



## Office of the Inspector General Commonwealth of Massachusetts

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### IG Employees Receive Commonwealth's Citation for Outstanding Performance, August 2014

Earlier this year two veteran employees of the Office, Ms. Patricia Callahan and Mr. William Odell, received the Commonwealth's Citation for Outstanding Performance in recognition of their professionalism and dedication to public service. One of the Office's major objectives is to provide helpful, efficient and responsive service to the citizens of the Commonwealth. Ms. Callahan and Mr. Odell deliver this high-caliber level of service every day. It is the extremely knowledgeable manner in which they communicate with the citizens who contact the Office, combined with their professionalism in dealing with the vendor community and the everyday effort that Ms. Callahan and Mr. Odell make to support Office staff, which exemplifies their heartfelt commitment to public service. Congratulations to both Ms. Callahan and Mr. Odell.



William Odell, Glenn Cunha and Patricia Callahan