

Meeting: One Care Implementation Council

Date: Tuesday, September 14, 2021

Start/End Time, location: 10:00 AM – 12:00 PM via Zoom videoconferencing.

<https://umassmed.zoom.us/j/824379753?pwd=TGp5RUppRRZFmZ0g4Vm9BWFhtam45dz09> Password: 273263

Purpose of Meeting:

- Review and vote on July 13th IC meeting minutes
- Updates from MassHealth
- Quality of Life survey results
- My Ombudsman quarterly updates
- IC FY 22 workplan and One Care contract

Anticipated Attendees: Suzann Bedrosian, Crystal Evans (Co Vice-Chair), Dennis Heaphy (Chair), Jeff Keilson, David Matteodo, Dan McHale, Paul Styczko (Co Vice-Chair), Kestrell Verlager, Chris White, Sara Willig, Darrell Wright.

Presentations/Discussions: Agenda, July 13th IC meeting minutes, MassHealth presentation, Quality of Life survey presentation, My Ombudsman presentation. [Documents will be available online.](#)

Agenda

Welcome/review July 13 th IC meeting minutes	(Paul Styczko) 10:00 – 10:05
Discussion with Amanda Cassel Kraft, Assistant Secretary for MassHealth	10:05 – 10:20
Quality of Life Survey results/discussion	(Linda Long-Bellil, UMass) 10:20 – 11:15
My Ombudsman quarterly updates	(MYO representative) 11:15 – 11:55
IC workplan & contract updates	(Dennis Heaphy) 11:55 – 12:00

Upcoming Meetings:

Tuesday, September 28
10:00-12:00
ZOOM call for IC members

Tuesday, October 12
10:00-12:00
ZOOM call for full Council