# Meeting: One Care Implementation Council Date: Tuesday, September 14, 2021

**Start/End Time, location:** 10:00 AM – 12:00 PM via Zoom videoconferencing. <https://umassmed.zoom.us/j/824379753?pwd=TGp5RUpRRzFmZ0g4Vm9BWFhtam45dz09> **Password:** 273263

**Purpose of Meeting:**

* Review and vote on July 13th IC meeting minutes
* Updates from MassHealth
* Quality of Life survey results
* My Ombudsman quarterly updates
* IC FY 22 workplan and One Care contract

**Anticipated Attendees:** Suzann Bedrosian, Crystal Evans (Co Vice-Chair), Dennis Heaphy (Chair), Jeff Keilson, David Matteodo, Dan McHale, Paul Styczko (Co Vice-Chair), Kestrell Verlager, Chris White, Sara Willig, Darrell Wright.

**Presentations/Discussions:** Agenda, July 13th IC meeting minutes, MassHealth presentation, Quality of Life survey presentation, My Ombudsman presentation. [Documents will be available online](https://www.mass.gov/service-details/one-care-implementation-council-0).

## Agenda

**Welcome/review July 13th IC meeting minutes (Paul Styczko)  
 10:00 – 10:05**

**Discussion with Amanda Cassel Kraft, Assistant   
Secretary for MassHealth 10:05 – 10:20**

**Quality of Life Survey results/discussion (Linda Long-Bellil, UMass)   
 10:20 – 11:15**

**My Ombudsman quarterly updates (MYO representative)   
 11:15 – 11:55**

**IC workplan & contract updates (Dennis Heaphy)   
 11:55 – 12:00**

## Upcoming Meetings:

**Tuesday, September 28**

**10:00-12:00**

ZOOM call for IC members

**Tuesday, October 12**

**10:00-12:00**

ZOOM call for full Council