How to Create an Account on DTA Connect

Step 1:

Go to DTAConnect.com, or open the DTA Connect mobile app and press "Log In."

If you do not currently receive DTA benefits, you can apply by pressing "Apply for Benefits."

Step 2:

If you have an existing account on DTA Connect, enter your email and password, then press "Log In." You now can skip ahead to step 8 to link your account if you have not already.

If you do not have an existing account on DTA Connect, press "Create An Account," and follow the next steps.

Step 3:

Press "Continue" to allow MyMassGov to share your information across state agencies. This may help you save time and helps us maximize your benefits.

Step 4:

Enter your e-mail address, then press "Send Verification Code." Please remember which email address you are using to create your DTA Connect account. You will need this to log into DTA Connect each time.

Enter the verification code you received at your e-mail address, then press "Verify."

Step 5:

Enter your first and last name, then press "Continue."

Step 6:

Enter a secure password following the rules on the screen. Enter it again under "Confirm New Password," then press "Create Account." Please remember which password you are using to create your DTA Connect account. You will need this to log into DTA Connect each time.

Step 7:

You will see a pop-up that says, "Create Your Online Account Registration Successful."

Step 8:

To use DTA connect, you must also connect your account to your case by speaking to DTA staff either by visiting a DTA office or by calling the DTA Assistance Line.

Step 9:

Once you have spoken with a DTA staff member about connecting your account to your active case, log in to your account. press "Connect my DTA Info" on the home page. Then, enter your first and last name, your date of birth, and your DTA Agency ID or your EBT Card number. Then press "Connect." Now you are ready to use the power of DTA Connect!

[Video](#)