# Meeting: One Care Implementation Council Date: Tuesday, November 12, 2019

**Start/End Time, location:** 10:00 AM – 12:00 PM at the Boston Society of Architects (BSA), 290 Congress Street, Suite 200 – Pearl St. Conference Room, Boston

**Purpose of Meeting:**

* Review and vote on October 8th IC meeting minutes
* Hear from Plans on care coordination
* Get an overview from *My Ombudsman*
* Hear from the public

**Anticipated Attendees:** Francesca Abbey, Cathleen Connell, Crystal Evans (Co-Vice Chair), Dennis Heaphy (Chair), Elizabeth Jasse, Jeff Keilson, David Matteodo, Dan McHale, Paul Styczko (Co-Vice Chair), Alicia Verlager, Chris White, Sara Willig, Darrell Wright.

**Unable to attend**: Suzann Bedrosian, Henri McGill

**Handouts:** Agenda,Draft 10/8/19 IC meeting minutes, presentations from CCA and Tufts, *My Ombudsman* presentation.

[Documents will be available online](https://www.mass.gov/service-details/one-care-implementation-council-0)

## Agenda

**Welcome/review October 8th meeting minutes** (Paul Styczko) 10:00-10:05

**Plan presentations on Care Coordination** (CCA, Tufts) 10:05-11:30

**My Ombudsman – general overview** (Jennifer Morazes)11:30-11:50

**Public input** (Crystal Evans) 11:50-12:00

## Upcoming Meetings:

**Tuesday, November 26, 2019**

**10:00- 12:00**

ZOOM conference call

Please see invite on your calendars for conference line information

**Tuesday, December 10, 2019**

**10:00-12:00**

Boston Society of Architects (BSA)  
290 Congress Street - Suite 200 (Pearl)  
Boston, MA 02210

**Tuesday, January 14, 2020**

**10:00-12:00**

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290 Congress Street - Suite 200 (Pearl)  
Boston, MA 02210