

The SHIFT-Care Challenge

\$9.7 MILLION INVESTED • **15** COMPETITIVELY SELECTED PROJECTS • **21** MONTHS

The SHIFT-Care Challenge invests funds for competitively-selected Massachusetts providers to promote sustainable, transformative care models that reduce avoidable acute care utilization, such as emergency department visits or hospital readmissions, by addressing health-related social needs and increasing access to timely behavioral health services.

5 Investments to address health-related social needs

Initiatives support patients with complex care needs relating to housing, nutrition, asthma, and health care access

Community Care Cooperative (C3)
HPC Award:
\$750 K

Boston Medical Center
HPC Award:
\$542 K

Steward Health Care Network
HPC Award:
\$745 K

Hebrew SeniorLife
HPC Award:
\$500 K

Baystate Health Care Alliance
HPC Award:
\$750 K

10 Investments focused on enhancing access to timely behavioral health care

Initiatives support patients with behavioral health care needs by providing timely access to community-based behavioral health resources, including pharmacologic treatment for opioid use disorder

Holyoke Health Center
HPC Award:
\$565 K

Lowell General Hospital
HPC Award:
\$606 K

Massachusetts General Hospital
HPC Award:
\$550 K

North Shore Medical Center
HPC Award:
\$750 K

UMass Memorial Medical Center
HPC Award:
\$750 K

Beth Israel Deaconess - Plymouth
HPC Award:
\$742 K

Addison Gilbert/Beverly Hospitals
HPC Award:
\$750 K

Harrington Memorial Hospital
HPC Award:
\$486 K

Mercy Medical Center
HPC Award:
\$516 K

Holyoke Medical Center
HPC Award:
\$750 K

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ADDRESSING HEALTH-RELATED SOCIAL NEEDS

The HPC is funding five SHIFT-Care Challenge awards that *address health-related social needs* totaling \$3,338,234. Awardees and their community-based partners will implement innovative care models to address identified health-related social needs and enhance access to high quality, affordable health care for patients and their families throughout the Commonwealth.

NAME	POPULATION	CARE MODEL	AWARD CAP
Community Care Cooperative (C3)	300 adult/youth patients with complex care needs and significant health-related social needs	In partnership with Health Law Advocates and the Brookline Center for Community Mental Health, this award expands C3's complex care management approach to engage the most complex and difficult to reach patients through deploying community health workers and case managers in the community to address health-related social needs.	\$750,000
Boston Medical Center (BMC)	Top third to fifth percentile of BMC's Accountable Care Organization's (ACO) high-risk patients who receive care at BMC	In partnership with Action for Boston Community Development, BMC will implement a model to screen, refer, and follow up on high-risk patients' health-related social needs with primary care providers and community wellness advocates.	\$542,884
Steward Health Care Network	480 patients at Steward's ACO in Southeastern MA with substance use disorder and health-related social needs	A multi-section collaboration across primary care, first responder, behavioral health, ambulance, and other health-related social needs community-based providers to address the social needs of patients with substance use disorder.	\$745,351
Hebrew Senior Life (HSL)	400 low income seniors (aged 62+) living in any of seven affordable housing sites	In a continuation and expansion of HSL's Targeted Cost Challenge Investment (TCCI) award from the HPC, this award will embed wellness teams including a nurse, wellness coordinator, and personal care aide to support enhanced discharge planning from acute care and the provision of advanced mental health, nutrition, and transportation services for housing residents.	\$500,000
Baystate Health Care Alliance	150 Mercy and Baystate ACO adult and child patients in Greater Springfield with at least one asthma-related inpatient stay or two or more asthma-related emergency department visits in the previous year	Public health-anchored partnership among two regional ACOs, regional public health organizations, and social/community service agencies to address health-related social needs of patients and families with asthma. Enrolled patients will receive services including clinical management, health/wellness education, and housing remediation to reduce exposure to and harm from home-related asthma triggers.	\$750,000

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ENHANCING ACCESS TO TIMELY BEHAVIORAL HEALTH CARE

The HPC is funding ten SHIFT-Care Challenge awards that *address behavioral health needs* totaling \$6,417,066. A majority of awardees will focus on initiating and engaging patients with opioid use disorder (OUD) in pharmacologic treatment.

