Non-Emergency Human Service Transportation Task Force



Executive Office of Health & Human Services

November 3, 2021 3:00 - 4:30 pm

WebEx



- 1. Welcome and Introductions
- 2. Open Meeting Law and Conflict of Interest Overview
- 3. Task Force's Charge
- 4. Overview of HST Services
- 5. Discussion of Task Force Members' Goals
- 6. Task Force Webpage and Mailbox



Elizabeth Denniston (chair) Undersecretary for Human Services Executive Office of Health and Human Services

Tom Cahir Administrator Cape Cod RTA

Sean Cristofori Director of Transportation Center of Hope Foundation

Mindy Domb MA House of Representatives

Bruno Fisher Interim Administrator Montachusett RTA

Millie Hernandez Individual with lived experience

Chris Hoeh Teacher, individual with lived experience Joe Krajewski Community Connections

Catherine Mick, MSW, MBA Chief of Staff Commonwealth Medicine

Susan Moran MA Senate

Mathew Muratore MA House of Representatives

Patrick O'Connor MA Senate

Jessica Podesva Community Organizer Boston Center for Independent Living (BCIL) **Stephen T. Salwak** Transportation Director South Shore Community Action Council

Leo Sarkissian Executive Director The Arc of Massachusetts

Meredith Slesinger Rail and Transit Administrator MassDOT

Sharna Small Borsellino Human Service Transportation Director Executive Office of Health and Human Services

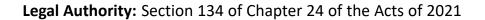
Mark Sousa Administrator Greater Attleboro-Taunton RTA (GATRA)



Open Meeting Law

- Our meetings are subject to the Open Meeting Law (OML).
- All of our meetings must be held in public and notice of the meeting, including the agenda, must be provided to the public at least 48 hours in advance.
- Under the OML, members cannot communicate with a quorum (simple majority) of the members regarding topics before this Task Force (in person or via email) outside of a public meeting.
- Each member must complete the <u>Certificate of Receipt of OML</u> <u>Materials</u> certifying receipt and understanding of the materials.
- For any questions about the Open Meeting Law, contact the Attorney General's Division of Open Government at (617) 963-2540 or <u>openmeeting@state.ma.us</u>
- Additional information can be found at: <u>www.mass.gov/the-open-meeting-law</u>





Task Force on Non-Emergency Human Service Transportation

Goal: Explore ways to better collaborate, improve service, and achieve operational and cost efficiencies through the brokerage system and provide the highest quality outcomes for consumers utilizing these services in the Commonwealth.

- The Task Force shall make recommendations and propose guidelines on non-emergency human services transportation with the goal of examining and better understanding the human services transportation brokerage program and identifying opportunities for improved service and productivity that provides a strong safety net for vulnerable populations in both rural and urban areas.
- 2. The recommendations and guidelines shall include, but not be limited to:
 - a. the use of existing routes when available,
 - b. the provision of bus passes to eligible individuals, and
 - c. the need to have strong, transparent, and consistent cost allocation systems in place to ensure that the capital and operating costs for both the brokerage and public transit systems are assigned to the appropriate cost center for reimbursement.
- 3. The recommendations and guidelines shall be used by the Human Services Transportation office to develop nonemergency human services transportation broker services.

The Task Force shall file a report of its study and its recommendations with the Clerks of the House of Representatives and Senate, the House and Senate Committees on Ways and Means, the Joint Committee on Transportation, the Joint Committee on Children, Families and Persons with Disabilities, the Secretary of Health and Human Services and the Secretary of Transportation not later than **December 1, 2022**.



Sharna Small Borsellino

Director, Human Service Transportation Executive Office of Health and Human Services



<u>Webpage</u>

Approved minutes and presentations from Task Force meetings will be posted on the Task Force's Mass.gov webpage:

www.mass.gov/orgs/human-service-transportation-task-force

<u>Mailbox</u>

General comments and questions may be submitted to the Task Force's mailbox (below) or by clicking on the *Contact Us* link on the Mass.gov webpage:

HST-task-force@mass.gov





Thank you!