

Motions from the Communication Access Committee Meeting

- Move to request MassHealth require that Plans create a communication access coordinator position (for Deaf and Hard of Hearing members). It will be the job of the coordinator to support the onboarding of Deaf and Hard of Hearing members identified as needing communication access services and to provide ongoing coordination of the members' communication access needs at the members' choice. The coordinator will work in collaboration with the member and the member's care coordinator. In hiring the coordinator, the plans will work with MCDHH and DHILs as part of the hiring and training of the coordinator.
- Move that representatives from the One Care Implementation Council work with representatives from MCDHH and MassHealth to develop contract requirements in provision of communication access for people who are Deaf or Hard of Hearing.
- Move that representatives from the One Care Implementation Council meet with representatives from MCDHH, representatives from the One Care plans, and MassHealth to develop a budgeting process to be implemented by plans. The budget should include funding for a dedicated communication access coordinator (name to be determined) and communication access services (ASL interpreters, VRI, other) and other costs associated with providing communication access as needed.