

OFFICE OF PREPAREDNESS AND EMERGENCY MANAGEMENT

Massachusetts Department of Public Health Office of Preparedness and Emergency Management

HPP/PHEP Multi-year Training and Exercise Plan March 2018

PREFACE

The Massachusetts Department of Public Health (MDPH) Hospital Preparedness Program (HPP) and Public Health Emergency Preparedness (PHEP) Multiyear Training and Exercise Plan (MYTEP) is the roadmap for MDPH to move towards meeting the priorities and capabilities presented in the HPP/PHEP Cooperative Agreement administered by the Centers for Disease Control and Prevention (CDC) and the Office of the Assistant Secretary of Preparedness and Response (ASPR). MDPH has implemented a coordinated all-hazard strategy that combines enhanced planning, innovative training, and realistic exercises to strengthen MDPH's ability to prepare for, respond to and rapidly recover from health security incidents and emergencies. Training and exercises play a crucial role in this strategy, providing MDPH with a means of attaining, practicing, validating, and improving new capabilities.

MDPH's training and exercise programs are administered by the Office of Preparedness and Emergency Management (OPEM). The training and exercise agenda described in this plan is to be used as a guide for all MDPH response agencies and stakeholders, as well as Health and Medical Coordinating Coalitions (HMCC) receiving CDC PHEP and HPP funds. The plan helps prepare MDPH and HMCCs to optimally address both the natural and technological hazards that they face.

POINTS OF CONTACT (POCS)

MDPH OPEM Director:

Name:	Kerin Milesky
Office:	Office of Preparedness and Emergency Management
Title:	Director
Address:	250 Washington Street, Boston, MA 02108
Phone:	(617) 994-9828

MDPH Exercise and Training POC:

Name:	Roberta M. Crawford MPA, MEP
Office:	Office of Preparedness and Emergency Management
Title:	Planning and Exercise Unit Administrator
Address:	250 Washington Street, Boston, MA 02108
Phone:	(617) 624-5721

PURPOSE

The purpose of the MDPH HPP/PHEP MYTEP is to outline the exercises and trainings that will help state, local public health and healthcare entities move towards meeting the priorities and capabilities presented in the HPP and PHEP Cooperative Agreement administered by the CDC and the ASPR. Each planned activity is linked to the HPP/PHEP Domains and corresponding HPP or PHEP capabilities. In some cases joint activities are planned to encourage collaboration between the public health and healthcare communities. Where applicable, previously conducted exercises and/or improvement plan items are identified in the MYTEP. The majority of the trainings included are a result of assessments conducted with HMCC stakeholders that identified training centers that are funded by MDPH. In addition, where appropriate, exercises will include HMCC stakeholders in the planning process to ensure their needs are met and to help increase their capabilities as well.

Included in the MDPH HPP/PHEP MYTEP are the training and exercise schedules which provide graphic illustration of the proposed activities, planned for the years 2018-2022 and are based on the Cooperative Agreement. They are representative of the natural progression of training and exercises that should take place in accordance with the Homeland Security Exercise and Evaluation Program (HSEEP) guidance.

PROGRAM PRIORITIES

Based on the HPP and PHEP Work Plans MDPH developed to meet the priorities and requirements of each of the associated domains/capabilities, below are the planned activities for the years 2018-2022. Exercises and trainings that are outlined in the Cooperative Agreement and Supplemental Guidelines are also included within the Domains below. In addition, where applicable, some activities in this plan are based upon Hazard and Vulnerability/Jurisdiction Risk Assessments, Corrective Actions identified in previous After Action Reports/Improvement Plans (AAR/IP), and the objectives defined in the Statewide Homeland Security Strategy for the Commonwealth.

Domain 1 – Community Resilience

Domain Description: Community resilience is the ability of a community to develop, maintain, and utilize collaborative relationships among government, private health care organizations, community organizations, and individual households to develop and utilize shared plans for responding to and recovering from disasters and emergencies.

