# Renew Your Pesticide License via Your EEA ePLACE Portal Account

Pesticide Program Division of Crop & Pest Services Mass. Department of Agricultural Resources

### Renewing Your Pesticide License is an Annual Requirement

- All Massachusetts Pesticide Applicator Licenses and Catch Basin Permits expire each calendar year and should be renewed before December 31<sup>st</sup>
  - Applicator (core) License (AL)
  - Commercial Certification (CC)
  - Private Certification (PC)
  - Catch Basin Permit (CB)
- All Massachusetts Pesticide Dealer Licenses (DL) also expire annually and should be renewed before February 28<sup>th</sup>

### Gather Needed Files to be Submitted with Renewal

Before you begin, please gather any needed documentation and have them saved and ready to upload into your renewal application. This will make the process of submitting your renewal simple and efficient.

If you have a Commercial Applicator (core) License or a Commercial Certification License, then you will need your Certificate of Insurance (COI) or Proof of Government Employee Letter – if you are making pesticide applications for your government agency employer.

If the 3-year Recertification or Retraining Cycle, for your license or category, ends on December 31<sup>st</sup> of the current year then you will need electronic copies of any outstanding Training Certificates to show compliance with these requirements.

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#### Liability Insurance Certificate



#### Proof of Government Employee

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#### **Training Credits**

### **Compatible Equipment and** Web Browsers

- Please also be sure that you are using a regular computer (Windows 10+ / MacOS 10.11+ computer or laptop) with MS Edge or Chrome web browser.
- All instructions were written, and screenshots based on Windows 10 and MS Edge browser—other browsers may be different or incompatible.
- Chromebooks are not 100% compatible with the EEA ePLACE Portal and users may find it difficult to upload training credits, proof of insurance, etc..
- Mobile devices; such as, iPhone, iPad, Android phone or tablets, etc. are NOT compatible with the EEA ePLACE Portal.

#### No Chromebooks, smartphones or tablets!



### Log Into Your EEA ePLACE Portal Account

### Go to the EEA ePLACE Portal webpage and log into your account.

https://eplace.eea.mass.gov/citizenaccess/

Forgot your Password? Use the Password reset tool

**Need Help?** For login assistance, please call the ePLACE Help Desk Team at 844-73-ePLAC (844-733-7522), 7:30 AM-5:00 PM, Monday-Friday (except on holidays)



### **Renewal Process in Two Primary Steps**

- After gathering any needed electronic copies of training credits, proof of insurance, etc., and after logging into your EEA ePLACE Portal, please follow the detailed instructions outlined in this guide to renew your license.
  - Step 1: Make any needed updates to your information using Account Management
  - Step 2: File your renewal application and pay fees

### Step 1: Update Your Information Using Account Management

- There two **IMPORTANT** places where you will periodically need to update your information prior to renewing your license.
  - Login Information includes your unique login email address, security questions and password.
  - 2. Contact Information includes your mailing address, phone number, and your contact email address—where the new license and other important notifications will be sent.

### **Click on Account Management**



### Update Your Login and Contact Information as Needed

#### Account Type



Please select "Add New" to provide contact information. E-mail addresses must be current in order to receive important legal and other notices relating to your use of this Portal. An e-mail will be sent to the e-mail address provided during the registration process.

This contact information pertains to the account registration for this Portal. All other changes to contact information should be made through the application or amendment process with the applicable Agency.

You can associate "Individual" type of contact with your registration.

Individual - Individual is a person. If you are a Sole Proprietor add yourself as an "Individual" contact.



### Important Note

- Please be sure that all your information in Account Management is correct.
  - What's printed on your license letter comes from the contact information in Account Management.
  - All notifications, license letters, etc. are sent to the contact email address that you maintain in Account Management.

### Step 2: Begin Your Renewal Application

• Click on My Records to see a list of your examination and license records.

• Find your Pesticide License Record beginning with either AL, CC, PC, CB, or DL.

 Click on the <u>Renew Authorization</u> hyperlink to begin the Renewal Application.

### Click on My Records



#### Welcome

You are now logged in to the Commonwealth's EEA ePlace Portal.

#### What would you like to do?

New License, Permit, Certificate, Notification or Registration Click Here

- Renew License, Permit, Certificate or Registration (select "My Records" above)

- Amend License, Permit, Certificate or Registration (select "My Records" above)

File an Online Application

### Start Your Renewal Application

### Click on the blue "Renew Authorization" hyperlink to start the renewal application.

MDAR

#### Showing 1-5 of 5 | Download results | Add to collection



# Update Your Insurance Information and Continue the Application

#### Step 1: Renewal Information > Page 1 of 3

If you are making pesticide applications in your capacity as a government employee, please upload your Government Employee Letter.

If you are making pesticide applications outside of your role as a government employee, please upload your Proof of Insurance.

