Date: Tuesday, November 12, 2019

Start/End Time, location: 10:00 AM – 12:00 PM at the Boston Society of Architects (BSA), 290 Congress Street, Suite 200 – Pearl St. Conference Room, Boston

Purpose of Meeting:

- Review and vote on October 8th IC meeting minutes
- Hear from Plans on care coordination
- Get an overview from *My Ombudsman*
- o Hear from the public

Anticipated Attendees: Francesca Abbey, Cathleen Connell, Crystal Evans (Co-Vice Chair), Dennis Heaphy (Chair), Elizabeth Jasse, Jeff Keilson, David Matteodo, Dan McHale, Paul Styczko (Co-Vice Chair), Alicia Verlager, Chris White, Sara Willig, Darrell Wright.

Unable to attend: Suzann Bedrosian, Henri McGill

Handouts: Agenda, Draft 10/8/19 IC meeting minutes, presentations from CCA and Tufts, *My Ombudsman* presentation.

Documents will be available online

Agenda

Welcome/review October 8 th meeting minutes	(Paul Styczko) 10:00-10:05
Plan presentations on Care Coordination	(CCA, Tufts) 10:05-11:30
My Ombudsman – general overview	(Jennifer Morazes) 11:30-11:50
Public input	(Crystal Evans) 11:50-12:00

Upcoming Meetings:

Tuesday, November 26, 2019 10:00- 12:00 ZOOM conference call Please see invite on your calendars for conference line information

Tuesday, December 10, 2019 10:00-12:00 Boston Society of Architects (BSA) 290 Congress Street - Suite 200 (Pearl) Boston, MA 02210 Tuesday, January 14, 2020 10:00-12:00 Boston Society of Architects (BSA) 290 Congress Street - Suite 200 (Pearl) Boston, MA 02210