Associated HPP and PHEP Capabilities:

PHEP Capability 1 - Community Preparedness PHEP Capability 2 - Community Recovery HPP Capability 1 - Foundation for Health Care and Medical Readiness

Training Courses and Exercises that Support this Domain:

- Training Emerging Infectious Disease (online)
- Training Individual's Requiring Additional Assistance (online)
- Training Hazard Vulnerability Analysis (HVA) Planning: Awareness (online)
- Training Emergency Preparedness Begins at Home (online)
- Training Emergency Preparedness in Massachusetts (online)
- Training Active Shooter Response and Recovery Toolkit (online and webinar)
- Training Highly Infectious Disease Planning Toolkit (online and webinar)
- Training Recovery Planning for Public Health and Healthcare (online, instructor led)
- Exercise MDPH Recovery Annex Tabletop

Domain 2 – Incident Management

Domain Description: Incident management is the ability to establish and maintain a standardized and scalable operational structure with processes that appropriately engage all critical stakeholders and support the execution of core capabilities and incident objectives.

Associated HPP and PHEP Capabilities:

PHEP Capability 3 - Emergency Operations Coordination HPP Capability 1 - Foundation for Health Care and Medical Readiness HPP Capability 2 - Health Care and Medical Response and Recovery Coordination HPP Capability 3 - Continuity of Health Care Service Delivery

Improvement Plan Reference:

- 2017 DPH TTX
- Boston Marathon AARs 2017
- Prior Department Operation Center (DOC) Drills

Training Courses and Exercises that Support this Capability:

- Training ICS trainings offered by FEMA and MEMA
- Training HICS: Response to Emergencies in Healthcare Facilities
- Training Operationalizing Emergency Plans: Incident Command in Action
- Training Incident Management for Hospitals (online)
- Training Emergency Operations Planning: Awareness (online)
- Training WebEOC for Local Public Health and other healthcare partners (as needed)
- Training Continuity of Operations Planning (COOP): Awareness Level (online)
- Training Active Shooter Response & Recovery Toolkit (online and webinar)
- Exercise Quarterly DOC Activation Drills
- Exercise Joint HPP-PHEP-EMA Preparedness FE
- Exercise Recovery Annex Tabletop
- Exercise Survivor and Family Assistance Center Plan Tabletop
- Exercise MA Ebola Coordination and Response Plan Tabletop
- Exercise Joint HPP-PHEP MCM Distribution FSE
- Exercise Joint HPP-PHEP MCM Dispensing FSE
- Planned Event Boston Marathon

Domain 3 – Information Management

Domain Description: Information management is the ability to develop systems and procedures that facilitate the communication of timely, accurate, accessible information, alerts and warnings using a whole community approach and exchange health information and situational awareness with federal, state, local, territorial, and tribal levels of government and private sector health care delivery system partners.

Associated HPP and PHEP Capabilities:

PHEP Capability 4 - Emergency Public Information and WarningPHEP Capability 6 - Information SharingHPP Capability 2 - Health Care and Medical Response and Recovery Coordination

Prior Exercise or Improvement Plan Reference:

2017 DPH TTX

- Training Basic Risk Communications (online)
- Training Emergency Risk Communication in Practice
- Training Using the Health and Homeland Alert Network (HHAN) (online)
- Training Continued training for local public health on the Massachusetts Virtual Epidemiologic Network (MAVEN)
- Training WebEOC for Local Public Health and other healthcare partners (as needed)
- Exercise HMCC Redundant Communication Drills
- Exercise WebEOC drills
- Exercise Recovery Annex Tabletop
- Exercise Joint HPP-PHEP MCM Distribution FSE
- Exercise Joint HPP-PHEP MCM Dispensing FSE
- Planned Event Boston Marathon

Domain 4 – Countermeasures and Mitigation

Domain Description: Countermeasures and mitigation provide resources for awardees, as well as health care coalitions and health care organizations, to increase their ability to store and deploy medical and pharmaceutical products that prevent and treat the effects of hazardous substances and infectious diseases, including pharmaceutical and non-pharmaceutical equipment (e.g., vaccines, prescription drugs, masks, gloves, and medical equipment) and the resources to guide an all-hazards approach to contain the spread of injury and exposure using mitigation strategies (e.g., isolation, closures, social distancing, and quarantines).