\* indicates a required field.

#### Insurance Information



\* Not applicable to Private Certification or Dealer License Type

### Update the Training Credits Earned

#### Step 1: Renewal Information > Page 2 of 3

Licensing and / or Category Information and Earned Credit Updates

#### CATEGORY INFORMATION

The below listed records or categories are associated with your license. The addition of new categories or removal of unwanted categories is not part of the renewal or amendment process. Please review the below list for accuracy and contact the Pesticide Operations Coordinator if you have any questions or concerns for missing categories.

Otherwise please complete the updates to indicate the number of New Continuing Education Credits you claim. For each of the below listed License Types or Categories, click Edit from the Actions drop down menu and indicate the number of Credits you claim. Enter zero (0) if no credits are claimed. You must enter a number. Do NOT leave blank.

Please note that for all training credits claimed, you will be required to upload copies of the Official Training Certificates issued to you as proof of such training—in Step 2 Required Documents.

 $\dot{\Delta}$  Required forms have not been completed in the section below. For each of the indicated rows, please click Edit from the Actions drop-down menu to complete the form.

#### Showing 1-4 of 4

	License Type	License Category	Re-Certification Date	Your Total Approved Credits	New Continuing Education Credits Claimed	
_ ▲	Commercial Certification	General Pest Control (41)	12/31/2023 *	0 Credits are Due		Actions <b>v</b>
	Commercial Certification	Termite and Structural Pest Control (43)	12/31/2023*	0 Credits are Due		Edit
	Commercial Certification	Food Processing (50)	12/31/2025	0 Credits are NOT	r Due	Actions <b>v</b>
	Commercial Certification	Vertebrate Pest Control (44)	12/31/2023 *	0 Credits are Due		Actions 🗸

Click on "Actions" for each row and "Edit" to enter the number of Credits or CEU's that you earned and will upload with this renewal application.

\* Note that if the "Re-Certfication" date falls within the current calendar year, you will need all of the required credits to renew this category or license type.

# Update the Training Credits Earned and Click Submit for Each Category

#### CATEGORY INFORMATION

The below listed records or categories are associated with your license. The addition of new categories or removal of unwanted categories is not part of the renewal or amendment process. Please review the below list for accuracy and contact the Pesticide Operations Coordinator if you have any questions or concerns for missing categories.

Otherwise please complete the updates to indicate the number of New Continuing Education Credits you claim. For each of the below listed License Types or Categories, click Edit from the Actions drop down menu and indicate the number of Credits you claim. Enter zero (0) if no credits are claimed. You must enter a number. Do NOT leave blank.

Please note that for all training credits claimed, you will be required to upload copies of the Official Training Certificates issued to you as proof of such training—in Step 2 Required Documents.



### You May Enter Zero (0) Credits if Your Recertification Date is a Future Year

#### CATEGORY INFORMATION

The below listed records or categories are associated with your license. The addition of new categories or removal of unwanted categories is not part of the renewal or amendment process. Please review the below list for accuracy and contact the Pesticide Operations Coordinator if you have any questions or concerns for missing categories.

Otherwise please complete the updates to indicate the number of New Continuing Education Credits you claim. For each of the below listed License Types or Categories, click Edit from the Actions drop down menu and indicate the number of Credits you claim. Enter zero (0) if no credits are claimed. You must enter a number. Do NOT leave blank.

Please note that for all training credits claimed, you will be required to upload copies of the Official Training Certificates issued to you as proof of such training—in Step 2 Required Documents.



### Do NOT Enter Partial Credits – Whole Numbers Only e.g. $\frac{1}{2} + \frac{1}{2} = 1$ Credit



### Applicator has all Required Credits to Renew All 4-Categories

Showing 1-4 of 4

License Type	License Category	Re-Certification Date	Your Total Approved Credits	New Continuing Education Credits Claimed	
Commercial Certification	General Pest Control (41)	12/31/2023*	0	12	Actions 🗸
Commercial Certification	Termite and Structural Pest Control (43)	12/31/2023*	0	12	Actions -
Commercial Certification	Food Processing (50)	12/31/2025	Future Year	•	Actions 🗸
Commercial Certification	Vertebrate Pest Control (44)	12/31/2023 <sup>*</sup>	0	12	Actions -

**Edit Selected** 



\*If the recertification date is the current year, then you must claim all needed credits to renew the category. If it's a future year then you have the option of claiming "0" or more. You must enter a whole number e.g. 0, 1, 2, 3, etc. Do not enter partial credits.