NAME	FOCUS	POPULATION	CARE MODEL	AWARD CAP
Addison Gilbert/Beverly Hospitals	Enhanced access to treatment for opioid use disorder (OUD)	225 patients who present with OUD are estimated to enroll	In partnership with Lahey Health Behavioral Services, patients presenting in the hospital with OUD will be offered pharmacologic treatment either by a waived physician or at a next-day appointment at the "Leap to Recovery" clinic.	\$750,000
Beth Israel Deaconess (BID)- Plymouth	Enhanced access to treatment for OUD	360 emergency department (ED) patients who present to or are referred from the ED after a naloxone reversal with evidence of opioid use, other clinical indicators of OUD, and/or who request detoxification services	BID-Plymouth's SHIFT-Care program builds on CHART collaboration among social work, emergency medicine, and psychiatry. BID-Plymouth will partner with several outpatient behavioral health providers and law enforcement agencies, to engage patients with OUD in pharmacologic treatment and support their same or next-day transition to outpatient services, supported by intensive follow-up efforts by recovery coaches and navigators.	\$742,407
Harrington Memorial Hospital	Enhanced access to treatment for OUD	3,000 - 4,500 patients presenting with opiate withdrawal, dependence, or overdose estimated for eligibility, and identified at Webster and Southbridge EDs, Southbridge inpatient unit, and by police/EMS responders	Through a partnership with primary care providers (PCPs) and the Southbridge Police Department, Harrington HealthCare System will deploy recovery specialists and navigators with law enforcement in the ED and in the community to initiate medication assisted treatment and follow-up within 48 hours of acute presentation. Patients will be identified and referred for treatment by emergency service personnel, hospital staff, and/or first responders.	\$486,580
Holyoke Health Center	Timely access to behavioral health care	2,845 patients with a psychiatric diagnosis	Through a partnership with Behavioral Health Network, behavioral health clinicians are directly integrated into primary care to improve screening and access to psychiatric care. Award also funds the expansion of a psychiatric nurse practitioner and provides support for management of psychiatric medication.	\$565,422
Holyoke Medical Center	Enhanced access to treatment for OUD	1,581 adult ED patients with a primary or secondary diagnosis of OUD and/or a positive OUD screen as identified in the ED, hospital, outpatient setting, and/or local courts and jails	In coordination with the Gandara Center and the Sheriff of Hampden County, patients are engaged in pharmacologic treatment and connected to Holyoke Medical Center's bridge clinic to support ongoing prescribing and monitoring.	\$750,000

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ENHANCING ACCESS TO TIMELY BEHAVIORAL HEALTH CARE

NAME	FOCUS	POPULATION	CARE MODEL	AWARD CAP
Lowell General Hospital	Timely access to behavioral health care	2,898 adult patients with evidence of opiate overdose or OUD	In coordination with the Lowell Community Opiate Outreach Program, the initiative will engage patients that present to the either of the hospital's two EDs and offer referral to bridge clinic for initiation of pharmacologic treatment. Award supports recovery coaches and other clinical team members who will work in partnership with Middlesex Recovery to keep patients engaged in treatment	\$606,609
Massachusetts General Hospital (MGH)	Enhanced access to treatment for OUD	3,285 adult patients who have OUD	MGH will expand existing protocols for pharmacologic treatment initiation in the ED to BHCHP's patient population. The award funds expansion of bridge clinic recovery coach services to the Barbara McInnis House (BHCHP's medical respite facility) and the ED, as well as extended hours for psychiatry and therapy.	\$550,000
Mercy Medical Center	Enhanced access to treatment for OUD	1,268 adult patients presenting in the ED with OUD	In partnership with Behavioral Health Network, Mercy Medical Center's award supports ED-based social worker identification and enrollment of patients into outpatient treatment, with recovery coaching and community-based follow-up.	\$516,048
North Shore Medical Center	Enhanced access to treatment for OUD	500 adult patients who present in the ED with opioid overdose and patients with a positive OUD screen	Model includes offering treatment/recovery services to all patients who present to the Union and Salem EDs with history of OUD/opioid overdose, funding a recovery coach and psychiatric nurse practitioner (NP). Funding also supports additional physician training to be waived to prescribe buprenorphine in a part of the state with few DEA-waivered providers.	\$750,000
UMass Memorial Medical Center	Enhanced access to treatment for OUD	2,000 adult patients presenting to the ED with OUD	UMass will implement a pharmacologic treatment protocol in the ED and offer treatment services and education to patients and families through new recovery coach staff both in the ED and in a "bridge" clinic. The team will coordinate with outpatient providers to ensure patients continue to engage in treatment.	\$750,000