Associated HPP and PHEP Capabilities:

PHEP Capability 8 - Medical Countermeasures Dispensing
PHEP Capability 9 - Medical Materiel Management and Distribution
PHEP Capability 11 - Non-Pharmaceutical Interventions
PHEP Capability 14 - Responder Safety and Health
HPP Capability 1 - Foundation for Health Care and Medical Readiness
HPP Capability 3 - Continuity of Health Care Service Delivery

Prior Exercise or Improvement Plan Reference:

- MCM operational drills that are required annually by CDC
- Operation Eagle full scale distribution exercise AAR
- Operation Eagle II TTX and FSE AARs

- Training EDS Management (online)
- Training First Responder Course: BT/CT/RAD
- Training Emerging Infectious Disease (online)
- Training Managing Emerging Infectious Disease Response: Live Session videos

- Training Highly Infectious Disease Planning Toolkit (online and webinar)
- Training Public Health Workforce Protection (online)
- Training Legal Nuts and Bolts of Isolation and Quarantine Part I and II
- Training CHEMPACK Training Module
- Exercises 3 MCM Drills as required for the CRI planning jurisdictions
- Exercise Annual SNS communication/call down drill
- Exercise Annual IDE/IMATS Test
- Exercise Joint HPP-PHEP MCM Distribution FSE
- Exercise Joint HPP-PHEP MCM Dispensing FSE

Domain 5 – Surge Management

Domain Description: Surge management is the ability to coordinate health care, medical and support staff volunteers; engage agencies and health care organizations primarily responsible for providing health-related services and direct patient care; ensure access to high-quality medical and mass care needs; and prevent and manage injuries and fatalities during and after a response to an emergency or incident of health significance.

Associated HPP and PHEP Capabilities:

PHEP Capability 5 - Fatality Management
PHEP Capability 6 - Mass Care
PHEP Capability 10 - Medical Surge
PHEP Capability 15 - Volunteer Management
HPP Capability 3 - Continuity of Health Care Service Delivery
HPP Capability 4 - Medical Surge

Prior Exercise or Improvement Plan Reference:

- 2017 Patient Placement Coordination Plan AAR
- MA Responds Drills
- MassMap annual drills

- Training Dealing with Stress in Disasters: Building Psychological Resilience (online)
- Training Trainings on the use of MA Responds
- Training Individual's Requiring Additional Assistance (online)
- Exercise Annual Coalition Surge Tests
- Exercise MA Responds Drills
- Exercise Survivor and Family Assistance Center Plan Tabletop

Domain 6 – Bio-surveillance (PHEP only)

Domain Description: Bio-surveillance is the ability to conduct rapid and accurate laboratory tests to identify biological, chemical, and radiological agents; and the ability to identify, discover, locate, and monitor through active and passive surveillance, threats, disease agents, incidents, outbreaks and adverse events, and provide relevant information in a timely manner to stakeholders and the public.

Associated PHEP Capabilities:

PHEP Capability 12 - Public Health Laboratory Testing PHEP Capability 13 - Public Health Surveillance and Epidemiologic Investigation

Prior Exercise or Improvement Plan Reference:

• Results from prior CDC required exercises and performance measures

- Training LRN training for hospital laboratory staff
- Training Agents of Bioterrorism: Sentinel Lab Training
- Training Packaging & Shipping Division 6.2 Materials
- Training Bio-safety/Bio-security
- Training Massachusetts Virtual Epidemiologic Network (MAVEN) (in person; webinar and online)
- Training Surveillance of Infectious Diseases (online)
- Exercise MA Ebola Coordination and Response Plan Tabletop
- Exercises- Exercises in conjunction with the CDC for Performance Measure requirements

METHODOLOGY AND TRACKING

MDPH has adopted HSEEP for its training and exercise program. With this in mind, our priorities for training and exercising follow the HSEEP building block approach by ensuring appropriate training and solid plans are in place before conducting more complex discussion or operation based exercises.

