

April 9, 2020

Dear HSN Provider,

Due to the ongoing Covid-19 Health Care Crisis, Health Safety Net will be sending calculated Interim Payments to facilities beginning in April HSNFY2020. These interim payment periods will be subject to quarterly reviews for accuracy and necessity. As has been done with previous interim payment periods, HSN will post to INET individual remits for each month beginning in April. HSN will post each month in order to assist facilities who require information for fiscal closing reasons. Some individual month postings may be delayed from the usual posting schedule, but individual monthly remits will be posted. A notification will be sent out each month the remits are available for download in INET.

As a reminder, during the ongoing interim payment period, your facility will still be receiving interim payments. Your remit will be based on actual claims data, and will not reconcile to the interim payment you are receiving.

At the end of any interim payment period, HSN will post 2 remits. One remit will be a consolidated summary of all the months in the interim payment period remits. The second remit will contain only those claims that are processed for the payment in the current month.

Individual Facilities will, at their own discretion, choose to post using one of the two methods described:

- A. Continue to post remits on a monthly basis and ignore the summarized remit containing the months accrued during the interim payment period

OR

- B. Use the summarized Remit to post for th interim payment period when that remit becomes available.

Facilities should choose one method that is best for their facility. HSN Emphasizes: PLEASE DO NOT DOUBLE POST BY IMPLEMENTING BOTH ABOVE MENTIONED METHODS

Please note that provider's billing staffs have received the above notice as well and may be contacting the finance staffs of their individual facilities with questions about interim payment and posted remits.

HSN will communicate any remit delays or issues during the interim payment period. Provider questions should be directed to the HSN help desk at hsnhelpdesk@state.ma.us or 1-800-609-7232.