

# CCA Response to Implementation Council's Request for Information

May 11, 2021

# Impact of COVID-19 on enrollees

As of 5/7	Rating Category (C1, C2, C3)	Gender	Race	Age	Geographic Region (County)
<b>Tested positive for COVID-19</b>  1,456 out of 29,664	C1: 137 C2A: 226 C2B: 40 C3A: 953 C3B: 25 F1: 72	Female: 775 Male: 681	White: 750 Black: 240 Hispanic: 232 Other: 27 Asian: 22 Native American: 1 Blank/Unk: 176	111 over 65 389 age 60-64 326 age 55-59 251 age 50-54 114 age 45-49 93 age 40-44 83 age 35-39 101 under 35	Hampden: 406 Suffolk: 268 Middlesex: 213 Essex: 177 Worcester: 151 Norfolk: 79 Plymouth: 74 Bristol: 37 Hampshire: 10 Barnstable: 4 Franklin: 3 Unknown: 34
<b>Treated at home</b>  831	C1: 81 C2A: 139 C2B: 25 C3A: 515 C3B: 9 F1: 56	Female: 472 Male: 359	White: 463 Black: 130 Hispanic: 142 Other: 14 Asian: 7 Native American: 0 Blank/Unk: 70	53 over 65 211 age 60-64 173 age 55-59 143 age 50-54 70 age 45-49 69 age 40-44 44 age 35-39 64 under 35	Hampden: 239 Suffolk: 154 Middlesex: 118 Essex: 102 Worcester: 92 Norfolk: 44 Plymouth: 30 Bristol: 18 Hampshire: 9 Barnstable: 3 Franklin: 0 Unknown: 17

# Impact of COVID-19 on enrollees

As of 5/6	Rating Category (C1, C2, C3)	Gender	Race	Age	Geographic Region (County)
<b>Hospitalized</b>  625	C1: 62 C2A: 78 C2B: 15 C3A: 438 C3B: 16 F1: 16	Female: 303 Male: 322	White: 249 Unknown: 185 Hispanic: 90 Black: 82 Asian: 14 Other: 6 Native American: 2	Under 35: 28 Age 35-39: 36 Age 40-44: 26 Age 45-49: 47 Age 50-54: 104 Age 55-59: 149 Age 60-64: 176 Age 65+: 57	Hampden: 165 Middlesex: 94 Suffolk: 113 Essex: 75 Worcester: 58 Plymouth: 43 Norfolk: 35 Bristol: 18 Franklin: 3 Hampshire: 1 Barnstable: 1 Unknown: 17
<b>Died</b>  63	C1: 8 C2A: 4 C2B: 2 C3A: 44 C3B: 2	Male: 40 Female: 23	White: 27 Unknown: 21 Hispanic: 7 Black: 5 Asian: 2 Other: 1	Under 49: 5 Age 50-54: 8 Age 55-59: 14 Age 60-64: 32 Age 65+: 4	Hampden: 19 Middlesex: 7 Suffolk: 9 Essex: 10 Worcester: 7 Plymouth: 4 Norfolk: 2 Bristol: 2 Franklin: 0 Hampshire: 0 Barnstable: 1 Unknown: 2

One Care Vaccinations	Vaccinations	Access	Transparency
<b>Numbers</b>	What percentage of people enrolled in your plan have been vaccinated?	What percentage of people enrolled in your plan have turned down vaccination?	What is the goal of vaccination and what is the anticipated timeline to reach it?
<b>Communication Strategies</b> (How are you measuring the effectiveness of these strategies?)  (Define cultural competency when describing outreach strategies.)	What are the specific ways you are communicating with members about the vaccine? Email? Text? Robocall? Provider consultations?  Can you break down the strategies you are relying on most?  What communication strategies are being used to reach BIPOC groups?	What is being done to follow up with members who refuse vaccination?  Are people who refuse vaccines automatically contacted by a trusted member of their care team?  What is being done to make sure any automated communication (such as robocalls, emails, letters) accounts for the specific needs of the member regarding their vaccine?	How are you addressing vaccine hesitancy? What steps are you taking to ensure that One Care members can make informed decisions about whether to get the vaccine, what vaccine might be best for them, and whether that vaccine is available through their One Care Plan?
<b>Data and Analysis</b>	How do you determine who is eligible for vaccination? How do you determine who qualifies for an in-home vaccination? How do you determine who must go to a clinic to be vaccinated?	What data is being collected on these members? For example, are you asking if they are being vaccinated elsewhere and why that might be the case?	How often can the Implementation Council expect an update on vaccination rates? How can the Implementation Council support the vaccination effort?
<b>Care Coordination</b>	What specific strategies are care coordinators doing to make certain everyone eligible for a vaccine can get it?	What is being done to address access or time concerns One Care members may have about the COVID vaccine?	If a One Care member must go outside One Care to get the vaccine most appropriate for them, what is being done to help them identify where to get that specific vaccine?