As plans are developed or updated, workshops will be convened to formulate the plan utilizing input from all the stakeholders. Once the plans are complete, any training that may be necessary will be conducted and seminars will be held to disseminate the plan. The seminars will be followed by a more complex discussion based exercise, such as a tabletop, then move to functional and full-scale exercises as appropriate. At the conclusion of each exercise, an AAR/IP will be completed and we will track the implementation of corrective actions.

Even though this is the MYTEP, it should be noted that all real-world events and pre-planned events will be followed by a debrief of the event and the creation of an AAR/IP. The AAR/IPs from real-world and pre-planned events will also be tracked in order for the department to continue to build its capability.

The After Action Report/Improvement Plan (AAR/IP)

The purpose of the AAR is to summarize the events of an exercise (or real-world incident) and contains an analysis of performance. An exercise AAR contains analysis of an entity's ability to accomplish tasks, achieve exercise objectives and demonstrate capabilities. A real-world incident AAR presents analysis of how an entity performed in response to an incident and provides candid discussion of lessons learned and improving future performance. The IP section of an AAR includes corrective actions for improvement, timelines for implementation and specific points of contact.

MULTI-YEAR TRAINING AND EXERCISE SCHEDULE

The attached Training and Exercise Schedules depict the exercises and trainings that will take place or be offered from July 2018 to June 2020 for MDPH, the HMCCs and their public health and healthcare partners. As noted previously and evidenced on the schedule, MDPH is committed to following the HSEEP building block approach for all training and exercises which will increasingly build in complexity. As we continue to build our capabilities and build our healthcare coalitions, this plan will be updated annually to reflect such increases in all HPP and PHEP capabilities.

Commonwealth of Massachusetts 2018-2019 Exercises

Exercise	Exercise Dates	POC and Contact Info	Scope	Туре	Capabilities	Previous Related Exercises	Supports HPP or PHEP Requirement	Domain	Objectives
Recovery Annex TTX	Fall 2018	Roberta Crawford roberta.crawford@ state.ma.us	State level	TTX	-Community Recovery -Emergency Operations Coordination -Information Sharing	Previous MDPH TTX	Annual Preparedness Requirement	1, 2, 3	Evaluate the ability of MDPH Offices and Bureaus to coordinate health and medical recovery efforts during a statewide emergency
Survivor and Family Assistance Center TTX	Fall 2018		State and private sector	TTX	-Emergency Operations Coordination -Fatality Management	N/A	N/A	2, 5	Evaluate the ability of state and private sector partners to establish and operate a family assistance center.
MA Ebola Coordination and Response Plan			State, local and regional	TTX	_Emergency Operations Coordination - Public Health Surveillance and Epidemiologic Investigation	N/A	N/A	2,6	Evaluate the ability of state, local and regional stakeholders to respond to a confirmed case of Ebola within the Commonwealth.
Joint HPP- PHEP MCM Distribution FSE			State, local and regional	FSE	-Emergency Operations Coordination -Information Sharing -Medical Countermeasure Distribution	Previous MCM RSS Exercises	Joint Exercise Requirement for HPP- PHEP- EMA Annual Prep Ex. Requirement	2,3,4	Evaluate the ability of the RSS to distribute MCM during an incident that impacts the Commonwealth
Quarterly DOC Activation Drills	Quarterly	Roberta Crawford roberta.crawford@ state.ma.us	State	Drill	-Emergency Operations Coordination	Previous DOC drills	Performance Measure	2	Test the time for staff with public health incident management functional responsibilities to assemble at the DOC

