

Council Request of Plans Background

November 12, 2019

Care Coordinator Role in Non-Medical Transportation Process

Man at airport getting out of the vehicle



Mom with child at mall getting in vehicle



IC Care Coordinator Notes

October Meeting

- Care Coordinator can determine type of ride and provide appropriate info to vendor
- Address isolation
- Address needs across all members
- Care Coordinator should know resources and work to increase resources (including volunteers)
- Encourage people to use non-medical transportation services
- Make transportation more seamless for One Care members
- Care Coordinator should provide education/alert transportation companies to special needs of One Care members (i.e. impaired, limited vision)
- Care Team members could provide support when ride doesn't show up for One Care member

Care Coordinator role in non-medical transportation determination, support, before, during and after