Vaccination As of 5/7	Rating Category (C1, C2, C3)	Gender	Race	Age	Geographic Region (County)
<b>Received at least one vaccination by plan (not external entity)</b>  299	C1: 13 C2A: 18 C2B: 6 C3A: 230 C3B: 28 F1: 4	Male: 158 Female: 141	White: 148 Unknown: 75 Hispanic: 33 Black: 38 Asian: 3 Other: 2 Native American: 0	Under 35: 17 Age 35-39: 13 Age 40-44: 10 Age 45-49: 28 Age 50-54: 36 Age 55-59: 62 Age 60-64: 90 Age 65+: 41	Hampden: 136 Middlesex: 30 Suffolk: 41 Essex: 27 Worcester: 21 Plymouth: 9 Norfolk: 16 Bristol: 1 Franklin: 2 Hampshire: 12 Barnstable: Unknown: 4
<b>Received at least one vaccination by external entity</b>  14,458	C1: 2,298 C2A: 3,664 C2B: 438 C3A: 7,792 C3B: 143 F1: 123	Male: 6,631 Female: 7,826 Unknown: 1	White: 9,665 Unknown: 6 Hispanic: 1,555 Black: 2,086 Asian: 321 Other: 316 Native American: 24	Under 35: 898 Age 35-39:853 Age 40-44: 950 Age 45-49: 1,339 Age 50-54: 2,107 Age 55-59: 3,415 Age 60-64: 3,883 Age 65+: 1,013	Hampden: 3,213 Middlesex: 2,320 Suffolk: 2,192 Essex: 1,932 Worcester: 1,292 Plymouth: 843 Norfolk: 1,031 Bristol: 381 Franklin: 251 Hampshire: 211 Barnstable: 189 Berkshire: 50 Unknown: 552

Vaccination	Rating Category (C1, C2, C3)	Gender	Race	Age	Geographic Region (County)
<b>Fully vaccinated by plan (not external entity)</b>	C1: C2A: C2B: C3A: C3B:	Male: Female:	White: Unknown: Hispanic: Black: Asian: Other: Native American:	Under 35: Age 35-39: Age 40-44: Age 45-49: Age 50-54: Age 55-59: Age 60-64: Age 65+:	Hampden: Middlesex: Suffolk: Essex: Worcester: Plymouth: Norfolk: Bristol: Franklin: Hampshire: Barnstable:
<b>Fully vaccinated by external entity</b>	C1: C2A: C2B: C3A: C3B:	Male: Female:	White: Unknown: Hispanic: Black: Asian: Other: Native American:	Under 35: Age 35-39: Age 40-44: Age 45-49: Age 50-54: Age 55-59: Age 60-64: Age 65+:	Hampden: Middlesex: Suffolk: Essex: Worcester: Plymouth: Norfolk: Bristol: Franklin: Hampshire: Barnstable:

Vaccination	Rating Category (C1, C2, C3)	Gender	Race	Age	Geographic Region (County)
<b>Rejected vaccine</b>	Too small of sample size 39 recent declinations				
<b>Ineligible</b>	N/A	N/A	N/A	N/A	N/A
<b>Could not be located</b>	N/A	N/A	N/A	N/A	N/A