MA Responds Drills	Quarterly	Roberta Crawford roberta.crawford@ state.ma.us	MRC	Drill	-Volunteer Management	Previous MA Responds Drill	N/A	5	Test the ability of MRC Units to successfully utilize MA Responds
WebEOC drills	Twice per year	Roberta Crawford roberta.crawford@ state.ma.us	HMCC Stake- Holders	Drill	-Information Sharing	Previous WebEOC drills	N/A	3	Test the ability of HMCC to utilize WebEOC
HMCC Redundant Comms Drills	Twice per year	Roberta Crawford roberta.crawford@ state.ma.us	HMCC Stake- Holders	Drill	-Information Sharing -Health Care & Medical Resp. & Recovery Coord.	Previous Comms. Drills	Annual grant requirement	3	Test the ability of HMCC to utilize redundant forms of communications
Coalition Surge Test	Annually	Roberta Crawford roberta.crawford@ state.ma.us	НМСС	TTX	-Medical Surge	Previous USIS	Annual grant requirement	5	Test the effectiveness of HMCC Surge Plan
SNS Comms/Call Down Drill	Annually	Roberta Crawford roberta.crawford@ state.ma.us	State and private	Drill	-Medical Materiel Management and Distribution	Previous SNS drills	ORR	/	Test the ability to contact SNS/RSS staff and for them to confirm receipt of notification
IDE/IMATS Test	Annually	Roberta Crawford roberta.crawford@ state.ma.us	SNS/RSS		-Medical Materiel Management and Distribution		Annual grant requirement		Test the ability of SNS Staff to effectively report on accurate inventory
and Drills in	Varies according to CDC	CDC	State Laboratory personnel	Drills	-Public Health Laboratory Testing	Laboratory	Performance Measure	6	Varies according to the drill

Commonwealth of Massachusetts 2019-2020 Exercises

Exercise	Exercise Dates	POC and Contact Info	Scope	Туре	Capabilities	Previous Related Exercises	Supports HPP or PHEP Requirement	Domain	Objectives
Joint HPP- PHEP-EMA Prep. FE	Winter 2020	Roberta Crawford <u>roberta.crawford</u> <u>@state.ma.us</u>	State, local and regional	FE	-Emergency Operations Coordination -Health Care & Medical Resp. & Recovery Coord.	N/A	Joint Exercise Requirement for HPP-PHEP- EMA Annual Prep Ex Requirement	2,	Evaluate the ability of state, regional and local entities to respond to a natural hazard
Quarterly DOC Activation Drills	Quarterly	Roberta Crawford <u>roberta.crawford</u> @state.ma.us	State	Drill	-Emergency Operations Coordination		Performance Measure	2	Test the time for staff with public health incident management functional responsibilities to assemble at the DOC
MA Responds Drills	Quarterly	Roberta Crawford <u>roberta.crawford</u> @state.ma.us	MRC	Drill	-Volunteer Management	Previous MA Responds Drill	N/A	3	Test the ability of MRC Units to successfully utilize MA Responds
WebEOC Drills	Twice per year	Roberta Crawford <u>roberta.crawford</u> @state.ma.us	HMCC Stakehold ers	Drill	-Information Sharing	Previous WebEOC drills	N/A	3	Test the ability of HMCC to utilize WebEOC
HMCC Redundant Comms Drills	Twice per year	Roberta Crawford <u>roberta.crawford</u> @state.ma.us	HMCC Stake- Holders	Drill	-Information Sharing -Health Care & Medical Resp. & Recovery Coord.	Previous Comms. Drills	Annual grant requirement	3	Test the ability of HMCC to utilize redundant forms of communications
Coalition Surge Test	Annual	Roberta Crawford roberta.crawford @state.ma.us	НМСС	ТТХ	-Medical Surge	Previous CSTs	Annual grant requirement	5	Test the effectiveness of HMCC Surge Plan
SNS Comms/Call Down Drills		Roberta Crawford <u>roberta.crawford</u> @state.ma.us	State and private	Drill	-Medical Materiel Management and Distribution	Previous SNS drills	ORR		Test the ability to contact SNS/RSS staff and for them to confirm receipt of notification