Save and resume later

# Update your Employer Information and Continue the Application

#### MDAR - Massachusetts Pesticide License Renewal

1 Renewal Information		2 Documents	3 Review	W	4 Record Submitted
Step 1:Renew	val Informa	tion>Page 3 of 3			* indicates a required fiel
mployer / Su	pervisor Info	ormation			
Required Cont Required Cont Employer Info Add New bowing 1-1 of 1	dit" to modify tact Type Minin rmation 1	your Employer Informati	ion or select "l	Delete" to create a c	ompletely new Employer
Contact Type	Full Name	Company/Employer Name	Phone	E-mail	Action
Employer Information		Department of Agricultural Resources	999-999-9999	Boss@mass.gov	Edit Delete
Continue App	lication »				Save and resume later

### Enter Employer Information and Continue the Application



×

# Update your Employer Information and Continue the Application

MDAR - Massachusetts Pesticide License Renewal



Please select "Edit" to modify your Employer Information or select "Delete" to create a completely new Employer Information.



### See List of Required Documents and Directions for Uploading

Step 2: Documents > Page 1 of 1

Please find below a list of documents that are required to process your application.

Click the "Add" button to begin uploading your documents. Select the documents from your computer and then click continue. Select the specific document type from the drop-down list. Add a brief description and click the "Save" button to save your updates. Repeat these steps for all required documents.

After all documents are uploaded and saved, click "Continue Application."



\*indicates a required field.

#### List of Documents



### Upload Certificate of Insurance (COI)

- Proof of insurance is required for pesticide applicators seeking a new commercial license or renewing an existing commercial license
  - The Certificate of Insurance (COI) can be obtained through your employer or via your insurance agent
  - Municipal, State, and Federal Government Employees who use pesticides exclusively within their role as government employees must upload a Proof of Government Letter

### Proof of Government Employee (PGE)

- Federal, State, and Municipal government employees follow a similar process but are required to upload a "Proof of Government Employee" (PGE) Letter
  - The letter must be on Agency letterhead and clearly indicate that such license is being used for government work only
  - Pesticide applications made outside of one's government job to the property of another require a separate (COI)

### Sample COI

	Name and Address		ONLY AND CONFERS NO RIGHTS UPON TH HOLDER. THIS CERTIFICATE DOES NOT AN ALTER THE COVERAGE AFFORDED BY THE				
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### Sample Proof of Government Employee Letter



#### [Insert Date]

Massachusetts Department of Agricultural Resources Pesticide Program – Atta: Licensing 251 Causeway ST; Suite 500 Boston, MA 02114 RE: Payments and Insurance Requirements

Dear Sir/Madam:

Please note that the following individual(s), whose name(s) is/are listed below, are employees of the [Inset Federal/State/City/Town Agency Name]. As per State Pesticide Regulations, 333 CMR 10.13(8), such individuals are exempt from the Financial Responsibility (insurance requirements), when their pesticide applicator activities are part of their duties as governmental employees when they are working in their governmental capacity.

John Doe, License Number [Insert Number]; and
Jane Doe, License Number [Insert Number].

Please contact me if you have any questions.



[Email and Phone number]

### Certificates of Credit Must Be Saved as PDF Files or JPEG Image Format

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### **Click the Add Button**

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1. Proof of	Credits				
2. Proof of	Insurance				
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### Select Add

Please upload Require	ed Document(s) which are mandatory to submit this Application:	
Attestation: *		
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*I have read and agree	When uploading file documents) the maximum file size allowed is 50 MB. The 'File Name' (including file extension) MUST NOT exceed 75 characters in length. The document 'Description' MUST NOT exceed 50 characters in length. Documents that exceed any of these limits will be removed by the system, and cannot be	
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### Locate File on Computer



#### MDAR Pesticide License Renewal in the EEA ePLACE Portal

### Continue

#### File Upload

When uploading file document(s) the maximum file size allowed is 50 MB. The 'File Name' (including file extension) MUST NOT exceed 75 characters in length. The document 'Description' MUST NOT exceed 50 characters in length. Documents that exceed any of these limits will be removed by the system, and cannot be retrieved, which may delay the review process.

х

.exe;.dll;.js;.msi;.bat;.vbs;.bin;.sql are disallowed file types to upload.



## Select Type and Enter Description



#### Remove

Save and resume later

### Success! Now Continue Application



When uploading file document(s) the maximum file size allowed is 50 MB.

The 'File Name' (including file extension) MUST NOT exceed 75 characters in length.

The document 'Description' MUST NOT exceed 50 characters in length.

Documents that exceed any of these limits will be removed by the system, and cannot be retrieved, which may delay the review process.

.exe;.dll;.js;.msi;.bat;.vbs;.bin;.sql are disallowed file types to upload.

