

**MASSACHUSETTS STATE 911 DEPARTMENT**  
**“How it Works” -NG911 Call Routing Workshop**  
**Application for Enrollment**

Please email completed applications to: [911training@mass.gov](mailto:911training@mass.gov)

Please be advised that the student **MUST** have access to a laptop/desktop with video and audio capabilities to participate in our on-line training.

The student will also be required to download the **FREE** Microsoft **TEAMS** App prior to the start of training.

**Course Information** (Please fill in requested dates of training)

Course Title

Date of Training

“How it Works” -NG911 Call Routing Workshop	
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**Chief/Director/PSAP Supervisor Information**

Today’s Date: \_\_\_\_\_

Class requested by: \_\_\_\_\_  
(full name - include title)

Agency / Department: \_\_\_\_\_

Agency / Department Address: \_\_\_\_\_

Direct Tel. Number: \_\_\_\_\_ Cell Phone Number: \_\_\_\_\_  
(include area code) (optional)

EMAIL Address: \_\_\_\_\_

**(ALL CONFIRMATIONS WILL BE EMAILED TO THE EMAIL ADDRESS ABOVE)**

**STUDENT Information**

	Student Name	Last Four Digits of SS#	Email Address
1.			
2.			
3.			
4.			
5.			

**CHIEF/DIRECTOR/PSAP SUPERVISOR SIGNATURE:** \_\_\_\_\_