IDE/IMATS Test	Annually	Roberta Crawford <u>roberta.crawford</u> @state.ma.us	SNS/RSS	Drill	0	IDE/IMATS	Annual grant requirement	4	Test the ability of SNS Staff to effectively report on accurate inventory
Laboratory Exercises and Drills in conjunction with CDC		CDC	State Laboratory personnel	Drills	-Public Health	Previous Laboratory Drills	Performance Measure	6	Varies according to the drill

Commonwealth of Massachusetts 2020-2021 Exercises

Exercise	Exercise Dates	POC and Contact Info	Scope	Туре	Capabilities	Previous Related Exercises	Supports HPP or PHEP Requirement	Domain	Objectives
Quarterly DOC Activation Drills	Quarterly	Roberta Crawford roberta.crawford@ state.ma.us	State	Drill	-Emergency Operations Coordination		Performance Measure		Test the time for staff with public health incident management functional responsibilities to assemble at the DOC
MA Responds Drills	Quarterly	Roberta Crawford roberta.crawford@ state.ma.us	MRC	Drill		Previous MA Responds Drill	N/A	3	Test the ability of MRC Units to successfully utilize MA Responds
WebEOC Drills	Twice per year	Roberta Crawford roberta.crawford@ state.ma.us	HMCC Stakehold ers	Drill	-Information Sharing	Previous WebEOC drills	N/A	3	Test the ability of HMCC to utilize WebEOC
HMCC Redundant Comms Drills	Twice per year	noocha chamfora	HMCC Stake- Holders	Drill	mount ouro co		Annual grant requirement	3	Test the ability of HMCC to utilize redundant forms of communications
Coalition Surge Test	Annually	Roberta Crawford roberta.crawford@ state.ma.us	НМСС	TTX	-Medical Surge	Previous CSTs	Annual grant requirement	5	Test the effectiveness of HMCC Surge Plan
SNS Comms/Call Down Drills	Annual	Roberta Crawford roberta.crawford@ state.ma.us	State and private	Drill	-Medical Materiel Management and Distribution	Previous SNS drills	ORR	4	Test the ability to contact SNS/RSS staff and for them to confirm receipt of notification
IDE/IMATS Test	Annually	Roberta Crawford roberta.crawford@ state.ma.us	SNS/RSS	Drill	-Medical Materiel Management and Distribution	Previous IDE/IMATS drills	Annual grant requirement	4	Test the ability of SNS Staff to effectively report on accurate inventory
Laboratory Exercises and Drills in conjunction with CDC	Varies according to CDC	CDC	State Laboratory personnel	Drills	-Public Health	Laboratory	Performance Measure	6	Varies according to the drill

