

HOW TO

Pay your Child Support



4 easy ways to make your payments:



ONLINE

Pay online by visiting:
mass.gov/CSS and
click "How to pay
child support"

*New options for paying include Venmo,
PayPal, Apple and Google Pay*

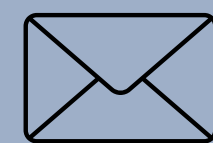
<https://ma.smartchildsupport.com//main.aspx>



PHONE

Give us a call at (855)
449-2859, 24/7. Visa,
Mastercard and
Discover accepted.

**Note: You will need your PIN # and
the last 4 digits of your Social Security
to complete your transaction*



MAIL

Make your check or
Money Order payable
to: Commonwealth of
Massachusetts and
mail to:

DOR/CSS

P.O. Box 55144

Boston, MA 02205

**Note: Please include your
Social Security or Pin Number
on checks or money orders.*



IN PERSON

Make your payments in
Cash at thousands of
MoneyGram locations,
including Walmart, CVS
and Shaw's Market. Use
receiver code: 14664

<https://www.moneygram.com/mgo/us/en/locations>



For assistance, contact us at
(800) 332-2733 or log in to CSS Case Manager by visiting

<https://www.mass.gov/service-details/submit-child-support-questions-and-ask-for-information>



HOW TO PAY CHILD SUPPORT

4 easy ways to make your payments:

1

ONLINE

Pay online by visiting: mass.gov/CSS and click "How to pay child support"

<https://ma.smartchildsupport.com//main.aspx>

2

PHONE

Give us a call at (855) 449-2859, 24/7. Visa, Mastercard and Discover accepted.

*Note: You will need your PIN# and last 4 of your SSN to complete a phone payment

3

MAIL

Make your check or Money Order payable to Commonwealth of Massachusetts and mail to:
DOR/CSS

P.O. Box 55144
Boston, MA 02205

*Note: Please include your Social Security or Pin Number on checks or money orders.

4

IN PERSON

Make your payments in Cash at thousands of MoneyGram locations, including Walmart, CVS and Shaw's Market.

Use receiver code: 14664

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Department of Revenue/Child Support Services Division (DOR/CSS) Virtual Counter

DO YOU _____

- Need assistance managing your child support case?
- Owe past due child support and want to avoid enforcement actions?
- Did DOR/CSS suspend your driver's license or vehicle registration?
- Has your bank account been levied or have your taxes been intercepted?

Join our CSS Virtual Counter where you can get face-to-face virtual help from a Child Support Specialist who can assist you with these issues from your home or any location.

**The Virtual Counter is open Monday through Friday
from 8:30 a.m. to 4:30 p.m.**

You can access the Virtual Counter through this link

<https://www.zoomgov.com/j/16009152771>

or by scanning the QR code below.

