockton, MA 02303
(508) 894-4170
Services: Free Mediation and Dispute Intervention
Remote services: Phone and Zoom

-Northeast Housing Court - Housing Specialists

Elizabeth Delacruz, Chief Housing Specialist
Fenton Judicial Center
2 Appleton Street, 2nd Floor
Lawrence, MA 01840
(978) 689-7833
Services: Free Mediation and Dispute Intervention
Remote services: Phone and Zoom

-Southeast Housing Court - Housing Specialists

Suzette Fagan-Clarke, Chief Housing Specialist
289 Rock Street, 2nd Floor
Fall River, MA 02720
(508) 677-1505
Services: Free Mediation and Dispute Intervention
Remote services: Phone and Zoom

-Western Housing Court - Housing Specialists

Jeni Pothier, Chief Housing Specialist
37 Elm Street
Springfield, MA 01102-0559
(413) 748-7838
Services: Free Mediation and Dispute Intervention
Remote services: Phone and Zoom

-Berkshire County Regional Housing Authority - Mediation Program

Brad Gordon, Executive Director/Staff Attorney
1 Fenn Street, Fourth Floor
Pittsfield, MA 01201
Phone: (413) 443-7138 - Ext. 216
Fax: (413) 443-8137
Email: bcrha@berkshire.net
Website: www.bcrha.com
Roster: 16 Neutrals
Services: Free Mediation
Approval: Approved for Case Referrals in the Central Division.
Remote services: Phone and Zoom

-Family Services of Worcester

Sabrina Bohun, Mediation Program Director
31 Harvard Street
Worcester, MA 01609
Phone: (508) 756-4646
Email: sbohun@fscm.org
Website: www.fscm.org/mediation
Roster: 21 Neutrals
Languages: Spanish and Hindi
Services: Free Mediation
Approval: Approved for Case Referrals in the Central Division.
Remote services: Phone and Zoom

-Hampden County Bar Association - Arbitration and Mediation Services

Lynne B. McMillan, Case Coordinator

P.O. Box 559

50 State Street

Springfield, MA 01102

Phone: (413) 748-7951

Fax: (413) 732-6882

Email: arbitrationmediation@hcbar.org

Website: www.hcbar.org

Roster: 5 Neutrals

Fees: The administrative fee is \$100.00 per party and \$300.00 per hour per neutral.

Services: Arbitration, Mediation and Case Evaluation

Approval: Approved for Case Referrals in the Western Division.

Remote services: Zoom

-Just-A-Start Mediation

Elizabeth Winston, Housing Stabilization Manager

1035 Cambridge Street, Suite 12

Cambridge, MA 02141

Phone: (617) 494-0444

Fax: (617) 494-8348

Email: elizabethwinston@justastart.org

Website: www.justastart.org

Roster: 5 Neutrals

Services: Free Mediation

Approval: Approved for Case Referrals in the Eastern and Central Divisions.

Remote services: Phone and Zoom

-REBA Dispute Resolution, Inc. (Real Estate Bar Association of Massachusetts)

Contact: Peter Wittenberg, Executive Director, or Nicole Cohen, Chief Operating Officer

Address: 295 Devonshire St., 6th floor, Boston, MA 02110-1266

Phone: 617-854-7555

Email: adr@reba.net, wittenborg@reba.net, cohen@reba.net

Website: www.disputeresolution.net

Roster: 21 neutrals

Fees: \$200 to \$325/hour/party, depending on neutral plus \$450.00/party administrative fee

Services: arbitration, mediation, conciliation, mini-trial, and summary jury trial

Approval: Approved for Case Referrals in all Divisions.

Remote services: Zoom

-The Mediation Group

Amy Gordon, Administrative Director

235 Cypress Street, Suite 300

Brookline, MA 02445

Phone: (617) 277-9232

Fax: (617) 277-1699

Email: agordon@themediationgroup.org

Website: www.themediationgroup.org

Roster: 20 Neutrals

Fees: The standard hourly rate is \$275.00 per party per hour but varies depending on the neutral selected and the number of parties involved. A fee waiver or reductions are available for those who are unable to pay.

Services: Mediation and Arbitration

Approval: Approved for Case Referrals in all Divisions.

Remote services: Zoom