Commonwealth of Massachusetts 2021-2022 Exercises

Exercise	Exercise Dates	POC and Contact Info	Scope	Туре	Capabilities	Previous Related Exercises	Supports HPP or PHEP Requirement	Domain	Objectives
Joint HPP- PHEP MCM Dispensing FSE	Spring 2022	Roberta Crawford roberta.crawford@ state.ma.us	State, local and regional	FSE	-Emergency Operations Coordination -Information Sharing -Medical Countermeasure Dispensing -Community Preparedness	Joint HPP- PHEP MCM Dispensing TTX	Joint Exercise Requirement for HPP-PHEP- EMA Annual Prep Ex Requirement	2, 3, 4	Evaluate the ability of the Healthcare Coalitions and Public Health Depts. within the CRI/MSA to dispense MCM during an incident that impacts the Commonwealth
Quarterly DOC Activation Drills	Quarterly	Roberta Crawford roberta.crawford@ state.ma.us	State	Drill	-Emergency Operations Coordination	Previous DOC drills	Performance Measure	2	Test the time for staff with public health incident management functional responsibilities to assemble at the DOC
MA Responds Drills	Quarterly	Roberta Crawford roberta.crawford@ state.ma.us	MRC	Drill	-Volunteer Management	Previous MA Responds Drill	N/A	5	Test the ability of MRC Units to successfully utilize MA Responds
WebEOC Drills	Twice per year	Roberta Crawford roberta.crawford@ state.ma.us	HMCC Stakehold ers	Drill	-Information Sharing	Previous WebEOC drills	N/A	3	Test the ability of HMCC to utilize WebEOC
HMCC Redundant Comms Drills	Twice per year	resource oramista	HMCC Stake- Holders	Drill	-Information Sharing -Health Care & Medical Resp. & Recovery Coord.	Previous Comms. drills	Annual grant requirement	3	Test the ability of HMCC to utilize redundant forms of communications
Coalition Surge Test	Annually	Roberta Crawford roberta.crawford@ state.ma.us	НМСС	ТТХ	-Medical Surge	Previous CSTs	Annual grant requirement	5	Test the effectiveness of HMCC Surge Plan

SNS Comms/Call Down Drills	Annual	roberta.crawford@	State and private	Drill	Management and	Previous SNS drills	ORR	4	Test the ability to contact SNS/RSS staff and for them to confirm receipt of notification
IDE/IMATS Test	Annually	Roberta Crawford roberta.crawford@ state.ma.us	SNS/RSS	Drill	-Medical Materiel Management and Distribution	IDE/INATS	Annual grant requirement	4	Test the ability of SNS Staff to effectively report on accurate inventory
Laboratory Exercises and Drills in conjunction with CDC			State Laboratory personnel	Drills	-Public Health	Previous Laboratory Drills	Performance Measure	6	Varies according to the drill

Commonwealth of Massachusetts Trainings

TRAINING NAME	Dates Offered	Sponsor Agency	Target Audience	Туре	Capabilities
HICS: Response to Emergencies in Healthcare Facilities	2 times per year	DelValle	Healthcare workers	Classroom	-Emergency Operations Coordination -Foundations for Health Care and Medical Readiness
Operationalizing Emergency Plans: Incident Command in Action	3 times per yr.	DelValle	CHC, EMS, Healthcare, LTC and Public Health	Classroom	-Emergency Operations Coordination -Foundations for Health Care and Medical Readiness
Recovery Planning for Public Health and Healthcare	2 times per year	DelValle	CHC, EMS, Healthcare, LTC and Public Health	Online Instructor Lead	-Community Recovery -Health Care Medical Resp. & Recovery Coord.
Emergency Risk Communications in Practice	2 times per year	DelValle and LPHI	Local public health; healthcare workers	Classroom	-Community Preparedness -Healthcare System Preparedness -Emergency Public Information and Warning

Active Shooter Response and Recovery Toolkit (with webinar presentation)	1 time per year	DelValle	CHC, EMS, Healthcare, LTC and Public Health		-Community Recovery -Emergency Operations Coordination -Health Care and Medical Resp. & Recovery Coord. -Continuity of Health Care Service Delivery
Highly Infectious Disease Planning Toolkit (with webinar presentation)	1 time per year	DelValle	CHC, EMS, Healthcare, LTC and Public Health		-Community Recovery -Emergency Operations Coordination -Health Care and Medical Resp. & Recovery Coord. -Continuity of Health Care Service Delivery
Emerging Infectious Disease	On-line always available	DelValle	CHC, EMS, Healthcare, LTC, Public Health, Law Enforcement and Non- Clinical staff		-Community Preparedness -Healthcare System Prep. -Non-Pharm Intervention -Responder Safety and Health
Continuity of Operations Planning - Awareness	On-line available anytime	DelValle	State and local public health; healthcare workers; public safety	Online	-Community Recovery -Healthcare System Recovery
Hazard Vulnerability Analysis Planning: Awareness	On-line always available	DelValle	Healthcare workers; LTC; EMS; Public Health	On-line	-Healthcare System Preparedness

