**Discussion Topics for Consideration**

1. Initial Communications with Enrollees

Considerations:

* What key concepts or terms should be used?
  + Ex: Nothing is changing right now. MassHealth is working with plans to develop a smooth transition
* Who needs to be involved?
  + Ex: Providers, OCO, stakeholders

1. Ongoing Communications with Enrollees

* How should MassHealth communicate this information?
* What needs to be included in the outreach strategy?
* What role do stakeholders play (providers, OCO, etc.)?
* Where should enrollees be directed for more information?

1. What actions are needed to stabilize One Care in the short term?
   * What challenges can be anticipated for the remaining One Care plans related to taking on new enrollees?
   * What actions need to be taken to reduce risks to enrollees and plans?
   * How do we protect consumer choice?
   * How do we protect the remaining plans from undue financial burden from taking on additional enrollees?
   * Are there any subject matter experts that we need to engage?
   * What is the Council role in determining:
     1. Plan capacity to take on new enrollees
     2. how enrollees will be assigned to new plans
2. What actions are needed to sustain One Care in the long term?
3. Other
4. Next Action Steps
   * What questions do we need answers to from MassHealth?
   * How do we communicate our recommendations to MassHealth, Governor Baker, and the Centers for Medicare and Medicaid Services (CMS)?