

HOUSING COURT
List of Approved Programs for Alternative Dispute Resolution Services
2022-2024

Overview of Services: The Housing Court Department has approved six (6) programs: an in-house program (Office of the Housing Specialists) and five outside programs. Of the six programs, three are free and three are fee-based. Housing Specialists are approved in all six court divisions to provide free mediation and dispute intervention services, and they resolve hundreds of summary process and landlord-tenants disputes weekly. “Dispute Intervention” is a process used in the Housing Court in which Housing Specialists act as neutrals to identify the areas of dispute between the parties and assist in the resolution of differences. *See Rule 2.* The three fee-charging programs have been approved for cases requiring subject matter expertise in the areas of lead paint, mold and asbestos, zoning litigation and environmental litigation.

-Central Housing Court - Housing Specialists

Rosemary Rosario, Chief Housing Specialist
225 Main Street, 2nd Floor
Worcester, MA 01608
(508) 792-0800
Services: Free Mediation and Dispute Intervention
Remote services: Phone and Zoom

-Eastern Housing Court - Housing Specialists

Alex Valderrama, Chief Housing Specialist
24 New Chardon Street
Boston, MA 02114
(617) 788-6536
Services: Free Mediation and Dispute Intervention
Remote services: Phone and Zoom

-Metro South Housing Court - Housing Specialists

Catarina Andrade, Chief Housing Specialist
215 Main Street, Suite 160
Brockton, MA 02303
(508) 894-4170
Services: Free Mediation and Dispute Intervention
Remote services: Phone and Zoom

-Northeast Housing Court - Housing Specialists

Elizabeth Delacruz, Chief Housing Specialist
Fenton Judicial Center
2 Appleton Street, 2nd Floor
Lawrence, MA 01840
(978) 689-7833
Services: Free Mediation and Dispute Intervention
Remote services: Phone and Zoom

-Southeast Housing Court - Housing Specialists

Suzette Fagan-Clarke, Chief Housing Specialist
289 Rock Street, 2nd Floor
Fall River, MA 02720
(508) 677-1505
Services: Free Mediation and Dispute Intervention
Remote services: Phone and Zoom

-Western Housing Court - Housing Specialists

Jeni Pothier, Chief Housing Specialist
37 Elm Street
Springfield, MA 01102-0559
(413) 748-7838
Services: Free Mediation and Dispute Intervention
Remote services: Phone and Zoom

-Berkshire County Regional Housing Authority – Dispute Resolution Center

Brad Gordon, Executive Director
1 Fenn Street, Fourth Floor
Pittsfield, MA 01201
Phone: (413) 443-7138
Fax: (413) 443-8137
Email: bradg@bcrha.com
Website: www.bcrha.com
Roster: 32 Neutrals
Services: Free Mediation
Approval: Approved for Case Referrals in the Western Division.
Remote services: Phone and Zoom

-MetroWest Mediation Services

Seth Izen, Executive Director
220 North Main Street, Suite 106
Natick, MA 01760
Phone: (508) 872-9495
Fax: (508) 872-9764
Email: seth@metrowestmediation.org
Website: www.metrowestmediationservices.org
Roster: 45 Neutrals
Fees: Free mediation
Services: mediation and conciliation
Approval: Approved for Case Referrals in all Divisions.
Remote services: Zoom

-MWI

Charles Doran, Executive Director
10 Liberty Square, Fourth Floor

Boston, MA 02109
Phone: (617) 973-9739
Fax: (617) 973-9532
Email: mailbox@mwi.org
Website: www.mwi.org
Roster: 18 Neutrals

Fee: \$175/hour/party or \$250/hour/party, depending on amount in dispute. Depending on amount in dispute, daily rate of \$1,750 or \$2,500 flat fee per party for up to 9 hours of neutral time. Reduced rates may be available for income-eligible individuals.

Services: mediation, arbitration, and facilitation

Approval: Approved for Case Referrals in all Divisions.

Remote services: Zoom

-REBA Dispute Resolution, Inc. (Real Estate Bar Association of Massachusetts)

Contact: Peter Wittenberg, Executive Director, or Nicole Cohen, Chief Operating Officer

Address: 295 Devonshire St., 6th floor, Boston, MA 02110-1266

Phone: 617-854-7555

Email: adr@reba.net, wittenborg@reba.net, cohen@reba.net

Website: www.disputesolution.net

Roster: 18 neutrals

Fees: \$200 to \$325/hour/party, depending on neutral plus \$450.00/party administrative fee. Reduced and waived fees may be available base on verifiable income and demonstrable need.

Services: arbitration, mediation, case evaluation, conciliation, mini-trial, summary jury trial, and dispute intervener.

Approval: Approved for Case Referrals in all Divisions.

Remote services: Zoom

-The Mediation Group

Amy Gordon, Principal
235 Cypress Street, Suite 300
Brookline, MA 02445

Phone: (617) 277-9232

Fax: (617) 277-1699

Email: agordon@themediationgroup.org

Website: www.themediationgroup.org

Roster: 26 Neutrals

Fees: The standard hourly rate is \$275.00 per party per hour but varies depending on the neutral selected and the number of parties involved. A fee waiver or reductions are available for those who are unable to pay.

Services: mediation and arbitration

Approval: Approved for Case Referrals in all Divisions.

Remote services: Zoom