Emergency Operations Planning: Awareness	On-line always available	DelValle	State, local and private stakeholders from all disciplines	On-line	-Emergency Operations Coordination
Incident Management for Hospitals	On-line always available	DelValle	Healthcare Leadership	On-line	-Emergency Operations Coordination
Managing Emerging Infectious Disease Response: Live Session videos	On-line always available	DelValle	State and local public health; healthcare workers; public safety	On-line	-Continuity of Health Care Service Delivery -Responder Safety and Health
Individuals Requiring Additional Assistance Training Modules	On-line always available	DelValle	State and local public health; healthcare workers; public safety	On-line	-Health Care and Medical response Coordination -Mass Care
CHEMPACK Training Modules	On-line always available	DelValle	State and local public health; healthcare workers; public safety	On-line	-Continuity of Health Care Service Delivery -Responder Safety and Health
HHAN training	On-line always available; classroom as needed	MDPH, OEPM and LPHI	Local public health; healthcare workers	On-line and classroom	-Information Sharing
WebEOC training	As needed	MDPH, OPEM	State and local public health; healthcare workers	Classroo m	-Information Sharing
MA Responds Training	As needed	MDPH, OPEM	Local MRC Units	Webinar and in person	-Information Sharing
Agents of Bioterrorism: Sentinel Lab Training	Twice per year	State Laboratory	Sentinel Laboratory Personnel	Classroom	-Public Health Laboratory Testing
Packaging & Shipping Division 6.2 Materials	Once per year	State Laboratory	Hospital Laboratory Personnel	Classroom	-Public Health Laboratory Testing

First Responder Course: BT/CT/RAD	Once per year	State Laboratory	First Responders	Classroom	-Responder Safety and Health
Biosafety/Biosecurity	Once per year	State Laboratory	First Responders	Classroom	-Responder Safety and Health
Laboratory Response Network training	As needed	State Laboratory	Hospital Laboratory Staff	Classroom	-Public Health Laboratory Testing
Dealing With Stress in Disasters; Building Psychological Resilience	On-line available anytime	Local Public Health Institute (LPHI)	State and local public health; healthcare workers; public safety	On-line	-Community Preparedness -Mass Care
MAVEN training	available	LPHI	Local public health; healthcare workers	On-line	-Information Sharing -Public Health Surveillance and Epidemiological Investigation
Emergency Dispensing Site Management	On-line always available	LPHI	Public Health personnel and MRC volunteers	On-line	-Medical Countermeasure Dispensing
Emergency Preparedness Begins at Home	On-line always available	LPHI	Public Health personnel and MRC volunteers	On-line	-Community Preparedness
Emergency Preparedness in Massachusetts	On-line always available	LPHI	Public Health, Healthcare, MRC	On-line	-Community Preparedness
Legal Nuts and Bolts of Isolation and Quarantine Part I and II	On-line always available	LPHI	Local Public Health and MRC	On-line	-Non- Pharmaceutical Interventions
Surveillance of Infectious Diseases	On-line always available	LPHI	Public Health, Healthcare personnel	On-line	-Public Health Surveillance & Epidemiological Investigation
Public Health Workforce Protection	On-line always available	LPHI	Public Health personnel	On-line	-Responder Safety and Health

ICS courses	On-line available anytime Level 300 and 400 varies, but generally offered at least quarterly	EMI and MEMA	State and local public health; healthcare workers	On-line and classroom	-Emergency Operations Coordination - Medical Materiel Management and Distribution
Basic Risk Communications	On-line always available	INWUPHP	Local public health; healthcare workers	On-line	-Emergency Public Information and Warning