Name	Туре	Size	L	atest L	pdate	Action	
Credits_Test_photo.jpg	Proof of Credits	784.83 KB	1	0/02/20	20	Actions 🔻	
Ins_Test_Photo.jpg	Proof of Insurance	759.71 KB	1	0/02/20	20	Actions 🗸	
Proof_of_Insurance_Generic.pdf	Proof of Credits	156.76 KB	1	0/02/20	20	Actions 🔻	
Proof_of_Credits-2.pdf	Proof of Credits	160.99 KB	1	0/02/20	20	Actions 🗸	
Proof_of_Credits-3.pdf	Proof of Credits	157.28 KB	1	0/02/20	20	Actions <b>v</b>	
		< P-			Maret		

To be sure your application and uploaded documents can be reviewed without delays, please use standard document or image files e.g. pdf or jpg.

### Review and Certification Upper Part of Application

Step 3: Review

**Continue Application** »

Save and resume later

Please review all information below. Click the "Edit Application" button to make changes, if needed.

### **Review and Certification**

Edit Application

#### Insurance Information

Massachusetts Pesticide License Number:	
Are you making pesticide applications in your capacity as a government employee?:	No
Current Insurance Carrier:	Steve Test 5 REN in Prod
Insurance Expiration Date:	09/30/2021

### Review and Certification Lower Section of Application

#### **Applicant Information**

ndividual	Telephone #:123-123-2323			
oteve Kenyon 151 Causeway ST Hoston, MA 02114	E-mail:Steve.Kenyon2@mass.gov			
hereby certify under the penalties of perjury that I have personally examined the information provided and that it is true, accurate, and complete. I further acknowledge that the submission of any false information may result in the denial, suspension, and/or revocation of any license, certification, and/or permit issued by the Massachusetts Department of Agricultural Resources and may also result in legal action in accordance with M.G.L. c. 132B and the laws of the Commonwealth of Massachusetts. By checking the box below, I understand and agree that I am electronically signing and filing this application.				
] I have read and agree with the above attestation.	After reviewing and checking over your application to be sure it's	Date:		
Continue Application »	correct, click on the "Attestation" tick box and	Save and resume later		

application.

### **Choose Payment Method**

#### Step 4: Pay Fees

Listed below is the fee for the authorization that you are applying for. The following screen will display your total fees.

Payment may be made by electronic check or credit card for a nominal processing fee. The electronic check fee is \$0.35 per transaction. Credit card payments are 2.35% per transaction. Clicking on the PAY ONLINE button will bring you to the secure online payments portal. Once you have made payment, you will be returned to your application for submittal.

Payment may also be made by mail. However, review of your application will not begin until payment is received. By clicking on the Pay by Mail button, you will have submitted your application. You will receive a notification email with the location and address to send your payment. That information is also available in the instructions for this authorization.

Appli	ication	Fees
-------	---------	------

ees	Amount
Commercial License	\$150.00
	\$150.00



Choosing to "Pay Online" is the fastest and easiest method to complete your application. The nCourt payment portal will provide you with an email receipt. If you choose to "Pay by Mail" the EIPAS will send you an invoice with the amount due. This will then require that you print the invoice and submit it with your check or money order to the address printed on the invoice.

## Successfully Completed

Renewal				
<sup>1</sup> Information	2 Documents	3 Review	4 Pay Fees	5 Record Issuance
Step 5:Record Issu	ance			

Thank you for using our online services for your submission. Your license number is 21-PLIC-0733-REN.

The Record Number assigned to your application, as well as its status will now appear in your list of records. Click Home and then My Records to see your renewal application and its status.

### Await MDAR Review and Approval

- After you have completed your renewal application and successfully submitted your renewal payment, the MDAR must review and approve your renewal.
- Once approved, the system will send you a notification with the License Letter attached.
- The MDAR no longer issues hard copy licenses--save the email notification and attached license letter!

### **Check Your Records**



If you did NOT choose to pay your fees online, it's not too late! After clicking on the "Home" button and "My Records", you can find your renewal applicaton listed and click on the "Pay Fees Due" link to complete your online payment.

## Please visit the Mass.gov Examination and Licensing Page

https://www.mass.gov/guides/applying-for-a-pesticide-exam-license-andrenewal-through-the-eplace-portal

Find Step-By-Step Guides to most actions that will help you make the most of your EEA ePLACE Portal Account.

- Keep your email address and mailing address up-to-date
- Get a copy of your license
- Apply for new exams
- Renew your license



## ePLACE Technical Support

- Need Help? For technical assistance with the ePLACE website, please call the ePLACE Help Desk Team at 844-73-ePLAC (844-733-7522), 7:30 AM-5:00 PM, Monday-Friday (except on holidays)
- You can also email <u>ePLACE helpdesk@state.ma.us</u>
- For assistance with non-technical questions, please contact the issuing Agency directly using the links below

## Thank You

- Additional Questions?
  - Contact the Pesticide Program Exam and Licensing Team:
    - Voice Mail: (508) 281-6787
    - Email: <a href="mailto:pestexamlicense@mass.gov">pestexamlicense@mass.gov</a>